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Rachel Constant, 2018 Co-Aide of the Year
New Outlook Homecare, LLC

Disclaimer: Every effort has been made to compile complete and accurate information for this guide; however, neither the Home Care Alliance of Massachusetts, Inc., nor its members, nor its employees will be responsible for errors or omissions in this guide. The information contained herein should not be construed as an endorsement of any home care provider or company, nor reflect in any way upon the quality of care and/or services provided by an agency or company.
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About This Directory

This book is one of three regional editions of the 2019 Guide to Private Home Care Services, a directory published by the Home Care Alliance of Massachusetts. It is designed to introduce families in Boston and the areas to its north to private home care services and help them select the best agency to meet their needs.

This introduction describes the basics of private home care: What it is, how to pay for it, what various forms of accreditation and certification mean, and how to select an agency. The county-by-county section that begins on p. 8 sorts agencies geographically, gives some basic information about each, and provides a cross-reference to their full profiles beginning on p. 16. In all, this directory lists a total of 74 home care agencies.

Additional copies of this directory – as well as its regional counterparts – are available at no charge at www.thinkhomecare.org/directories. Those who make regular home care referrals might also consider our full directory, the Home Health Resource Directory, also available on the directory page. A searchable version of this information is available online at www.thinkhomecare.org/agencies.

Think Home Care!

Many people find they need help maintaining their independence in their later years. Though families and friends are often the first source of assistance, additional help is sometimes necessary. In that situation, your local home care agency can be a true ally.

* Ashland, Framingham, Holliston, Hopkinton, Hudson, Marlborough, Natick, Sherborn, Sudbury, Wayland, & Weston. All others are considered in “Eastern Middlesex.”
Every day in Massachusetts, home care agencies help tens of thousands of people live safely – and better – at home. Their compassionate and professional approach supports family and friends, respects client wishes, ensures privacy, and increases independence and safety.

Though health insurance and public programs like Medicare and Medicaid often pay for home care following hospitalizations or during acute illnesses, they typically do not cover chronic or supportive home care services. Private care agencies, however, specialize in these situations.

**What Is Home Care?**

Given the option, most people prefer to be cared for in the comfort and dignity of their own homes. Fortunately, many types of care that were once only available in professional facilities can now be done at home. Home care – both in its medical and non-medical forms – is now an essential component of our health and long-term-care sectors, quietly serving millions of Americans at home, where they most want to be.

Formal home care started here in Massachusetts when public health nurses began travelling to patients’ homes to care for the sick, instruct families, and comfort the dying. Though home care continues to provide these services, changing family dynamics, new client needs, and technological advances have expanded its repertoire.

Today, home care encompasses a wide array of services but – at its core – always involves aides, therapists, and nurses providing care and assistance in clients’ residences. Depending on the situation, home care can include everything from occasional help with household chores, to daily help with dressing and bathing, to around-the-clock medical care.

For example, some people use home care briefly to recover from injuries or hospitalizations. Others use it to supplement services from assisted living or retirement communities. Still others use it to remain healthy and independent at home, despite chronic illness or diminished capabilities. In all these situations, good home care recognizes that each client requires an individualized care plan. Services vary, but the objective is always to support independence and allow the client to remain at home.

**How Do I Assess My Needs?**

It’s best to determine what kind of care you need before beginning your search. Do you need skilled care from a nurse or a therapist? How about personal care services, such as help with bathing and dressing?
Are there mental health issues that need to be addressed? Does your home need to be made safer and more accessible? How often – and for how long – will you need care? Is your situation likely to change in the near future?

Home care agencies have staff with expertise in assessing client needs and developing plans of care, usually at no charge. These professionals can also help you negotiate the maze of care resources and effectively communicate your needs to physicians, hospital staff, and nursing home managers. When appropriate, they can also help emotionally resistant clients understand and accept services.

Depending on the scope of need, you may also want to work with an independent Geriatric Care Manager (GCM). These trained professionals – most often, nurses or social workers – can help assess needs, find resources, and monitor services. You can hire a GCM directly, though some agencies have GCMs on staff or have established relationships with those in their communities. A list of licensed GCMs is available at www.aginglifecarene.org.

The state’s Aging Service Access Point (ASAP) network is also a good resource. ASAPs are publicly-funded, local organizations that provide information and referrals for a range of elder services. Information is available at (800) AGE-INFO, or by visiting www.800ageinfo.com.

Once you’ve identified your needs, it’s much easier to select an agency to meet them.

**Third: Explore Payment Options**

The simplest way to pay for home care is to do so privately; i.e., out of pocket, as you would for any other service. This affordable option maximizes your flexibility and control over your care without requiring you to coordinate with third parties. *All of the agencies listed in this directory accept private payment and will work with you to coordinate arrangements and billing.*

However, government programs and private insurance will pay for home care under specific circumstances:

**Medicare** covers home care when the client: 1) Cannot leave home without physical assistance; 2) Is under a physician’s care; and 3) Requires skilled nursing or therapy services. **MassHealth**, the state’s **Medicaid** program, covers home health for low-income individuals under similar requirements.
The Massachusetts Home Care program provides state-funded, non-medical services to elders and disabled individuals who meet certain financial guidelines. These supportive services enable frail elders to remain in their homes and target those at risk of needing nursing home care. They can be accessed locally through one of the ASAPs mentioned on page 4 by calling (800) AGE-INFO or www.800ageinfo.com.

