

ACP Quality Connect I Raise the Rates Initiative



ACP Quality Connect Mission

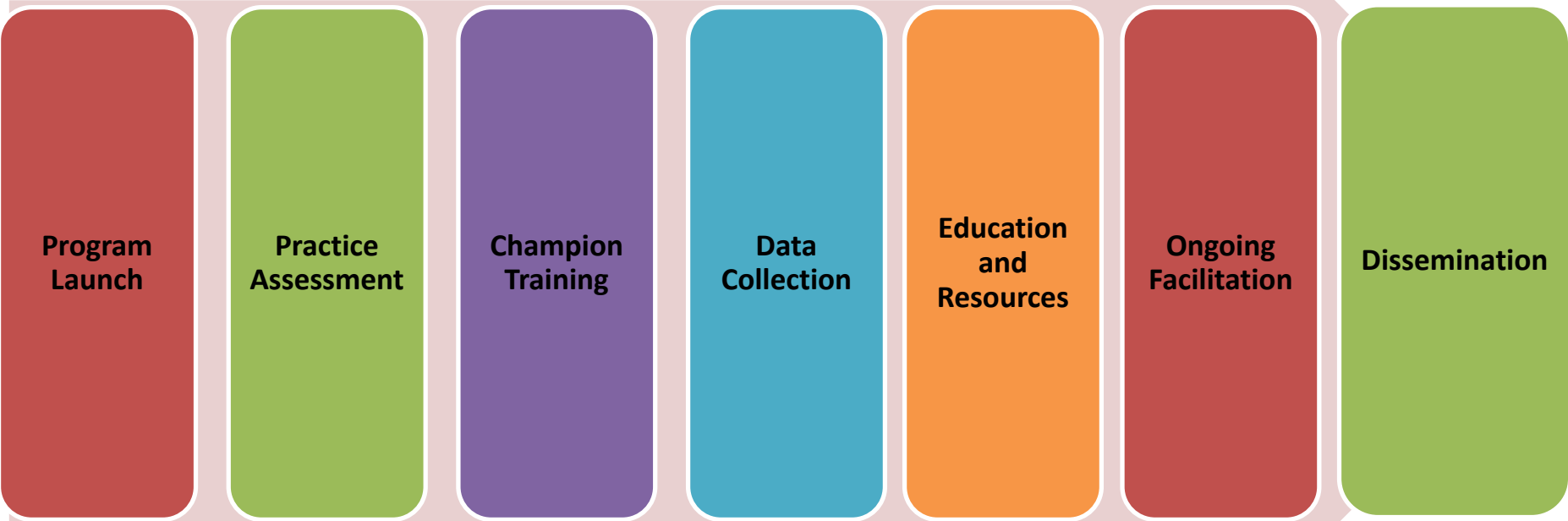
To create and sustain a learning community of empowered physicians and other health care professionals, patients and caregivers, to improve health, care delivery and outcomes.

- Create QI network of internists and other physicians and their health care teams
- Partner with state chapters and health care systems
- Highlight patient engagement as part of health care team
- Add value and joy to clinicians in everyday practice

IRTR Program Goals

- Significantly increase adult immunization rates by assisting physicians and their health care teams to implement adult immunization standards
 - Focus on flu, pneumo, tdap, and zoster
- Conduct an evaluation of high and low-immunizers in majority-minority regions to understand and disseminate best practices to promote health equity
- Expand program reach by working with clinicians in several states
 - Arkansas, Florida, Louisiana, and New Jersey
 - Expansion to: Georgia, Illinois, Alabama
- Scale program nationally through dissemination of national technical package

Quality Connect Framework



I Raise the Rates Interventions






- Practice assessment survey
- Champion training
- Facilitated engagement
 - Biweekly coaching calls with expert faculty
 - ACP staff check-in calls
- Learning platform providing performance feedback, resources, and communications
- Live, in-person training, webinars, telephonic practice coaching, PDSAs
- CVO program
- Residency curriculum and competition

ACP Online

- QI champion training videos
- I Raise the Rates webinar series
- PDSA library
- Residency training program QI curriculum
- Monthly newsletter

Plan, Do, Study, Act (PDSA) Resources

ACP's Center for Quality has collected the quality improvement approaches used by its QI champions and participants over the last two years. Review real practice improvement strategies that produced positive change, and make them your own!


