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Importance of Communication in Improving the Patient-Physician Relationship Explored by The Beryl Institute

New White Paper Examines the Essential Impact of Patient-Physician Communication in Health Care

Dallas, TX (November 30, 2017) – A new white paper by The Beryl Institute explores the value of patient-physician communication and partnerships in health care. Published in collaboration with the American Association for Physician Leadership®, *Connected: Improving the Patient-Physician Relationship – and Health Care Itself – Through Communication*, shares insights on the power of shared perspectives in the patient-physician relationship that drive the experience movement forward.

The paper provides an overview of the essential patient-physician partnership, the influence of physician leadership and elaborates on key points addressed in this study, including:

- Recommendations on how to bring your health care teams and organizations back to basics when communicating with patients
- Insights on how collaboration is a partnership that requires honest dialogue
- Tips for patients and physicians on how to improve the patient experience
- Patient and physician voices and perspectives from which to build your organization’s patient experience movement initiatives

The paper also offers thoughts and reflections on the barriers to optimal patient experience and provides recommendations for transforming the relationship through communication.

“The patient-physician relationship remains the most critical cornerstone in health care. Both sides of the patient-physician relationship want the same outcome — better quality, safety and efficiency of care within an environment that is caring and compassionate while providing improved communication.,” said Peter Angood MD, CPE, president and CEO of the American Association for Physician Leadership. “This perspective, in conjunction with The Beryl Institute, is an early step to gain better clarity on the issues that both patients and physicians consider as they reflect on an ideal patient-physician relationship in today’s market.”

To download the white paper, visit <http://www.theberylinstitute.org/?page=WhitePapers>.

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About The Beryl Institute:

[The Beryl Institute](http://www.theberylinstitute.org) is the global community of practice dedicated to improving the patient experience through collaboration and shared knowledge. We [define](#) patient experience as *the sum of all interactions, shaped by an organization’s culture, that influence patient perceptions across the continuum of care*.

About The American Association for Physician Leadership®:

[The American Association for Physician Leadership](http://www.aapl.org) is the only professional organization dedicated to providing education, career support and advocacy to support physician leaders as they create transformative solutions within the rapidly evolving field of health care. Founded in 1975, the nonprofit association has members worldwide and is known for its Certified Physician Executive certification program. It is based in Tampa, Florida.