Commercial health insurance typically covers some home care services when a person is recovering from injury, surgery, or temporary illness, but generally does not pay for chronic conditions. Benefits vary from plan to plan and usually contain a cost-sharing provision. Check your policy and insurer for details on coverage requirements, benefits, co-payments, and deductibles.

Long-term care (LTC) insurance policies almost always cover home care as an alternative to nursing homes. The home care benefits under these policies are usually capped at a certain dollar level per day, week, or month; as always, check your policy. This directory’s county-by-county cross-reference indicates which agencies accept most LTC insurances.

Fourth: Know About Agency Accreditation

While most states offer a specific license for private pay home care agencies, Massachusetts does not. In order to establish quality standards and help consumers make informed choices, the Alliance created an Agency Accreditation Program with standards similar to those for licensure in most other states.

The accreditation program includes fifteen standards relating to: Client rights, privacy, and complaint procedures; Protections against abuse; Fair employment practices; Caregiver background screening; Competency, training, and supervision; Insurance coverage; and Compliance with all applicable federal, state, and local laws.

The Alliance only accredits agencies that meet or exceed all fifteen standards. Look for the round accreditation logo throughout the Agencies section that begins on page 16.

Accreditation is not the only indicator of an agency’s competence. All Medicare certified agencies, for instance, must meet strict standards established by the federal government. To learn more, about the Accreditation Program, visit www.thinkhomecare.org/accreditation.
Fifth: Find & Interview Agencies

Use this directory’s county-by-county cross-reference and agency profiles to narrow your search to a handful of candidates. Next, review each of the remaining prospects’ websites and consult with your physician or hospital as necessary. Finally, interview the finalists over the phone.

Any agency listed in this guide should be able to answer all of the following questions:

- Does the agency have literature describing its services, fees, and billing? If so, will they send you copies?
- Does the agency work with the client to develop a written plan of care or service contract? If so, how often is this plan updated?
- Does the agency directly employ its workers or are they independent contractors? (They should be directly employed.)
- Does the agency pay workers’ compensation insurance and payroll taxes for its workers?
- Has the agency been accredited or certified by another organization?
- Does the agency provide a written list of client & family rights?
- How does the agency screen and evaluate their employees?
- Are caregivers, supervisors, and backup available 24/7/365?
- How does the agency investigate complaints and/or resolve conflicts between its staff and clients?
- Can the agency document that it carries professional & general liability insurance?
- Will the agency provide a list of local references?
About the Alliance

The Home Care Alliance of Massachusetts, Inc. is a statewide organization that promotes home care as an integral part of the health care system. Celebrating its 50th anniversary this year, the Alliance represents more than 160 agencies and is the definitive voice for home care in Massachusetts.

The Alliance builds public awareness of home care, helping citizens of the Commonwealth understand the scope of services available and how to make wise health care choices.

The Alliance monitors issues that affect the industry. It fosters ongoing communication with state and federal officials to ensure that legislative and regulatory oversight of home care is developed with appropriate industry input.

The Alliance facilitates quality home care services by fostering connections and cooperation between member agencies, and by keeping them informed of regulatory and marketplace forces that affect them and the clients they serve.

The Alliance’s subsidiary – the Foundation for Home Health – provides educational programs, workshops, and online trainings for our members’ staff. These programs sharpen clinical skills and help agencies function in an ever-changing and complex marketplace. To learn more about upcoming programs, visit www.thinkhomecare.org/education.

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Jake Krilovich, Director of Legislative & Public Affairs
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Jon Ezrin, Accountant
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www.thinkhomecare.org/agencies
# County-By-County Cross-Reference

## Essex County, cont.
Includes: Lynn, Lawrence, Haverhill, Peabody, Methuen, Salem, Beverly, etc.

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## MetroWest Middlesex
Includes: Framingham, Marlborough, Natick, Hudson, Sudbury, Ashland, Hopkinton, etc.

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### Eastern Middlesex
Includes: Cambridge, Lowell, Newton, Somerville, Waltham, Malden, Medford, etc.

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[www.thinkhomecare.org/agencies](http://www.thinkhomecare.org/agencies)
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## Eastern Middlesex, cont.

Includes: Cambridge, Lowell, Newton, Somerville, Waltham, Malden, Medford, etc.

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## Suffolk + Brookline
Includes: Boston (all neighborhoods), Revere, Chelsea, Winthrop, & Brookline

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# County-By-County Cross-Reference

## Suffolk + Brookline, cont.

Includes: Boston (all neighborhoods), Revere, Chelsea, Winthrop, & Brookline

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24 Hours Care
73 Lexington St., #LL5, Newton, MA 02466

Phone: (617) 792-0500       Fax: (617) 559-9901
Email: office@24hourscare.com
Website: www.24hourscare.com


Description: Private Care. Offers medical home health care services provided by competent, compassionate, professional CNAs & RNs. Carefully assesses patient and family needs. Available for a few hours/week to 24 hours/day.

ABC Home Healthcare Professionals
233 Albion St., Wakefield, MA 01880

Phone: (781) 245-1880       Fax: (781) 245-3288
Email: info@abchhp.com
Website: www.abchhp.com

Services: Adaptive Equipment, Alzheimer’s/Dementia Care, Appointment Escorts, Care Management, Chores & Cleaning, Companions, Home Modification, Homemaking, Hospice, Live-in Aides, Medication Management, Nursing, Personal Care/Home Health Aides, Private Duty Nursing, Staffing

Description: Private Care. Family owned, managed by a nurse practitioner and geriatric case managers. Provides 1-24 hour care, including live-ins and in-home modification.

