Dallas, Texas (June 28, 2013) – Reinforcing its position as the premier thought leader on improving the patient experience, The Beryl Institute supports the launch of The Patient Experience Journal (PXJ), an independent, multidisciplinary and multi-method journal sharing research and proven practices around understanding and improving patient experience.

Guided by an extensive editorial board, PXJ will document and disseminate the latest trends, empirical evidence, and conceptual frameworks that will advance the patient experience movement to the forefront of innovative thinking in health care.

“The launch of Patient Experience Journal is an important milestone in the patient experience movement. Our community now has an outlet for peer-reviewed, high quality research, reviews, and commentary related to patient experience and quality in health care,” said Andrew Gallan, PXJ editorial board member and Assistant Professor, Driehaus College of Business, DePaul University.

“This journal will bring multiple perspectives about how individuals, groups, and systems can serve patients and their families better,” said Victoria Niederhauser DrPH, RN, PXJ editorial board member and Dean & Professor, University of Tennessee Knoxville College of Nursing. “Through publication, the positive impact of tested methods to improve the patient experience can be shared widely and replicated in settings across the globe.”

The inaugural issue, pending release for Spring 2014, will survey the full range of topics critical to the evaluation and impact of patient experience practices, efforts and influences. Papers should be submitted for consideration by December 6, 2013 and can touch on a broad range of topics touching patient experience.

PXJ seeks peer reviewers to evaluate the quality, relevance and merit of submitted papers. Reviewers are sought on a range of topics relevant to the patient experience including service quality and excellence, clinical quality and safety, healthcare policy, healthcare administration and leadership, and including clinical and non-clinical expertise, organization development and change understanding, patient and family perspective, measurement and metrics experience and engagement in the range of interventions and practices relevant to patient experience improvement.

To learn more, visit www.PXJournal.org.

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About The Beryl Institute:
The Beryl Institute is the global community of practice and premier thought leader on improving the patient experience. The Institute serves as a reliable resource for shared information and proven practices, a dynamic incubator of leading research and new ideas and an interactive connector of leaders and practitioners. The Institute is uniquely positioned to develop and publicize cutting-edge concepts focused on improving the patient experience, touching thousands of healthcare executives and patients.

The Beryl Institute defines the patient experience as the sum of all interactions, shaped by an organization’s culture, that influence patient perceptions across the continuum of care.

www.theberylinstitute.org