

SIM 2004 Survey Findings

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Sheraton Chicago Hotel & Towers

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Top 10 IT Management Concerns

- 1. IT & Business Alignment**
- 2. Retaining IT Professionals**
- 3. Security & Privacy**
- 4. IT Strategic Planning**
- 5. Speed & Agility**
- 6. Government Regulation**
- 7. Complexity Reduction**
- 8. IT Governance**
- 8. Information Architecture**
- 10. Business Process Reengineering**

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2004 Top 10 IT Management Concerns

1. IT And Business Alignment

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4. IT Strategic Planning

5. Speed And Agility

6. Government Regulation*

7. Complexity Reduction

8. IT Governance*

8. Information Architecture

10. Business Process Reengineering

* New to top 10

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Top 6 Applications & Technology Developments of Importance

- 1. Security Technologies**
- 2. Business Process Management**
- 3. Business Intelligence**
- 4. Web Services**
- 5. Customer Portals**
- 6. Data Synchronization**

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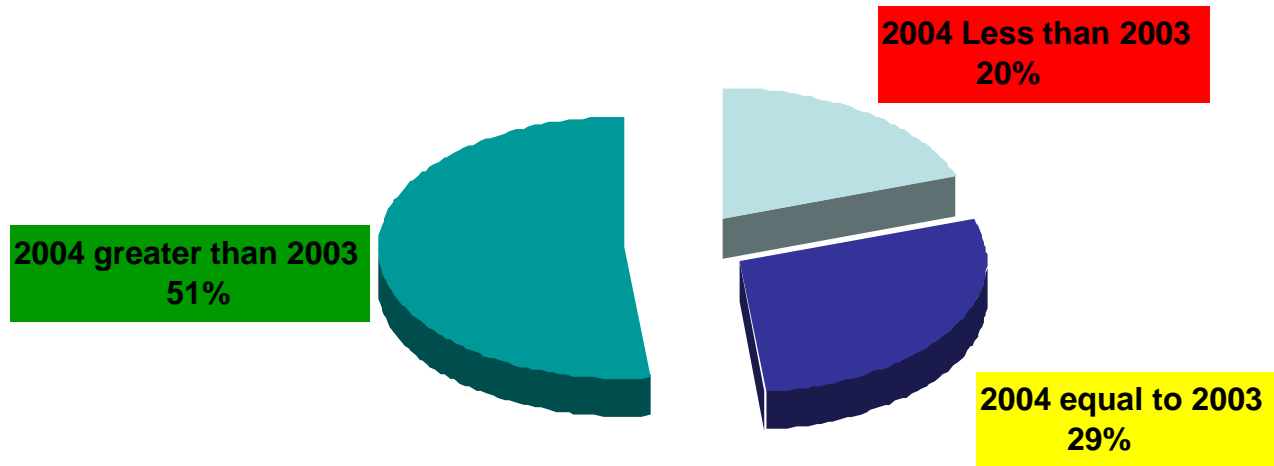
5. Customer Portals*

6. Data Synchronization*

* New to top 10

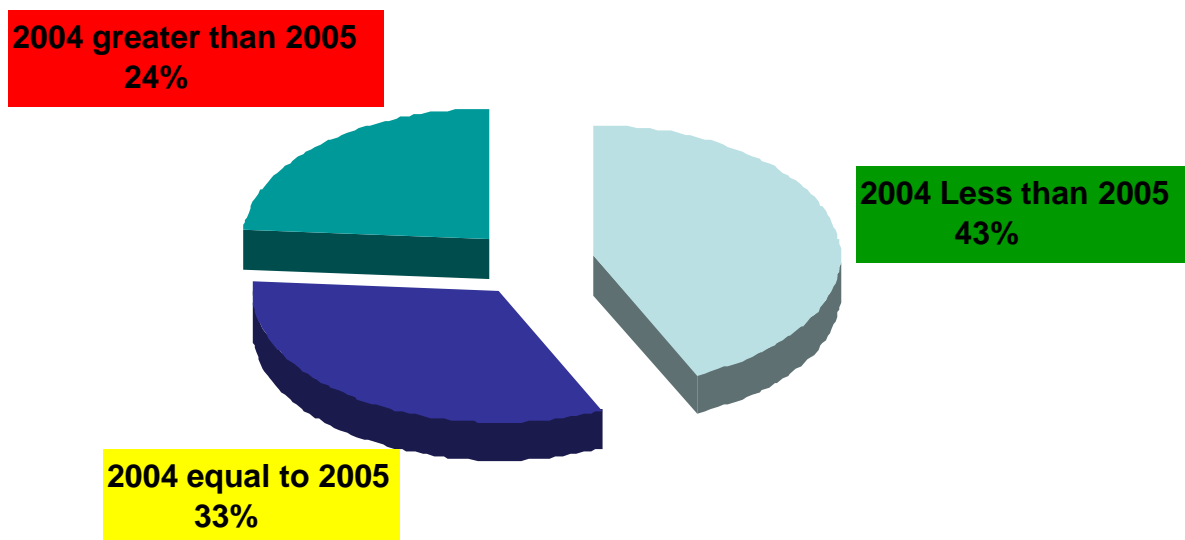
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2004 IT Budget In Comparison to 2003