Branches: Gloucester: 281 East Main St., (978) 281-1001

Aberdeen Home Care, Inc.
8 Cherry St., Danvers, MA 01923

Phone: (978) 500-5161       Fax: (978) 927-3392
Email: joanne@aberdeenhomecareinc.com
Website: www.aberdeenhomecareinc.com


Description: Private Care. Premier concierge provider of in-home private care. All nurses are certified dementia practitioners. Nurse-owned and operated for 20 years. Superior staff selection and supervision. LTC approved.
**Able Home Care, LLC**  
270 Union St., Ste. 201, Lynn, MA 01901  
Phone: (877) 225-3235  
Fax: (781) 581-2281  
Email: dwalsh@ablehomecarellc.com  
Website: www.ablehomecarellc.com  
Services: CWOCN, Intravenous Therapy, Medication Management, Nursing, Occupational Therapy, Personal Care/Home Health Aides, Physical Therapy, Psychiatric Nursing, Speech & Language Therapy  
Description: **Medicare Certified, Private Care.** CHAP Accredited. Provides skilled & psychiatric nursing, rehabilitative & support services. Medication mgmt.  
Branches: Rockland: 55 Accord Place Dr., (877) 225-3235

**Ace Medical Services, Inc**  
90 Madison St., Ste. 600, Worcester, MA 01608  
Phone: (508) 792-3800  
Fax: (508) 792-3803  
Email: info@acemedservices.com  
Website: www.acemedservices.com  
Services: Appointment Escorts, Care Management, Chores & Cleaning, Companions, Homemaking, Intravenous Therapy, Live-in Aides, Medical Social Work, Medication Management, Nursing, Occupational Therapy, Personal Care/Home Health Aides, Physical Therapy, Private Duty Nursing, Psychiatric Nursing, Speech & Language Therapy  
Description: **Private Care.** CHAP Accredited. A team of professionals providing the highest quality home health care services to improve the lives of the elderly and disabled, promising the philosophy of independent living.

**Advantage Home Health Care Services**  
1778 Washington St., 7B, Stoughton, MA 02072  
Phone: (781) 436-5071  
Fax: (781) 436-3192  
Email: mjryan@aol.com  
Website: www.ahhcs.com  
Services: Alzheimer’s/Dementia Care, Chores & Cleaning, Companions, Homemaking, Live-in Aides, Medication Management, Nursing, Pain Management, Personal Care/Home Health Aides, Physical Therapy, Private Duty Nursing, Psychiatric Nursing  
Description: **Medicare Certified, Private Care.** A small agency, focusing on the patient and families. Strives on continuity of care as well as friendly, trained staff.
**All At Home Health Care**
20 Linden St., Allston, MA 02134

Phone: (617) 782-9900  
Fax: (617) 782-9800  
Email: allathome29@gmail.com  
Website: www.allathomehealthcare.org  
Services: Alzheimer’s/Dementia Care, Care Management, Chores & Cleaning, Companions, Homemaking, Medication Management, Nursing, Occupational Therapy, Personal Care/Home Health Aides, Personal Emergency Response Systems, Physical Therapy, Psychiatric Nursing, Speech & Language Therapy  
Description: Medicare Certified, Private Care. CHAP Accredited. Providing quality home health services including nursing, psych services, personal care, PT/OT/ST, homemaking, and GAFC program.  
Branches: Swampscott: 35 Parsons Dr., (781) 632-5078

**All Care Resources, Inc. (All Care VNA & Hospice)**
210 Market St., Lynn, MA 01901

Phone: (781) 598-7066  
Fax: (781) 598-3571  
Email: spotter@allcare.org  
Website: www.allcare.org  
Services: Adult Day Health, Alzheimer’s/Dementia Care, Appointment Escorts, Care Management, Companions, CWOCN, Homemaking, Hospice, Intravenous Therapy, Live-in Aides, Medical Social Work, Medication Management, Nursing, Nutritionist, Occupational Therapy, Palliative Care, Pain Management, Personal Care/Home Health Aides, Personal Emergency Response Systems, Physical Therapy, Private Duty Nursing, Speech & Language Therapy, Staffing  
Description: Medicare Certified, Private Care. All VNA and hospice services available. Specialty programs: WOCN, CHF, diabetes management, falls risk, and Bridge to Hospice. AFC and Home MD visit services.  
Branches: North Andover: 200 Sutton St., (978) 794-1138
Always Here Home Care, Inc.
1 Church Ct., Boston, MA 02129
Phone: (877) 933-8884       Fax: (617) 206-9566
Email: bmartindale@alwayssherehomecare.com
Website: www.alwaysherehomecare.com
Services: Alzheimer’s/Dementia Care, Appointment Escorts, Care Management, Chores & Cleaning, Companions, Homemaking, Hospice, Medication Management, Personal Care/Home Health Aides, Transportation
Description: Private Care. Our mission: to provide compassionate, reliable, affordable care, individually tailored to each client’s needs/goals allowing you & your loved one continued living at home or assisted living facility.

Amada Senior Care - Boston MetroWest Suburban
980 Washington St, Ste. 210, Dedham, MA 02026
Phone: (617) 229-6567       Fax: (617) 229-6562
Email: morrisseyll@sbcglobal.net
Website: www.AmadaBostonMetroWest.com
Services: Appointment Escorts, Care Management, Chores & Cleaning, Companions, Homemaking, Hospice, Live-in Aides, Medication Management, Pain Management, Personal Care/Home Health Aides, Personal Emergency Response Systems, Transportation
Description: Private Care. The Amada Difference: 24/7 In-home caregivers; long term care insurance claims experts; VA benefits; remote family portal; complimentary assisted living/independent living/memory care search.

