



As a community, we care about ETHICS, EXCELLENCE and INTEGRITY as we help individuals, teams and organizations develop and transform. As members, we attest to:

-) Operate with the highest level of professionalism in our words, actions and publications.
-) Avoid conflicts of interest. When in doubt, alert pertinent parties, whether that be clients, vendors or partners, about possible conflicts of interest.
-) Put clients first, creating contracts and agreements that reflect client-centered, client-defined scopes of work.
-) Co-create solutions with clients using a process vs. product approach that does not artificially perpetuate more work for the consultant.
-) Engage in lifelong learning to constantly improve the consulting we provide to clients.
-) Commit to helping the next generation of process consultants thrive through tools, advice and resources.
-) Maintain business practices that meet local, state and federal policies, regulations and laws.
-) Report breaches of ethics to the Society of Process Consulting's Standards and Ethics Committee.

If you are a member, please keep a copy of this statement for your records.

Society for Process Consulting
P.O. Box 7917 Champaign, IL 61826 1.877.771.3330, ext. 2
www.societyforprocessconsulting.com