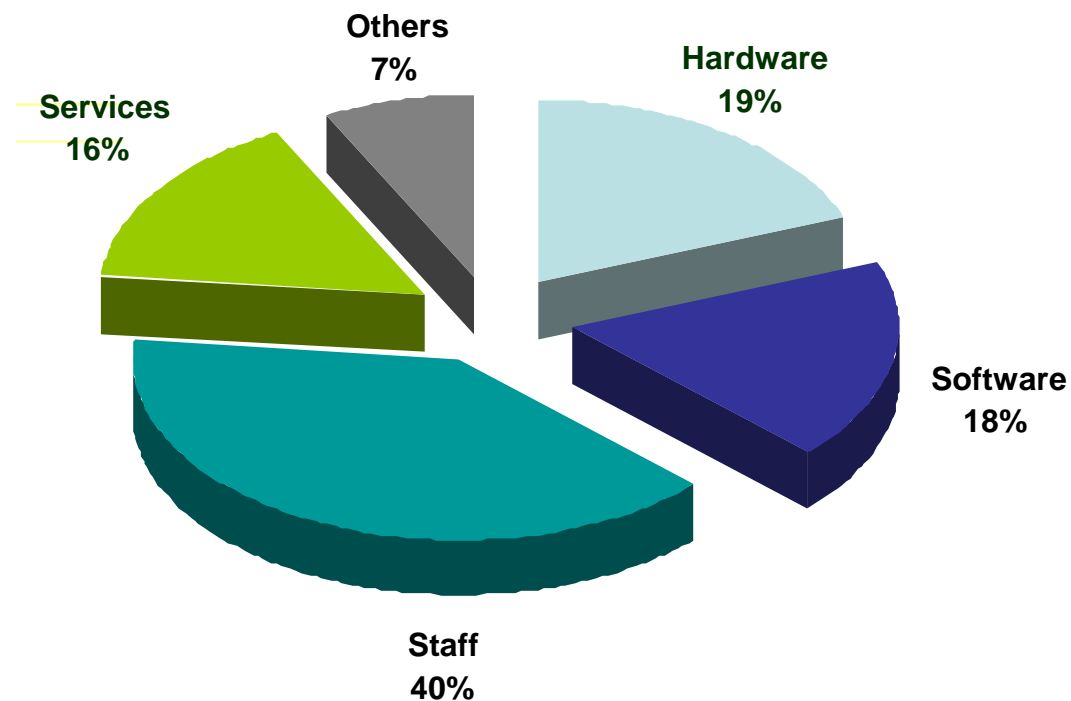
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2004 IT Budget In Comparison to 2005



