

Adjuster Licensing Advanced Course Outline

Session I:

Introduction/Review of Adjuster Licensing – 1 hour

- ◆ Overview of adjuster licensing basics
- ◆ Staff vs. Independent Licensing
- ◆ Emergency Licensing

Break – 15 minutes

Tools/Resources – 45 minutes

- ◆ Exam Vendors
- ◆ State Websites
- ◆ SALS Matrices
- ◆ Overview on what to consider in licensing scenarios

Session II:

Practical Application Case Study Scenarios – 45 minutes

- ◆ Adjuster needs to handle claims in FL, GA, MS, LA, and AL
- ◆ Staff Adjuster – holds LA licensing, resident of LA
- ◆ Staff Adjuster – no licenses held, resident of FL
- ◆ Staff Adjuster – no licenses held, resident of MS
- ◆ Independent Adjuster – hold FL license, resident of FL
- ◆ Independent Adjuster – no licenses held, resident of AL
- ◆ Independent Adjuster – holds non-resident TX, new resident of MS

Break – 15 minutes

Practical Application Case Study Scenarios Continued – 45 minutes

- ◆ Adjuster needs to handle claims in DC, DE, IL, IN, KS, KY, MO, NH, NM, OK, RI, SC, TX, and VT
- ◆ Staff Adjuster – hold non-resident OK, resident of IL
- ◆ Staff Adjuster – no license held, resident of IL
- ◆ Independent Adjuster – holds resident IN license, just moved to IL
- ◆ Independent Adjuster – holds non-resident
- ◆ Catastrophe hits East Coast: SC, NC, VA, MD, PA, CT, NH