Around the Clock Home Healthcare
276 Turnpike Rd., Ste. 221, Westborough, MA 01581
Phone: (508) 281-6070       Fax: (508) 453-1028
Email: lindseyb@atchomehealthcare.com
Website: www.atchomehealthcare.com
Services: Alzheimer’s/Dementia Care, Appointment Escorts, Care Management, Chores & Cleaning, Companions, Homemaking, Hospice, Live-in Aides, Medication Management, Personal Care/Home Health Aides, Private Duty Nursing, Transportation
Description: Private Care. Provides the highest quality home care services to lend a helping hand. Provides guidance & assistance from the minute you call us, through the duration of your experience. Also works with the VA.
Ascend Home Health of MA
100 Locke Dr., Marlborough, MA 01752

Phone: (800) 466-3227       Fax: (508) 251-5179
Email: mbackaler@ascendhealth.com
Website: www.ascendhealth.com
Services: Care Management, Hospice, Intravenous Therapy, Medical Social Work, Medication Management, Nursing, Occupational Therapy, Pain Management, Physical Therapy, Speech & Language Therapy
Description: Private Care. Dedicated to providing hospice and home health care services in the comfort of patient homes, ALF, and other areas within regulations.

At Home Elder Care Inc.
29 Central Ave., Milton, MA 02186

Phone: (617) 698-9500       Fax: (617) 698-6164
Email: pat@athomeeldercareinc.com
Website: www.athomeeldercareinc.com
Services: Alzheimer's/Dementia Care, Appointment Escorts, Care Management, Chores & Cleaning, Companions, Durable Medical Equipment, Homemaking, Medication Management, Personal Care/Home Health Aides, Transportation
Description: Private Care. A non-medical agency giving quality, compassionate care to the elderly in their homes. The perfect answer to staying at home. An alternative to an assisted living facility or a nursing home.
Branches: Braintree: 108 Armstrong Cr., (781) 843-7151
          Osterville: 832 Main St., (508) 420-5200
Aveanna Healthcare
400 Interstate North Pkwy SE, Atlanta, GA 030339

Phone: (857) 576-6924  Fax: (978) 268-5150
Email: meredith.ferreira@aveanna.com
Website: www.aveanna.com


Description: Medicare Certified, Private Care. CHAP Accredited. Has helped set the standard for highly-skilled, in-home nursing services, raising the level of expertise in the home care community.

Branches: Pediatrics
Brookline: 7 Harvard St., Suite 220, (857) 576-6924
Plymouth: 116 Long Pond Rd., Ste. 9, (508) 591-4113
Shrewsbury: 415 Boston Turnpike, Ste. 101, (508) 842-5809
Springfield: 354 Birnie Ave., 4th Fl., (413) 731-3050

Home Health
Waltham: 460 Totten Pond Rd., Ste. 400 (781) 373-1113
West Springfield: 78 Capitol Dr., (413) 205-1696
Worcester: 67 Millbrook St., Ste. 401 (508) 421-6800
BAYADA Home Health Care Assistive Care Services
750 Attucks Ln., Hyannis, MA 02601

Phone: (888) 778-5568       Fax: (508) 778-5022
Email: mhixon@bayada.com
Website: www.bayada.com

Services: Appointment Escorts, Care Management, Chores & Cleaning, Companions, CWOCN, Homemaking, Intravenous Therapy, Medical Social Work, Medication Management, Nursing, Occupational Therapy, Pain Management, Pediatric Nursing, Personal Care/Home Health Aides, Physical Therapy, Private Duty Nursing, Speech & Language Therapy, Telehealth Monitoring

Description: Medicare Certified, Private Care. CHAP Accredited. Home health, rehab team at home, skilled nursing, and therapy services. Private care services thru BAYADA Assistive Care. Adult Nursing, Pediatrics

Branches: Beverly (Assistive Care): 800 Cummings Center., (978) 922-0186
Braintree (Assistive Care): 639 Granite St., (781) 884-9425
Hyannis (Assistive Care): 270 Communication Way., (508) 778-5001
Newton (Assistive Care): 2000 Commonwealth Ave., (617) 969-2600
Quincy (Assistive Care): 400 Crown Colony Drive., (617) 773-0012

Burlington: 127 Cambridge St., (781) 272-2536
Canton: 275 Turnpike St., (617) 472-1001
Dartmouth: 368 Faunce Corner Rd., (508) 742-0502
Dedham: 980 Washington St., (617) 969-2600
Falmouth: 80 Davis Straits., (508) 540-8770
Hyannis: 750 Attucks Ln., (508) 778-8100
Plymouth: 20 N. Park Ave., (508) 830-0999
Worcester: 1 W. Boylston St., (508) 853-4100

Best Home Care N' More Inc.
45 Albion St., Wakefield, MA 01880

Phone: (781) 224-3600       Fax: (781) 224-3019
Email: Kaye@bestmakesithappen.com
Website: www.bestmakesithappen.com

Services: Alzheimer's/Dementia Care, Appointment Escorts, Care Management, Chores & Cleaning, Companions, Home Modification, Homemaking, Live-in Aides, Maternal & Child Support, Nursing, Personal Care/Home Health Aides, Private Duty Nursing

Description: Private Care. Private home care services owned and operated by nurses. Works with several VNAs, hospices, and state elder services. Accepts workers compensation, long term, and other private medical insurances.

