The Beryl Institute Announces Nurse Executive Council
Innovative Nurse Executives to Support the Institute’s Nurse Leader Engagement in Patient Experience

Dallas, TX (February 22, 2018) – With its commitment to engaging all voices in addressing patient experience excellence and a focus on expanding the participation of executive voices in the efforts of the patient experience community, The Beryl Institute introduces a Nurse Executive Council (NEC) comprised of senior nurse leaders from organizations across North America.

Formally launched in late 2017, the NEC is comprised of a diverse network of innovative and visionary nurse executives who will work collaboratively with the Institute to develop strategies for nurse leader engagement in the broader patient experience movement as well as inform the efforts of the Institute. The NEC will hold its first in-person meeting in association with The Beryl Institute Patient Experience Conference.

“As we continue to grow the Institute community, we maintain the perspective that all voices are essential in the patient experience conversation,” said Jason Wolf, PhD, CPXP, President of The Beryl Institute. “We have always believed, and our research has reinforced, that executive support and engagement is critical to patient experience success. We’re excited to partner with the Nurse Executive Council as we determine how to best expand the involvement of nurse executives and leaders and support them in positively impacting experience efforts in their own organizations.”

The NEC will complement the Institute’s Executive Board, Advisory Board, Resource Advisory Council and Global Patient and Family Advisory Council. Members are current nurse executives, representing a diverse range of organizations and perspectives, who exemplify a commitment to patient experience excellence and improvement through their organization, and include:

- Victoria Niederhauser, DrPH, RN, PPCNP-BC, FAAN, Dean and Professor, University of Tennessee, Knoxville College of Nursing (NEC Co-Chair)
- Karen Drenkard, PhD, RN, NEA-BC, FAAN, SVP and Chief Nurse and Chief Clinical Officer, GetWellNetwork (NEC Co-Chair)
- Debra Albert, MSN, MBA, RN NEA-BC, SVP, Patient Care Services, CNO, U Chicago Medicine
- Rachel Armstrong, RN, PhD, NEA-BC, COL (Ret), Retired
- Joyce Batcheller, DNP, RN, NEA-BC, FAAN, President/Adjunct Professor, JBatcheller Consulting, Texas Tech University Health Sciences Center School of Nursing
- Dale Beatty, DNP, RN, NEA-BC, VP PCS and CNO, Stanford Health Care
- Janet Davis, DNP, RN, NE-BC, CPHQ, Sr. VP & CNO, Tampa General Hospital
- Dr. Cole Edmonson, DNP, RN, FACHE, NEA-BC, FAAN, CNO, THD
- Jane Englebright, PhD, RN, CENP, FAAN, SVP & CNO, HCA Healthcare
- Susan Grant, DNP, RN, NEA-BC, FAAN, EVP and CNO, Beaumont Health
- Karen Grimley, PhD, MBA, RN, FACHE, NEA-BC, Chief Nursing Executive and Assistant Dean School of Nursing UCLA
- Cheryl Hoying, PhD, Sr. VP Patient Services, Cincinnati Children’s Hospital Medical Center
- Cheri Hunt, RN, BSN, MHA, NEA-BC, SVP of Patient Care Services / CNO, Children’s Mercy, Kansas City
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Barbara Jacobs, MSN, NEA-BC, VP Nursing and CNO, Anne Arundel Medical Center
Anna Kiger, NP DSc MSN RN NEA-BC, System CNO, Sutter Health
Mary Beth Kingston, MSN, RN, NEA-BC, EVP and CNO, Aurora Health Care
Linda Knodel, MHA, MSN, FACHE, FAAN, SVP/CNE, Kaiser Permanente Health System
Kirsten Krull, RN, VP Quality and Performance & CNE, Hamilton Health Sciences
Jerry Mansfield, PhD, RN, NEA-BC, Executive CNO and Chief Patient Experience Officer, Medical University of South Carolina Health
Charlotte Mather, MBA, RN, FACHE, CNO, Sheridan Memorial Hospital
Robin Newhouse, PhD, RN, NEA-BC, FAAN, Dean and Distinguished Professor, Indiana University School of Nursing
Nancy Shendell-Falik, RN, MA, President, Baystate Medical Center and SVP Hospital Operations, Baystate Health
Rose Sherman, EdD, RN, NEA-BC, FAAN, Editor in Chief, Nurse Leader, Florida Atlantic University
Maureen Swick, RN, PhD, NEA-BC, SVP, CNE, Carolinas HealthCare
Charleen Tachibana, DNP, RN, FAAN, SVP, Quality & Safety, CNO, Virginia Mason Health System
Linda Talley, MS, RN, NE-BC, VP and CNO, Children's National Health System
Cathleen Wheatley, DNP, RN, CENP, CNE & Sr. VP of Clinical Operations, Wake Forest Baptist Health
Laura Wood, DNP, MS, RN, NEA-BC, SVP Patient Care Operations & CNO, Boston Children’s Hospital

For more information on Nurse Executive Council of The Beryl Institute, visit http://www.theberylinstitute.org/?page=NURSECOUNCIL.

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About The Beryl Institute:
The Beryl Institute is the global community of practice dedicated to improving the patient experience through collaboration and shared knowledge. We define patient experience as the sum of all interactions, shaped by an organization’s culture, that influence patient perceptions across the continuum of care.