1st Annual Patient Experience Week Supply Drive
April 23 - April 27

Department with the most donations receives prizes on April 28th!
Please bring donations to DQM Office
You and your loved ones are invited to attend an afternoon event to honor our patients, families and visitors.
Thursday, April 27 at 3PM
in the cafeteria
DAILY CHALLENGE™
Do one good, daily.

MONDAY-Say “good morning” “good afternoon” or “good evening” to ten people in the first hour of your shift.
TUESDAY-Offer to walk a visitor or patient to their destination instead of just giving directions.
WEDNESDAY-Thank at least one patient or family member and five colleagues across departments for all they do.
THURSDAY-Create a ‘Wow!’ moment for a patient or visitor.
FRIDAY-Ask one family or patient, “What can I do to help make this a good experience for you?”...Then DO IT!
Tara
has made sure my stay here has been great. She is always checking up on me and has a great attitude.

Carla,
your hands are as gentle as your heart during wound care. Your kind words helped the patient heal in more ways than one. I will always remember you!

The patient care at Warm Springs New Braunfels is some of the best and everyone here cares about their patients.

There are many whose names I cannot recall. I have been most impressed with the Entire staff. They are all great!

Melaina,
thank you for all your hard work and getting me home. You go above and beyond. You are appreciated.
Love, T.A