Patient Experience Journal Releases Spring 2020 Issue

Published in association with The Beryl Institute, Volume 7, Issue 1 includes 16 articles focused on patient experience improvement research from global perspectives across healthcare settings.

Nashville, TN (April 29, 2020) – The Beryl Institute announces the publication of Volume 7, Issue 1 of Patient Experience Journal (PXJ), an international, open access, peer-reviewed journal focused on research and proven practices around understanding and improving patient experience. Read in over 200 countries and territories, PXJ has almost 600,000 article downloads and is committed to disseminating rigorous knowledge and expanding the global conversation on evidence and innovation on patient experience.

Published in association with The Beryl Institute, Volume 7, Issue 1 includes 16 articles from 47 contributing authors representing commentaries, personal narratives, research studies and case studies and covers a selection of topics such as:

- The essential nature of experience in a time of crisis and beyond
- Paying it forward: A cancer survivor and his wife share their reflections and recommendations as a patient and caregiver
- Measuring patient-centered care for specific populations: A necessity for improvement
- Patient feedback: Listening and responding to patient voices
- Using shared mental models to conceptualize patients as professionals, decision-makers, collaborators, and members of interprofessional healthcare teams
- Exploring perceptions and experiences of client and family-centred care through photovoice
- Is there a correlation between the patient-doctor relationship questionnaire and other patient-reported experience measures?
- Finding common threads: How patients, physicians and nurses perceive the patient gown
- Patient education in the hospital-at-home care context

Submissions represent a broad range of global organizations and institutions including University of Pennsylvania, Australian Institute of Health Service Management, VHA Home HealthCare, Dell Medical School – The University of Texas at Austin, Penn State College of Medicine, Åbo Akademi University, Mount Sinai Health System, Northwell Health, Zucker School of Medicine at Hofstra, Yale New Haven Hospital, San Jose State University, University of Nebraska Medical Center, and more.

“As we launch our 7th volume, we find ourselves in a time of crisis that calls on the best of our humanity. This is not a reality we could have imagined, yet it is one – as revealed in all the work of those who have contributed to the pages of PXJ over our first 6 years – we have been prepared for all along.” said Jason Wolf, Founding Editor of PXJ and President & CEO of The Beryl Institute. “And while we can all say we are never truly ready for a crisis of this proportion or impact, the collective spirit and commitment we have built together, and represented on the pages of this issue, will guide us forward in the days to come.”

To access Volume 7, Issue 1 of PXJ, visit: http://pxjournal.org/journal/
PXJ publishes twice annually in April and November. Submissions are accepted on an ongoing basis and should follow the requested submission types and adhere to author guidelines. Papers should address the full range of topics critical to the evaluation and impact of patient experience practices, efforts and influences.

PXJ is also accepting submissions for the 2020 Special Issue to address sustaining a focus on human experience in the face of COVID-19. The deadline for submissions for that issue is June 1, 2020. Learn more: https://cdn.ymaws.com/www.theberylinstitute.org/resource/resmgr/px_journal/2020_pxj_special_issue_announ.pdf

###

About Patient Experience Journal:
Patient Experience Journal (PXJ) is a peer-reviewed, open-access journal published in association with The Beryl Institute. Read in over 200 countries and territories, PXJ is committed to disseminating rigorous knowledge and expanding the global conversation on evidence and innovation on patient experience.

About The Beryl Institute:
The Beryl Institute is a global community that builds the capacity of organizations to elevate the human experience in healthcare and develops individuals who impact experience excellence. We believe human experience is grounded in experiences of patients & families, those who work in healthcare and the communities they serve.

We define the patient experience as the sum of all interactions, shaped by an organization’s culture, that influence patient perceptions across the continuum of care.