Patient Experience Grant and Scholar Program Recipients Announced by The Beryl Institute
Fourteen Healthcare Research Studies Focused on Patient Experience Improvement to be Funded

Dallas, Texas (October 29, 2015) – As part of its ongoing commitment to support the growing importance of the patient experience and the need for rigorous research to understand and address its impact, The Beryl Institute awards grants to eleven healthcare organizations and three doctoral students. In partnership with Patient Experience Institute, these programs reinforce the commitment to help frame and expand the field of patient experience, develop leaders on the front lines and throughout the experience movement, and provide information and research to support expanded focus and measured impact of patient experience in healthcare.

Now in its sixth year, the Patient Experience Grant Program supports healthcare organizations as they test ideas and efforts impacting the experiences of patients and families. The 2015 Patient Experience Grant Program study titles and recipients are:

- **The Use and Effectiveness of Family Meetings in the Neonatal Intensive Care Unit** – Columbia University, New York, NY
- **Can Patient Satisfaction with Foodservice Impact the Patient’s Overall Satisfaction with their Hospital Experience?** – HonorHealth Scottsdale Shea Medical Center, Scottsdale, AZ
- **Integrating Person Directed Care into the Client Experience** – Jewish Home Lifecare, New York, NY
- **Increase Quality and Efficiency of Nurse Leader Patient Rounding Using a Peer Feedback Process** – Kaiser Permanente, Irvine, CA
- **Improving Patient Experience through QI Efforts Aimed at Improving Communication in a Pediatric Emergency Department** – Medical College of Wisconsin, Children’s Hospital of Wisconsin, Milwaukee, WI
- **The Impact of Noise Reduction Strategies on Patient Experience** – MedStar St. Mary’s Hospital, Leonardtown, MD
- **Patient Engagement in Primary Care Practice: Form, Function, and Outcome** – Michigan State University, Department of Family Medicine, East Lansing, MI
- **The Use of “Narrative NICU” to Improve Parent Satisfaction Scores, Increase NICU Team Cohesion and Sense of Professional Resiliency** – Miller Children’s and Women’s Hospital, Long Beach, CA
- **The Impact of Including Hospitalized Patients in Morning and Evening Nursing Bedside Report on Anxiety and Perceptions of Patient Experience During Hospitalization** – Texas Health Harris Methodist Hospital, Cleburne, TX
- **Motivating Factors and Support Needed for Patient Activists, Patient Advocates, E-Patients to Use their Experience to Help Others** – Tufts University School of Medicine, Boston, MA
- **Embedding the Patient Voice for Collaborative, Evidence-Informed Design of Care**
The Patient Experience Scholar Program supports individual doctoral students exploring patient experience related topics from disciplines across the healthcare educational spectrum. The 2015 scholars and their research topics are:

- Amy Costanzo, PhD Candidate, University of Cincinnati College of Nursing, *Identifying Information Needs and Strategies for Patient Involvement in Hospital Safety*
- Kelly Edwards, Doctor of Philosophy Candidate, University of Tasmania, Australia, "Nothing About Me Without Me": *The Co-Creation of a New Patient Experience Measurement and Feedback Instrument*
- Donna D. Kincheloe, MSN, RN, CMSRN, Doctor of Nursing Practice Candidate, University of Southern Indiana, *The Effectiveness of a Spiritual Care Toolkit to Facilitate Spiritual Care Needs*

All recipients will complete research in their areas of focus and develop research reports to be published through The Beryl Institute. Recipients will also be asked to present their findings at an upcoming Patient Experience Conference.

To learn more about the grant and scholar programs and 2015 studies, visit: [http://www.theberylinstitute.org/?page=GrantProgram](http://www.theberylinstitute.org/?page=GrantProgram).

###

About The Beryl Institute:
The Beryl Institute is the global community of practice dedicated to improving the patient experience through collaboration and shared knowledge. We define the patient experience as the sum of all interactions, shaped by an organization’s culture, that influence patient perceptions across the continuum of care.

About Patient Experience Institute
Patient Experience Institute (PXI) is an independent, non-profit, 501(c)(3) organization committed to the improvement of patient experience through evidence-based research and professional development efforts including certification and continuing education.