Patient Experience Journal Releases Inaugural Issue

Published in association with The Beryl Institute, international, open access journal shares ideas and research on patient experience improvement across healthcare settings

Dallas, Texas (May 1, 2014) – The Beryl Institute announces the publication of the first issue of Patient Experience Journal (PXJ), an international, multidisciplinary, open access, peer-reviewed journal focused on the research and proven practices around understanding and improving patient experience. PXJ is designed to share ideas and research, and reinforce key concepts that impact the delivery of service, safety and quality and their influence on the experience of patients and families across healthcare settings.

PXJ’s commitment is to positively impact healthcare through providing scholars the best in research, theory and methodology, while also informing professionals on issues that will impact their work along the healthcare continuum. The inaugural issue offers twenty articles focusing on five themes:

- Framing the Conversation on Patient Experience
- Patient- and Family-Centeredness
- Physician Impact on Patient Experience
- Measuring Patient Experience Efforts
- Global Perspectives

Bringing together contributions of physicians, nurses, practitioners, patient and family advisory council leaders, family members, scholars, and researchers from across the United States, Australia, the United Kingdom, and Africa, PXJ is a product of and works to exemplify this powerful patchwork of people and ideas that offers such significant possibility in impacting the lives of all those engaging in healthcare systems around the globe.

“This publication is symbolic of all that is right and good about the patient experience movement,” said Jason Wolf, Editor of PXJ and President of The Beryl Institute. “It is in bringing together a diverse community of voices from research to practice and from caregivers to patients and family members through which we can and will have the greatest impact. No one individual or organization owns this conversation or can claim to have every answer. Rather we must remain committed to engaging in exploration and a willingness to learn from one another. PXJ will provide an important outlet for that to occur.”

To access PXJ, visit: http://pxjournal.org/journal/.

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www.theberylinstitute.org
About The Beryl Institute:

The Beryl Institute is the global community of practice and premier thought leader on improving patient experience in healthcare. The Institute is committed to improving the patient experience by serving as a reliable resource for shared information and proven practices, a dynamic incubator of leading research and new ideas and an interactive connector of leaders and practitioners. The Institute is uniquely positioned to develop and publicize cutting-edge concepts focused on improving the patient experience, touching thousands of healthcare executives and patients.

The Beryl Institute defines the patient experience as the sum of all interactions, shaped by an organization’s culture, that influence patient perceptions across the continuum of care.