

2018 GUIDE TO Private Home Care Services

Boston & Northeastern Massachusetts Edition

A Directory of Agencies Serving Essex, Middlesex, &
Suffolk Counties + Brookline




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HOME CARE ALLIANCE

www.thinkhomecare.org

Home Care. Making Life Easier.

2018 Guide To Private Care Services

Boston-North Edition



HOME CARE ALLIANCE
of MASSACHUSETTS

www.thinkhomecare.org

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Nancy Quinlan, 2017 Co-Aide of the Year
Aberdeen Home Care

Disclaimer: Every effort has been made to compile complete and accurate information for this guide; however, neither the Home Care Alliance of Massachusetts, Inc., nor its members, nor its employees will be responsible for errors or omissions in this guide. The information contained herein should not be construed as an endorsement of any home care provider or company, nor reflect in any way upon the quality of care and/or services provided by an agency or company.

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About This Directory

This book is one of three regional editions of the *2018 Guide to Private Home Care Services*, a *directory* published by the Home Care Alliance of Massachusetts. It is designed to introduce families in Boston and the areas to its north to private home care services and help them select the best agency to meet their needs.

This introduction describes the basics of private home care: What it is, how to pay for it, what various forms of accreditation and certification mean, and how to select an agency. The county-by-county section that begins on p. 8 sorts agencies geographically, gives some basic information about them, and provides a cross-reference to their full profiles beginning on p. 17. In all, this directory lists a total of 78 home care agencies.

Additional copies of this directory – as well as the South-of-Boston, Cape & Islands and Central & Western Massachusetts editions – are available at **no charge** at www.thinkhomecare.org/directories. Those who make regular home care referrals might also consider our full directory, the *Home Health Resource Directory*, also available in our online store. A searchable version of this information is available online at www.thinkhomecare.org/agencies.

Think Home Care!

Many people find they need help maintaining their independence in their later years. Though families and friends are often the first source of assistance, additional help is sometimes necessary. In that situation, your local home care agency can be a true ally.

* Ashland, Framingham, Holliston, Hopkinton, Hudson, Marlborough, Natick, Sherborn, Sudbury, Wayland, & Weston. All others are considered in “Eastern Middlesex.”

Every day in Massachusetts, home care agencies help tens of thousands of people live safely – and better – at home. Their compassionate and professional approach supports family and friends, respects client wishes and privacy, and increases independence and safety.

Though health insurance and public programs like Medicare and Medicaid often pay for home care following hospitalizations or during acute illnesses, they typically do **not** cover chronic or supportive home care services. Private care agencies, however, specialize in these situations.

What Is Home Care?

Home care is the original way people cared for their loved ones. Before doctors' offices, hospitals, and nursing homes existed, most people received assistance and care in their own residence. Though institutional care received most of the attention as our health care system matured, home care has remained an essential component, quietly serving millions of Americans where they most want to be.

Formal home care started here in Massachusetts when public health nurses began travelling to patients' homes to care for the sick, instruct families, and comfort the dying. Though home care continues to provide these services, changing family dynamics, new client needs, and technological advances have enabled it to expand its repertoire.

Today, home care encompasses a wide array of services but – at its core – always involves aides, therapists, and nurses providing care and assistance in clients' residences. Depending on the situation, it can include everything from occasional help with household chores, to daily assistance with dressing and bathing, to around-the-clock medical care.

For example, some people use home care briefly to recover from injuries or hospitalizations. Others use it to supplement services from assisted living or retirement communities. Still others use it to remain healthy and independent at home, despite chronic illness or diminished capabilities. In all these situations, good home care recognizes that each client requires an individualized care plan. Services vary, but the objective is always to support independence and allow the client to remain at home.

How Do I Assess My Needs?

It's best to determine what kind of care you need before beginning your search. Do you need skilled care from a nurse or a therapist? How about personal care services, such as help with bathing and dressing?

Are there mental health issues that need to be addressed? Does your home need to be made safer and more accessible? How often – and for how long – will you need care? Is your situation likely to change in the near future?

Home care agencies have staff with expertise in assessing client needs and developing plans of care, usually at no charge. These professionals can also help you negotiate the maze of care resources and effectively communicate your needs to physicians, hospital staff, and nursing home managers. When appropriate, they can also help emotionally resistant clients understand and accept services.

Depending on the scope of need, you may also want to work with an independent Geriatric Care Manager (GCM). These trained professionals – most often, nurses or social workers – can help assess needs, find resources, and monitor services. You can hire a GCM directly, though some agencies have GCMs on staff or have established relationships with those in their communities. A list of licensed GCMs is available at www.gcmnewengland.org.

The state's Aging Service Access Point (ASAP) network is also a good resource. ASAPs are publicly-funded, local agencies that provide information and referrals for a range of elder services. Information is available at (800) AGE-INFO, or by visiting www.800ageinfo.com.

Once you've identified your needs, it's much easier to select an agency to meet them.

Third: Explore Payment Options

The simplest way to pay for home care is to do so privately; i.e., out of pocket, as you would for any other service. This affordable option maximizes your flexibility and control over your care without requiring you to coordinate with third parties. ***All of the agencies listed in this directory accept private payment and will work with you to coordinate arrangements and billing.***

However, government programs and private insurance will pay for home care under specific circumstances:

Medicare covers home care when the client: 1) Cannot leave home without physical assistance; 2) Is under a physician's care; and 3) Requires skilled nursing or therapy services. The state **Medicaid** program covers home health for low-income individuals under similar requirements.

The Massachusetts Home Care program provides state-funded, non-medical services to elders and disabled individuals who meet certain financial guidelines. These supportive services enable frail elders to remain in their homes and target those at risk of needing nursing home care. They can be accessed locally through one of the ASAPs mentioned on page 4 by calling (800) AGE-INFO or www.800ageinfo.com.

Commercial health insurance typically covers some home care services when a person is recovering from injury, surgery, or temporary illness, but will *not* pay for most chronic conditions. Benefits vary from plan to plan and usually contain a cost-sharing provision. Check your policy and insurer for details on coverage requirements, benefits, co-payments, and deductibles,

Long-term care (LTC) insurance policies almost always cover home care as an alternative to a nursing home. The home care benefits under these policies are usually capped at a certain dollar level per day, week, or month; as always, check your policy. This directory's county-by-county cross-reference indicates which agencies accept most LTC insurances.

Fourth: Know About Agency Accreditation

While most states offer a specific license for private pay home care agencies, Massachusetts does not. In order to establish quality standards and help consumers make informed choices, the Alliance created an Agency Accreditation Program with standards similar to those for licensure in most other states.

The accreditation program includes fifteen standards relating to: Client rights, privacy, and complaint procedures; Protections against abuse; Fair employment practices; Caregiver background screening; Competency, training, and supervision; Insurance coverage; and Compliance with all applicable federal, state, and local laws.

To become accredited, agencies must present documentation demonstrating that they meet each of these standards; the documents are then carefully reviewed by Alliance staff for proof of compliance. The Alliance *only* accredits agencies that meet or exceed all fifteen standards.

Accreditation is not the only indicator of an agency's competence. All Medicare certified agencies, for instance, must meet strict standards established by the federal government. To learn more, about the Accreditation program, visit www.thinkhomecare.org/accreditation.

Fifth: Find & Interview Agencies

Use this directory's county-by-county cross-reference and agency profiles to narrow your search to a handful of candidates. Next, spend a few minutes on each of the remaining prospects' websites and consult with your physician or hospital as necessary. Then, interview the finalists over the phone.

Any agency listed in this guide should be able to answer all of the following questions:

- Does the agency have literature describing its services, fees, and billing? If so, will they send you copies?***
- Does the agency work with the client to develop a written plan of care or service contract? If so, how often is this plan updated?***
- Does the agency directly employ its workers or are they independent contractors? (They should be directly employed.)***
- Does the agency pay workers' compensation insurance and payroll taxes for its workers?***
- Does the agency provide a written list of client & family rights?***
- How does the agency screen and evaluate their employees?***
- Are caregivers, supervisors, and backup available 24/7/365?***
- How does the agency investigate complaints and/or resolve conflicts between its staff and clients?***
- Can the agency document that it carries professional & general liability insurance?***
- Will the agency provide a list of local references?***



About the Alliance

The Home Care Alliance of Massachusetts, Inc. is a statewide organization that promotes home care as an integral part of the health care system. Founded in 1969 – and with over 175 agency members – the Alliance is the definitive voice for home care in Massachusetts.

The Alliance builds public awareness of home care, helping citizens of the Commonwealth understand the scope of services available and how to make wise health care choices.

The Alliance closely monitors issues that affect the industry. It fosters ongoing communication with state and federal legislators and policy makers to ensure that legislative and regulatory oversight of home care is developed with appropriate industry input.

The Alliance facilitates quality home care services by fostering connections and cooperation between member agencies, and by keeping them informed of regulatory and marketplace forces that affect them and the clients they serve.

The Alliance's subsidiary – the Foundation for Home Health – provides educational programs, workshops, and online trainings for our members' staff. These programs sharpen clinical skills and excellence, and help agencies function in an ever-changing and complex marketplace. Visit us at www.thinkhomecare.org/education.

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County-By-County Cross-Reference

Essex County

Includes: Lynn, Lawrence, Haverhill, Peabody, Methuen, Salem, Beverly, etc.

