Nashville, TN (November 3, 2022) – The Beryl Institute announces the publication of Volume 9, Issue 3 of Patient Experience Journal (PXJ), an international, open access, peer-reviewed journal focused on research and proven practices related to understanding and improving the patient experience. Read in over 220 countries and territories, PXJ articles have been downloaded over one million times and reflects the journal’s commitment to disseminating rigorous knowledge and expanding the global conversation on evidence and innovation in patient and human experience.

Published in association with The Beryl Institute, Volume 9, Issue 3 includes 25 articles representing commentaries, personal narratives, research studies and case studies covering topics such as:

- Living with brain cancer: From researcher to patient
- The intersection of diversity, equity and inclusion with pediatric Patient and Family Advisory Councils
- Patient experience of Electronic Health Records (EHR) in a maternity unit in Ireland
- Going from academic medical center to a community hospital: Patient experiences with transfers
- Home health care CAHPS® survey: Predicting patient experience performance
- A patient perspective on information provision during the care path of Lentigo Maligna
- Technology about me without me: An examination of the relationship between patient-facing technology and patient experience

The research represents a broad range of global organizations and institutions including Ann & Robert H. Lurie Children's Hospital of Chicago, Cincinnati Children's Hospital Medical Center, Deakin University Geelong, School of Nursing & Midwifery, Institute for Health Transformation, Centre for Quality & Patient Safety Research, Erasmus School of Health Policy and Management, Rotterdam, the Netherlands, Experience of Care Lead, NHS England and NHS Improvement, Florida State University College of Medicine, George Washington University Health Links, Saudi Arabia, Katholieke Universiteit Leuven, Mayo Clinic, McMaster University, Medallia, QEII Jubilee Hospital, Royal Manchester Children’s Hospital, Sentara Healthcare, University College Cork, University of Alabama-Birmingham, University of California San Francisco, University of Oxford, University of Port Harcourt, University of Twente.
“As was known even prior to the pressures placed on us by the pandemic, what lied just beneath the surface of our work in healthcare was clear,” said Jason Wolf, Founding Editor of PXJ and President & CEO of The Beryl Institute. “…But amid this turbulent reality, I believe there is hope, a space for optimism and a solid foundation on which we can and must build. It is this commitment to action and a contribution to the larger conversation that we continue to see reflected on the pages of PXJ itself. In our final issue of 2022 and the close of Volume 9, we release one of our largest issues ever. We continue to hear from the voices of patients and care partners, clinicians and researchers, all committed to elevating the evidence and practice driving the healthcare experience.

To access Volume 9, Issue 3 of PXJ, visit: http://pxjournal.org/journal

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About Patient Experience Journal:

*Patient Experience Journal (PXJ)* is a peer-reviewed, open-access journal published in association with *The Beryl Institute*. Read in over 220 countries and territories, *PXJ* is committed to disseminating rigorous knowledge and expanding the global conversation on evidence and innovation on patient experience.

About The Beryl Institute:

*The Beryl Institute* is a global community of professionals and experience champions committed to transforming the human experience in healthcare. As a pioneer and leader of the experience movement and patient experience profession for more than a decade, the Institute offers unparalleled access to unbiased research and proven practices, networking and professional development opportunities and a safe, neutral space to exchange ideas and learn from others.

We define the patient experience as the sum of all interactions, shaped by an organization’s culture, that influence patient perceptions across the continuum of care. We believe human experience is grounded in the experiences of patients & families, members of the healthcare workforce and the communities they serve.