Long-Term Care Regional Roundtable Announced by The Beryl Institute
Leaders to Convene in New York to Share Ideas and Build Connections around the Importance of Improving Experience in all Care Settings and Transitions of Care

Dallas, TX (August 11, 2016) – The Beryl Institute announces its first Long-Term Care-focused Regional Roundtable to be held November 10 at The New Jewish Home Sarah Neuman Campus in Mamaroneck, New York. The one-day program will bring together the voices of long-term care leaders and care partners, staff, physicians, patients and families to convene, engage and expand the dialogue on improving experience.

“Because of the passion and member-driven focus of The Beryl Institute, teams and organizations have learned to leverage the experience to improve outcomes, financials and employee engagement,” said Tammy L. Marshall, Chief Experience Officer, The New Jewish Home. “There is no greater joy as a clinician in healthcare than to sit amongst providers of all types from acute, long and short-term stay arenas whose total focus is pointed toward experience excellence.”

Taking a cross-continuum perspective grounded in the voices of real experiences in long-term care, the event will help participants gain insight and inspiration for actions to have a positive and lasting effect on those receiving care across all settings.

Keynote sessions feature insights from Jason A. Wolf, PhD, CPXP, President of The Beryl Institute and patient and family perspective from Chari Tager, Family Member of a Current Resident in The New Jewish Home. As a passionate champion and recognized expert on patient experience improvement, Wolf will frame the concepts influencing the experience movement by connecting a cross continuum perspective with critical insights gained from long-term care leaders. A dedicated daughter who enjoys spending her free time with her mother Ruth, Tager will share her experience journey finding the right place for her mother to receive the best care and share how small house living has impacted her mother’s wellbeing and her family.

To register and learn more about The Beryl Institute’s Patient Experience Regional Roundtables, visit: http://www.theberylinstitute.org/?page=RegRoundtables.

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About The Beryl Institute:
The Beryl Institute is the global community of practice dedicated to improving the patient experience through collaboration and shared knowledge. We define the patient experience as the sum of all interactions, shaped by an organization’s culture, that influence patient perceptions across the continuum of care.