Patient Experience Journal Releases Volume 9, Issue 2

Published in association with The Beryl Institute, Volume 9, Issue 2 includes 15 articles focused on elevating the human experience through caring for the healthcare workforce

Nashville, TN (August 4, 2022) – The Beryl Institute announces the publication of Volume 9, Issue 2 of Patient Experience Journal (PXJ), an international, open access, peer-reviewed journal focused on research and proven practices related to understanding and improving the patient experience. Read in over 220 countries and territories, PXJ articles have been downloaded over one million times and reflect the journal’s commitment to disseminating rigorous knowledge and expanding the global conversation on evidence and innovation in patient and human experience.

Published in association with The Beryl Institute, Volume 9, Issue 2 includes 15 articles representing commentaries, personal narratives, research studies and case studies covering topics such as:

- Human experience is not a line item
- Dyad rounding on inpatients admitted from Emergency Department: Rehumanizing the patient & clinician experience in a post pandemic world
- Effect of wearing masks in the hospital on patient-provider interaction: “They (providers) need to stay safe for their family and keep us safe.”
- Understanding patient and caregiver perspectives using a dyad approach for data collection: A systematic review of the literature
- Teamwork that affects outcomes: A method to enhance team ownership

The research represents a broad range of global organizations and institutions including Northwell Health, ECU Health, Niagara University, Friend Health, University of Nebraska Medical Center, University of Alabama at Birmingham, Qualtrics, University of Saskatchewan, College of Medicine, Pfizer, Ltd., Mayo Clinic, Vanderbilt University, and ECU Health.

“By elevating and transforming the human experience in healthcare, we can create a more effective, responsive and equitable healthcare system that results in better experiences and outcomes for patients of all backgrounds, a more supportive, energizing and collaborative environment for healthcare professionals and healthier communities that break down barriers to care.” said Jason Wolf, Founding Editor of PXJ and President & CEO of The Beryl Institute. “This special issue helps us to see some of the implications and actions of the healthcare workforce experience on our capacity to deliver the best in care overall.”

To access Volume 9, Issue 2 of PXJ, visit: http://pxjournal.org/journal

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About Patient Experience Journal:
Patient Experience Journal (PXJ) is a peer-reviewed, open-access journal published in association with The Beryl Institute. Read in over 220 countries and territories, PXJ is committed to disseminating
rigorous knowledge and expanding the global conversation on evidence and innovation on patient experience.

About The Beryl Institute:
The Beryl Institute is a global community of professionals and experience champions committed to transforming the human experience in healthcare. As a pioneer and leader of the experience movement and patient experience profession for more than a decade, the Institute offers unparalleled access to unbiased research and proven practices, networking and professional development opportunities and a safe, neutral space to exchange ideas and learn from others.

We define the patient experience as the sum of all interactions, shaped by an organization’s culture, that influence patient perceptions across the continuum of care. We believe human experience is grounded in the experiences of patients & families, members of the healthcare workforce and the communities they serve.