WEBINAR CHAT NOTES
April 21, 2020
Maintaining the Human Experience in a Time of Virtual Connection in Healthcare
Moderator
Jason A. Wolf, Ph.D., CPXP, President & CEO, The Beryl Institute

Panelists
Jennifer Carron, MSOM, CPXP, Executive Director, Patient Experience, Barnes Jewish Hospital
Sven Gierlinger, Chief Experience Officer, Northwell Health
Pam Guler, MHA, FACHE, CPXP, Vice President, Chief Experience Officer, AdventHealth
Benjamin Houge, PX Training, Education, and Coaching (TEC) Advisor, Mayo Clinic
Dr. Julie Kennedy Oehlert, DNP RN, Chief Experience Officer, Vidant Health
Lisa Konzen BSN, MA, RN, CCRN-E, Director, ICU Telemedicine, Barnes Jewish Hospital
Chris Palmer, Assistant Professor of Anesthesiology and Emergency Medicine, Co-Medical Director, ICU Telemedicine, Washington University School of Medicine
Alpa Vyas, Vice President, Patient Experience, Stanford Health Care

COVID-19 Playlist

Amazing Grace
Anticipation - Carly Simon
Chad Elliott (Artist)
Come on Eileen - Dexys Midnight Runners
Don't Stand So Close to Me – The Police
Don't Stop Believin’ - Journey
Eye of the Tiger - Survivor
Get Back – The Beatles
Getting Better – The Beatles
Here Comes the Sun – The Beatles
His Eye is on the Sparrow
Hit Me with Your Best Shot - Pat Benatar
I Will Survive - Gloria Gaynor
Imagine - John Lennon
It Is Well with My Soul
Joy - For King & Country
Lean on Me - Bill Withers
Better Days - OneRepublic
Rise
Stayin' Alive - Bee Gees
Stormy Weather
Tomorrow (song from Annie)
Sweet Caroline - Neil Diamond
Time Is On My Side
Waymaker
We Are Family - Sister Sledge
We are the World - U.S.A. for Africa
What a Difference a Day Makes
You've Got a Friend in Me