*Alliance Accred.
Medicare Cert.
LTC Insurance*



Agency Name	Alliance Accred.	Medicare Cert.	LTC Insurance	Phone Number	Page
24 Hours Care	✓			(617) 792-0500	p. 17
ABC Home Healthcare Professionals		✓		(781) 245-1880	p. 17
Aberdeen Home Care, Inc.....	✓		✓	(978) 500-5161	p. 17
Able Home Care, LLC.....		✓		(877) 225-3235	p. 18
Additional Care (GMVNA)	✓	✓		(781) 396-2633	p. 18
All At Home Health Care		✓	✓	(617) 782-9900	p. 19
All Care Resources, Inc.	✓	✓	✓	(888) 801-8084	p. 19
Best Home Care N' More Inc.....	✓		✓	(781) 224-3600	p. 21
Brooksby Village Home Support.....		✓	✓	(978) 536-7840	p. 22
Caretenders.....		✓		(888) 751-2273	p. 23
Chelsea Jewish VNA		✓		(617) 889-8744	p. 23
Comfort Keepers of North Reading			✓	(978) 664-6700	p. 23
Comforting Hands LLC				(617) 981-3108	p. 24
Commonwealth Clinical Services		✓	✓	(617) 846-7676	p. 24
Commonwealth Nursing Srvs (Circle)		✓	✓	(978) 459-7771	p. 25
Connected Home Care, LLC.....	✓		✓	(800) 869-6418	p. 25
EPIC Health Services, Inc.		✓		(800) 601-3562	p. 27
Guardian Angel Senior Services, Inc.	✓		✓	(877) 279-4554	p. 29
Home Instead SC of Boston North...	✓		✓	(781) 662-2273	p. 31
Home Instead SC of North Andover	✓		✓	(978) 725-5995	p. 32
HomeCare, Inc. (Home Health VNA)	✓	✓	✓	(978) 552-4000	p. 34
HouseWorks, LLC.....			✓	(617) 928-1010	p. 34
Judy's Caregiving Solutions LLC			✓	(978) 621-5279	p. 35
Lahey Health at Home	✓	✓	✓	(855) 413-6342	p. 36

County-By-County Cross-Reference

Essex County, cont.

Includes: Lynn, Lawrence, Haverhill, Peabody, Methuen, Salem, Beverly, etc.

*Alliance Accredited.
Medicare Cert.
LTC Insurance*



Northeast Clinical Services, Inc.....	✓	✓	(888) 755-8200	p. 39	
Partners HealthCare at Home - PC...	✓	✓	✓	(844) 744-4200	p. 40
Patient Care Solutions LLC		✓	✓	(781) 595-0311	p. 40
Royale Care, Inc.....		✓		(508) 926-8848	p. 41
RSSI Home Care	✓			(888) 333-2481	p. 42
Seraphic Springs Healthcare.....		✓		(800) 777-3595	p. 42
Steward Home Care.....		✓	✓	(781) 551-5700	p. 43
Suburban Home Health Care, Inc.....	✓	✓	✓	(617) 264-7100	p. 43
T.L. Connections, Inc.....				(781) 932-0759	p. 43
Traditions Home Health Services.....			✓	(617) 229-6444	p. 44
Visiting Angels of Danvers			✓	(978) 774-7400	p. 45
Visiting Angels of North Reading.....			✓	(781) 652-5700	p. 46

MetroWest Middlesex

Includes: Framingham, Marlborough, Natick, Hudson, Sudbury, Ashland, Hopkinton, etc.

*Alliance Accredited.
Medicare Cert.
LTC Insurance*



Additional Care (GMVNA)	✓	✓		(781) 396-2633	p. 18
All At Home Health Care		✓	✓	(617) 782-9900	p. 19
Always Best Care Senior Services ..			✓	(877) 616-3404	p. 19
Always Here Home Care, Inc.	✓		✓	(877) 933-8884	p. 20
Amada Senior Care - Bos-MetroWest	✓		✓	(617) 229-6567	p. 20
At Home Elder Care Inc.....	✓		✓	(617) 698-9500	p. 20
BAYADA Home Health Care Assist	✓	✓	✓	(508) 778-8800	p. 21
Brookdale Home Health			✓	(508) 845-1232	p. 22
Cahoon Care Associates LLC			✓	(781) 659-1877	p. 22

County-By-County Cross-Reference

MetroWest Middlesex, con.

Includes: Framingham, Marlborough, Natick, Hudson, Sudbury, Ashland, Hopkinton, etc.

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LTC Insurance*



Caretenders.....	✓		(888) 751-2273	p. 23
Commonwealth Caregivers, Inc.....		✓	(781) 483-4460	p. 24
Connected Home Care, LLC.....	✓	✓	(800) 869-6418	p. 25
Deaconess Abundant Life Services	✓	✓	(978) 402-8620	p. 26
Diversity Healthcare Connections ...		✓	(978) 362-3905	p. 26
Elder Achievers		✓	(617) 999-8055	p. 26
EPIC Health Services, Inc.	✓		(800) 601-3562	p. 27
Every Step Home Care Inc.....		✓	(339) 970-1246	p. 27
Extended Family of Wayland.....		✓	(508) 318-4885	p. 28
Ezra Home Care, LLC.....	✓	✓	(617) 527-9000	p. 28
Home Care Assistance.....	✓	✓	(781) 239-0060	p. 31
Home Instead SC Hearthside, Inc. ...	✓	✓	(888) 377-4446	p. 31
Home Resources, Inc.		✓	(508) 999-0878	p. 33
HouseWorks, LLC.....		✓	(617) 928-1010	p. 34
Judy's Caregiving Solutions LLC		✓	(978) 621-5279	p. 35
Keystone Homecare LLC.....		✓	(866) 352-9900	p. 36
Mavencare.....			(800) 856-2836	p. 37
Minute Women Home Care.....	✓	✓	(844) 237-8227	p. 37
New England Home Health Care.....		✓	(781) 400-2340	p. 38
New Outlook Homecare, LLC	✓	✓	(781) 686-1053	p. 38
Partners HealthCare at Home - PC...	✓	✓	(844) 744-4200	p. 40
Right at Home of E. Worcester Cnty		✓	(508) 599-1122	p. 41
Royale Care, Inc.....		✓	(508) 926-8848	p. 41
Steward Home Care.....		✓	(781) 551-5700	p. 43
Suburban Home Health Care, Inc.....	✓	✓	(617) 264-7100	p. 43

County-By-County Cross-Reference

MetroWest Middlesex, con.

Includes: Framingham, Marlborough, Natick, Hudson, Sudbury, Ashland, Hopkinton, etc.

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LTC Insurance*



T.L. Connections, Inc.....			(781) 932-0759	p. 43
Traditions Home Health Services.....		✓	(617) 229-6444	p. 44
Tribute Home Care.....	✓	✓	(617) 517-5400	p. 44
Visiting Angels of Newton & Canton	✓	✓	(617) 795-2727	p. 45

Eastern Middlesex

Includes: Cambridge, Lowell, Newton, Somerville, Waltham, Malden, Medford, etc.

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Medicare Cert.
LTC Insurance*



ABC Home Healthcare Professionals		✓	(781) 245-1880	p. 17
Able Home Care, LLC.....		✓	(877) 225-3235	p. 18
Ace Medical Services, Inc.....		✓	(508) 792-3800	p. 18
Additional Care (GMVNA)	✓	✓	(781) 396-2633	p. 18
All At Home Health Care		✓	(617) 782-9900	p. 19
All Care Resources, Inc.	✓	✓	(888) 801-8084	p. 19
Always Best Care Senior Services ..		✓	(877) 616-3404	p. 19
Always Here Home Care, Inc.	✓	✓	(877) 933-8884	p. 20
Amada Senior Care - Bos-MetroWest	✓	✓	(617) 229-6567	p. 20
At Home Elder Care Inc.....	✓	✓	(617) 698-9500	p. 20
BAYADA Home Health Care Assist	✓	✓	(508) 778-8800	p. 21
Best Home Care N' More Inc.....	✓	✓	(781) 224-3600	p. 21
Brookdale Home Health.....		✓	(508) 845-1232	p. 22
Cahoon Care Associates LLC		✓	(781) 659-1877	p. 22
Caretenders.....		✓	(888) 751-2273	p. 23
Chelsea Jewish VNA		✓	(617) 889-8744	p. 23
Comfort Keepers of North Reading		✓	(978) 664-6700	p. 23

County-By-County Cross-Reference

Eastern Middlesex, cont.

Includes: Cambridge, Lowell, Newton, Somerville, Waltham, Malden, Medford, etc.

*Alliance Accred.
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Organization	Alliance Accred.	Medicare Cert.	LTC Insurance	Phone Number	Page
Comforting Hands LLC				(617) 981-3108	p. 24
Commonwealth Caregivers, Inc.		✓		(781) 483-4460	p. 24
Commonwealth Clinical Services	✓	✓		(617) 846-7676	p. 24
Commonwealth Nursing Svcs (Circle)	✓	✓		(978) 459-7771	p. 25
Connected Home Care, LLC	✓		✓	(800) 869-6418	p. 25
Deaconess Abundant Life Services	✓		✓	(978) 402-8620	p. 26
Diversity Healthcare Connections ...			✓	(978) 362-3905	p. 26
Elder Achievers			✓	(617) 999-8055	p. 26
EPIC Health Services, Inc.		✓		(800) 601-3562	p. 27
Every Step Home Care Inc.			✓	(339) 970-1246	p. 27
Extended Family of Wayland			✓	(508) 318-4885	p. 28
Ezra Home Care, LLC	✓		✓	(617) 527-9000	p. 28
Global Home Care Services LLC		✓	✓	(781) 391-3500	p. 29
Guardian Angel Senior Services, Inc.	✓		✓	(877) 279-4554	p. 29
GVNA Healthcare, Inc.	✓	✓	✓	(800) 382-7305	p. 30
Home Care Assistance	✓		✓	(781) 239-0060	p. 31
Home Instead SC Hearthside, Inc.	✓		✓	(888) 377-4446	p. 31
Home Instead SC of Boston North ...	✓		✓	(781) 662-2273	p. 31
Home Instead SC of Boston & Camb.			✓	(617) 557-4600	p. 32
Home Instead SC of Lexington	✓		✓	(781) 402-0060	p. 32
Home Instead SC of North Andover	✓		✓	(978) 725-5995	p. 32
Home Instead SC of Waltham			✓	(866) 969-0200	p. 33
HomeCare, Inc. (Home Health VNA)	✓	✓	✓	(978) 552-4000	p. 34
HouseWorks, LLC			✓	(617) 928-1010	p. 34
Humana At Home / SeniorBridge			✓	(781) 444-1199	p. 35

County-By-County Cross-Reference

Eastern Middlesex, cont.

Includes: Cambridge, Lowell, Newton, Somerville, Waltham, Malden, Medford, etc.