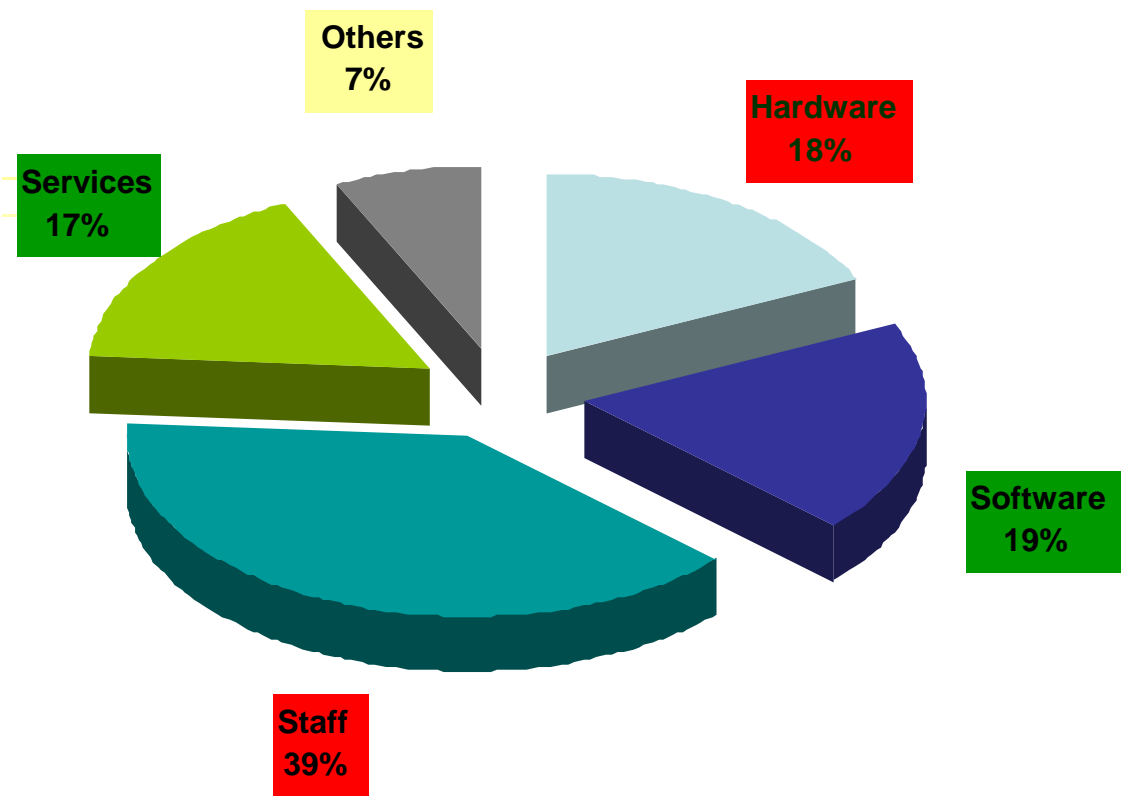
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2004 IT Budget Allocation



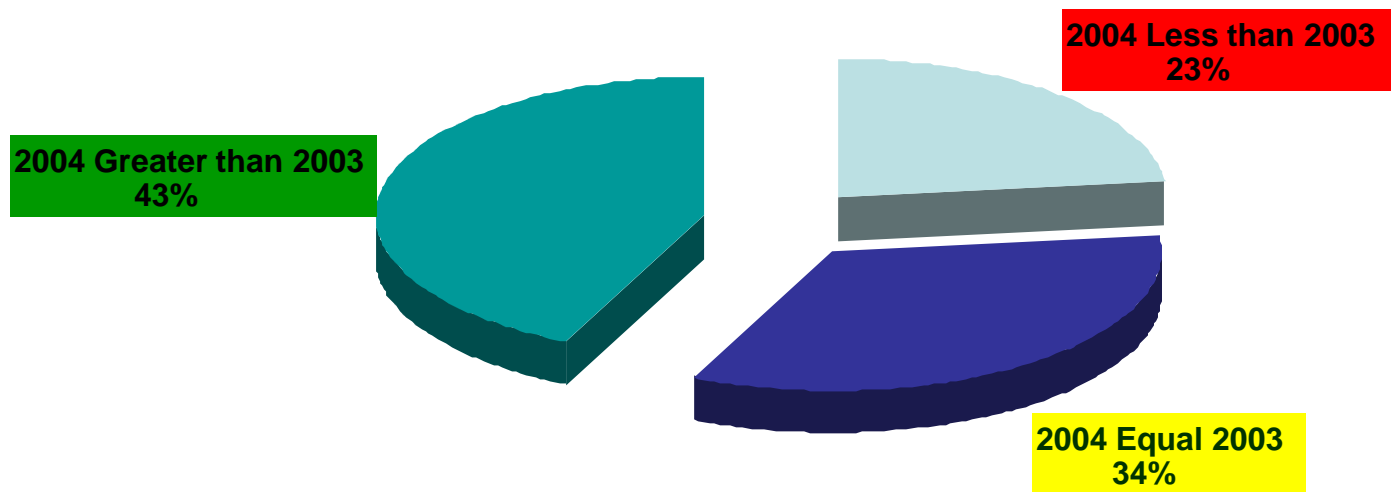
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2005 IT Budget Allocation



