Perfect for sharing at team meetings or daily huddles, these brief videos provide ideas, recommendations and opportunities in addressing and excelling in patient experience improvement.

Below is a list of discussion questions you can use with your teams after viewing the patient experience learning bite (PXLB).

1. Please share your initial thoughts and observations after viewing the PXLB.

2. What are some ways we can use the key learning points shared in the PXLB?

3. What are the barriers to using or implementing any of the key learning points?

4. What suggestions do you have to overcome these potential barriers or concerns?

5. What are some ways you can personally apply the key learning points in your daily work and role?

6. What questions do you have regarding the PXLB?