The Patient Advocacy Community brings together individuals focused on contributing to a positive healthcare experience for patients, families and the community and who understand the importance of advocating for patients to ensure an outstanding patient experience.

The Patient Advocacy Community:

• **Fosters relationships** by giving you the opportunity to meet new people and exchange best practices
• **Facilitates advancement** to keep you abreast of the latest developments in healthcare patient advocacy while honing your professional skill set
• **Inspires leadership** that allows you to distinguish yourself as a trusted healthcare patient advocate

Available resources include:

**Publications**
A library of resources for those that contribute to a positive healthcare experience for patients, families and the community.

**Listserv**
The Patient Advocacy Listserv is open to all members of The Beryl Institute and is intended for discussion of issues related to patient advocacy, the patient experience, risk management, service excellence, patient and family engagement and the healthcare profession.

**Webinar Replays**
Each webinar replay is focused on a specific subject on patient advocacy. Access to the webinar replays is included with membership to the Institute.

**Learning Library**
A peer information sharing tool for members that is focused on patient advocacy resources. Members can share best practices, template files, worksheets and resources.

**Certificate Program in Patient Advocacy**
The program will give you the key knowledge and skills necessary to succeed in the field of healthcare patient advocacy as well as offering tools and strategies to enhance the patient experience.

**Networking**
Access the Patient Advocacy Community. This community group is your connection to other professionals who represent and advocate for consumers across the healthcare continuum.

To learn more about the Patient Advocacy Community, visit [http://www.theberylinstitute.org/?page=PAC](http://www.theberylinstitute.org/?page=PAC).