

FLUSHING

PIPES TO REDUCE LEAD EXPOSURE

WHAT IS FLUSHING?

Flushing your pipes after you haven't used them for a while improves your water quality.

HOW TO FLUSH YOUR PIPES

Open the faucet you're planning to use for drinking, cooking or preparing baby formula

Run cold water for 2 minutes if the faucet hasn't been used recently

Run cold water for 15 to 30 seconds every time you use the faucet

Always start with cold water for drinking, cooking and making baby formula



visit our website for
more information



ENJUAGAR

LAS TUBERÍAS
PARA REDUCIR LA
EXPOSICIÓN AL PLOMO

¿QUÉ ES EL ENJUAGUE DE LAS TUBERÍAS?

Enjuagar las tuberías después de no haberlas usado durante un tiempo mejora la calidad de agua.

CÓMO ENJUAGAR SUS TUBERÍAS

Abra el grifo que planea usar para tomar, cocinar o preparar fórmula para bebés.

Deje correr agua fría durante 2 minutos si el grifo no se ha usado recientemente.

Deje correr agua fría durante 15 a 30 segundos cada vez que use el grifo.

Siempre comience con agua fría para tomar, cocinar y preparar fórmula para bebés.



visite nuestro sitio web
para mas información



FLUSHING

PIPES TO REDUCE LEAD EXPOSURE

WHAT IS FLUSHING?

Flushing is a low-cost, simple measure to reduce the amount of lead and other materials in your water. Whether or not lead is an issue in your home, flushing your pipes after you haven't used them for a while improves the water quality in general.

HOW TO FLUSH YOUR PIPES

Open the faucet you're planning to use for drinking, cooking or preparing baby formula

If the water hasn't been used recently, flush for **2 minutes**, or until the water gets colder and stays colder. Water that seems warm or hot straight from the tap can contain higher amounts of lead. Run cold water for **15 to 30 seconds** even if there has been recent heavy water use from other taps, like showering or toilet flushing.

Use cold water for drinking, cooking and making baby formula

If you need hot water for tea or formula, start with cold water and heat it on the stove or in the microwave. Fill a pitcher with water after flushing the tap, so you have water handy. Fill your ice trays after flushing, too.

Periodically, clean your faucet strainers to remove lead particles and other sediment

Lead particles and sediment can build up on aerators and strainers. Clean the strainers by soaking them in white vinegar and scrubbing them with a brush. Flush the water lines while the strainer is removed.

Consider using a water filter

If you're concerned about the potential of lead in your water, use a filter-enabled pitcher, a faucet filter or other filtration system for water that will be used for cooking or drinking.

visit our website for
more information



ENJUAGAR

LAS TUBERÍAS PARA REDUCIR LA EXPOSICIÓN AL PLOMO

¿QUÉ ES EL ENJUAGUE DE LAS TUBERÍAS?

El enjuague de las tuberías es una medida simple y de bajo costo para reducir la cantidad de plomo y otros materiales en el agua. Ya sea que el plomo sea un problema en su hogar o no, enjuagar las tuberías después de no haberlas usado por un tiempo mejora la calidad del agua en general.

CÓMO ENJUAGAR SUS TUBERÍAS

Abra el grifo que planea usar para tomar, cocinar o preparar fórmula para bebés.

Si el agua no se ha usado recientemente, enjuague durante 2 minutos o hasta que el agua se enfríe y permanezca más fría. El agua que parece tibia o caliente directamente del grifo puede contener mayores cantidades de plomo. Deje correr el agua fría durante 15 a 30 segundos, incluso si ha habido un uso intensivo de agua reciente de otros grifos, como ducharse o descargar el inodoro.

Use agua fría para tomar, cocinar y preparar fórmula para bebés.

Si necesita agua caliente para té o fórmula para bebés, empiece con agua fría y caliéntalo en la estufa o en el microondas. Llene una jarra con agua después de enjuagar el grifo para tener agua a mano. Llene sus bandejas de hielo después de enjuagar el grifo también.

Limpie periódicamente los filtros de su grifo para eliminar las partículas de plomo y otros sedimentos.

