

# The Society For Standards Professionals

# Welcome to the SES May 2018 2018 Webinar

"Standards Professional Certification: Why, How, When!"

May 23, 2018 Lee Webster and Erik Puskar 1:00 - 2:30 pm ET



**Lisa Spellman - Moderator**General-Secretary, DICOM,
SES Education Committee Chair





**Guest Speakers** 

Lee Webster - Director, Standards Development University of Texas Medical Branch at Galveston, Erik Puskar- Senior Standards Specialist, NIST

# A Special Thanks to Our Sponsor

The SES 2018 Webinar Series is brought to you through the generous support of

Techstreet, part of the Intellectual Property & Science business of





# SES Professional Certification Program

Lee Webster Erik Puskar

# Speakers

#### CHAIR OF THE SES CERTIFICATION COMMITTEE

#### Lee Webster, JD-MBA, GPHR, AStd

Director, Standards Development

Healthcare Management Institute (HMI)

University of Texas Medical Branch (UTMB)

Lee Webster is currently the Director of Operations for the UTMB Healthcare Management Initiative (HMI). Lee serves as the Secretary for ISO TC 304 for Healthcare Organization Management and for ISO TC 260 for Human Resource Management, and the Chair of the Standards Engineering Society Certification Committee. Lee also serves as the secretary for the US Technical Advisory Groups (US TAG) for TC 260 and TC 304.

Over a 25-year period prior to joining UTMB, Lee held important HR positions at UTMB, Exxon Mobil, PepsiAmericas, and other international Fortune 500 firms. He formerly served as the Director Employee relations and the Director of Talent Acquisition for UTMB. In those roles he oversaw the HR services support for a 12,000 person academic healthcare organization. For several years, Lee has also been an adjunct professor in human resources and business strategy for Trinity, American, and Regent Universities. Lee was Chair of the ANSI Organizational Member Forum (OMF) and an Executive Committee member on the American National Standards Institute (ANSI) Board. Prior to his civilian career, Lee spent several years in the military as an Infantry officer.

An active volunteer leader for many years, Lee has served as a certification test item writer and the Body of Knowledge drafting committee member for the HR Certification Institute. He is currently the Chair of the certification committee for SES - The Society for Standards Professionals. Lee holds a BS in Engineering from the United States Military Academy at West Point, an MS in Management Systems from the University of Central Texas, and a JD/MBA from Northwestern University.

#### **VICE CHAIR OF THE SES CERTIFICATION COMMITTEE**

#### Erik Puskar, CStd

Senior Standards Specialist

Standards Coordination Office

National Institute of Standards and Technology

Erik Puskar is a senior standards specialist within the Standards Coordination Office (SCO) at the National Institute of Standards & Technology. Erik provides technical information related to standards and supports Federal agencies by monitoring developments in standards and conformity assessment internationally and helps equip US industry with the standards-related tools and information necessary to effectively compete in the global marketplace. He leads the Office's impact assessment efforts and helped launch NIST's initiative on standards education. Erik serves on the International Policy Committee of ANSI and is a former vice-chair of the Committee on Education (COE). He is a previous chair of the International Committee for Education About Standardization (ICES). He currently serves on the SES certification and awards committees. Previously he was a program manager with the Advanced Technology Program of NIST and has held other positions with the U.S. Government, international development organizations, and in consulting and was an assessor for the Maryland Performance Excellence Award program. He has experience in working in over 25 countries. Erik holds a degree in economics from Rutgers University and a Masters Degree in public management and policy from Carnegie-Mellon University.

# Agenda

- Explanation of the AStd & CStd Program
  - The benefits of certification
  - The Qualifications and Process for AStd Certification
  - The Qualifications and Process for CStd Certification
  - Examples of Training and Experience
  - Recertification
- The Future of the Program

### **SES Mission**

As part of its mission to enhance knowledge of standards and standardization, SES - The Society for Standards
Professionals, provides a variety of educational opportunities.

Annual Conference

Certification Program

Standards Aware Series

Continuing Education

This webinar focuses on the SES Certification Program.