*Alliance Accredited.
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Agency Name	Alliance Accredited	Medicare Cert.	LTC Insurance	Phone Number	Page
Integra Home Health Agency.....	✓	✓		(413) 224-1912	p. 35
Judy's Caregiving Solutions LLC		✓		(978) 621-5279	p. 35
Keystone Homecare LLC.....		✓		(866) 352-9900	p. 36
Lahey Health at Home.....	✓	✓	✓	(855) 413-6342	p. 36
Mavencare.....		✓		(800) 856-2836	p. 37
Metropolitan Home Health Services	✓	✓		(781) 643-9115	p. 37
Minute Women Home Care.....	✓	✓		(844) 237-8227	p. 37
New England Home Health Care.....		✓		(781) 400-2340	p. 38
New Outlook Homecare, LLC.....	✓	✓		(781) 686-1053	p. 38
Northeast Clinical Services, Inc.....		✓		(888) 755-8200	p. 39
Partners HealthCare at Home - PC...	✓	✓	✓	(844) 744-4200	p. 40
Patient Care Solutions LLC.....		✓	✓	(781) 595-0311	p. 40
Royale Care, Inc.....		✓		(508) 926-8848	p. 41
RSSI Home Care.....	✓			(888) 333-2481	p. 42
Seraphic Springs Healthcare.....		✓		(800) 777-3595	p. 42
Steward Home Care.....		✓	✓	(781) 551-5700	p. 43
Suburban Home Health Care, Inc.....	✓	✓	✓	(617) 264-7100	p. 43
T.L. Connections, Inc.....				(781) 932-0759	p. 43
Traditions Home Health Services.....		✓		(617) 229-6444	p. 44
Tribute Home Care.....	✓	✓		(617) 517-5400	p. 44
Visiting Angels of Acton.....	✓	✓		(888) 923-1115	p. 44
Visiting Angels of Chelmsford.....	✓	✓		(978) 244-0200	p. 45
Visiting Angels of Danvers.....		✓		(978) 774-7400	p. 45
Visiting Angels of Newton & Canton	✓	✓		(617) 795-2727	p. 45
Visiting Angels of North Reading.....		✓		(781) 652-5700	p. 46

County-By-County Cross-Reference

Eastern Middlesex, cont.

Includes: Cambridge, Lowell, Newton, Somerville, Waltham, Malden, Medford, etc.

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VNA of Eastern Massachusetts..... ✓ ✓ (617) 776-9800 p. 46

Suffolk + Brookline

Includes: Boston (all neighborhoods), Revere, Chelsea, Winthrop, & Brookline

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LTC Insurance*



ABC Home Healthcare Professionals	✓	(781) 245-1880	p. 17
Able Home Care, LLC.....	✓	(877) 225-3235	p. 18
Additional Care (GMVNA).....	✓ ✓	(781) 396-2633	p. 18
All At Home Health Care	✓ ✓	(617) 782-9900	p. 19
All Care Resources, Inc.	✓ ✓ ✓	(888) 801-8084	p. 19
Always Here Home Care, Inc.	✓ ✓	(877) 933-8884	p. 20
At Home Elder Care Inc.....	✓ ✓	(617) 698-9500	p. 20
BAYADA Home Health Care Assist ..	✓ ✓ ✓	(508) 778-8800	p. 21
Cahoon Care Associates LLC	✓	(781) 659-1877	p. 22
Caretenders.....	✓	(888) 751-2273	p. 23
Chelsea Jewish VNA	✓	(617) 889-8744	p. 23
Comforting Hands LLC		(617) 981-3108	p. 24
Commonwealth Caregivers, Inc.	✓	(781) 483-4460	p. 24
Commonwealth Clinical Services	✓ ✓	(617) 846-7676	p. 24
Diversity Healthcare Connections ...	✓	(978) 362-3905	p. 26
Elder Achievers	✓	(617) 999-8055	p. 26
EPIC Health Services, Inc.	✓	(800) 601-3562	p. 27
Every Step Home Care Inc.....	✓	(339) 970-1246	p. 27
Ezra Home Care, LLC.....	✓ ✓	(617) 527-9000	p. 28
Firmin Multi Service Agent LLC		(774) 406-9562	p. 29

County-By-County Cross-Reference

Suffolk + Brookline, cont.

Includes: Boston (all neighborhoods),
Revere, Chelsea, Winthrop, & Brookline

*Alliance Accred.
Medicare Cert.
LTC Insurance*



	<i>Alliance Accred.</i>	<i>Medicare Cert.</i>	<i>LTC Insurance</i>		
Global Home Care Services LLC.....	✓	✓		(781) 391-3500	p. 29
Guardian Angel Senior Services, Inc.	✓		✓	(877) 279-4554	p. 29
Home & Health Resources (SSVNA)	✓	✓	✓	(781) 624-7090	p. 30
Home Instead SC of Boston North...	✓		✓	(781) 662-2273	p. 31
Home Instead SC of Boston & Camb.			✓	(617) 557-4600	p. 32
Home Instead SC of Norwood.....	✓		✓	(781) 352-4660	p. 33
Home Instead SC of Waltham.....			✓	(866) 969-0200	p. 33
HouseWorks, LLC.....			✓	(617) 928-1010	p. 34
Humana At Home / SeniorBridge			✓	(781) 444-1199	p. 35
Integra Home Health Agency.....	✓		✓	(413) 224-1912	p. 35
Judy's Caregiving Solutions LLC			✓	(978) 621-5279	p. 35
Lahey Health at Home.....	✓	✓	✓	(855) 413-6342	p. 36
Mavencare.....			✓	(800) 856-2836	p. 37
Metropolitan Home Health Services	✓		✓	(781) 643-9115	p. 37
Minute Women Home Care	✓		✓	(844) 237-8227	p. 37
New England Home Health Care.....			✓	(781) 400-2340	p. 38
New Outlook Homecare, LLC	✓		✓	(781) 686-1053	p. 38
Northeast Clinical Services, Inc.....		✓		(888) 755-8200	p. 39
Open Door Healthcare Agency.....	✓			(855) 237-6736	p. 39
Partners HealthCare at Home - PC...	✓	✓	✓	(844) 744-4200	p. 40
Patient Care Solutions LLC		✓	✓	(781) 595-0311	p. 40
Royale Care, Inc.....			✓	(508) 926-8848	p. 41
RSSI Home Care	✓			(888) 333-2481	p. 42
Seraphic Springs Healthcare.....			✓	(800) 777-3595	p. 42

County-By-County Cross-Reference

Suffolk + Brookline, cont.

Includes: Boston (all neighborhoods),
Revere, Chelsea, Winthrop, & Brookline

*Alliance Accred.
Medicare Cert.
LTC Insurance*



	<i>Alliance Accred.</i>	<i>Medicare Cert.</i>	<i>LTC Insurance</i>		
Steward Home Care.....	✓	✓		(781) 551-5700	p. 43
Suburban Home Health Care, Inc.....	✓	✓	✓	(617) 264-7100	p. 43
T.L. Connections, Inc.....				(781) 932-0759	p. 43
Traditions Home Health Services.....			✓	(617) 229-6444	p. 44
Tribute Home Care.....	✓		✓	(617) 517-5400	p. 44
Visiting Angels of Newton & Canton	✓		✓	(617) 795-2727	p. 45
VNA of Eastern Massachusetts.....		✓	✓	(617) 776-9800	p. 46

24 Hours Care

73 Lexington St., #LL5, Newton, MA 02466

Phone: (617) 792-0500

Fax: (617) 559-9901

Email: office@24hourscare.com

Website: www.24hourscare.com

Services: Alzheimer's/Dementia Care, Appointment Escorts, Care Management, Chores & Cleaning, Companions, Home Modification, Homemaking, Hospice, Live-in Aides, Maternal & Child Support, Medical Social Work, Medication Management, Nursing, Pain Management, Personal Care/ Home Health Aides, Private Duty Nursing, Psychiatric Nursing, Speech & Language Therapy, Staffing, Telehealth Monitoring, Transportation

Description: *Private Care.* Offers medical home health care services provided by competent, compassionate, professional CNAs & RNs. Carefully assesses patient and family needs. Available for a few hours/week to 24 hours/day.

ABC Home Healthcare Professionals

233 Albion St., Wakefield, MA 01880

Phone: (781) 245-1880

Fax: (781) 245-3288

Email: info@abchhp.com

Website: www.abchhp.com

Services: Adaptive Equipment, Alzheimer's/Dementia Care, Appointment Escorts, Care Management, Chores & Cleaning, Companions, Home Modification, Homemaking, Hospice, Live-in Aides, Medication Management, Nursing, Personal Care/Home Health Aides, Private Duty Nursing, Staffing

Description: *Private Care.* Family owned, managed by a nurse practitioner and geriatric case managers. Provides 1-24 hour care, including live-ins and in-home modification.

Branches: Andover: 300 Brickstone Sq. (781) 245-1880
Gloucester: 281 East Main St., (978) 281-1001

Aberdeen Home Care, Inc.

8 Cherry St., Danvers, MA 01923

Phone: (978) 500-5161

Fax: (978) 927-3392

Email: joanne@aberdeenhomeworkareinc.com

Website: www.aberdeenhomeworkareinc.com

Services: Alzheimer's/Dementia Care, Appointment Escorts, Care Management, Companions, Homemaking, Medication Management, Nursing, Personal Care/Home Health Aides, Private Duty Nursing

Description: *Private Care.* Serves the greater North Shore communities with detail-orientated care. Managed by an RN of 30 years. Outstanding, experienced staff provide care 4-24 hours/day.



Able Home Care, LLC

270 Union St., Ste. 201, Lynn, MA 01901

Phone: (877) 225-3235

Fax: (781) 581-2281

Email: dwalsh@ablehomecarellc.com

Website: www.ablehomecarellc.com

Services: CWOCN, Intravenous Therapy, Medication Management, Nursing, Occupational Therapy, Personal Care/Home Health Aides, Physical Therapy, Psychiatric Nursing, Speech & Language Therapy

Description: **Medicare Certified, Private Care.** Provides skilled and psychiatric nursing, rehabilitative and support services. Medication management.

Branches: Rockland: 55 Accord Place Dr., (877) 225-3235

Ace Medical Services, Inc

90 Madison St., Ste. 600, Worcester, MA 01608

Phone: (508) 792-3800

Fax: (508) 792-3803

Email: info@acemedservices.com

Website: www.acemedservices.com

Services: Appointment Escorts, Care Management, Chores & Cleaning, Companions, Homemaking, Intravenous Therapy, Live-in Aides, Medical Social Work, Medication Management, Nursing, Occupational Therapy, Personal Care/Home Health Aides, Physical Therapy, Private Duty Nursing, Psychiatric Nursing, Speech & Language Therapy

Description: **Private Care.** A team of professionals providing the highest quality home health care services to improve the lives of the elderly and disabled, promising the philosophy of independent living.