Las partículas de plomo y los sedimentos pueden acumularse en los aireadores y filtros. Limpia los coladores sumergiéndolos en vinagre blanco y fregándolos con un cepillo. Enjuague las líneas de agua mientras este retirado el filtro.

Considere usar un filtro de agua

Si le preocupa el potencial de plomo en el agua, use una jarra con filtro, un filtro de grifo u otro sistema de filtración para el agua que se usará para cocinar o tomar.

**visite nuestro sitio web
para más información**



IF YOU TURN OFF SOMEONE'S WATER...

Check the Service Line Inventory Map
If the whole affected area is identified (green) standard procedures may be followed
If the area is any other color (or a mix) use the guidelines below



IMPORTANT NOTICE

YOUR WATER SERVICE WAS INTERRUPTED

WE RECOMMEND THAT YOU FLUSH YOUR PIPES BEFORE USING YOUR WATER FOR DRINKING OR COOKING.

Flushing is a low-cost, simple measure to ensure your water quality.
For more information about the service interruption, call (254) 299-CITY (2489)
Want to know more about flushing to reduce sediment, pipe scale and other water concerns?



Scan the QR code above or visit Waco-Texas.com/Lead-Awareness

visit our website for more information



For all shutoffs (scheduled and emergency)



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Always start with cold water for drinking, cooking and making baby formula



visit our website for more information



For all shutoffs (scheduled and emergency)



CITY OF WACO

Water Utility Services

NOTICE

Water service will be interrupted in this area for maintenance of water lines on the following date and times:

DATE: _____

TIME: _____ a.m. to _____ a.m.

TIME: _____ p.m. to _____ p.m.

We appreciate your patience!
If you have any questions, please call the City of Waco Water Utilities Department at 299-CITY (2489)

For scheduled shutoffs

IF YOU INSPECT THE SERVICE LINE...

WATER SERVICE LINE INVENTORY

We're taking a look at our water service lines to get an inventory of lead, non-lead, galvanized and unknown service line types.

This inventory is part of the Environmental Protection Agency's Lead and Copper Rule. It will help us build a database and take action to maintain our high water quality, meet all guidelines and protect public health.

We're committed to the protection of public health and to the quality management of water and wastewater services.

We'll contact you if any action needs to be taken at your service address.

If you have questions about the water service line inventory:

Waco Water Utility Services
PO Box 2570
Waco, Texas 76702

Scan the QR code to get more info or to let us know what kind of service line you have.

CALL 254-299-2489

VISIT wacowater.com

CONTACT US on the MyWaco app

Give this card to any customers that have questions about the inventory project

LEAD EXPOSURE REDUCTION

SOURCES OF LEAD

Homes or buildings built before 1980 could have interior pipes that contain lead.

You can check interior pipes yourself, hire a licensed plumber, or ask your landlord.

The greatest exposure to lead comes from paint chips or dust, but lead can be found in drinking water in homes or buildings. The City of Waco has removed all known lead service lines. There are a few other sources of lead in drinking water to watch for:

- Faucets and fixtures
- Copper pipe with lead solder
- Plumbing connections

If you suspect that you have lead-containing materials in your home or building, there are steps you can take to minimize your lead exposure.

Run cold water to flush your pipes.
If a faucet hasn't been used in more than six hours, let water run from the tap before drinking or cooking with it. (See included pipe flushing information)

Use cold water for cooking and baby formula.
Avoid drinking, cooking, or preparing beverages like baby formula with hot tap water. It is safe to wash dishes and do laundry. Human skin does not absorb lead in water, so bathing is safe for adults and children.

Use alternative water sources or treatment.
If there are confirmed or suspected lead-containing materials in your home or building, you may consider using bottled water or a water filter. Be sure to maintain and replace filter devices as needed.

Remove and clean faucet aerators/screens.
Regularly remove and clean aerator screens located on faucets and remove any particles.

Get your child tested.
Contact the Waco-McCann County Health District or your healthcare provider to find out how to get your child tested for lead. A doctor can perform a blood test and provide you with information about the health effects of lead.

visit our website for more information





IMPORTANT NOTICE

WATER SERVICE LINE INVENTORY

The City of Waco is conducting a Lead Service Line Inventory. Our inventory has determined that the city-owned portion of your water service line contains lead and needs to be replaced.