Webinars

## **SES Certification Program**

Certification Program

SES - The Society for Standards Professionals has established a <u>certification program</u> to recognize people who have demonstrated a high degree of professional competence in different areas of standards. The SES certification program is the only one of its kind globally. The SES brand provides program credibility.

**Strategic Vision**: The SES Certification Program is the premier certification program of choice globally for those seeking recognition as certified standards professionals including entry-level certification.

#### Certification Levels: AStd or CStd

- AStd is an initial professional certification that demonstrates a fundamental knowledge of standards development and application.
- CStd is an advanced professional certification that demonstrates a thorough, more sophisticated knowledge of the principles, techniques, and effects of standards and standardization and recognizes a person's experience, expertise, and contributions in the overarching realm of standards.

# SES Certification Step by Step

Certification Program

Step 1: Complete the Application and Personal Data form

•The application identifies who you are and which of the two levels you wish to pursue. The Personal Data Form documents your education, achievements, and experience in standards. There are minimum points required.

Step 2: Successful completion of the certification examination

• The questions are based on the following sources: A Guide To Standards; and for CStd testing, also: SES 1 Recommended Practice for Designation and Organization of Standards; SES 2, Model Procedure for the Development of Standards; SES 3 Recommended Practice for Joint Standards Development; The United States Standards Strategy; and Canadian Standards Development Program Overview and Requirements & Guidance.

Step 3: Publish or Present to obtain a CStd

 Successful publication of a paper or presentation on standards, standardization, or standards information resources, either for presentation at the SES Annual Conference, for publication in the Society's journal, or, with approval of the SES Certification Committee Chairman, for publication in another highly regarded technical publication.

### Benefits of Certification

Certification Program

As part of its mission to enhance the knowledge of standards and standardization, SES - The Society for Standards Professionals has established a certification program to recognize persons who have demonstrated a high degree of professional competence in various areas of standards and standardization.

### Benefits of Certification

Certification Program

#### Certification provides:

- Evidence to employers that the individual has attained competence in the standards profession;
- A credential for use in seeking a position or advancement;
- Assurance to customers of professional competence in standards development;
- A criterion for employers to use for selection and advancement in standardization;
- Incentive for professional self-development;
- A means to increase and enhance acceptance of the standards profession;
- Public acknowledgement among peers at the annual SES conference



### **AStd Certification**

### **AStd Qualifications**

AStd is an initial professional certification that demonstrates a fundamental knowledge of standards development and application.

A person who achieves initial certification will be recognized as an Associate Standards professional and entitled to use the AStd designation and logo in personnel records and on resumes, letterheads, business cards, and other items as appropriate.

### **AStd Qualifications**

Satisfy the following requirements within one year of the SES Certification Committee Chairman's approval of the AStd Personal Data Form:

- Participate in standards development or standardization activities as part of your employment or as a volunteer; or equivalent education; and
- Pledge to adhere to the SES Code of Ethics; and
- Achieve a minimum score of 75 points on the AStd Personal Data Form;
   and
- Perform one of the following:
  - Pass an open-book test based on A Guide to Standards;
  - OR complete four Standards Aware<sup>™</sup> courses.

### **AStd Process**

 Submit the AStd Certification Application Form and the AStd Personal Data Form with applicable fee

SES Members: \$150 (USD)

Nonmembers: \$225 (USD)

- Within one year of the SES Certification Committee Chairman's approval of your AStd Application and Personal Data Form, you must either:
  - Pass an open-book test based on information from the book, A Guide To Standards
     OR
  - Successfully complete any four courses in the Standards Aware<sup>™</sup> online series.

### AStd Personal Data Form

- SES-sponsored professional development course (15 points per day for each course)
- Up to four courses in the Standards Aware<sup>™</sup> online series (15 points per course)
- Attendance at the SES Annual Conference (25 points for each conference)
- Attendance at other standards-related courses or events (10 points per day for each approved course or event)
- Attendance at SES Webinars (3 points per day for a 1 ½ hour program)
- Must achieve 75 points total



### **CStd Certification**

## CStd Qualifications

CStd is an advanced professional certification that demonstrates a thorough, more sophisticated knowledge of the principles, techniques, and effects of standards and standardization and recognizes a person's experience, expertise, and contributions in the overarching realm of standards.

