The Beryl Institute Announces Winners for Patient Experience Innovation Awards
Recognizing innovation efforts to improve the human experience in healthcare

Dallas, Texas (April 5, 2019) – The Beryl Institute announces the winners for the Patient Experience (PX) Innovation Awards during 2019 Patient Experience Conference acknowledging the great work being done across the globe to improve the human experience in healthcare. The PX Innovation awards are given in four categories each demonstrating a specific innovation that led to a positive patient experience outcome.

The 2019 PX Innovation Award winner for each category is:

- **Organizational Innovation Award** goes to Baylor Scott & White Health, Palliative Care, Child Life Services. This award recognizes a healthcare organization dedicated to innovations that improve the human experience in healthcare
- **Innovative Team Award** goes to Holland Bloorview Kids Rehabilitation Hospital. This award recognizes a team working in healthcare that developed and implemented innovative methods to improve teamwork
- **Innovative Healthcare Professional Award** goes to “Dexter” Janet Borrowman with Maui Health System (Kaiser). This award recognizes a healthcare professional who created or lead an innovation which resulted in positive change
- **Innovative Patient/Family Advisor Award** goes to Earl Shellner with Anne Arundel Medical Center. This award recognizes a Patient Family Advisor who lead or inspired an innovation that positively impacted the patient and family experience

“We received quite a lot of submissions for each category. The selection committee really worked hard to evaluate each submission for each award. In the end, not only are we proud to celebrate the four winners of this year’s awards but we are excited to see the abundance of positive patient experience work happening in healthcare.” said Tiffany Christensen, CPXP, Vice President, Experience Innovation of The Beryl Institute.

For more information on PX Innovation Award winners, visit: http://www.theberylinstitute.org/?page=PXInnovationAwards

###

About The Beryl Institute:
The Beryl Institute is the global community of practice dedicated to improving the patient experience through collaboration and shared knowledge. We define patient experience as the sum of all interactions, shaped by an organization’s culture, that influence patient perceptions across the continuum of care.