This replacement will involve a temporary interruption of your water service and will require that you flush your pipes.

Please call us as soon as possible, so we can provide you with additional information and further instructions.

We're committed to the protection of public health and to the quality management of water and wastewater services.

CALL 254-299-2489

Waco Water Utility Services
PO Box 2570
Waco, Texas 76702

If the service line is lead, call Chet (750-8011 or 254-447-0141) before putting these notices on the building



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visit our website for more information



REDUCCIÓN DE LA EXPOSICIÓN AL PLOMO

Visite nuestro sitio web para más información.



Las casas o edificios construidos antes de 1988 podrían tener tuberías interiores que contengan plomo.

Puede revisar las tuberías interiores usted mismo, contratar a un plomero con licencia o preguntarle al propietario

FUENTES DE PLOMO

La mayor exposición al plomo proviene de los pedazos de pintura o el polvo, pero el plomo se puede encontrar en el agua potable de los hogares o edificios. La Ciudad de Waco ha eliminado todas las líneas de servicio de plomo conocidas. Hay algunas otras fuentes de plomo en el agua potable a las que hay que prestar atención.

Reemplazar líneas de servicio de plomo como esta es parte del Plan de Acción de la Ciudad de Waco



- **Grifos y accesorios**
- **Tubo de cobre con soldadura de plomo**
- **Conexiones de plomería**

Si sospecha que tiene materiales que contienen plomo en su casa o edificio, hay pasos que puede tomar para minimizar su exposición al plomo.

Haga correr agua fría para enjuagar sus tuberías.

Si no se ha usado un grifo en más de seis horas, deje correr el agua del grifo antes de beber o cocinar con él. (Consulte la información de el enjuague de tuberías incluida.)

Use agua fría para cocinar y fórmula para bebés.

Evite beber, cocinar o preparar bebidas como fórmula para bebés con agua caliente del grifo. Es seguro lavar los platos y lavar la ropa. La piel humana no absorbe el plomo en el agua, por lo que el baño es seguro para adultos y niños.

Utilice fuentes o tratamientos de agua alternativos.

Si hay materiales que contienen plomo confirmados o sospechosos en su casa o edificio, puede considerar usar agua embotellada o un filtro de agua. Asegúrese de mantener y reemplazar los dispositivos de filtro según sea necesario.

Retire y limpie los aireadores/filtros de los grifos.

Retire y limpie regularmente los filtros del aireador ubicadas en los grifos y elimine cualquier partícula.

Haga que su hijo sea examinado.

Comuníquese con el Distrito de Salud de Waco-Condado de McLennan o con su proveedor de atención médica para averiguar cómo hacerle la prueba de plomo a su hijo. Un médico puede realizar un análisis de sangre y brindarle información sobre los efectos del plomo en la salud.

LEAD EXPOSURE REDUCTION

Homes or buildings built before 1988 could have interior pipes that contain lead.

You can check interior pipes yourself, hire a licensed plumber, or ask your landlord.

SOURCES OF LEAD

The greatest exposure to lead comes from paint chips or dust, but lead can be found in drinking water in homes or buildings. The City of Waco has removed all known lead service lines. There are a few other sources of lead in drinking water to watch for.

- **Faucets and fixtures**
- **Copper pipe with lead solder**
- **Plumbing connections**

If you suspect that you have lead-containing materials in your home or building, there are steps you can take to minimize your lead exposure.



Replacing lead service lines like this one is part of the City of Waco Action Plan

Run cold water to flush your pipes.

If a faucet hasn't been used in more than six hours, let water run from the tap before drinking or cooking with it. (see included pipe flushing information)

Use cold water for cooking and baby formula.

Avoid drinking, cooking, or preparing beverages like baby formula with hot tap water. It is safe to wash dishes and do laundry. Human skin does not absorb lead in water, so bathing is safe for adults and children.

Use alternative water sources or treatment.

If there are confirmed or suspected lead-containing materials in your home or building, you may consider using bottled water or a water filter. Be sure to maintain and replace filter devices as needed.