- [PDSA Definition — Plan, Do, Study, Act](#) 
- [Webinars — The Basics of Quality Improvement](#)
- [Raising Your Rates — Developing Your PDSA](#): A webinar focused on Plan, Do, Study, Act (PDSA) quality improvement cycle to help increase adult immunization rates in your practice, clinic, or hospital. Sept. 16, 2015, featured speaker: Kathryn Eiler, CMM, HITCM-PP
- PDSA Examples
 - [Examples of Quality Improvement Projects in Adult Immunization — Aug 2016](#) 
 - [Examples of PDSA Plans for Diabetes Champions 2014–2015](#) 
 - [Examples of PDSA Plans from Diabetes, Adult Immunization and Chronic Pain Champions — 2016](#) 
- [This survey](#)  can be used to probe your practice's QI capabilities and interest and identify opportunities for improvement. This evidence-based instrument developed by ACP has been shown to point practices to QI targets with greater success.

Adult Immunization Videos



The following videos are from Dr. Sandra Adamson Fryhofer, MD, MACP explaining the Advisory Committee on Immunization Practices' Adult Immunization Recommendations. Recommendations updated for 2018.

To review the recommendations in depth, please go to the [CDC's website](#) .



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Immunization 2018:
How to Use
The Adult
Schedule

1. How to Use the Adult Schedule
4:03
Explanation and tips on using the ACIP adult schedule.

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Immunization 2018:
How to Use
The Adult
Schedule

Patient 1:
"Rusty"
19 y.o.

Melba- 65 y.o.

Wade- 65 y.o.

Susanna 61 y.o.

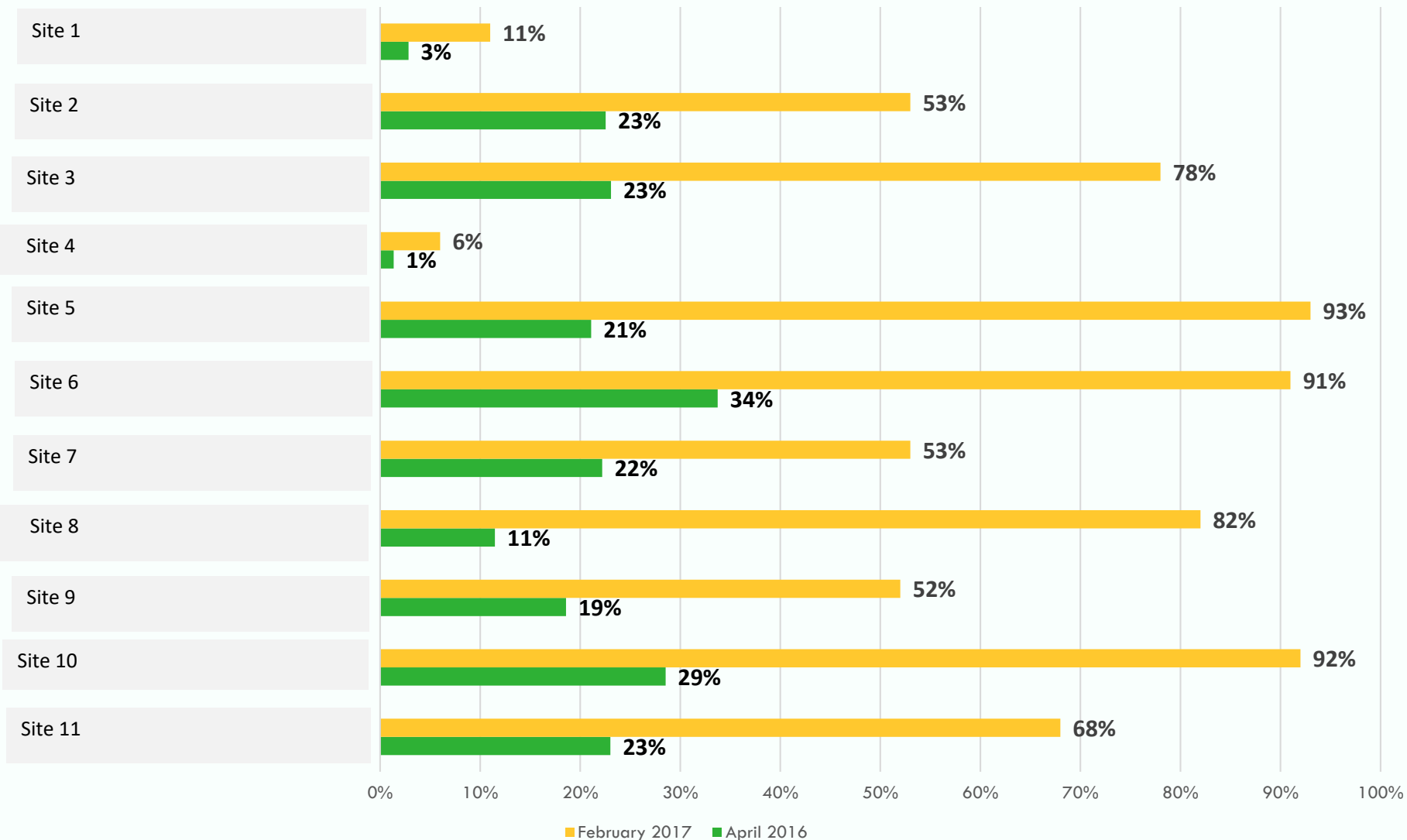
1. How to Use the Adult Sche... 2. Patient Case Studies: 19-ye... 3. Patient Case Studies: 65-ye... 4. Patient Case Studies: 61-ye...



