Patient Experience Journal Releases Volume 9, Issue 1

Published in association with The Beryl Institute, Volume 9, Issue 1 includes 27 articles focused on connection and collaboration in elevating the human experience

Nashville, TN (April 28, 2022) – The Beryl Institute announces the publication of Volume 9, Issue 1 of Patient Experience Journal (PXJ), an international, open access, peer-reviewed journal focused on research and proven practices related to understanding and improving the patient experience. Read in over 220 countries and territories, PXJ articles have been downloaded over 900,000 times and reflect the journal’s commitment to disseminating rigorous knowledge and expanding the global conversation on evidence and innovation in patient and human experience.

Published in association with The Beryl Institute, Volume 9, Issue 1 includes 27 articles representing commentaries, personal narratives, research studies and case studies covering topics such as:

- Measuring what matters: A proposal for reframing how we evaluate and improve experience in healthcare
- Assessment of the COVID-19 pandemic and its impact on a children's hospital: The point of view of patients and families
- The impact of patient-centered care on health outcomes in adolescents living with diabetes
- Resource utilization among informal caregivers of lung cancer patients undergoing treatment
- Patient reported experience in a radiation oncology department
- Beyond HCAHPS: Analysis of patients’ comments provides an expanded view of their hospital experiences
- Patient involvement in the development of PROMs within the MS Field: A systematic review

The research represents a broad range of global organizations and institutions including Johns Hopkins Health System, Sitaram Bhartia Institute of Science and Research, Sant Joan de Déu Children’s Hospital, University of Michigan Health, KK Women’s and Children’s Hospital, University of Saskatchewan, Institute for Patient- and Family-Centered Care, New South Wales Ministry of Health, Cancer Care Alberta, Alberta Health Services, Southlake Regional Health Centre, Ministry of Health Republic of Slovenia, Maastricht University, The Danish Multiple Sclerosis Registry, Trillium Health Partners, Island Health and Northwell Health.

“The scope and breadth of this issue represents a powerful snapshot of both the reflective moment in which we find ourselves and the dynamic tensions we are experiencing that will and must push us forward.” said Jason Wolf, Founding Editor of PXJ and President & CEO of The Beryl Institute. “The reason we stand here today asking and declaring what lies ahead is because of the community we have built together. The words on these pages of this issue of PXJ represent it, the ideas shared reflect it and the lessons learned, ideas inspired, and actions taken as a result reinforce all that is possible.”

To access Volume 9, Issue 1 of PXJ, visit: http://pxjournal.org/journal

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About Patient Experience Journal:
Patient Experience Journal (PXJ) is a peer-reviewed, open-access journal published in association with The Beryl Institute. Read in over 220 countries and territories, PXJ is committed to disseminating rigorous knowledge and expanding the global conversation on evidence and innovation on patient experience.

About The Beryl Institute:
The Beryl Institute is a global community of professionals and experience champions committed to transforming the human experience in healthcare. As a pioneer and leader of the experience movement and patient experience profession for more than a decade, the Institute offers unparalleled access to unbiased research and proven practices, networking and professional development opportunities and a safe, neutral space to exchange ideas and learn from others.

We define the patient experience as the sum of all interactions, shaped by an organization’s culture, that influence patient perceptions across the continuum of care. We believe human experience is grounded in the experiences of patients & families, members of the healthcare workforce and the communities they serve.