Patient and Care Partner Community Introduced by The Beryl Institute

Resources and connections to support patients, families and other care partners in navigating the healthcare journey

Nashville, TN (December 15, 2020) – Reinforcing its commitment to elevate the human experience in healthcare, The Beryl Institute introduces the Patient and Care Partner Community in partnership with its Global Patient and Family Advisory Board. Joining the Institute’s other special interest communities, the Patient and Care Partner Community is a place for Patient and Family Advisors (PFAs), patients and care partners, defined as a patient’s circle of support, to make connections and find resources curated and created by their peers.

The community offers a resource page including patient and care partner reflections on white papers published through the Institute, an art series reflecting the lived experience of patients and their loved ones and relevant webinars, podcasts and blogs. These resources are intended as companions to the full breadth of patient experience offerings from the Institute. While these valuable resources were written specifically for PFAs, patients and care partners, they also provide insight for healthcare professionals seeking a deeper understanding of patient and care partner perspectives.

In addition to sharing content, the community will offer periodic events and networking opportunities for patients and care partners, including an annual gathering at The Beryl Institute’s global patient experience event, Elevate PX.

"We are so excited to welcome patients and care partners to this community,” said Tony Serge, member of the Institute’s Global Patient and Family Advisory Board Member and Co-Lead of the Patient and Care Partner Community Workgroup. “We believe they will find the content we created through our lived experiences to be exciting and helpful.”

To learn more about The Patient and Care Partner Community, please visit: https://www.theberylinstitute.org/page/PatientCarePartnerCommunity

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About The Beryl Institute:

The Beryl Institute is the global community of practice committed to elevating the human experience in healthcare. We believe human experience is grounded in experiences of patients & families, those who work in healthcare and the communities they serve. We define patient experience as the sum of all interactions, shaped by an organization’s culture, that influence patient perceptions across the continuum of care.