Additional Care (Greater Medford VNA)

37 Broadway., Ste. 2, Arlington, MA 02474

Phone: (781) 396-2633

Fax: (781) 391-9877

Email: info@gmvna.com

Website: www.gmvna.com

Services: Appointment Escorts, Care Management, Chores & Cleaning, Companions, CWOCN, Homemaking, Hospice, Intravenous Therapy, Medical Social Work, Medication Management, Nursing, Occupational Therapy, Pain Management, Personal Care/Home Health Aides, Physical Therapy, Private Duty Nursing, Speech & Language Therapy, Staffing, Telehealth Monitoring, Transportation

Description: **Medicare Certified, Private Care.** A non-profit providing home health care & community health programs for more than a century in Greater Boston, consistently delivering high quality, compassionate care & responsive customer service.



All At Home Health Care

20 Linden St., Allston, MA 02134

Phone: (617) 782-9900

Fax: (617) 782-9800

Email: allathome29@gmail.com

Website: www.allathomehealthcare.org

Services: Alzheimer's/Dementia Care, Care Management, Chores & Cleaning, Companions, Homemaking, Medication Management, Nursing, Physical Therapy, Private Duty Nursing, Psychiatric Nursing, Speech & Language Therapy

Description: **Medicare Certified, Private Care.** CHAP accredited. Provides quality home health services including: skilled nursing, psych services, PT/OT/ST, personal care homemaking and GAFC program.

Branches: Swampscott: 35 Parsons Dr., (781) 632-5078

All Care Resources, Inc.

210 Market St., Lynn, MA 01901

Phone: (888) 801-8084

Fax: (781) 586-1634



Email: spotter@allcare.org

Website: www.allcare.org

Services: Adult Day Health, Alzheimer's/Dementia Care, Appointment Escorts, Care Management, Companions, CWOCN, Homemaking, Hospice, Intravenous Therapy, Live-in Aides, Medical Social Work, Medication Management, Nursing, Nutritionist, Occupational Therapy, Palliative Care, Pain Management, Personal Care/Home Health Aides, Personal Emergency Response Systems, Physical Therapy, Private Duty Nursing, Speech & Language Therapy, Staffing

Description: **Medicare Certified, Private Care.** All VNA and hospice services available. Specialty programs: WOCN, CHF, diabetes management, falls risk, and Bridge to Hospice. AFC and Home MD visit services.

Branches: North Andover: 200 Sutton St., (978) 794-1138

Always Best Care Senior Services

188 Oaks Rd., Framingham, MA 01702

Phone: (877) 616-3404

Fax: (866) 412-2975

Email: mwilsker@abc-seniors.com

Website: www.alwaysbestcare.com

Services: Care Management, Companions, Homemaking, Live-in Aides, Medication Management, Personal Care/Home Health Aides

Description: **Private Care.** Specializing in the needs of the senior community. Provides a variety of home care services. Strives to provide warm and caring home solutions.

Always Here Home Care, Inc.

1 Church Ct., Boston, MA 02129

Phone: (877) 933-8884

Fax: (617) 206-9566

Email: bmartindale@alwaysherehomecare.com

Website: www.alwaysherehomecare.com

Services: Alzheimer's/Dementia Care, Appointment Escorts, Care Management, Chores & Cleaning, Companions, Homemaking, Hospice, Medication Management, Personal Care/Home Health Aides, Transportation

Description: *Private Care.* Our mission: to provide compassionate, reliable, affordable care, individually tailored to each client's needs/goals allowing you & your loved one continued living at home or assisted living facility.



Amada Senior Care - Boston MetroWest Suburban

858 Washington St., Dedham, MA 02026

Phone: (617) 229-6567

Fax: (617) 229-6562

Email: lauralynn.m@amadaseniorcare.com

Website: www.AmadaBostonMetroWest.com

Services: Appointment Escorts, Care Management, Chores & Cleaning, Companions, Homemaking, Hospice, Live-in Aides, Medication Management, Pain Management, Personal Care/Home Health Aides, Personal Emergency Response Systems, Transportation

Description: *Private Care.* The Amada Difference: 24/7 In-home caregivers; long term care insurance claims experts; VA benefits; remote family portal; complimentary assisted living/independent living/memory care search.



At Home Elder Care Inc.

29 Central Ave., Milton, MA 02186

Phone: (617) 698-9500

Fax: (617) 698-6164

Email: pat@athomeeldercareinc.com

Website: www.athomeeldercareinc.com

Services: Appointment Escorts, Chores & Cleaning, Companions, Homemaking, Live-in Aides, Pain Management, Personal Care/Home Health Aides, Transportation

Description: *Private Care.* Family owned & operated. Our promise to give the best quality compassionate care to our clients is something we take great pride in; and something you can count on day after day.

Branches: Braintree: 108 Armstrong Cr., (781) 843-7151
Osterville: 832 Main St., (508) 420-5200



BAYADA Home Health Care Assistive Care Services

750 Attucks Ln., Hyannis, MA 02601



Phone: (508) 778-8800

Fax: (508) 778-6600

Email: mhixon@bayada.com

Website: www.bayada.com

Services: Appointment Escorts, Care Management, Chores & Cleaning, Companions, CWOON, Homemaking, Intravenous Therapy, Medical Social Work, Medication Management, Nursing, Occupational Therapy, Pain Management, Pediatric Nursing, Personal Care/Home Health Aides, Physical Therapy, Private Duty Nursing, Speech & Language Therapy, Telehealth Monitoring

Description: *Medicare Certified, Private Care.* Home health, rehab team at home, skilled nursing, and therapy services. Private care services thru BAYADA Assistive Care.

Branches: Braintree (Assistive Care): 639 Granite St., (781) 884-9425
Canton (Pediatrics): 275 Turnpike St., Ste. 206, (617) 472-1001
Dartmouth: 368 Faunce Corner Rd., (508) 742-0502
Falmouth: 80 Davis Straits, #104, (508) 540-8770
Hyannis: 750 Attucks Ln., (508) 778-5001
Newton: 2000 Commonwealth Ave., #320, (617) 969-2600
Norwood: 101 Access Rd., #1A, (781) 762-1077
Plymouth: 20 N. Park Ave., #1300, (508) 830-0999
Quincy (Home Hlth & State Prog): 300 Congress St., #401B, (617) 472-1333
Worcester: 1 W. Boylston St., (508) 853-410

Best Home Care N' More Inc.

45 Albion St., Wakefield, MA 01880



Phone: (781) 224-3600

Fax: (781) 224-3019

Email: Kaye@bestmakesithappen.com

Website: www.bestmakesithappen.com

Services: Alzheimer's/Dementia Care, Appointment Escorts, Care Management, Chores & Cleaning, Companions, Home Modification, Homemaking, Live-in Aides, Maternal & Child Support, Nursing, Personal Care/Home Health Aides, Private Duty Nursing

Description: *Private Care.* Private home care services owned and operated by nurses. Works with several VNAs, hospices, and state elder services. Accepts workers compensation, long term, and other private medical insurances.

Branches: Middleton: 130 S. Main St., (978) 774-2005

Brookdale Home Health

512 Main St., Ste. 211, Shrewsbury, MA 01545

Phone: (508) 845-1232

Fax: (508) 845-1263

Email: bchowning@brookdale.com

Website: www.brookdale.com

Services: Adaptive Equipment, Care Management, Medical Social Work, Medication Management, Nursing, Occupational Therapy, Personal Care/Home Health Aides, Physical Therapy, Speech & Language Therapy

Description: *Medicare Certified, Private Care.* Offers nursing, physical, occupational and speech therapies, social worker, and home health aid services.

Brooksby Village Home Support

300 Brooksby Village Dr., Peabody, MA 01960

Phone: (978) 536-7840

Fax: (978) 536-7838

Email: melanie.bernardin@erickson.com

Website: www.ericksonliving.com

Services: Alzheimer's/Dementia Care, Appointment Escorts, Care Management, Chores & Cleaning, Companions, CWOCN, Home Modification, Homemaking, Medical Social Work, Medication Management, Nursing, Nutritionist, Occupational Therapy, Personal Care/Home Health Aides, Personal Emergency Response Systems, Physical Therapy, Private Duty Nursing, Speech & Language Therapy, Transportation

Description: *Medicare Certified, Private Care.* Deficiency-free on state surveys since 2005. Committed to provide the highest standard of quality care to the residents we service.

Cahoon Care Associates LLC

429A Washington St., PO Box 5146, Norwell, MA 02601

Phone: (781) 659-1877

Fax: (781) 659-1477

Email: carolyn@cahooncare.com

Website: www.cahooncare.com

Services: Alzheimer's/Dementia Care, Appointment Escorts, Care Management, Chores & Cleaning, Companions, Homemaking, Hospice, Live-in Aides, Medication Management, Nursing, Personal Care/Home Health Aides, Private Duty Nursing, Transportation

Description: *Private Care.* A non-medical home care agency providing home care services to the elderly population in Massachusetts. We offer personal care & companionship in a variety of settings.

Caretenders

200 Reservoir St., Ste. 309, Needham, MA 02494

Phone: (888) 751-2273 **Fax:** (617) 332-5153

Email: michaelguarnieri@caretenders.com

Website: www.caretenders.com

Services: Adaptive Equipment, Care Management, CWOON, Intravenous Therapy, Medical Social Work, Medication Management, Nursing, Nutritionist, Occupational Therapy, Pain Management, Personal Care/Home Health Aides, Physical Therapy, Psychiatric Nursing, Respiratory Therapy, Speech & Language Therapy, Telehealth Monitoring

Description: *Medicare Certified, Private Care.* MA's leader in home health rehab & geri-psych care! 24 hr response for PT eval. Rehab specialties: Parkinson's; MS; ALS; CVA; COPD; CHF; cardiac, joint replacement. Vestibular & fall prevention.

