The Beryl Institute Opens Applications for 2012 Patient Experience Research Grants and Introduces New Institute Scholar Program

Dallas, TX (July 24, 2012) The Beryl Institute announces its third annual Patient Experience Grant Program and the new Institute Scholar Program. These offerings reinforce the Institute’s commitment to support the growing importance of the patient experience in healthcare and the need for rigorous research to understand and address its impact.

The grant program is intended to encourage and support research into the:

- Value of focusing on the patient experience before, during and after care (e.g., ROI, satisfaction or quality outcomes)
- Impact of service efforts on the healthcare experience
- Influence of culture on the patient experience, service, and outcomes
- Integrated review of key factors that support positive healthcare experiences

“The Beryl Institute is committed to framing and expanding the body of knowledge to support research and learning around improving the patient experience,” said Jason Wolf, executive director. “The 2012 recipients will join the eighteen other organizations that have participated in this program and received support from the Institute to test their ideas and efforts.”

In addition to awarding $1,000 grants to a minimum of four healthcare facilities, the 2012 program will be extended to include the identification of two new Institute Scholars. The funding for The Beryl Institute Scholars is aimed at supporting Doctoral Students conducting cutting-edge research associated with the patient experience.

Healthcare leaders and staff engaged in managing or improving patient experience, or graduate students, and/or university faculty members may apply. Research should be relevant to the topics outlined by the grant program and be either in the proposal stage, in process or near completion.

All recipients will be required to complete their research within one year of the grant being awarded and to develop a research paper, to be published through the Institute. Recipients will also be asked to present their findings at The Beryl Institute Patient Experience Conference.

The deadline to apply for each program is September 14, 2012. Recipients will be announced by early October 2012.

To access the Grant/Scholar application, overview and list of previous grant recipients, visit: http://www.theberylinstitute.org/?page=GrantProgram

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www.theberylinstitute.org
About The Beryl Institute:
The Beryl Institute serves as the professional home for stakeholders who recognize that the patient experience is an essential element in the execution and evaluation of health care performance. The Institute is committed to improving the patient experience, by serving as a reliable resource for shared information and proven practices, a dynamic incubator of leading research and new ideas and an interactive connector of leaders and practitioners. The Institute is uniquely positioned to develop and publicize cutting-edge concepts focused on improving the patient experience, touching thousands of healthcare executives and patients.

The Beryl Institute defines the patient experience as the sum of all interactions, shaped by an organization’s culture, that influence patient perceptions across the continuum of care.