

TPA Connected Community FAQs

Is the Connected Community an app?

The Connected Community is an online platform to engage with your colleagues in TPA groups ([SIGs](#), [DIVs](#), and [committees](#)). You can access the Connected Community via a [website](#) on your computer/device or via an app on your phone. This Connected Community will soon replace TPA's listservs.

I downloaded the app but am having trouble signing in because it is asking for a domain name. What is it?
connect.texaspsyc.org

I renewed my TPA membership yesterday but could find no option to renew my forensic division dues.
To renew or pay dues for the Forensic and/or Diversity Divisions (\$10/year), [please visit our online store](#).

Once your Forensic and/or Diversity Division dues have been paid, an email notification will be sent to TPA staff, who will then add you to the Forensic and/or Diversity Divisions within the platform. Typical processing time is 24-48 business hours; however, due to the large volume of requests received in the TPA inbox, please allow up to 5 business days for completion.

I liked getting the listserv emails in my inbox. I don't want to lose that function.

The "real-time" updates are still available! All group activities (posts, responses) are emailed to you based on your selected notification preferences. You can update your notification preferences to receive updates in real time or in daily digest format. The daily digest format is the default setting and is perfect for most who prefer to reduce the number of individual notifications received in their inbox.

Important: all email notifications will be sent to the primary email address on file within your TPA member account.

I preferred the simplicity of emailing division colleagues on a listserv rather than using an app or website.
Not a problem! [After joining \(or being added to\) group\(s\)](#), you can engage using the email addresses below.

Community (SIG or DIV)	Connected Community Email
Aging Division	TPA-aging@ConnectedCommunity.org
Business of Practice (BoP)	TPA-businessofpractice@ConnectedCommunity.org
Disaster Resource Network (DRN)	TPA-disasterresourcenetwork@ConnectedCommunity.org
Diversity	TPA-diversitylgbtqsocialjustice@ConnectedCommunity.org
Early Career Psychologists (ECP)	TPA-earlycareerpsychologists@ConnectedCommunity.org
Forensic	TPA-forensic@ConnectedCommunity.org
Intellectual and Developmental Disabilities (IDD)	TPA-intellectualanddevelopmentaldisabilities@ConnectedCommunity.org
Military	TPA-military@ConnectedCommunity.org
Neuropsychology	TPA-neuropsychology@ConnectedCommunity.org
Psychologists in Schools and Child/Adolescent	TPA-psychologistsinschoolsandchildadolescent@ConnectedCommunity.org
Psychopharmacology (RxP)	TPA-rxp@ConnectedCommunity.org

I doubt that anyone cares whether someone on the conversation is a member of the forensic group. In fact, the conversation would be as helpful to non-members as to members.

While information sharing is helpful, participating in SIGs, DIVs, and committees is a benefit of TPA membership. Some business/communications are best transmitted via a members-only platform. The TPA listservs eventually contained over 500 non-dues paying participants, as over the years, many stopped paying dues but still had access. A large value of the new Connected Community is it eliminates a great deal of the manual work that had previously been required to manage the listservs: Members can now easily join most groups themselves and the new platform syncs with the TPA member database to prevent expired members (after the grace period) from accessing members-only groups.

Were my dues increased to pay for the Connected Community platform?

The cost to serve members has increased significantly over the last several years. The dues increase is to help TPA continue to cover those costs. That does include new technologies implemented for members, but it is only a very small percentage of the necessary dues increase.