President of The Beryl Institute Honored with ACHE Publishing Award
American College of Healthcare Executives Recognizes Jason A. Wolf for Contributions to Healthcare Management Literature

Dallas, Texas (February 13, 2018) – The American College of Healthcare Executives (ACHE) awarded Jason A. Wolf, PhD, CPXP, President of The Beryl Institute, with the 2018 Dean Conley Award for his article "Patient Experience: The New Heart of Healthcare Leadership," published in the spring 2017 issue of Frontiers of Health Services Management. The award, given annually, will be presented during ACHE's 61st Congress on Healthcare Leadership in Chicago March 26–29.

The Dean Conley Award, named for ACHE's executive director from 1942–1965, is granted annually to recognize the contributions made to healthcare management literature and to encourage healthcare executives to write and publish articles. This year's winning article was selected by ACHE's Article of the Year Awards Committee.

The article explores how to reframe the conversation on patient experience, moving it from an idea that lurks at the edges of healthcare, or that stands as just one of many strategic pillars, to the central call to action for healthcare leaders.

“It is with honor that I accept this recognition on behalf of The Beryl Institute community,” said Jason Wolf, PhD, CPXP, President of The Beryl Institute. “This award reinforces the Institute’s unwavering commitment to leading the growth of the patient experience movement and expanding the global conversation on the human experience in healthcare.”

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About The Beryl Institute:
The Beryl Institute is the global community of practice dedicated to improving the patient experience through collaboration and shared knowledge. We define patient experience as the sum of all interactions, shaped by an organization’s culture, that influence patient perceptions across the continuum of care.

About the American College of Healthcare Executives:
The American College of Healthcare Executives is an international professional society of 40,000 healthcare executives who lead hospitals, healthcare systems and other healthcare organizations. ACHE’s mission is to advance our members and healthcare management excellence.