

SERVICE COORDINATION

BY THE NUMBERS

2,179

Service coordinators
using AASC Online



329,000+

Residents in properties served

More than 6 million

Services provided annually



Average # of services
provided per resident

18.3



2,306

Properties using AASC Online



66%

How much less it costs
nationally for older adults
to live independently
instead of in nursing homes

Medical conditions
reported by residents

739,737



136,579

Yearly property-wide cost
savings attributable to
service coordinators



73

Average age of residents



35,594

Health and wellness programs developed
by SCs to address chronic medical conditions

All these numbers add up to affordable homes that provide comfort, safety, and dignity; that allow families to stay healthier and happier, and older adults to age in place.

Service coordinators play an integral role in realizing nationwide policy goals, such as reduced health care costs and increased self-sufficiency. They do this by connecting residents with existing supports as well as developing property-wide initiatives and programs with community needs in mind.

Taking a proactive approach, service coordinators aim to holistically improve resident quality of life through advocacy, case management, social engagement, outreach and assistance.



American Association of
Service Coordinators

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