The Power of Person-Centeredness in Long-Term Care Explored by The Beryl Institute
New White Paper Examines Perspectives and Practices of Patient, Resident and Family Experience

Dallas, TX (January 22, 2015) – A new white paper by The Beryl Institute explores the issue of experience and person-centeredness in the long-term care environment as well as provides recommendations for organizations moving towards action across the continuum. The paper, “The Power of Person-Centeredness in Long-Term Care: A View Across the Continuum”, engages perspectives and practices of the patient, resident and family experience in long-term care and the efforts and concepts driving person-centeredness in overall experience excellence.

In addition to identifying key motivations and practices, support and roadblocks and the impact a focus on experience has in the long-term care setting, the paper includes voices of practice from six leading organizations committed to excellence in long-term care:

• Beatitudes Campus, Phoenix, AZ
• Breckenridge Village, Willoughby, OH
• Carolinas HealthCare System, Charlotte, NC
• Commonwealth Care of Roanoke, Roanoke, VA
• Jewish Home Lifecare, New York NY
• Vetter Health Services, Elkhorn, NE

The paper opens with a special introduction from Robert N. Mayer, president of Hulda B. & Maurice L. Rothschild Foundation. Mayer has been involved with organized philanthropy for over twenty years and helped found the Hulda B. & Maurice L. Rothschild Foundation, an organization committed to facilitating person-centered care in a culture of aging that is life affirming, empowering and meaningful.

“If we are to grow and strengthen the person-centered movement, we need to begin to break down some of the traditional barriers based on acuity. We need to find ways to share our philosophies, experience and research between the fields of short and long term care; for there is a great deal that we might learn from each other,” said Mayer. “By combining our efforts, we have an opportunity to make a significant impact on our healthcare delivery system across the entire continuum and change the experience of so many.”

This paper reinforces The Beryl Institute’s commitment to expand the dialogue on experience excellence by broadening its focus to the long-term care environment with support from the Hulda B. and Maurice L. Rothschild Foundation and The Paul Nebenzahl Company.

To learn more about long-term care focused content at the Institute, visit http://www.theberylinstitute.org/?page=LTCResources. To download the white paper, visit http://www.theberylinstitute.org/?page=PUBLICATIONS.

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About The Beryl Institute:
The Beryl Institute is the global community of practice and premier thought leader on improving patient experience in healthcare. The Beryl Institute serves as an independent, non vendor or provider-related community dedicated to bringing together the many voices, views and perspectives on improving the patient experience.

The Institute defines the patient experience as *the sum of all interactions, shaped by an organization’s culture, that influence patient perceptions across the continuum of care.*