Branches: Braintree: 222 Forbes Rd., (781) 356-7400
Chicopee: 333 Front St., (413) 592-1762
Holyoke: 330 Whitney Ave. #720, (413) 592-1762
North Andover: 401 Andover St., (978) 686-0004
Westborough: 287 Turnpike Rd., (508) 366-7031

Chelsea Jewish Visiting Nurse Agency

123 Captains Row, Chelsea, MA 02150

Phone: (617) 889-8744 **Fax:** (617) 889-8745

Email: aberman@chelseajewish.org

Website: www.chelseajewish.org

Services: Medical Social Work, Medication Management, Nursing, Occupational Therapy, Pain Management, Personal Care/Home Health Aides, Physical Therapy, Speech & Language Therapy

Description: *Medicare Certified, Private Care.* Non-profit based in Chelsea serving the Boston area. Skilled nursing & rehab. Hospice services through Chelsea Jewish Hospice and Palliative Care

Comfort Keepers of North Reading

133 Main St., Ste. 209, North Reading, MA 01864

Phone: (978) 664-6700 **Fax:** (978) 664-6704

Email: reading@comfortkeepers.com

Website: www.northreading-330.comfortkeepers.com

Services: Alzheimer's/Dementia Care, Appointment Escorts, Chores & Cleaning, Companions, Homemaking, Personal Care/Home Health Aides, Personal Emergency Response Systems, Staffing, Transportation

Description: *Private Care.* Provides in-home care that makes a difference in the lives of seniors and other adults. Interactive caregiving.

Comforting Hands LLC

3 Allied Dr., Ste. 313, Dedham, MA 02026

Phone: (617) 981-3108

Email: comfortinghandsllc@gmail.com

Website: www.comfortinghandshomecare.com

Services: Alzheimer's/Dementia Care, Appointment Escorts, Chores & Cleaning, Companions, Homemaking, Live-in Aides

Description: *Private Care.*

Commonwealth Caregivers, Inc.

315A Chestnut St., Needham, MA 02492

Phone: (781) 483-4460

Fax: (781) 483-4461

Email: info@commonwealthcaregivers.com

Website: www.commonwealthcaregivers.com

Services: Alzheimer's/Dementia Care, Appointment Escorts, Companions, Homemaking, Live-in Aides, Personal Care/Home Health Aides

Description: *Private Care.* Family-owned agency providing live-in and hourly care the lowest rates in MA.

Commonwealth Clinical Services, Inc.

217 Lincoln St., Winthrop, MA 02152

Phone: (617) 846-7676

Fax: (617) 539-1575

Email: jeanne@ccscare.com

Website: www.ccscare.com

Services: Alzheimer's/Dementia Care, Appointment Escorts, Care Management, Hospice, Intravenous Therapy, Maternal & Child Support, Medical Social Work, Medication Management, Nursing, Nutritionist, Occupational Therapy, Pain Management, Pediatric Nursing, Personal Care/Home Health Aides, Physical Therapy, Private Duty Nursing, Speech & Language Therapy

Description: *Medicare Certified, Private Care.* Our multidisciplinary team provides services to clients in the comfort of their own homes, assisted living facilities, skilled nursing facilities, and hospitals.

Commonwealth Nursing Services (Circle Home)

847 Rogers St., Ste. 201, Lowell, MA 01852

Phone: (978) 459-7771

Fax: (978) 441-0007

Email: diane.farraher-smith@circlehomehealth.org

Website: www.commonwealthnursing.org

Services: Alzheimer's/Dementia Care, Chores & Cleaning, Companions, CWOCN, Homemaking, Hospice, Intravenous Therapy, Maternal & Child Support, Medical Social Work, Medication Management, Nursing, Nutritionist, Occupational Therapy, Palliative Care, Pain Management, Pediatric Nursing, Personal Care/Home Health Aides, Physical Therapy, Private Duty Nursing, Psychiatric Nursing, Speech & Language Therapy, Staffing, Telehealth Monitoring

Description: *Medicare Certified, Private Care.* A homecare and hospice agency with a private duty company. An affiliate of Circle Health, Inc. and leader in patient satisfaction and many other outcome measures.

Connected Home Care, LLC

199 Sudbury Rd., Concord, MA 01742

Phone: (800) 869-6418

Fax: (978) 289-9215

Email: jim.reynolds@connectedhomecare.com

Website: connectedhomecare.com

Services: Alzheimer's/Dementia Care, Appointment Escorts, Care Management, Chores & Cleaning, Companions, Homemaking, Live-in Aides, Medication Management, Nursing, Personal Care/Home Health Aides, Personal Emergency Response Systems, Private Duty Nursing

Description: *Private Care.* Provides in-home care and online visit reports in Eastern Massachusetts.

Branches: Burlington: 40 Mall Rd., (781) 281-0403
Framingham: 535 Worcester Rd., (508) 861-3067
Gloucester: 57 Eastern Ave., (978) 282-5575
Malden: 380 Pleasant Ave, (781) 388-0700
Peabody: 40 Lowell St., (978) 854-6054
Waltham: 282 Moody St., (781) 350-4656



Deaconess Abundant Life Services

80 Deaconess Rd., Concord, MA 01742



Phone: (978) 402-8620 **Fax:** (978) 402-8619

Email: hmontesino@nedeaconess.org

Website: www.nedeaconess.org

Services: Alzheimer's/Dementia Care, Appointment Escorts, Care Management, Companions, Homemaking, Hospice, Live-in Aides, Personal Care/Home Health Aides, Private Duty Nursing, Transportation

Description: *Private Care.* With 125 years of caring for older adults, we have a group of CNAs, HHAs, and health care providers that will assist with numerous activities of daily living.

Diversity Healthcare Connections, LLC

330 Boston Rd., Unit 5, North Billerica, MA 01862

Phone: (978) 362-3905 **Fax:** (978) 362-3472

Email: info@diversityhcc.com

Website: www.diversityhcc.com

Services: Companions, Homemaking, Intravenous Therapy, Medication Management, Nursing, Occupational Therapy, Personal Care/Home Health Aides, Private Duty Nursing, Psychiatric Nursing, Speech & Language Therapy

Description: *Private Care.* Strives to provide compassionate, quality, and cost-effective care. Goes above and beyond to achieve patient satisfaction, maintain quality of life, and maximize client independence.

Elder Achievers

111 Perkins St., Boston, MA 02130

Phone: (617) 999-8055

Email: jack@elderachievers.com

Website: www.elderachievers.com

Services: Adaptive Equipment, Alzheimer's/Dementia Care, Appointment Escorts, Care Management, Chores & Cleaning, Companions, Home Modification, Homemaking, Live-in Aides, Medical Social Work, Medication Management, Nursing, Nutritionist, Personal Care/Home Health Aides, Private Duty Nursing, Staffing

Description: *Private Care.* Committed to helping seniors and other people in need remain in their own homes. Services focus on ADLs and IADLs, as well as full-range of auxiliary support services.

Branches: Jamaica Plain: 179 Boylston, Bldg. P, (617) 999-8055

EPIC Health Services, Inc.

67 Millbrook St., Ste. 401, Worcester, MA 01606

Phone: (800) 601-3562

Fax: (774) 670-1098

Email: ruth.langlais@epichealthservices.com

Website: www.epichealthservices.com

Services: Alzheimer's/Dementia Care, Care Management, Chores & Cleaning, Companions, CWOON, Homemaking, Intravenous Therapy, Live-in Aides, Maternal & Child Support, Medical Social Work, Medication Management, Nursing, Occupational Therapy, Pediatric Nursing, Personal Care/Home Health Aides, Physical Therapy, Private Duty Nursing, Psychiatric Nursing, Speech & Language Therapy, Staffing

Description: *Medicare Certified, Private Care.* Has provided the community with quality health professionals for nearly a generation. Providing the best possible outcome for our patients is our number one goal.

Branches: Springfield: 2095 Roosevelt Ave., (800) 221-0727
Waltham: 460 Totten Pond Rd., (781) 373-1113
West Springfield: 78 Capital Dr., (413) 205-1696

Every Step Home Care Inc.

738 Main St., Ste. 356, Waltham, MA 02451

Phone: (339) 970-1246

Email: flugolobi@yahoo.com

Website: www.everystephomecare.com

Services: Appointment Escorts, Chores & Cleaning, Companions, Live-in Aides, Personal Care/Home Health Aides

Description: *Private Care.* Offers a wide range of specialized home health care services to help patients maintain their independence at home and avoid the high costs of institutional care.

Extended Family of Wayland

185 Commonwealth Rd., Wayland, MA 01778

Phone: (508) 318-4885 **Fax:** (508) 318-4888

Email: mabend@extendedfamilyofwayland.net

Website: www.extendedfamilyofwayland.net

Services: Alzheimer's/Dementia Care, Appointment Escorts, Care Management, Chores & Cleaning, Companions, Home Modification, Homemaking, Medication Management, Personal Care/Home Health Aides, Transportation

Description: *Private Care.* Recreates the support system usually provided by local family members. We do anything to help our clients remain as independent and as happy as possible for the rest of their lives.

Ezra Home Care, LLC

1087 Beacon St., Ste. 304, Newton, MA 02459

Phone: (617) 527-9000 **Fax:** (857) 229-1070

Email: info@ezrahomecare.com

Website: www.ezrahomecare.com

Services: Alzheimer's/Dementia Care, Appointment Escorts, Care Management, Chores & Cleaning, Companions, Home Modification, Homemaking, Hospice, Live-in Aides, Medication Management, Nursing, Personal Care/Home Health Aides, Private Duty Nursing, Psychiatric Nursing, Staffing, Transportation

Description: *Private Care.* Provides reliability, safety, & comfort from companionship to medical care. Programs include: Alz/Demnt, Cancer, Diabetic, Holocaust Survivor, Parkinson's, Post-Surg/Ortho, Psych, & Safe Transition.



Firmin Multi Service Agent LLC

20 Washburn St., Attleboro, MA 02763

Phone: (774) 406-9562

Fax: (401) 273-3386

Email: firminmultiseviceagent@gmail.com

Website: www.firminmsa.com

Services: Adult Day Health, Appointment Escorts, Care Management, Chores & Cleaning, Companions, Homemaking, Hospice, Live-in Aides, Personal Care/Home Health Aides, Private Duty Nursing, Transportation

Description: **Private Care.** Provides older adults with quality care, enabling them to live happier & healthier at home. Distinguished by the caliber of our caregivers, responsiveness of staff, and our expertise in live-in care.

