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***Patient Experience Journal* Releases Fall 2017 Issue**

Published in association with The Beryl Institute, Volume 4, Issue 3 includes patient experience improvement research from global perspectives across healthcare settings

Dallas, TX (November 7, 2017) – The Beryl Institute announces the publication of [Volume 4, Issue 3](#) of *Patient Experience Journal (PXJ)*, an international, open access, peer-reviewed journal focused on research and proven practices around understanding and improving patient experience. *PXJ* has over 240,000 article downloads in over 200 countries and territories, and represents a global dialogue that is geographic and conceptual in nature. The latest issue provides a broad view of issues impacting and being impacted by the patient experience from patient narratives to survey results, communication efforts to policy and payment issues and more. The issue exemplifies the expanding reach of patient experience research and practice and reinforces its critical role in healthcare today.

Published in association with The Beryl Institute, Volume 4, Issue 3 includes [20 articles](#) from 70 contributing authors representing commentaries, personal narratives, research studies and case studies and covers a selection of provocative topics such as:

- *Perfect ratings with negative comments: Learning from contradictory patient survey responses*
- *Healthcare providers versus patients' understanding of health beliefs and values*
- *Effects of a hospital-wide physician communication skills training workshop on self-efficacy, attitudes and behavior*
- *The impact of provider service networks in Florida Medicaid managed care on enrollees' satisfaction*
- *Operationalizing person-centered care practices in long-term care: recommendations from a "Resident for a Day" experience*
- *Patient experiences in intensive care units: a systematic review*
- *Patient experience in the behavioral health setting: Key best practices throughout an organizational journey*

Submissions also represent a broad range of global organizations and institutions including Brazilian Israeli Beneficent Society Albert Einstein, North Carolina State University, DePaul University, Louisiana State University Health System, University of Calgary, Health Quality Council of Alberta, Columbia University Medical Center, University of Iowa, National Health Service, University of Pittsburgh, James A Haley Veterans Medical Center, Boston Children's Hospital, Harvard University, Koç University School of Nursing, Istanbul, Turkey, Babson College, Lawrence General Hospital, Harvard Medical School, Weill Cornell Medical College and more.

"As we conclude the first 4 years of publication for *PXJ* this latest issue may best exemplify the true reach of the patient experience conversation today," said Jason Wolf, Founding Editor of *PXJ* and President of The Beryl Institute. "With studies and stories from practice to policy and from data rich research to implications of certain disease states we continue to find our contributors helping to push the boundaries of patient experience and reinforce its central role to healthcare overall."

To access Volume 4, Issue 3 of *PXJ*, visit: <http://pxjournal.org/journal/>.

T H E B E R Y L I N S T I T U T E

PXJ publishes twice annually in April and November. Submissions are accepted on an ongoing basis and should follow the requested submission types and adhere to [author guidelines](#). Papers should address the full range of topics critical to the evaluation and impact of patient experience practices, efforts and influences.

PXJ also publishes a special issue in July with a [call for submissions](#) for its next special issue on the topic of patient & family experience in children's hospitals and pediatric care. To be considered for this issue, submissions must be received by March 1, 2018.

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About The Beryl Institute:

[The Beryl Institute](#) is the global community of practice dedicated to improving the patient experience through collaboration and shared knowledge. The Institute [defines](#) the patient experience as *the sum of all interactions, shaped by an organization's culture, that influence patient perceptions across the continuum of care*.

About *Patient Experience Journal*:

[Patient Experience Journal](#) is an international, multidisciplinary, and multi-method, open-access, peer-reviewed journal focused on the research and proven practices around understanding and improving patient experience. PXJ is designed to share ideas and research, and reinforce key concepts that impact the delivery of service, safety and quality and their influence on the experience of patients and families across healthcare settings.