Branches: Middleton: 130 S. Main St., (978) 774-2005
Cahoon Care Associates LLC
133 Washington St., PO Box 5146, Norwell, MA 02601
Phone: (781) 659-1877    Fax: (781) 659-1477
Email: carolyn@cahooncare.com
Website: www.cahooncare.com
Services: Alzheimer’s/Dementia Care, Appointment Escorts, Care Management, Chores & Cleaning, Companions, Homemaking, Hospice, Live-in Aides
Description: **Private Care.** Private non-medical home care agency providing very personalized care in order to keep our elderly safe & comfortable in their homes, providing them with as much independence & activity as possible.

Caretenders
200 Reservoir St., Ste. 309, Needham, MA 02494
Phone: (888) 751-2273    Fax: (617) 332-5153
Email: michaelguarnieri@caretenders.com
Website: www.caretenders.com
Services: Adaptive Equipment, Alzheimer’s/Dementia Care, Care Management, CWOCN, Intravenous Therapy, Medical Social Work, Medication Management, Nursing, Nutritionist, Occupational Therapy, Palliative Care, Pain Management, Personal Care/Home Health Aides, Personal Emergency Response Systems, Physical Therapy, Psychiatric Nursing, Respiratory Therapy, Speech & Language Therapy, Telehealth Monitoring
Description: **Medicare Certified, Private Care.** Joint Commission Accredited. MA’s leader in home health rehab & geri-psych care! 24 hr response for PT eval. Rehab specialties: Parkinson’s; MS; ALS; CVA; COPD; CHF; cardiac, joint replacement. Vestibular & fall prevention.
Branches: Braintree: 222 Forbes Rd., (781) 356-7400
Chicopee: 333 Front St., (413) 592-1762
Holyoke: 330 Whitney Ave. #720, (413) 592-1762
North Andover: 401 Andover St., (978) 686-0004
Westborough: 287 Turnpike Rd., (508) 366-7031

Carol Seager Associates
68 Hubbardston Rd., Princeton, MA 01541
Phone: (508) 755-7133
Email: susan@carolseagerassociates.com
Website: www.carolseagerassociates.com
Services: Alzheimer’s/Dementia Care, Appointment Escorts, Care Management, Chores & Cleaning, Companions, Homemaking, Hospice, Live-in Aides, Palliative Care, Pain Management, Personal Care/Home Health Aides
Description: **Private Care.** Provides non-medical, in-home services primarily staffed by licensed CNAs.
Century Homecare LLC
65 Water St., 2nd Fl., Worcester, MA 010604

Phone: (888) 292-1809  Fax: (877) 992-3820
Email: ceo@centuryhomecare.com
Website: www.centuryhomecare.com
Services: Alzheimer's/Dementia Care, Care Management, Companions, Homemaking, Intravenous Therapy, Medical Social Work, Medication Management, Nursing, Occupational Therapy, Palliative Care, Pain Management, Personal Care/Home Health Aides, Physical Therapy, Private Duty Nursing, Psychiatric Nursing, Speech & Language Therapy

Description: Medicare Certified, Private Care. Our mission is to provide the highest quality of healthcare to empower our patients to enjoy safe, independent, and fulfilling lives in their own homes.

Branches: Springfield: 1 Federal St. 2nd Fl, East Ste., (413) 213-7060
Brockton: 103 Commercial St., 4th Fl. (508) 762-4031

Chelsea Jewish Visiting Nurse Agency
123 Captains Row, Chelsea, MA 02150

Phone: (617) 889-8744  Fax: (617) 889-8745
Email: aberman@chelseajewish.org
Website: www.chelseajewish.org
Services: Hospice, Medical Social Work, Medication Management, Nursing, Occupational Therapy, Pain Management, Personal Care/Home Health Aides, Physical Therapy, Speech & Language Therapy

Description: Medicare Certified, Private Care. Joint Commission Accredited. Non-profit based in Chelsea serving the Boston area. Skilled nursing & rehab. Hospice services through Chelsea Jewish Hospice and Palliative Care.

Comfort Keepers of North Reading
2 Franklin St. Stoneham, MA 02180

Phone: (978) 664-6700  Fax: (978) 664-6704
Email: reading@comfortkeepers.com
Website: www.northreading-330.comfortkeepers.com
Services: Alzheimer's/Dementia Care, Appointment Escorts, Chores & Cleaning, Companions, Homemaking, Personal Care/Home Health Aides, Personal Emergency Response Systems, Private Duty Nursing, Transportation

Description: Private Care. Provides in-home care that makes a difference in the lives of seniors and other adults. Interactive caregiving. Contracted with the VA.
Comfort Keepers of South Shore & Cape Cod
149 Camelot Dr., Plymouth, MA 02360
Phone: (866) 888-5800    Fax: (508) 746-4398
Email: ruthmcnaughton@comfortkeepers.com
Website: www.plymouth-430.comfortkeepers.com
Services: Alzheimer’s/Dementia Care, Appointment Escorts, Care Management, Chores & Cleaning, Companions, Homemaking, Intravenous Therapy, Medical Social Work, Medication Management, Nursing, Personal Care/Home Health Aides, Private Duty Nursing, Transportation
Description: Private Care. Provides all services from companionship to skilled nursing and geriatric care management. Specializes in Alzheimer’s care and end of life support.
Branches: Danvers: 10 Liberty St., (866) 888-5800
           Hyannis: 100 Independence Dr. (866) 888-5800

Comforting Hands LLC
3 Allied Dr., Ste. 303, Dedham, MA 02026
Phone: (617) 981-3108
Email: comfortinghandsllc@gmail.com
Website: www.comfortinghandshomecare.com
Services: Alzheimer’s/Dementia Care, Appointment Escorts, Chores & Cleaning, Companions, Homemaking, Live-in Aides
Description: Private Care. Works hard for you and your family. Nurse has 25 years of experience and will evaluate the mental and physical needs of your loved one to put together a custom plan just for you.