Global Home Care Services LLC

5 High St., Ste. 205, Medford, MA 02155

Phone: (781) 391-3500

Fax: (781) 391-3520

Email: globalhomecare67@yahoo.com

Website: www.globalhomecareservice.com

Services: Adult Day Health, Alzheimer's/Dementia Care, Appointment Escorts, Care Management, Chores & Cleaning, Companions, Homemaking, Hospice, Live-in Aides, Maternal & Child Support, Medical Social Work, Medication Management, Nursing, Palliative Care, Pain Management, Pediatric Nursing, Personal Care/Home Health Aides, Physical Therapy, Private Duty Nursing, Psychiatric Nursing, Respiratory Therapy, Staffing

Description: **Medicare Certified, Private Care.** Collaborates with providers, clients, and their families to provide comprehensive, multi-disciplinary home health services.

Guardian Angel Senior Services, Inc.

PO Box 36, North Billerica, MA 01862

Phone: (877) 279-4554

Fax: (978) 667-2636

Email: mlewis@guardianangelseniorservices.com

Website: www.guardianangelseniorservices.com

Services: Alzheimer's/Dementia Care, Appointment Escorts, Care Management, Chores & Cleaning, Companions, Homemaking, Hospice, Live-in Aides, Medication Management, Nursing, Personal Care/Home Health Aides, Private Duty Nursing, Staffing, Transportation

Description: **Private Care.** We provide quality home care services with love. We match caregivers to best suit your needs and keep a very consistent schedule up to 24 hr care.

Branches: Lynnfield: 40 Salem St., Bldg. 1, Ste. 8, (877) 279-4554



GVNA Healthcare, Inc.

34 Pearly Ln., Gardner, MA 01440



Phone: (800) 382-7305

Fax: (978) 632-4513

Email: elaine.fluet@gvnahealthcare.org

Website: www.gvnahealthcare.org

Services: Adult Day Health, Alzheimer's/Dementia Care, Appointment Escorts, Companions, CWOON, Homemaking, Hospice, Maternal & Child Support, Medical Social Work, Medication Management, Nursing, Occupational Therapy, Palliative Care, Pain Management, Personal Care/Home Health Aides, Personal Emergency Response Systems, Physical Therapy, Private Duty Nursing, Telehealth Monitoring

Description: **Medicare Certified, Private Care.** Providing comprehensive, professional, reliable home health services in 48 cities & towns of Massachusetts for 115 years. GVNA HealthCare - ask for us by name.

Branches: Greenfield: 489 Bernardston Rd., (413) 774-2275

Home and Health Resources (South Shore VNA)

30 Reservoir Park Dr., Rockland, MA 00



Phone: (781) 624-7090

Fax: (781) 792-4207

Email: jann_ahern@sshosp.org

Website: www.southshorehospital.org/home-health-care

Services: Care Management, Chores & Cleaning, Companions, CWOON, Homemaking, Hospice, Intravenous Therapy, Maternal & Child Support, Medical Social Work, Medication Management, Nursing, Nutritionist, Occupational Therapy, Palliative Care, Pain Management, Pediatric Nursing, Personal Care/Home Health Aides, Physical Therapy, Private Duty Nursing, Speech & Language Therapy, Telehealth Monitoring

Description: **Medicare Certified, Private Care.** JCAHO Accredited and ANCC Magnet Designation. Other services include oncology, infusion, wound, and diabetes care.

Home Care Assistance

445 Washington St., Wellesley, MA 02482

Phone: (781) 239-0060

Fax: (781) 239-9612

Email: mass@homecareassistance.com

Website: www.homecareassistancemassachusetts.com

Services: Alzheimer's/Dementia Care, Appointment Escorts, Care Management, Chores & Cleaning, Companions, Homemaking, Hospice, Live-in Aides, Personal Care/Home Health Aides, Private Duty Nursing

Description: *Private Care.* Specializes in live-in care w/staff available 24/7. Our staff is bonded, insured, and rigorously screened. No contract or deposit required; use us only as long as you are satisfied. Serves all of MA.

Branches: Hyannis: 540 Main St., Ste. 14, (508) 790-4663



Home Instead Senior Care Hearthside, Inc

386 W. Main St., Ste. 14, Northborough, MA 01532

Phone: (888) 377-4446

Fax: (508) 393-2730

Email: laurie.bender@homeinstead.com

Website: www.hearthside-homeinstead.com

Services: Alzheimer's/Dementia Care, Appointment Escorts, Chores & Cleaning, Companions, Homemaking, Personal Care/Home Health Aides

Description: *Private Care.* Providing in-home assistance to seniors since 1997. Consistently rated 9.9 (out of 10) by HDPowers satisfaction survey. Award-winning Alzheimer's/dementia care. Professional, reliable & compassionate.

Branches: Natick: 209 W. Central St., (508) 647-3773



Home Instead Senior Care of Boston North

1 Nelson Terrace, 1st Fl., Melrose, MA 02176

Phone: (781) 662-2273

Fax: (781) 622-4821

Email: bostonnorth@homeinstead.com

Website: www.homeinstead.com/bostonnorth

Services: Alzheimer's/Dementia Care, Appointment Escorts, Care Management, Chores & Cleaning, Companions, Homemaking, Hospice, Live-in Aides, Personal Care/Home Health Aides

Description: *Private Care.* Provides the highest level of professionalism & compassion. RN supervision along with detailed care plans. All caregivers are screened, trained, bonded, & insured to help your loved one age in place.



Home Instead Senior Care of Downtown Boston & Cambridge

6 Beacon St., Ste. 525, Boston, MA 02108

Phone: (617) 557-4600

Fax: (617) 557-4699

Email: david.wert@homeinstead.com

Website: www.homeinstead.com/boston-ma

Services: Chores & Cleaning, Companions, Homemaking, Live-in Aides, Personal Care/Home Health Aides, Transportation

Description: *Private Care.* We aim to go above & beyond the normal expectations of home care. We are very selective of our staff. Our owner will be directly involved in the care. Our reputation is 2nd to none.

Home Instead Senior Care of Lexington

5 Militia Dr., 2nd Fl., Lexington, MA 02421



Phone: (781) 402-0060

Fax: (781) 402-0001

Email: art.cormier@homeinstead.com

Website: www.homeinstead.com/404

Services: Alzheimer's/Dementia Care, Appointment Escorts, Care Management, Chores & Cleaning, Companions, Homemaking, Live-in Aides, Personal Care/Home Health Aides, Transportation

Description: *Private Care.* Non-medical in home senior care; franchise covering Arlington, Belmont, Lexington, Medford, Winchester, Woburn and parts of Cambridge, Somerville, and Waltham.

Home Instead Senior Care of North Andover

231 Sutton St., Ste. 2H, North Andover, MA 01845



Phone: (978) 725-5995

Fax: (978) 725-4944

Email: northandover@homeinstead.com

Website: www.homeinstead.com/300

Services: Companions, Homemaking, Personal Care/Home Health Aides

Description: *Private Care.* Provides non-medical services to seniors in their homes from 3 to 24 hours a day in all of Essex County.

Branches: Beverly Farms: 26-28 West St., (978) 969-0560



Home Instead Senior Care of Norwood

12 Carnegie Row, Norwood, MA 02062

Phone: (781) 352-4660

Fax: (781) 352-4664

Email: val.uzoma@gmail.com

Website: www.homeinstead.com/704

Services: Alzheimer's/Dementia Care, Appointment Escorts, Care Management, Chores & Cleaning, Companions, Home Modification, Homemaking, Hospice, Live-in Aides, Personal Care/Home Health Aides, Transportation

Description: *Private Care.* Changing the face of aging by providing personalized homecare services for our clients for a few hours a week or 24 hours a day. To us, it is personal.

Home Instead Senior Care of Waltham

440 Totten Pond Rd., Waltham, MA 02451

Phone: (866) 969-0200

Fax: (978) 964-0529

Email: cjenkins@homeinstead.com

Website: www.homeinstead.com/398

Services: Alzheimer's/Dementia Care, Appointment Escorts, Chores & Cleaning, Companions, Homemaking, Personal Care/Home Health Aides, Personal Emergency Response Systems

Description: *Private Care.* A mid-sized agency with approximately 65 employees including an RN, CNAs, home health aides, and companions. Client families have on-line access to verify services are being delivered.

Home Resources, Inc.

84 Rogers St., Dartmouth, MA 02748

Phone: (508) 999-0878

Fax: (508) 994-4313

Email: ehanks@egmcare.com

Website: www.elderservices.com

Services: Adult Day Health, Alzheimer's/Dementia Care, Appointment Escorts, Chores & Cleaning, Companions, Homemaking, Nursing, Personal Care/Home Health Aides, Staffing

Description: *Private Care.* Associated with health group providers.

Branches: Milford: 10 Seena Heller Way, (508) 482-7292

HomeCare, Inc. (Home Health VNA, Inc.)

360 Merrimack St., Bldg. #9, Lawrence, MA 01843

Phone: (978) 552-4000

Fax: (978) 552-4399

Email: kgomes@homehealthfoundation.org

Website: www.homehealthfoundation.org

Services: Alzheimer's/Dementia Care, Appointment Escorts, Care Management, Chores & Cleaning, Companions, CWOON, Homemaking, Hospice, Intravenous Therapy, Maternal & Child Support, Medical Social Work, Medication Management, Nursing, Nutritionist, Occupational Therapy, Palliative Care, Pain Management, Pediatric Nursing, Personal Care/Home Health Aides, Physical Therapy, Private Duty Nursing, Psychiatric Nursing, Speech & Language Therapy, Telehealth Monitoring, Transportation

Description: *Medicare Certified, Private Care.* Affiliated with Merrimack Valley Hospice and HomeCare, Inc. Provides comprehensive, technologically advanced med/supportive care for pts of all ages, diagnosis, acuity.

Branches: Lowell: 59 Lowes Way, #103, (978) 453-7305
Newburyport: 95 Parker St., (978) 465-3441
North Hampton, NH: 29 Layette Rd., (603) 926-2066
Peabody: 7 Essex Green Dr., (978) 977-9191
Haverhill (Hospice House): 360 North Ave., (978) 377-9100

HouseWorks, LLC

One Gateway Ctr., Ste. 902, Newton, MA 02458

Phone: (617) 928-1010

Fax: (617) 244-8256

Email: cjaulin@house-works.com

Website: www.house-works.com

Services: Alzheimer's/Dementia Care, Companions, Home Modification, Hospice, Live-in Aides, Medication Management, Personal Care/Home Health Aides

Description: *Private Care.* Founded in 1998. Dedicated to helping seniors live where and how they want. Committed to providing the best home care possible. Available anytime 24/7 and can fill same-day and last-minute requests.



