Physician Burnout and its Impact on Patient Experience Examined by The Beryl Institute
New White Paper Shares the Implications of Burnout and how Organizations can Support Physicians to Ensure the Best Possible Healthcare Experience

Dallas, Texas (October 30, 2014) – A new white paper released by The Beryl Institute explores the impact of physician burnout on the delivery of care and overall patient experience. The paper “An Invisible Barrier to Compassionate Care: The Implications of Physician Burnout on Patient & Family Experience” reports the significance and risk factors of burnout, as well as potential interventions, so that healthcare organizations can improve not only the work experience of their physicians but also the health and care experience of every patient they serve.

The white paper’s author, Diane W. Shannon, a former primary care physician who personally experienced the effects of burnout, initiated the research. Shannon left clinical practice to focus on a writing career where she can be a voice for physicians who are harried, overwhelmed and frustrated, who despair at the loss of quality time with patients.

In addition to sharing three case studies from organizations that improved patient experience by supporting physicians, the paper discusses:

- Risk Factors for Burnout
- Effects of Burnout on Patient Care and Patient Experience
- Why Burnout Matters
- Addressing and Preventing Burnout

“For as much as we elevate the focus on those receiving care, we must be equally diligent in doing so for those delivering it,” said Jason Wolf, president of The Beryl Institute. “As this paper helps us see, we should ensure we provide the right support to enable physicians to sustain their valuable contributions to the care equation. That is ultimately doing what is best for all in our healthcare system. It is the patient experience.”

To download the white paper, visit http://www.theberylinstitute.org/?page=PUBLICATIONS.

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About The Beryl Institute:
The Beryl Institute is the global community of practice and premier thought leader on improving patient experience in healthcare. The Beryl Institute serves as an independent, non vendor or provider-related community dedicated to bringing together the many voices, views and perspectives on improving the patient experience.

The Institute defines the patient experience as the sum of all interactions, shaped by an organization’s culture, that influence patient perceptions across the continuum of care.