A person who achieves an advanced certification will be recognized as a Career Standards professional and entitled to use the CStd designation and logo on resumes, letterheads, business cards, and other items as appropriate.

### **CStd Process**

- Submit the CStd Certification Application Form and the CStd Personal Data Form and non-refundable fee
  - SES Members: \$150 (USD)
  - Nonmembers: \$225 (USD)
- Within 1 year of the approval of your CStd Application and Personal Data Form you must take and pass the Certification Test
  - The test is open book and questions are based on the following sources:
    - A Guide To Standards published by SES;
    - SES 1, Recommended Practice for Designation and Organization of Standards;
    - SES 2, Model Procedure for the Development of Standards;
    - SES 3, Recommendations for Joint Standards Development;
    - The United States Standards Strategy
    - Canadian Standards Development Program Overview and Requirements & Guidance
- Submit an abstract for approval of a paper on standards, standardization, or standards information resources for publication in the Society's journal or, with approval, for publication in another technical publication; or make a presentation at the SES Annual Conference

### **CStd Process**

#### **Technical Paper Requirements:**

- Include in-depth discussion, analysis, or application
- Be of suitable quality for integration into a collection of similar papers
- Serve as an authoritative reference to other researchers
- Note: A recently published paper that meets these requirements and guidelines may, at the discretion of the SES Certification Committee, satisfy this requirement.

#### **Conference Technical Presentation Requirements:**

- Abstract must be accepted by the Conference Planning Committee. Your topic must align with the Conference Planning Committee's theme and panels.
- You must provide original technical content to the audience.
- Panelists and keynote speakers are eligible.

### CStd Personal Data Form

#### Part A, minimum score of 100 points, 75 Points for Recertification

- AStd Certification (50 points)
- SES-sponsored professional development course (15 points per day for each course)
- Four courses in the Standards Aware<sup>TM</sup> online series (15 points per course)
- Attendance at the SES Annual Conference (25 points for each conference)
- Attendance at standards-related courses or events (10 points per day for each approved course or event)
- Attendance at SES Webinars (3 points per day for a 1 ½ hour program)

### CStd Personal Data Form

#### Part B, min. score of 100 points for Certification, 50 Points for Recertification

- SES Positions: Society Officer 20; Society Director 20; Committee Chairman 10; Committee Member 5; Section Chairman 5; Section Board Member 3.
- Volunteer or staff positions held in other standards organizations: Officer 15; Board member 10;
   Technical Advisor 7; Committee or Group Chair 10; Staff 5; Committee member 3.
- Instructor or speaker on the subject of standards or standardization: Instructor or speaker 10; Moderator
   2; Add one-half of these points for repeat sessions
- Articles written and published on standards and standardization subjects: Books 100; Article for SES journal 25; Article for other publications 20; Other 10
- Standards-related honors or awards: Honors or awards from an employer, a voluntary standards organization, an association or society, a government organization, or any other recognized organization acknowledging an achievement in standards or standardization. Five points are allowed per honor.





# **Examples and Details**

# Examples of Training and Positions Held

- SES Professional Development Courses (15 points for full day, 8 points for half day):
  - Fundamentals of Standards and Conformity Assessment: Basic Knowledge and Tools for Today's
     Professional: This full-day course will provide fundamentals on standardization, along with tools and
     resources to be used throughout one's career. Attendees will also earn 15 credits towards the SES
     Certification program for standards professionals.
- Examples of standards-related courses or events (10 points for each approved course or event)
  - The American Way: The American National Standard (ANS) Development Process
  - CSA Webinar: The 4th Edition of the 60601-1-2 Medical Device EMC Standard
  - Employer Training: Boeing 777X Standards Strategy Webinar



# Examples of Training and Positions Held

#### For Part B of the CStd Data Form:

• Examples of volunteer or staff positions held in standards organizations:

Officer - 15: IEC President

Board member – 10: ANSI Board Member

Staff – 5: ULC Staff responsible for Joint Committee on Fire Fighting Foams

Articles written and published on standards and standardization subjects:

Books – 100: *Standards, Conformity Assessment, and Accreditation for Engineers* by Robert D. Hunter Article for publications – 20: ISO Focus, ASTM Standardization News