Commonwealth Caregivers, Inc.
315A Chestnut St., Needham, MA 02492
Phone: (781) 483-4460    Fax: (781) 483-4461
Email: info@commonwealthcaregivers.com
Website: www.commonwealthcaregivers.com
Services: Alzheimer’s/Dementia Care, Appointment Escorts, Companions, Homemaking, Live-in Aides, Personal Care/Home Health Aides
Description: Private Care. Family-owned agency providing live-in and hourly care the lowest rates in MA.
Commonwealth Clinical Services, Inc.
217 Lincoln St., Winthrop, MA 02152
Phone: (617) 846-7676           Fax: (617) 539-1575
Email: jeanne@ccscare.com
Website: www.ccscare.com
Services: Alzheimer’s/Dementia Care, Appointment Escorts, Care Management, Companions, Hospice, Intravenous Therapy, Maternal & Child Support, Medical Social Work, Medication Management, Nursing, Nutritionist, Occupational Therapy, Pain Management, Pediatric Nursing, Personal Care/Home Health Aides, Physical Therapy, Private Duty Nursing, Speech & Language Therapy
Description: Medicare Certified, Private Care. Our multidisciplinary team provides services to clients in the comfort of their own homes, assisted living facilities, skilled nursing facilities, and hospitals.

Commonwealth Nursing Services (Circle Home, Inc.)
847 Rogers St., Ste. 201, Lowell, MA 01852
Phone: (800) 349-8585           Fax: (978) 459-0981
Email: diane.farraher-smith@circlehomehealth.org
Website: www.circlehomehealth.org
Services: Alzheimer’s/Dementia Care, Chores & Cleaning, Companions, CWOCN, Homemaking, Hospice, Intravenous Therapy, Maternal & Child Support, Medical Social Work, Medication Management, Nursing, Nutritionist, Occupational Therapy, Palliative Care, Pain Management, Pediatric Nursing, Personal Care/Home Health Aides, Physical Therapy, Private Duty Nursing, Psychiatric Nursing, Speech & Language Therapy, Staffing, Telehealth Monitoring
Description: Medicare Certified, Private Care. A homecare and hospice agency with a private duty company. An affiliate of Circle Health, Inc. and leader in patient satisfaction and many other outcome measures.
**Connected Home Care, LLC**  
199 Sudbury Rd., Concord, MA 01742

Phone: (800) 869-6418  
Fax: (978) 289-9215  
Email: jim.reynolds@connectedhomecare.com  
Website: www.connectedhomecare.com  
Services: Alzheimer's/Dementia Care, Appointment Escorts, Care Management, Chores & Cleaning, Companions, Homemaking, Live-in Aides, Medication Management, Nursing, Personal Care/Home Health Aides, Personal Emergency Response Systems, Private Duty Nursing  
Description: **Private Care.** Provides in-home care and online visit reports in Eastern Massachusetts.  
Branches:  
- Burlington: 40 Mall Rd., (781) 281-0403  
- Framingham: 74 Main St., (508) 861-3067  
- Gloucester: 38 Blackburn Center, (978) 282-5575  
- Malden: 380 Pleasant Ave., (781) 388-0700  
- Peabody: 40 Lowell St., (978) 854-6054  
- Waltham: 11 Spring St., (781) 350-4656

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**Convenient Homecare Services, Inc**  
689 Main St., Waltham, MA 02451

Phone: (781) 642-0880  
Fax: (781) 642-0882  
Email: chc@convenienthomecare.com  
Website: www.convenienthomecare.com  
Description: **Medicare Certified, Private Care.** CHAP Accredited. For 11 years we have been delivering the care that's best for our patients, whether that is home-based recovery and rehabilitation after an operation or injury.
CS&R Quality Homecare LLC
67 Forest St., Ste. 267, Marlborough, MA 01752

Phone: (508) 630-8585
Fax: (508) 630-8547
Email: contact@csandrqualityhomecare.org
Website: www.csandrqualityhomecare.org
Services: Companions, Homemaking, Live-in Aides, Personal Care/Home Health Aides, Transportation
Description: Private Care. Provides the highest quality services. Recruits the best staff & encourages their professional development. Fosters a “hands on,” proactive client advocacy & aims to deliver the best customer service.

Deaconess Abundant Life Services
80 Deaconess Rd., Concord, MA 01742

Phone: (978) 402-8620
Fax: (978) 402-8619
Email: hmontesino@nedeaconess.org
Website: www.nedeaconess.org
Services: Alzheimer’s/Dementia Care, Appointment Escorts, Care Management, Companions, Homemaking, Hospice, Live-in Aides, Personal Care/Home Health Aides, Private Duty Nursing, Transportation
Description: Private Care. With 125 years of caring for older adults, we have a group of CNAs, HHAs, and health care providers that will assist with numerous activities of daily living.

