HOSPICE PACKAGE OFFERING

Digitizing Care Delivery Operations – A Hospice Case Study
Satin Katiyar, Chief Architect & CEO, Kratin LLC
Healthcare is on the brink of a data-driven transformation with its ever-evolving technology and analytics capabilities. All facets of healthcare must be mindful of the human side of decision making while prioritizing data and the technical infrastructure for a true data analytics-driven industry. Satin Katiyar will offer a roadmap for hospice organizations to embrace Uber-like real time operations to improve care delivery.

Hospice Compliance with Quality Measures - Admission through Discharge
Dawn Cheek, RN, BSN, Clinical Consulting Director, McBee Dee Geray, RN, Clinical Consulting Senior Manager, McBee
As CMS continues to move forward with quality indicators and public reporting for hospice, it is important to know how you can use this information and reporting to help steer your agency towards success. This presentation will help hospice providers understand their operational process and all the data elements that are recorded from the start of a beneficiary admission until discharge. Providers will understand that being proactive by using reports and monitoring data elements will help strengthen the quality measures within their agency. Attendees will leave with the knowledge of how to identify at-risk elements and create an action plan that will improve their CMS monitored data and all public reports.

Demystifying the Role of the End-Of-Life Doula
Nathalie Bonafe, Sharon McCullough & Dawn Whelan, Sharon-Cares LLC
Members of the National End-Of-Life Doula Alliance will share how the supportive role of a doula can promote early referrals to home health, palliative care and hospice as well as enhance the quality of care and improve ratings in national health care surveys.

Latest Trends in Hospice Care: An Overview & Discussion on 2019’s Top 10 Hospice Topics
Amisha Parekh de Campos, PHD, RN, BSN, MPH, Middlesex Health, Hospice Homecare Quality Educator
A New England Journal of Medicine report released in December 2019 showed for the first time since the early 1900s, more Americans are dying at home rather than in hospitals. This trend reflects the availability and knowledge of hospice care and progress toward the kind of end that most people say they want. This presentation will provide an overview and discussion on the top 10 trended hospice and palliative care topics as well as those on the horizon.

General Inpatient Level of Care: Getting It Right
Joe Osentoski, BAS, RN-BC, Consultant, Gateway Home Health Coding & Consulting
The HHS OIG Report concluded that “Hospices Inappropriately Billed Medicare Over $250 Million,” causing CMS to instruct its Supplemental Medical Review Contractor (SMRC) to initiate a nationwide post-payment review of claims for appropriate general hospice inpatient level of care. This presentation will walk attendees through the CMS requirements for GIP level of care and then provide documentation guidelines for when to change the level of care. Each of 15 common situations that precipitate GIP are addressed. Specific charting tips are provided to ensure a complete record of GIP service is generated. Coordination needs with care center staff are also covered.