IRTR Preliminary Results*

Measure	July 2014 - June 2015	July 2014 - March 2017	% Increase
Influenza Vaccination	24.5% (4412/18026)	28.8% (20995/72943)	17.5%
Pneumonia Vaccination Status for Older Adults	34.8% (2871/8258)	45.3% (6764/14934)	30.2%
High Risk Pneumococcal Vaccination	17.5% (856/4900)	31.1% (4209/13529)	77.7%
Herpes Zoster (Shingles) Vaccination	0.7% (66/9993)	2.4% (459/19183)	242.9%
Tdap (Tetanus, Diphtheria, Acellular Pertussis) Vaccination	8.7% (2218/25524)	17.3% (9623/55745)	98.9%

% Improvement Per Clinic From April 2016 to February 2017



43% average increase per clinic from April 2016 to February 2017

Dissemination

ACP QUALITY CONNECT: MAKING
ADULT IMMUNIZATIONS STAND
PRACTICE IN INTERNAL MEDICINE
NATIONAL PRACTICE
TRANSFORMATION INITIATIVE
PROGRAM

ALBANY AREA PRIMARY HEALTH CARE (AAPHC)
LEADERSHIP CHAMPIONS

FRANCES FERGUSON, M.D.
STALINA GOWDIE, M.D.
RHONDA HAYNES, NP-C

ACP Internist

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SUCCESS STORY | FEBRUARY 2018

QI project helps raise vaccination rates

With patients likely to decline all vaccinations, of any kind, due mainly to concerns about safety or adverse effects, physicians opted to work with ACP's "I Raise the Rates" initiative as a quality improvement project.

By Jennifer Kearney-Strouse



Where: Palms Medical Group, a resident-staffed primary care clinic affiliated with Orange Park Medical Center in Orange Park, Fla.

The issue: Increasing rates for influenza and pneumococcal vaccination.

Background

Palms Medical Group was established in 2015, and the physicians working

Evaluation of Super and Low-immunizers

- Goal: Identify potential patient-, provider-, and organization-level barriers and facilitators to providing adult immunizations among majority-minority serving physicians
- Conduct in-depth interviews with low immunizing providers and high immunizing providers (~ 10-15 providers in each group)
- Question providers about factors influencing immunization:
 - Organizational policies
 - Personal perceptions and practices
 - Reasons that individuals cite for denying immunization

Current Activity

- Champion Training
 - Over 120 champions trained
 - Train an additional 20 champions at the 2018 ACP Internal Medicine Meeting QI champion training precourse (national recruitment)
- High/Low Immunizer Evaluation Progress
 - Phase 1 evaluation: 23 interviews completed
 - Conduct Phase 2 evaluation
 - Quantitative study
 - Survey of ~500 ACP members to cross validate findings of qualitative study
- Dissemination
 - Submit manuscript for qualitative study to peer-reviewed publication
- Updating patient education materials
- Convened national advisory group to develop national technical package