Standards-related honors or awards:

SCC Young Leader Award

**SES Fellow** 

**ASTM WT Cavanaugh Memorial Award** 

NIST Judson C. French Award

### Recertification

#### **AStd Process**

- Be employed by, or participate in, standards or standardization activities
- Pledge to adhere to the SES Code of Ethics
- Achieve a minimum score of 75 points on the AStd Personal Data Form

RECERTIFICATION FEES: SES Members: \$150 (USD) Nonmembers: \$225 (USD)

#### **CStd Process**

- Be employed by, or participate in, standards or standardization activities
- Pledge to adhere to the SES Code of Ethics
- Achieve a minimum score of 125 points on the CStd Personal Data Form

#### **CStd Life Certification**

A person holding a CStd certification upon reaching 62 years of age will receive "life" certification. No further reporting will be required, nor will additional fees be required when life certification is conferred.

### SES Code of Ethics

#### **PREAMBLE**

Standards Engineering and the development of standards is an important part of the engineering profession. Those engaged in standards development recognize that their work has direct and vital impact on the quality of life for all people. Consequently, it is imperative that standards engineers and others engaged in the practice of standardization, certification, and accreditation conduct their activities in an ethical manner that merits the confidence of their employers, colleagues, employees, and clients, as well as the general public. Members of SES – The Society for Standards Professionals, are expected to conduct themselves in accordance with this Code, all applicable laws, and to support others who do the same.

### How to Start

Download the booklet and forms from the SES Website:

http://www.ses-standards.org/?page=certification



# Questions





### **Future Plans**

### **Future Plans**

### Development of a Standard Body Of Knowledge

- Need to improve the professionalism of Standards Developers
- Need to make the certification program relevant to the
- professional development of SDs
- Need to improved the rigor and credibility of the certification program to stakeholders
- Need to establish a certification that is agile and keeps up with current practice and technology in the field
- Need to establish a certification that reveals effective execution in the field
- Need to establish a certification that inspires research, training, and professional development in the field
- Need to communicate the value of SD to the stakeholders

### Definition

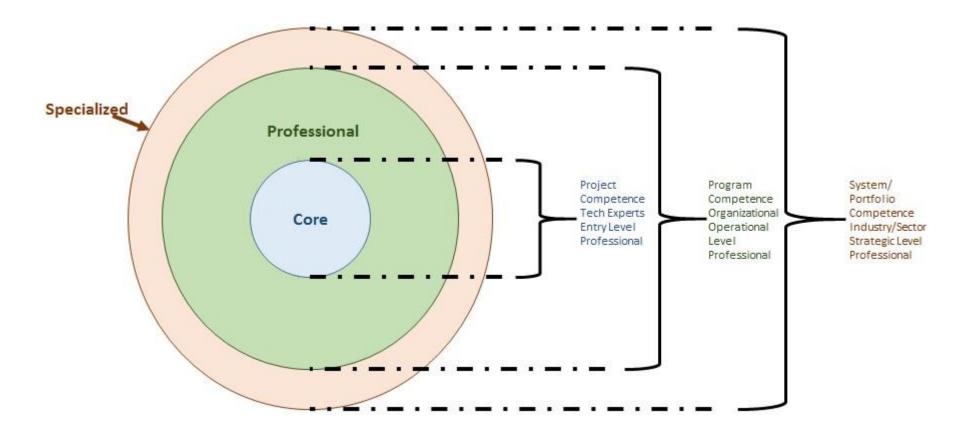
A **body of knowledge** (**BOK** or **BoK**) is the complete set of concepts, terms and activities that make up a professional domain, as defined by the relevant learned society or professional association. It is a type of knowledge representation by any knowledge organization.

- Structured knowledge that is used by members of a discipline to guide their practice or work
- Knowledge an individual is expected to have mastered to be considered or certified as a practitioner
- BOK is a stepping stone to unifying community

### Benefits of the SDBoK

- Standards practitioners The guide enables professionals to self-assess their knowledge and understanding of standards development and management practices.
- Standards Developing Organizations— The SDBoK provides standards development group insight and context for comparing their practices with their own procedures and international directives.
- Academics University professors of standards and related disciplines can ensure that that topics covered in classes and programs prepare participants to succeed in the standards development field.
- Astd and Cstd Certification Candidates This guide's content areas will align with the SES certification exams, making the SDBoK a useful resource for professionals planning to take, or preparing others to take the Astd and Cstd exams.