Humana At Home / SeniorBridge

75 Second Ave., Needham, MA 02494

Phone: (781) 444-1199

Fax: (781) 444-1178

Email: kgoss1@humana.com

Website: www.seniorbridge.com

Services: Care Management, Companions, Homemaking, Live-in Aides, Medical Social Work, Medication Management, Nursing, Pain Management, Personal Care/Home Health Aides, Private Duty Nursing, Psychiatric Nursing, Staffing, Telehealth Monitoring, Transportation

Description: *Private Care.* Caring at home for people with complex, chronic medical, or cognitive conditions requires the right skill-set and on-going professional oversight.

Integra Home Health Agency

200 North Main St., Ste. 1203, East Longmeadow, MA 01028



Phone: (413) 224-1912

Fax: (413) 224-1915

Email: egralia@integrahomehealth.com

Website: www.integrahomehealth.com

Services: Alzheimer's/Dementia Care, Appointment Escorts, Care Management, Chores & Cleaning, Companions, Homemaking, Live-in Aides, Medication Management, Nursing, Personal Care/Home Health Aides, Staffing, Transportation

Description: *Private Care.* A full-service agency that is family owned and operated with a professional care team that provides care to fit your individual needs 24 hrs day, 7 days week.

Judy's Caregiving Solutions LLC

173 Bedford Rd., Ste. 2, Woburn, MA 01801

Phone: (978) 621-5279

Email: judybombara@gmail.com

Website: www.judyscaregivingsolutions.com

Services: Alzheimer's/Dementia Care, Appointment Escorts, Care Management, Chores & Cleaning, Companions, Homemaking, Hospice, Live-in Aides, Medication Management, Nutritionist, Transportation

Description: *Private Care.* Provides relief to family caregivers by providing respite care for seniors and disabled young adults in the safety and comfort of their own homes as well as assisted living. Assisting with ADCs.

Keystone Homecare LLC

132 Great Rd., Stow, MA 01775

Phone: (866) 352-9900

Fax: (978) 897-9799

Email: keycompanions@aol.com

Website: www.keystonehomecare.com

Services: Alzheimer's/Dementia Care, Appointment Escorts, Care Management, Companions, Homemaking, Hospice, Live-in Aides, Medication Management, Nursing, Pain Management, Pediatric Nursing, Physical Therapy, Staffing, Transportation

Description: *Private Care.* Provides RN/LPNs, certified home health aides, certified nurse assistants, and companions to private clients wherever they live. Live-in aides and nurse case management available.

Lahey Health at Home

600 Cummings Ctr., Ste. 270X, Beverly, MA 01915

Phone: (855) 413-6342

Fax: (978) 921-1208

Email: dcostell@nhs-healthlink.org

Website: www.laheyhealthathome.org

Services: Appointment Escorts, Companions, CWOCN, Homemaking, Hospice, Intravenous Therapy, Medical Social Work, Medication Management, Nursing, Nutritionist, Occupational Therapy, Pain Management, Personal Care/Home Health Aides, Personal Emergency Response Systems, Physical Therapy, Private Duty Nursing, Psychiatric Nursing, Speech & Language Therapy, Telehealth Monitoring

Description: *Medicare Certified, Private Care.* Provides a high level of quality home health services, private duty care, and remote monitoring options. Our clinical staff is competent, compassionate, and dedicated to meeting patient needs.

Branches: Woburn: 800 West Cummings Pk., Ste. 5000, (781) 756-2488



Mavencare

745 Atlantic Ave., Ste. 209, Boston, MA 02111

Phone: (800) 856-2836

Email: adam@mavencare.com

Website: www.mavencare.com

Services: Adult Day Health, Alzheimer's/Dementia Care, Appointment Escorts, Care Management, Chores & Cleaning, Companions, Homemaking, Hospice, Live-in Aides, Medication Management, Nursing, Pain Management, Palliative Care, Personal Care/Home Health Aides, Private Duty Nursing, Transportation

Description: *Private Care.* Provides superior care to seniors who prefer to age in the comfort of their own homes. Services are personalized for each client, ranging from companionship to hospital quality care at home.

Metropolitan Home Health Services, Inc.

297 Broadway, Ste. 222, Arlington, MA 02474

Phone: (781) 643-9115

Fax: (781) 643-3522



Email: yvonne.arpiarian@metrohh.com

Website: www.metrohh.com

Services: Appointment Escorts, Chores & Cleaning, Companions, Homemaking, Nursing, Personal Care/Home Health Aides, Private Duty Nursing

Description: *Private Care.* Family-owned & managed for 28 years by five sisters. Provides highly trained caregivers with flexible availability; available 24/7, short term/long term, same day/last minute. Free RN assessment.

Minute Women Home Care

238 Bedford St., #7, Lexington, MA 02420

Phone: (844) 237-8227

Fax: (781) 861-7721



Email: contact@mwhomecare.com

Website: www.mwhomecare.com

Services: Alzheimer's/Dementia Care, Appointment Escorts, Chores & Cleaning, Companions, Homemaking, Live-in Aides, Medication Management, Nursing, Personal Care/Home Health Aides, Private Duty Nursing, Staffing, Transportation

Description: *Private Care.* Since 1969, has provided home health services for those who wish to age in their homes. As a family owned company, we can provide our customized services anywhere in Massachusetts.

New England Home Health Care

PO Box 961150, Boston, MA 02196

Phone: (781) 400-2340

Fax: (781) 400-2346

Email: wmc@newenglandtherapy.net

Website: www.newenglandtherapy.net

Services: Adaptive Equipment, Alzheimer's/Dementia Care, Companions, Home Modification, Occupational Therapy, Personal Care/Home Health Aides, Physical Therapy, Private Duty Nursing, Speech & Language Therapy, Staffing

Description: *Private Care.* Provides physical, occupational, and speech therapies in the home, including assisted living and personal care attendants. Focuses on clients' physical, clinical, and emotional needs.

New Outlook Homecare, LLC

256 Washington St., Westwood, MA 02090

Phone: (781) 686-1053

Fax: (781) 686-1889



Email: lovingcare@newoutlookhomecare.com

Website: www.newoutlookhomecare.com

Services: Alzheimer's/Dementia Care, Appointment Escorts, Care Management, Chores & Cleaning, Companions, Homemaking, Hospice, Live-in Aides, Maternal & Child Support, Medication Management, Nutritionist, Pediatric Nursing, Personal Care/Home Health Aides, Staffing, Transportation

Description: *Private Care.* Built on a foundation of care and respect for the elderly. We make the golden years as comfortable and enjoyable as possible.

Northeast Clinical Services, Inc.

1 Southside Rd., Danvers, MA 01923

Phone: (888) 755-8200

Fax: (978) 560-1402

Email: jplourde@ne-arc.org

Website: www.northeastclinicalservices.org

Services: Intravenous Therapy, Maternal & Child Support, Medical Social Work, Medication Management, Nursing, Nutritionist, Occupational Therapy, Pain Management, Pediatric Nursing, Personal Care/Home Health Aides, Physical Therapy, Private Duty Nursing, Speech & Language Therapy

Description: **Medicare Certified, Private Care.** Specializes in continuous nursing care to medically complex and fragile children and adults. Services delivered with care and compassion, patient/family centered, and coordinated with other providers.

Branches: Dedham: 3 Allied Drive, Ste. 303, (781) 381-5403

Open Door Healthcare Agency

449 West St., Randolph, MA 02368

Phone: (855) 237-6736

Fax: (855) 237-6736

Email: raphino@gmail.com

Website: www.opendoorhealthagency.com

Services: Appointment Escorts, Chores & Cleaning, Companions, Homemaking, Live-in Aides

Description: **Private Care.** Provides comprehensive, client-centered, dependable, and affordable home care services throughout Massachusetts. Carefully assesses each client's needs and thoroughly trains all employees.

Branches: Randolph: 449 West St., (978) 274-0531



Partners HealthCare at Home - Private Care

281 Winter St., Waltham, MA 02451



Phone: (844) 744-4200

Fax: (781) 290-4050

Email: homecareinfo@partners.org

Website: www.partnersathome.org

Services: Care Management, Companions, CWOCN, Homemaking, Intravenous Therapy, Maternal & Child Support, Medication Management, Nursing, Nutritionist, Occupational Therapy, Pediatric Nursing, Personal Care/Home Health Aides, Personal Emergency Response Systems, Physical Therapy, Private Duty Nursing, Speech & Language Therapy, Telehealth Monitoring

Description: **Medicare Certified, Private Care.** Delivers compassionate care to improve quality of life for persons recovering from illness or injury and for those wanting to maintain their independence at home.

Branches: Beverly: 152 Conant St., 3rd Fl., (844) 744-4200
Braintree: 45 Rockdale St., Ste. 100, (844) 744-4200
Chelsea: 70 Everett Ave., Ste. 505, (844) 744-4200

Patient Care Solutions LLC

330 Lynnway, Ste. 208, Lynn, MA 01901

Phone: (781) 595-0311

Fax: (781) 595-2356

Email: mdede@mypcshomecare.net

Website: www.pcshomecare.net

Services: Appointment Escorts, Care Management, Companions, Homemaking, Medical Social Work, Medication Management, Nursing, Occupational Therapy, Personal Care/Home Health Aides, Physical Therapy, Private Duty Nursing, Psychiatric Nursing, Speech & Language Therapy

Description: **Medicare Certified, Private Care.** A home health agency founded on the principle of providing holistic nursing solutions to patients in the home setting.

Right at Home of Eastern Worcester County

8 Church St., Worcester, MA 01581

Phone: (508) 599-1122

Fax: (508) 599-1130

Email: rightcare@rahewc.com

Website: www.rahewc.com

Services: Alzheimer's/Dementia Care, Appointment Escorts, Care Management, Chores & Cleaning, Companions, Homemaking, Hospice, Live-in Aides, Medication Management, Nursing, Personal Care/Home Health Aides, Private Duty Nursing, Staffing, Transportation

Description: **Private Care.** Experienced, locally owned and operated agency. Our RightCare Solutions are customized by client need and managed by skilled nurses, with the goal of safety and wellness at home.