Remove and clean faucet aerators/screens.

Regularly remove and clean aerator screens located on faucets and remove any particles.

Get your child tested.

Contact the Waco-McLennan County Health District or your healthcare provider to find out how to get your child tested for lead. A doctor can perform a blood test and provide you with information about the health effects of lead.

**visit our website for
more information**





Lead Is Preventable Program - LIPP



We Can Help

Whether you are a homeowner or renter, you may qualify for help! We offer help with interim controls and/or abatement. Call our office today for more information!

What are the Health Effects of Lead?

Lead can affect almost every organ and system in your body. Children six years old and younger are most susceptible to the effects of lead. Even low levels of lead in the blood of children can result in:

- Behavior and learning problems
- Lower IQ and Hyperactivity
- Slowed growth
- Hearing problems
- Anemia



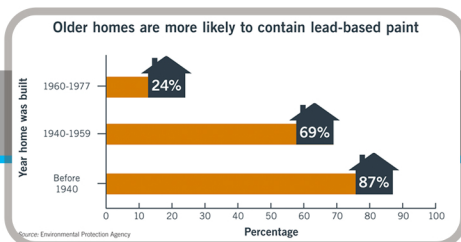
For More Information
Contact Us @ 254-750-5656

City of Waco Housing &
Community Development

Lead Effects on Pregnant Women

Lead can accumulate in our bodies over time, where it is stored in bones along with calcium. During pregnancy, lead is released from the mother's bones along with calcium and can pass from the mother exposing the fetus or the breastfeeding infant to lead. This can result in serious effects to the developing fetus and infant, including:

- Cause the baby to be born early or too small
- Hurt the baby's brain, kidney's, and nervous system
- Increase the likelihood of learning or behavioral problems
- Puts the mother at risk for miscarriage



Lower Your Chances of Exposure to Lead

Simple steps like keeping your home clean and well-maintained will go a long way in preventing lead exposure. You can lower the chances of exposure to lead in your home by taking these steps:

Address water damage quick and completely

- Keep your home clean and dust-free
- Clean around painted areas where friction can generate dust, such as doors, windows, and drawers. Wipe these areas with a wet sponge or rag to remove paint chips or dust.
- Wash children's hands, bottles, pacifiers and toys often.
- Teach children to wipe and remove their shoes and wash hands after playing outdoors.

• Eat well balanced meals. Children with healthy diets absorb less lead.

• If you are having home renovation or painting done, make sure your contractors are Lead-Safe-Certified.

IMPORTANT NOTICE

WATER SERVICE LINE INVENTORY

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This replacement will involve a temporary interruption of your water service and will require that you flush your pipes.

Please call us as soon as possible, so we can provide you with additional information and further instructions.

We're committed to the protection of public health and to the quality management of water and wastewater services.

CALL
254-299-2489



Waco Water
Utility Services
PO Box 2570
Waco, Texas 76702

AVISO IMPORTANTE

INVENTARIO DE LAS LÍNEAS DE SERVICIO DE AGUA

La Ciudad de Waco está llevando a cabo un inventario de líneas de servicio de plomo. Nuestro inventario ha determinado que la parte de la línea de servicio de agua que pertenece a la ciudad contiene plomo y debe ser reemplazada.

Este reemplazo implicará una interrupción temporal de su servicio de agua y requerirá que enjuague sus tuberías.

Por favor comuníquese con nosotros lo antes posible para que podamos brindarle información e instrucciones adicionales.

Estamos comprometidos con la protección de la salud pública y con la gestión de calidad de los servicios de agua y aguas residuales.

LLAME A
254-299-2489



Waco Water
Utility Services
PO Box 2570
Waco, Texas 76702

NOTICE

Water service will be interrupted in this area for maintenance of water lines

Date: _____

Time: _____ a.m. to _____ a.m.

Time: _____ p.m. to _____ p.m.