# Standards Development Body of Knowledge ("SDBoK")



# Knowledge Groups

	Technology	Marketing and Sales	Infrastructure	Human Capital	Logistics	Operations	Strategy	Services
Core	Teleconferen cing Virtual Meeting Knowledge management software	Business Plan writing	Voting/Ballot ing     Forms and documents     How to join a committee     How to start a committee	Recruiting experts     Recruiting Committee Leaders	Document archiving	Essential     Requirement     S     ANSI     Procedures     Document     writing     Document     editing     Committee     Management     Codes/Ethics	History of Standards     U.S. Standards System     Negotiations	
Professional	Technical writing		SDO     management     US TAG     Management     ISO TC     Management	Cross cultural communicati ons	Meeting management     Visa Management     Meeting budgeting	Program     Management	Sourcing project ideas     Dispute Resolution     Managing appeals	
Specialized		Standards     pricing     Product     development		Secretary duties     Convener duties     Chair duties			Strategic     Standardizati     on     Patent and     Trademark	Conformity     Assessment

### Benefits

- Clarify what standards developers need to know at all levels
- Source of questions for certification exam
- Foundation for Standards Developer competencies
- Competencies are a foundation for training, compensation, and other
   SD career activities
- Supports research

## Next BOK Steps

- Flesh out the knowledge Groups
- Add and complete the definitions
- Write the descriptions of knowledge
- Review and edit the descriptions
- Prepare for sharing and discussion at the conference
- Refine descriptions and circulate to professional community
- Draft questions for certification
- Validate question and create a draft exam
- Validate exam
- Implement a pilot
- Monitor and participate as needed in international certification activities

### Get Involved!

- Join SES The Society for Standards Professionals
- Attend Webinars, Courses, and the Conference to learn more about your profession
- Pursue your certification. SES seeks to increase our certification numbers in particular among SES membership but also outside.
- Participate in Certification Committee and others to engage with other standards professionals.

# See you at the Conference!

The Certification Committee will be available to:

- Answer questions
- Assist you in completing and submitting your forms
- Provide the test if you submit your application one month prior to the conference

Also available during and after the free Thursday morning workshop

One stop shopping for your certification needs © For additional questions, reach out to the SES Certification Director, Chair, or Vice Chair.

# Questions



# Upcoming SES Webinars

#### Wednesday, June 20, 2018 at 1:00 PM ET

SES/ANSI Joint Webinar

\*\*Details regarding the webinar will be coming shortly\*\*

Stay Tuned for Information on the 2018 Webinars

Visit the SES website at http://ses-standards.org for webinar information

Statements and opinions expressed by speakers are not necessarily those of SES, and the Society is not responsible for same.



### The Society for Standards Professionals



©2018 SES - The Society for Standards Professionals

### SES Webinars are Free to Members

#### Thinking about becoming an SES Member?

Did you know? For the cost of two webinars you could become an Individual Member ◆

SES Membership is open to anyone interested in the principles, techniques and effects of standards and standardization.

#### **SES Membership Types**

**Individual Membership:** Receive the bimonthly journal, *Standards Engineering*, attend conferences and training courses at reduced rates, and take advantage of professional growth opportunities.

**Organization Membership:** Register up to ten employees as Individual Members of SES who will receive the bimonthly journal, *Standards Engineering*, attend conferences and training courses at reduced rates, and take advantage of professional growth opportunities for one membership fee.

**Student Membership:** For college students preparing for a career working with standards. Receive the bimonthly journal, *Standards Engineering*, attend conferences and training courses at reduced rates, and take advantage of professional growth opportunities. *Student Membership is only \$15 per year!* 

Visit <u>www.ses-standards.org</u> for more information!

# Your Feedback is Requested

# Thank you for attending today's webinar

We appreciate your response to our Webinar Aftermarket Survey – watch your email following the webinar!