Patient Experience Grant and Scholar Program Recipients Announced by The Beryl Institute
Sixteen Healthcare Research Studies Focused on Patient Experience Improvement to be Funded

Dallas, Texas (October 31, 2016) – As part of its ongoing commitment to support the growing importance of the patient experience and the need for rigorous research to understand and address its impact, The Beryl Institute awards grants to fifteen healthcare organizations and one doctoral student. In partnership with Patient Experience Institute, these programs reinforce the commitment to help frame and expand the field of patient experience, develop leaders on the front lines and throughout the experience movement, and provide information and research to support expanded focus and measured impact of patient experience in healthcare.

Now in its seventh year, the Patient Experience Grant Program supports healthcare organizations as they test ideas and efforts impacting the experiences of patients and families. The 2016 Patient Experience Grant Program study titles and recipients are:

- Empathy Education in a Baccalaureate Nursing Program – Chamberlain College of Nursing, Cleveland Campus, Downers Grove, IL
- The Impact of Artwork in a Pediatric Clinical Environment on Staff, Patients and Families – Dell Children's Medical Center of Central Texas, Austin, TX
- Explaining the Relationship Between Length of Stay and Patient Satisfaction – Kaiser Permanente Santa Rosa, Santa Rosa, CA
- Establishing Evidence-Based Benchmarks & Guidelines for the Field of Patient Advocacy – Marianjoy Rehabilitation Hospital, Wheaton, IL
- Increasing Social Connectivity of Nursing Home Residents with Their Care-giving Staff – Madonna St. Jane de Chantal Long Term Care Services, Lincoln, NE
- Integrating Patients and Families into the Clinical and Outcomes Research Process – Mayo Clinic, Rochester, MN
- Researching the Added Value of Behavior-Based Qualitative Experiential Data to a Survey-Based Questionnaire in Establishing a Patient Experience Charter at the Walker Family Cancer Centre – Niagara Health, St. Catharines, Ontario, Canada
- James Inpatient Nutrition Services: Improving Patient Satisfaction – OSUCCC – James Cancer Hospital, Columbus, OH
- Empathy Huddles – Saint Luke’s Hospital, Kansas City, MO
- Needs Assessment to Improve Patient Experience with Limited English Proficiency – Stanford Health Care, Palo Alto, CA
• Thoracic Patient Mapping Initiative – UCSF Helen Diller Family Comprehensive Cancer Center, San Francisco, CA
• Improving Patient Experience by Addressing Provider Compassion Fatigue – University of Michigan Health System, Ann Arbor, MI
• Exploring Parent’s Perceptions and Experiences of Client and Family-centred Care (CFCC) in Homecare: A Photovoice Study – VHA Home Healthcare, Toronto, Ontario, Canada

The Patient Experience Scholar Program supports individual doctoral students exploring patient experience related topics from disciplines across the healthcare educational spectrum. The 2016 scholar and the research topic is:

• Deborah Waltermire-Burton, MHS, OTR/L, Doctorate of Public Health Candidate, Johns Hopkins Bloomberg School of Public Health, How Do Family-Centered Rounds Affect the Family Experience in Pediatric Inpatient Settings?

All recipients will complete research in their areas of focus and develop research reports to be published through The Beryl Institute. Recipients will also be asked to present their findings at an upcoming Patient Experience Conference.

To view all Patient Experience Grant Program recipients, visit: http://www.theberylinstitute.org/?page=GrantRecipients.

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About The Beryl Institute:
The Beryl Institute is the global community of practice dedicated to improving the patient experience through collaboration and shared knowledge. We define the patient experience as the sum of all interactions, shaped by an organization’s culture, that influence patient perceptions across the continuum of care.

About Patient Experience Institute
Patient Experience Institute (PXI) is an independent, non-profit, 501(c)(3) organization committed to the improvement of patient experience through evidence-based research and professional development efforts including certification and continuing education.