The Beryl Institute Announces Patient Experience Grant and Scholar Program Recipients

Seventeen Healthcare Research Studies focusing on the Patient Experience to be funded

Dallas, TX (October 17, 2013) – As part of its ongoing commitment to support the growing importance of the patient experience and the need for rigorous research to understand and address its impact, The Beryl Institute is excited to award grants to fourteen healthcare organizations and three doctoral students.

Now in its fourth year, the Patient Experience Grant Program supports healthcare organizations as they test ideas and efforts impacting the experiences of patients and families. The 2013 Patient Experience Grant Program study titles and recipients are:

- **Scripting Evidenced Based Care to Increase Patient Satisfaction** – Alegent Creighton Clinic, Omaha, Neb.
- **Evaluation of an Innovative Multi-Strategy Approach to Kangaroo Care Promotion in the Neonatal Intensive Care Unit** – Baptist Health South Florida, Miami, Fla.
- **Explore the Relationship of Care Coordination in a Patient Centered Medical Home in Adults with Type 2 Diabetes** – Fairfax Family Practice Centers/George Mason University, Fairfax, Va.
- **Medical School Focus on the Patient Experience** – Joan's Family Bill of Rights, Los Angeles, Calif.
- **The Magic of Recovery** – Liberty Health/Jersey City Medical Center, Jersey City, N.J.
- **The Impact of Safe Zone Implementation to Improve the Hospital Experience of Patients in Isolation Environments** – Texas Health Harris Methodist Hospital, Fort Worth, Texas
- **Increased Nurse Presence at the Bed Side Makes a Difference in a Favorable Patient Experience** – The Children’s Hospital at Montefiore, Bronx, N.Y.
- **Improving Patient Satisfaction through Physician Education, Feedback and Incentives** – UCLA Health System, Los Angeles, Calif.
- **Patient Experience Cycle for Electrophysiology Procedures** – University of Washington/Seattle Children’s Hospital, Seattle, Wash.
- **Identifying Patient Satisfiers and Dissatisfiers Regarding the Diagnostic Center Process** – UT MD Anderson Cancer Center, Houston, Texas
- **Effects of a Mindfulness-Based Stress Reduction Program on Cardiac Outpatients** – WellSpan Center for Mind-Body Health, Gettysburg, Penn.
- **Implementation of an Incentive Walking Program to Reduce Post-operative Complications, Decrease Length of Hospital Stay and to Promote Wellness for the General Surgical Patient** – York Hospital Wellspan Health, York, Penn.

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The Patient Experience Scholar Program offers support to individual doctoral students exploring patient experience related topics from disciplines across the healthcare educational spectrum. The 2013 Scholars and their research topics are:

- **Identifying Information Needs and Strategies for Patient Involvement in Hospital Safety** – Logan Kendall, PhD Candidate, University of Washington
- **An Educational Intervention to Increase Nurses’ Knowledge and Attitudes of Postoperative Pain Management to Improve Patient Satisfaction** – Gayle Ridgway, PhD Candidate, Nursing Practice University of Massachusetts at Dartmouth and Private Contractor, CRNA Group, Anesthesia Professionals
- **Association Between Patient Experience And Hospital Financial Performance Pre And Post Implementation of CMS’ Pay For Performance Initiative** - Anthony C. Stanowski, PhD Candidate, Medical University of South Carolina and Vice President, Applied Medical Software

The grant recipients and Institute Scholars will complete additional research in their areas of focus and develop research reports to be published through The Beryl Institute. Each recipient will also be invited to present his or her findings at an upcoming Patient Experience Conference.

To learn more about the grant and scholar programs and 2013 studies, visit [http://www.theberylinstitute.org/?page=GrantProgram](http://www.theberylinstitute.org/?page=GrantProgram).

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About The Beryl Institute:
The Beryl Institute serves as the professional home for stakeholders who recognize that the patient experience is an essential element in the execution and evaluation of healthcare professionals. The Institute is committed to improving the patient experience, by serving as a reliable resource for shared information and proven practices, a dynamic incubator of leading research and new ideas and an interactive connector of leaders and practitioners. The Institute is uniquely positioned to develop and publicize cutting-edge concepts focused on improving the patient experience, touching thousands of healthcare executives and patients.

The Beryl Institute defines the patient experience as *the sum of all interactions, shaped by an organization’s culture, that influence patient perceptions across the continuum of care.*