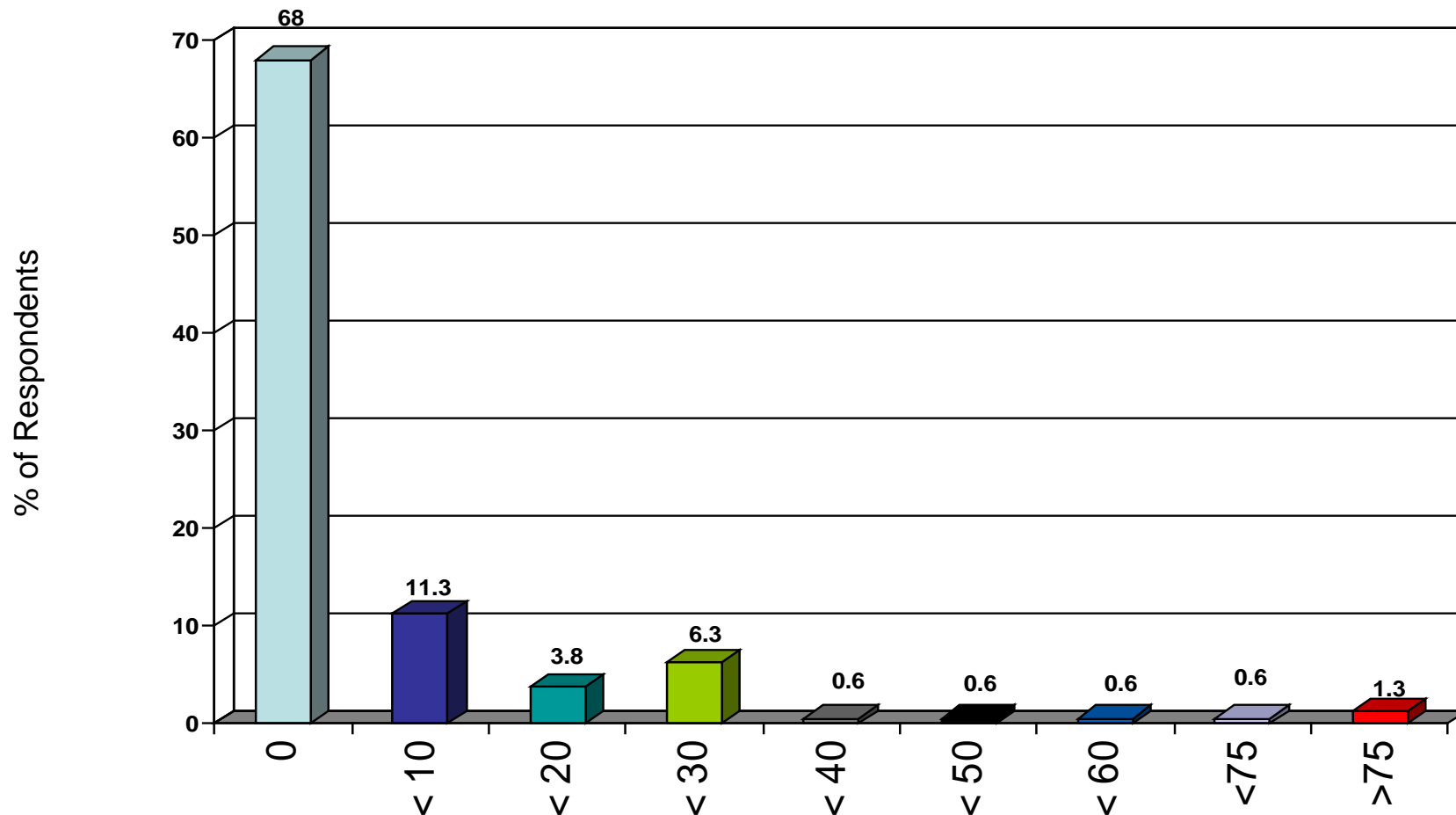
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2004 IT Headcount In Comparison to 2003