Royale Care, Inc.

330 SW Cutoff, Ste. 102, Worcester, MA 01604

Phone: (508) 926-8848

Fax: (508) 926-8858

Email: rndille@royalecareinc.com

Website: www.royalecareinc.com

Services: Alzheimer's/Dementia Care, Care Management, Chores & Cleaning, Companions, Homemaking, Live-in Aides, Medication Management, Nursing, Occupational Therapy, Personal Care/Home Health Aides, Physical Therapy, Private Duty Nursing, Speech & Language Therapy, Staffing

Description: **Medicare Certified, Private Care.** A for-profit Medicare Certified home health care corporation operated by professionals with over 24 years' home health experience. Also a provider of Adult Foster Care services.

RSSI Home Care

70 Bridge St., Ste. 201, Newton, MA 02458



Phone: (888) 333-2481

Fax: (617) 789-5750

Email: rssihomecare@mhpi.net

Website: www.mhpi.net

Services: Appointment Escorts, Companions, Homemaking, Personal Care/Home Health Aides

Description: *Private Care.* Promoting the ability of the elderly and disabled to remain in the community through the provision of high quality home care services that support their dignity and sustain living independently.

Branches: Chelsea: 100 Bellingham St., (617) 884-6333
Spencer: 195 Main St., (774) 745-7446

Seraphic Springs Healthcare

425 Western Ave., Lynn, MA 01904

Phone: (800) 777-3595

Fax: (978) 745-5605

Email: tola@seraphicsprings.com

Website: www.seraphicsprings.com

Services: Alzheimer's/Dementia Care, Companions, Homemaking, Live-in Aides, Nursing, Pediatric Nursing, Personal Care/Home Health Aides, Private Duty Nursing

Description: *Medicare Certified, Private Care.* Provides quality, compassionate, cost-effective, complete, and patient-centered care. Specializes in direct care in the home to people who would otherwise require in-patient or institutional care.

Branches: Leominster: 435 Lancaster St., (978) 745-5604
Milford: 258 Main St., Ste. 115, (508) 634-2401
Roslindale: 4196 Washington St., (617) 409-2323
Spencer: 152 Main St., Ste. 6, (508) 434-4220

Steward Home Care

30 Perwal St., Westwood, MA 02090

Phone: (781) 551-5700

Fax: (781) 769-8922

Email: brian.swartz@steward.org

Website: www.steward.org

Services: Care Management, Companions, CWOCN, Homemaking, Hospice, Intravenous Therapy, Medical Social Work, Medication Management, Nursing, Nutritionist, Occupational Therapy, Personal Care/Home Health Aides, Physical Therapy, Private Duty Nursing, Speech & Language Therapy, Telehealth Monitoring

Description: **Medicare Certified, Private Care.** Joint Commission accredited homecare/hospice/private pay agency. Diabetes, CHF, COPD, palliative care, acute joint replacement, and geriatric care management specialists.

Branches: Fall River: 275 Martine St., #109, (508) 235-5312
Methuen: 421 Merrimack St., (978) 691-8800

Suburban Home Health Care, Inc.

1050 Commonwealth Ave., Boston, MA 02215

Phone: (617) 264-7100

Fax: (617) 264-7188

Email: jmarra@shhcs.org

Website: www.suburbanhomehealthcare.com

Services: Care Management, Companions, CWOCN, Homemaking, Intravenous Therapy, Medical Social Work, Medication Management, Nursing, Occupational Therapy, Personal Care/Home Health Aides, Physical Therapy, Psychiatric Nursing, Speech & Language Therapy, Telehealth Monitoring

Description: **Medicare Certified, Private Care.** Bilingual staff available (Cantonese, Mandarin, Bulgarian, Vietnamese, Spanish, Portuguese, Russian, Polish, Hebrew, German, Cape Verdian, Albanian, & Fr. Creole).



T.L. Connections, Inc.

100 TradeCenter, Suite 625, Woburn, MA 01801

Phone: (781) 932-0759

Fax: (781) 932-0797

Email: office@tlconnectionsinc.com

Website: www.tlconnectionsinc.com

Services: Intravenous Therapy

Description: **Private Care.** Skilled nursing to provide infusion therapy services in the home setting for clients ranging from infants through geriatrics.

Traditions Home Health Services, LLC

1 New Boston Dr., Ste. 7, Canton, MA 02021

Phone: (617) 229-6444

Fax: (617) 299-3355

Email: info@traditionshhs.com

Website: www.traditionshhs.com

Services: Alzheimer's/Dementia Care, Appointment Escorts, Chores & Cleaning, Companions, Homemaking, Live-in Aides, Medication Management, Personal Care/Home Health Aides, Transportation

Description: *Private Care.* Brings personalized, compassionate, meaningful, and safe care to seniors of all backgrounds in their homes, assisted living facilities, or nursing homes. Offers several unique specialized programs.

Branches: Dedham: 3 Allied Dr. Ste. 303, (617) 229-6444

Tribute Home Care

24 Cambridge St., 2nd Fl., Charlestown, MA 02129

Phone: (617) 517-5400

Fax: (617) 517-5454



Email: info@tributehomecare.com

Website: www.tributehomecare.com

Services: Alzheimer's/Dementia Care, Appointment Escorts, Companions, Personal Care/Home Health Aides

Description: *Private Care.* When caregivers are inspired, equipped, and celebrated, their relationships with clients can be deep, even transforming. We want to share that with you.

Visiting Angels of Acton

498 Great Rd., Acton, MA 01720

Phone: (888) 923-1115

Fax: (978) 263-1225



Email: acton@visitingangels.com

Website: www.visitingangels.com/acton

Services: Alzheimer's/Dementia Care, Appointment Escorts, Chores & Cleaning, Companions, Homemaking, Live-in Aides, Personal Care/Home Health Aides

Description: *Private Care.* Coverage available 24/7, short-term or long-term.

Visiting Angels of Chelmsford

111 Chelmsford St., Chelmsford, MA 01824



Phone: (978) 244-0200

Fax: (978) 244-0202

Email: wendy.h.bean@verizon.net

Website: www.visitingangels.com/chelmsford

Services: Alzheimer's/Dementia Care, Appointment Escorts, Care Management, Chores & Cleaning, Companions, CWOON, Homemaking, Hospice, Live-in Aides, Personal Care/Home Health Aides, Transportation

Description: *Private Care.* Provides assistance with activities of daily living up to 24/7. Services include personal hygiene, dressing assistance, housekeeping, exercise, medication reminders, transportation, & companionship.

Visiting Angels of Danvers

85 Constitution Ln., Ste. 2D, Danvers, MA 01923

Phone: (978) 774-7400

Fax: (978) 774-7410

Email: sblais@visitingangels.com

Website: www.visitingangels.com/capeann

Services: Appointment Escorts, Care Management, Chores & Cleaning, Companions, Homemaking, Hospice, Live-in Aides, Medication Management, Pain Management, Personal Care/Home Health Aides, Transportation

Description: *Private Care.* Our Danvers location has over a decade of experience in providing the highest quality of geriatric and disabled adult living assistance services to the North Shore.

Visiting Angels of Newton and Canton

1254 Chestnut St., Newton, MA 02464



Phone: (617) 795-2727

Fax: (617) 244-0260

Email: office@bostonareaangels.com

Website: www.visitingangels.com/newton

Services: Alzheimer's/Dementia Care, Companions, Homemaking, Live-in Aides, Personal Care/Home Health Aides, Transportation

Description: *Private Care.* Specialized dementia care; homemaking, personal care, mobility assistance, medication reminders, errands & transportation, hospice support; live-in or hourly.

Branches: Canton: 275 Turnpike St., (781) 828-9200

Visiting Angels of North Reading

286 Park St., Ste. 3, North Reading, MA 01864

Phone: (781) 652-5700 **Fax:** (781) 658-2077

Email: mshaner@visitingangels.com

Website: www.visitingangels.com/northreading

Services: Alzheimer's/Dementia Care, Appointment Escorts, Chores & Cleaning, Companions, Homemaking, Live-in Aides, Pain Management, Transportation

Description: *Private Care.* A family-owned, full-range agency w/flexibility & sensitivity to client/family needs. Returns calls quickly, shows up on time, goes beyond what is needed to stay "one step ahead," & has fun doing it.

VNA of Eastern Massachusetts

259 Lowell St., Somerville, MA 02144

Phone: (617) 776-9800 **Fax:** (617) 718-2222

Email: lcornell@vnaem.org

Website: www.vnaem.org

Services: Alzheimer's/Dementia Care, Care Management, Companions, Hospice, Intravenous Therapy, Maternal & Child Support, Medical Social Work, Medication Management, Nursing, Occupational Therapy, Personal Care/ Home Health Aides, Physical Therapy, Private Duty Nursing, Staffing

Description: *Medicare Certified, Private Care.* Home care, assisted living and respite apartments. Rehabilitation, end of life care, and maternal child health.

For Safe, Professional, and Compassionate Care
Think Home Care!



The Agency Advantage

Question: Why contract with a home care agency rather than hire an aide or nurse directly?

Answer: Agencies have significant advantages over direct hires in the areas that matter most to families, including:

Employer Obligations: By hiring an aide or nurse directly, you take on the legal responsibilities of an employer, including paying payroll taxes, workers compensation, and unemployment insurance. Working with an agency alleviates you of these responsibilities.

Peace-of-Mind: The only background checks that come with a direct hire are those you conduct yourself. Home care agencies are required to conduct criminal background checks and screen their employees.

Security & Contingency: If something goes wrong with a direct hire, you're on your own. In contrast, home care agencies are required to carry insurance to protect you and can quickly provide a replacement if your aide or nurse is sick, injured, or changes jobs.

Training & Supervision: You're responsible for training and supervising your direct hire. Agencies, however, have the knowledge and resources to ensure their workers are thoroughly trained.



HOME CARE ALLIANCE
of MASSACHUSETTS
www.thinkhomecare.org

75 Kneeland St., Suite 709, Boston, MA 02111
Ph: (617) 482-8830 • Fx: (617) 426-0509