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To our Red Raider Family & Community,

A lot can change in just a few weeks. As the global effect of COVID-19 continues to evolve, Texas Tech Parents Association is committed to the health and well-being of our volunteers and members and to continuing to serve our community. Our hearts go out to all who are affected by COVID-19.

It is important that we approach this time of uncertainty responsibly and compassionately —considering families as well as the faculty and staff of Texas Tech University. TECH PARENTS remains committed to delivering information and resources of value, including new content to empower student success. This also includes being here to answer your questions. We appreciate your patience as we partner with the university to find answers to your questions and solutions to the issues your students encounter.

We are continuing to monitor the situation and want to take a moment to summarize what we are doing to support our Red Raider Family:

Keeping you informed: There are helpful sites that we put in one place on our website; click [COVID](#). Although there are many help pages within the TTU website, the most important are listed in one place on our site.

Online resources for families: With parents supporting online education at home and students looking for creative ways to complete assignments, new virtual ways of learning are on the rise. Tech Parents scours the virtual landscape daily listing free resources available for anyone to download, covering a range of topics for students *and* parents.

Helping to ease the isolation from social distancing with new connections: Tech Parents encourages families to communicate through virtual means to support one another and to support their students. Human beings are social and not intended to isolate. Stay-at-home proclamations from governors and mayors have produced creative ways to stay connected. It is still a time for learning. El Paso Chapter leaders held a zoom meeting Sunday. Way to go El Paso!

This is just the start and we will continue to look for ways to help our members and communities navigate through this challenging time. In this time of social distancing, we all have the opportunity to forge closer bonds with family while empowering each other to keep in contact with those who are most vulnerable and practice kindness toward everyone.

During the weeks ahead, TTPA will issue NewsBriefs to keep you informed. NewsBriefs are designed to provide more detailed information focusing on only a topic or two. In the meantime, if you have a Facebook account, I strongly encourage you to like and follow us on the TTPA National Facebook Page www.facebook.com/TechParents/ where we provide updates in real time. Be sure to visit the [COVID](#) site regularly for new and updated information.

HOW YOU CAN HELP. If you come across a website or information that you believe would be helpful to a broad audience, please send it to us so we can add to our growing collection of helpful resources. Email parents@ttpa.org

If we know anything, it is that we are all connected. #WeAreFamily. We WILL get through this together.

Thank you for continuing to be a part of our community.

Wreck 'Em Texas Tech

Joyce Zachman, CEO
Texas Tech Parents Association

A recent message from Texas Tech University President Lawrence Schovanec



March 27, 2020

Dear Texas Tech University Community,

In our continuing efforts to assist students and families during COVID-19, Texas Tech University will be providing prorated refunds and credits for housing and dining.

Housing

If a student has checked out or selected a move out time between now and May 15, 2020, a prorated refund will be processed for March 23 through May 16. This will cover the time between the end of spring break and the end of the housing contract term. Credits will be processed to the student's account. In order to expedite receipt of your funds, please sign up for My Direct Deposit.

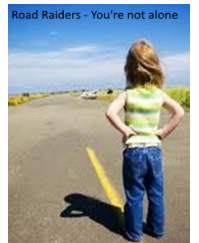
Refunds will only be issued to students who have checked out or selected a move out time. If you have not yet signed up for a move out time, please visit the housing [website](#) to select a day and time. For those students who are currently in a "shelter in place" community, please contact us at housing@ttu.edu for further instructions.

Dining

Unused dining dollars and prorated amounts for meal plans will roll over to the next term. Refunds will be provided to students who are graduating. Students who have questions should contact Hospitality Services at hospitality@ttu.edu.

We appreciate your patience and understanding throughout this challenging situation. We are working hard on many fronts to ensure we are able to provide the best possible educational experience for all of our students.

TEXAS TECH PARENTS ASSOCIATION CONNECT



WEBSITE

MEMBERSHIP

TAX
DEDUCTION



REAL TIME NEWS

INSTAGRAM

REAL QUICK INFO

Road Raiders
Safe Travel
Network

Tips & Tidbits is a resource provided to members of Texas Tech Parents Association. If you wish to be removed from our newsletter, please send an email to parents@texastechparents.org and let us know if your student has graduated, transferred, withdrawn or has made other plans.

[@@unsubscribe_url@@](#)