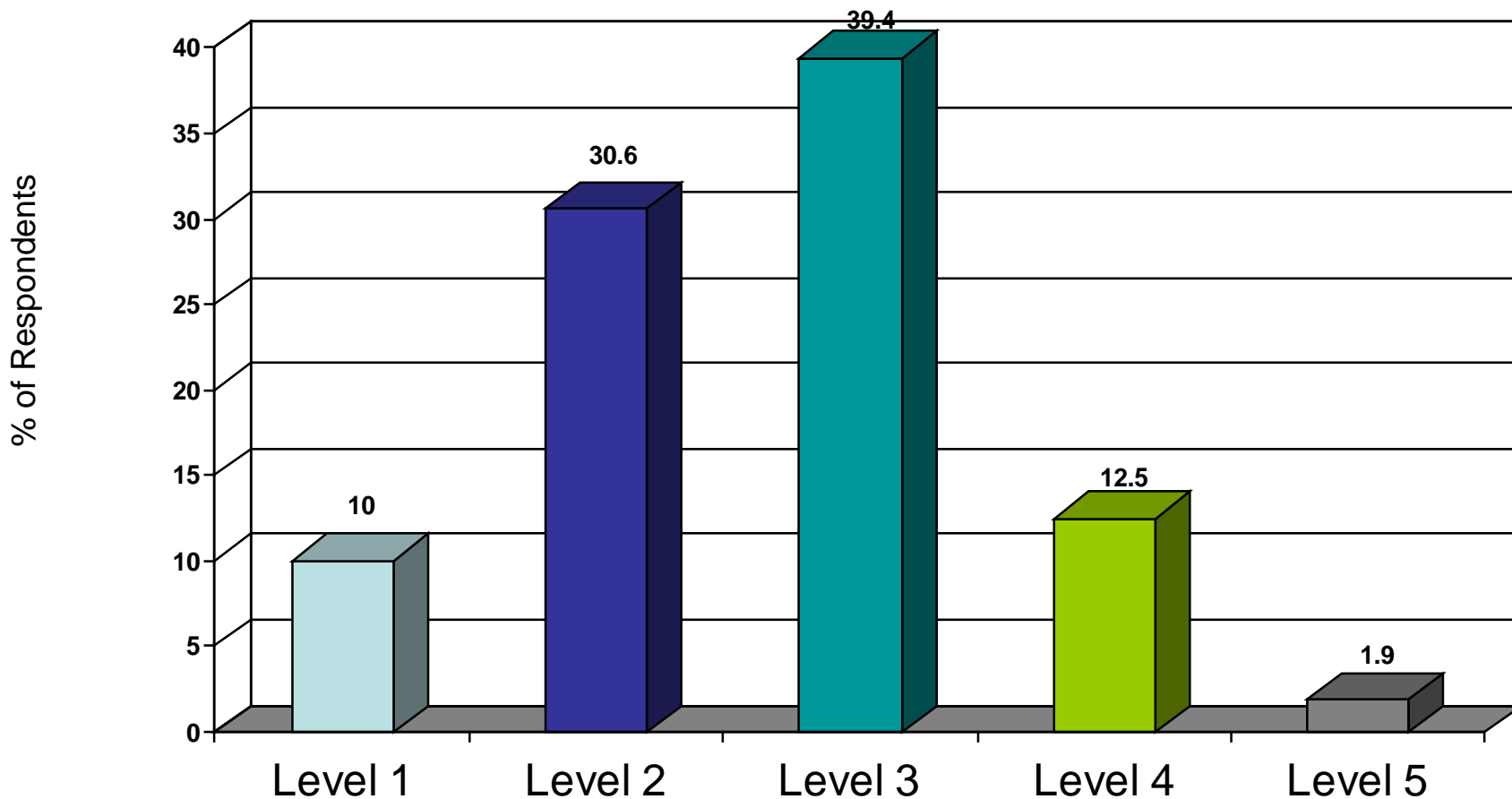
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Percent Outsourcing Done Offshore



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Strategic Alignment Maturity



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Next Steps

- **Complete Final Data Collection (from *SIMposium* Responses)**
- **Further Analysis**
- **Publish Results (e.g., *SIM News*, *MISQE*)**
- **Use Findings as Input for Future SIM Meetings (Local & National)**
- **Consider findings for new Working Groups or Communities of Interest**

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