Elder Achievers
111 Perkins St., Boston, MA 02130

Phone: (617) 999-8055
Email: jack@elderachievers.com
Website: www.elderachievers.com
Services: Adaptive Equipment, Alzheimer’s/Dementia Care, Appointment Escorts, Care Management, Chores & Cleaning, Companions, Home Modification, Homemaking, Live-in Aides, Medical Social Work, Medication Management, Nursing, Nutritionist, Personal Care/Home Health Aides, Private Duty Nursing, Staffing
Description: Private Care. Committed to helping seniors and other people in need remain in their own homes. Services focus on ADLs and IADLs, as well as full-range of auxiliary support services.
Branches: Jamaica Plain: 179 Boylston, Bldg. P, (617) 999-8055
**Elevation Homecare**  
100 Cambridge St. Ste1400, Boston, MA 02114  
Phone: (617) 917-5566  
Email: service@elevationhca.com  
Website: www.elevationhca.com  
Services: Alzheimer’s/Dementia Care, Appointment Escorts, Chores & Cleaning, Companions, Homemaking, Live-in Aides, Personal Care/Home Health Aides  
Description: *Private Care.* Our services are aimed towards allowing seniors and disabled individuals to recover and maintain their health without having to be away from home.

**Emerson Hospital Home Care**  
310 Baker Ave., Concord, MA 01742  
Phone: (978) 287-8300  
Fax: (978) 287-8399  
Email: cdixon@emersonhosp.org  
Website: www.emersonhospital.org/support/home_care  
Services: CWOCN, Intravenous Therapy, Medical Social Work, Medication Management, Nursing, Nutritionist, Occupational Therapy, Pain Management, Personal Care/Home Health Aides, Physical Therapy, Private Duty Nursing, Speech & Language Therapy  
Description: *Medicare Certified, Private Care.* Joint Commission Accredited. CLD Program, CHF Program, wound care, ostomy, Fall Prevention Program, Total Joint Replacement. Quality patient-centered care.

**Extended Family of Wayland**  
185 Commonwealth Road, Wayland, MA 01778  
Phone: (508) 318-4885  
Fax: (508) 318-4888  
Email: mabend@extendedfamilyofwayland.net  
Website: www.extendedfamilyofwayland.net  
Services: Alzheimer’s/Dementia Care, Appointment Escorts, Care Management, Chores & Cleaning, Companions, Home Modification, Homemaking, Medication Management, Personal Care/Home Health Aides, Transportation  
Description: *Private Care.* Typical home care services as well as a variety of other services designed to allow clients to remain as independent and as happy as possible for the rest of their lives.
Ezra Home Care, LLC
1087 Beacon St., Ste. 304, Newton, MA 02459
Phone: (617) 527-9000 Fax: (857) 229-1070
Email: info@ezrahomecare.com
Website: www.ezrahomecare.com
Services: Alzheimer’s/Dementia Care, Appointment Escorts, Care Management, Chores & Cleaning, Companions, Home Modification, Homemaking, Hospice, Live-in Aides, Medication Management, Nursing, Personal Care/Home Health Aides, Private Duty Nursing, Psychiatric Nursing, Staffing, Transportation
Description: Private Care. Provides reliability, safety, & comfort from companionship to medical care. Programs include: Alz/Demnt, Cancer, Diabetic, Holocaust Survivor, Parkinson’s, Post-Surg/Ortho, Psych, & Safe Transition.

First Choice Healthcare
1842 Beacon St., Ste. 203, Brookline, MA 02445
Phone: (617) 738-1113 Fax: (617) 977-5777
Email: fchcareinc@gmail.com
Website: www.firstchoicehealthcare.org
Services: Hospice, Palliative Care
Description: Medicare Certified, Private Care. Provides first-rate, compassionate palliative care and hospice services ensuring integrity and excellence of care for patients and their families. Pays close attention to patients’ wants and needs.

Gravitas Home Care Services
31 Downey St., Watertown, MA 02472
Phone: (781) 363-8845
Email: ghc@gravitashomecare.com
Website: www.gravitashomecare.com
Services: Appointment Escorts, Care Management, Chores & Cleaning, Companions, Homemaking, Live-in Aides
Description: Private Care. Our company’s goal is to provide the highest quality care with the highest value. All our employees are certified and undergo strict background checks.
**Guardian Angel Senior Services, Inc.**
PO Box 36, North Billerica, MA 01862

**Phone:** (877) 279-4554  
**Fax:** (978) 667-2636  
**Email:** mlewis@guardianangelseniorservices.com  
**Website:** www.guardianangelseniorservices.com  
**Services:** Alzheimer’s/Dementia Care, Appointment Escorts, Care Management, Chores & Cleaning, Companions, Homemaking, Hospice, Live-in Aides, Medication Management, Nursing, Personal Care/Home Health Aides, Private Duty Nursing, Staffing, Transportation  
**Description:** *Private Care.* We provide quality home care services with love. We match caregivers to best suit your needs and keep a very consistent schedule up to 24-hr care.  
**Branches:** Lynnfield: 40 Salem St., Bldg. 1, Ste. 8, (781) 854-4000  
Worcester: 27 West Mountain St.