WHAT TO DO WHEN OUR CREWS ARE DONE WORKING

Once your water is restored, flushing your pipes reduces potential sediment in your water

Find a faucet without an aerator
(usually a bathtub or outdoor hose)

**OPEN THE FAUCET &
LET THE WATER RUN FOR 2 MINUTES**

Then use your water as usual

We appreciate your patience!
Questions? Call (254) 299-CITY
or use the MyWaco App



WATER SERVICE LINE INVENTORY

We're taking a look at our water service lines to get an inventory of lead, non-lead, galvanized and unknown service line types.

This inventory is part of the Environmental Protection Agency's Lead and Copper Rule. It will help us build a database and take action to maintain our high water quality, meet all guidelines and protect public health.

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We'll contact you if any action needs to be taken at your service address.



CALL
254-299-2489

If you have questions about the water service line inventory:



VISIT
wacowater.com

Waco Water
Utility Services
PO Box 2570
Waco, Texas 76702



CONTACT US
on the MyWaco app



Scan the QR code to get more info or to let us know what kind of service line you have.

INVENTARIO DE LAS LINEAS DE SERVICIO DE AGUA

Estamos analizando nuestras líneas de servicio de agua para obtener un inventario de tipos de líneas de servicio con plomo, sin plomo, galvanizadas y desconocidas.

Este inventario es parte de la regla de plomo y cobre de la Agencia de Protección Ambiental. Nos ayudará a construir una base de datos y tomar medidas para mantener nuestra alta calidad de agua, cumplir con todas las pautas y proteger la salud pública.

Estamos comprometidos con la protección de la salud pública y con la gestión de calidad de los servicios de agua y aguas residuales.

Nos pondremos en contacto con usted si es necesario tomar alguna medida en su dirección de servicio.



LLAMAR
254-299-2489

Si tiene preguntas sobre el inventario de la línea de servicio de agua:



VISITA
wacowater.com

Waco Water
Utility Services
PO Box 2570
Waco, Texas 76702



CONTÁCTENOS
en la aplicación
MyWaco



Escanea el código QR para obtener más información o para decirnos qué tipo de línea de servicio tienes.



IMPORTANT NOTICE

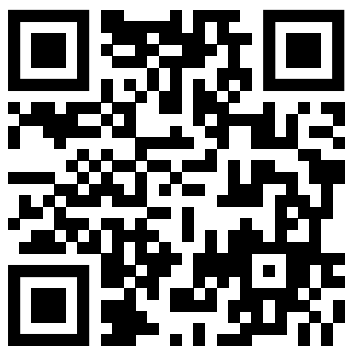
**YOUR WATER SERVICE WAS
INTERRUPTED**

**WE RECOMMEND THAT YOU FLUSH
YOUR PIPES BEFORE USING YOUR WATER
FOR DRINKING OR COOKING.**

Flushing is a low-cost, simple measure to ensure
your water quality.

For more information about the service interruption,
call (254) 299-CITY (2489)

Want to know more about flushing to reduce
sediment, pipe scale and other water concerns?



Scan the QR code above
or visit Waco-Texas.com/Lead-Awareness

visit our website for
more information





AVISO IMPORTANTE

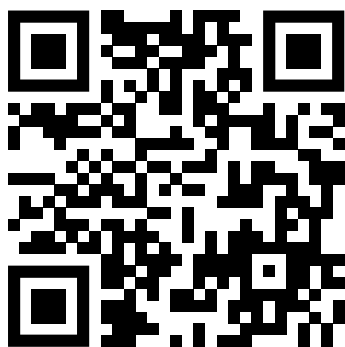
SU SERVICIO DE AGUA FUE
INTERRUMPIDA

**RECOMENDAMOS QUE ENJUAGUE SUS
TUBERÍAS ANTES DE USAR SU AGUA
PARA TOMAR O COCINAR.**

El enjuague de las tuberías es una medida simple y de bajo costo para asegurar la calidad del agua.

Para obtener más información sobre la interrupción del servicio, llama al (254) 299-CITY (2489).

¿Quiere saber más sobre el enjuague de las tuberías para reducir los sedimentos, las incrustaciones en las tuberías y otros problemas relacionados con el agua?



Escanee el código QR de arriba
o visite Waco-Texas.com/Lead-Awareness

**visite nuestro sitio web
para más información**

