Welcome to the Emergency Department

What happens first?
We all work together as a team. You will have a primary nurse and doctor. However, many members of our team will help take care of you. We do this to minimize your wait and expedite your care. Please change into a gown so we can fully evaluate you.

- Nurse (navy/white scrubs): Review your history, medications, and reason for your visit
- Doctor/PA Evaluation: Evaluate your symptoms and order appropriate testing when needed
- EMT / Paramedic (teal scrubs): Help nurses with key patient care tasks

What do I need to know?
- Our goal is to identify emergency conditions and treat your symptoms. A definitive diagnosis is not always possible in the ER. Almost all ER patients require follow-up care.
- Our registrars will complete your registration process before you leave and will return your ID and insurance cards.
- Cell phone use is allowed in the rooms.
- Only 2 visitors are allowed in a room.
- Bathrooms are located between rooms:
  - 1 and 2
  - 4 and 5
  - 22 and 23
  - across from room 26
  - 30 and 31

How long will I be here?
- LABS 2 HRS.
- X-RAY 2.5 HRS.
- ULTRASOUND 3 HRS.
- CT SCAN 2.5 - 4.5 HRS.*

These numbers are our best estimates at an average time; your experience may differ depending on the number of patients, how sick other patients are, and the time of day.

How do I leave the ER?
Once all your test results are back, your doctor or PA will discuss your plan of care. Within 30 minutes your nurse will bring your discharge paperwork and you will go home.

Most patients who are admitted to the hospital wait an average of 6 hours before they move upstairs to an inpatient room.

*Depending on the type of study and if contrast is required