PATIENT EXPERIENCE WEEK 2018

Kindness is the new cool!

April 21 - Super Hero Saturday
- Use an error prevention technique (STAR or ARCC) or highlight the importance of handwashing with families.
- Hand sanitizers available for families in some areas.
- Thank you notes available. Thank a patient, family or co-worker.
- Wear a super hero T-shirt today.

April 22 - Serenity Sunday
- Mindfulness activity for patients & staff at the labryinth in the South Wing Atrium Garden today.

April 23 - Mission Moment Monday
- Identify ways you and your team impact the patient experience in your job and share on social media. Use #PXW2018 or #iamchildrens.
- Balloon activities start today for patients.
- Mission: Possible. Patient and family event in South Wing Atrium 6-7:30 p.m.

April 24 - Twitter Tuesday
- Join the roaming photo booth using #iamchildrens or #PXW2018. Photo booth will take place from 9 a.m. - 1:30 p.m.
- Tweet your team! Take a moment to recognize your amazing team and post a team photo on social media.
- Harding University Belle Canto Choir performs today in the Lobby/Atrium.

April 25 - Welcome Wednesday
- Create a Welcome Moment for a patient/family by walking them to their destination. Don’t forget to tell them about our helpful MyACH app.
- Blessing of Hands for staff and families in ACH Chapel from 11 a.m. - 5 p.m. and from 6:30-7:30 p.m.

April 26 - Thankful Thursday
- Thank one patient/family and your colleagues today for their engagement and commitment to Patient & Family Centered Care.
- Snacks available in family houses throughout the hospital.

April 27 - Friendly Friday
- Greet five people on your shift today.
- Celebrate your team & share your love for Arkansas Children’s on your social media to celebrate our week and our patients/families.

Join the conversation online:
#iamchildrens or #PXW2018