Patient Advocacy Council of The Beryl Institute Honors Ashley Egan as 2020 Ruth Ravich Patient Advocacy Award Recipient

Annual Award Recognizes Contributions, Dedication and Leadership in Patient Advocacy

Nashville, Tennessee (April 16, 2020) – The Patient Advocacy Council of The Beryl Institute presented Ashley Egan, Patient Advocate, Kaiser Permanente, with the 2020 Ruth Ravich Patient Advocacy Award in recognition of her extraordinary contributions to the field of patient advocacy and to fellow patient advocates. Egan was honored with the award at a virtual ceremony on April 14, 2020.

Egan is passionate about her mission to expand patient advocacy in her immediate community and beyond. She leads the Patient and Family Advisory Council for Kaiser Permanente and consistently works with patient and family advisors/partners to develop advocacy in the community. Additionally, she leads an external pilot that expands patient advocacy at Kaiser Permanente and further integrates social needs into advocacy. Egan plans to start a local lunch group for patient advocates in 2020.

“As a patient advocate at Kaiser Permanente and the lead for their Patient Family Advisory Council, Ashley continually assesses how, as a healthcare community, we can inform and improve the patient experience. Her continued work and networking with national healthcare advocacy groups speaks to her passion and commitment to growth and advocacy for our patients,” said Kate Clarke, Manager of Patient Relations at Northwestern Medicine and co-chair of the Patient Advocacy Council. “Ashley has made an impact on so many patients and families in her career thus far, and we know there is greater work to come. We wanted to recognize and thank her for all she does every day for those in need.”

Awarded annually since 1991, the Ruth Ravich Patient Advocacy Award recognizes individuals whose work supports the vision of bringing the patients’ needs to the center of healthcare. Ruth Ravich was the founder and first president of the Society for Healthcare Consumer Advocacy, now the Patient Advocacy Council of The Beryl Institute. As the profession of Patient Advocacy and patient centered care has evolved, the award has come to also recognize individuals within the Patient Advocacy Council who engage in focused efforts to be of support to fellow Advocates in promoting patient rights and patient centered care.

To learn more about the Patient Advocacy Council of The Beryl Institute, visit: https://www.theberylinstitute.org/page/PACCOUNCIL

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About The Beryl Institute:
The Beryl Institute is a global community that builds the capacity of organizations to elevate the human experience in healthcare and develops individuals who impact experience excellence. We believe human experience is grounded in experiences of patients & families, those who work in healthcare and the communities they serve.

We define the patient experience as the sum of all interactions, shaped by an organization’s culture, that influence patient perceptions across the continuum of care.

Improving the Patient Experience
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