**GVNA Healthcare, Inc.**
34 Pearly Ln., Gardner, MA 01440

**Phone:** (800) 382-7305  
**Fax:** (978) 632-4513  
**Email:** elaine.fluet@gvnahealthcare.org  
**Website:** www.gvnahealthcare.org  
**Services:** Adult Day Health, Alzheimer’s/Dementia Care, Appointment Escorts, Companions, CWOCN, Homemaking, Hospice, Maternal & Child Support, Medical Social Work, Medication Management, Nursing, Occupational Therapy, Palliative Care, Pain Management, Personal Care/Home Health Aides, Personal Emergency Response Systems, Physical Therapy, Private Duty Nursing, Speech & Language Therapy, Telehealth Monitoring  
**Description:** *Medicare Certified, Private Care.* Providing comprehensive, professional, reliable home health services in 48 cities & towns of Massachusetts for 115 years. GVNA HealthCare - ask for us by name.  
**Branches:** Greenfield: 489 Bernardston Rd., (413) 774-2275
Home and Health Resources (South Shore VNA)
30 Reservoir Park Dr., Rockland, MA 00
Phone: (866) 674-2480 Fax: (781) 843-7350
Email: jahern@southshorehealth.org
Website: www.southshorehealth.org
Services: Care Management, Chores & Cleaning, Companions, CWOCN, Homemaking, Hospice, Intravenous Therapy, Maternal & Child Support, Medical Social Work, Medication Management, Nursing, Nutritionist, Occupational Therapy, Palliative Care, Pain Management, Pediatric Nursing, Personal Care/Home Health Aides, Physical Therapy, Private Duty Nursing, Speech & Language Therapy, Telehealth Monitoring
Description: Medicare Certified, Private Care. Joint Commission Accredited. ANCC Magnet Designation. Other services include oncology, infusion, wound, and diabetes care.

Home Care Assistance
445 Washington St., Wellesley, MA 02482
Phone: (781) 239-0060 Fax: (781) 239-9612
Email: mass@homecareassistance.com
Website: www.homecareassistancemassachusetts.com
Services: Alzheimer’s/Dementia Care, Appointment Escorts, Care Management, Chores & Cleaning, Companions, Homemaking, Hospice, Live-in Aides, Personal Care/Home Health Aides, Private Duty Nursing
Description: Private Care. Specializes in live-in care w/staff available 24/7. Our staff is bonded, insured, and rigorously screened. No contract or deposit required; use us only as long as you are satisfied. Serves all of MA.
Branches: Hyannis: 540 Main St., Ste. 14, (508) 790-4663

Home Instead Senior Care Hearthside, Inc
386 W. Main St., Ste. 14, Northborough, MA 01532
Phone: (508) 393-8338 Fax: (508) 393-2730
Email: laurie.bender@homeinstead.com
Website: www.homeinstead.com/151
Services: Alzheimer’s/Dementia Care, Appointment Escorts, Chores & Cleaning, Companions, Homemaking, Personal Care/Home Health Aides
Branches: Natick: 209 W. Central St., (508) 647-3773
Home Instead Senior Care of Boston North
1 Nelson Terrace, 1st Fl., Melrose, MA 02176
Phone: (781) 662-2273       Fax: (781) 622-4821
Email: bostonnorth@homeinstead.com
Website: www.homeinstead.com/bostonnorth
Services: Alzheimer’s/Dementia Care, Appointment Escorts, Care Management, Chores & Cleaning, Companions, Homemaking, Hospice, Live-in Aides, Personal Care/Home Health Aides
Description: Private Care. Provides the highest level of professionalism & compassion. RN supervision along with detailed care plans. All caregivers are screened, trained, bonded, & insured to help your loved one age in place.

Home Instead Senior Care of Downtown Boston & Cambridge
6 Beacon St., Ste. 525, Boston, MA 02108
Phone: (617) 557-4600       Fax: (617) 557-4699
Email: david.wert@homeinstead.com
Website: www.homeinstead.com/boston-ma
Services: Chores & Cleaning, Companions, Homemaking, Live-in Aides, Personal Care/Home Health Aides, Transportation
Description: Private Care. We aim to go above & beyond the normal expectations of home care. We are very selective of our staff. Our owner will be directly involved in the care. Our reputation is 2nd to none.

Home Instead Senior Care of Lexington
5 Militia Dr., 2nd Fl., Lexington, MA 02421
Phone: (781) 402-0060       Fax: (781) 402-0001
Email: art.cormier@homeinstead.com
Website: www.homeinstead.com/404
Services: Alzheimer’s/Dementia Care, Appointment Escorts, Care Management, Chores & Cleaning, Companions, Homemaking, Live-in Aides, Personal Care/Home Health Aides, Transportation
Description: Private Care. Non-medical in home senior care; franchise covering Arlington, Belmont, Lexington, Medford, Winchester, Woburn, and parts of Cambridge, Somerville, and Waltham.
Home Instead Senior Care of North Andover
231 Sutton St., Ste. 2H, North Andover, MA 01845
Phone: (978) 725-5995 Fax: (978) 725-4944
Email: northandover@homeinstead.com
Website: www.homeinstead.com/300
Services: Companions, Homemaking, Personal Care/Home Health Aides
Description: Private Care. Provides non-medical services to seniors in their homes from 3 to 24 hours a day in all of Essex County.
Branches: Beverly Farms: 26-28 West St., (978) 969-0560

Home Instead Senior Care of Norwood
12 Carnegie Row, Norwood, MA 02062
Phone: (781) 352-4660 Fax: (781) 352-4664
Email: val.uzoma@gmail.com
Website: www.homeinstead.com/704
Services: Alzheimer’s/Dementia Care, Appointment Escorts, Care Management, Chores & Cleaning, Companions, Home Modification, Homemaking, Hospice, Live-in Aides, Personal Care/Home Health Aides, Transportation
Description: Private Care. Changing the face of aging by providing personalized homecare services for our clients for a few hours a week or 24 hours a day. To us, it is personal.

Home Instead Senior Care of Waltham
440 Totten Pond Rd., Waltham, MA 02451
Phone: (866) 969-0200 Fax: (978) 964-0529
Email: cjenkins@homeinstead.com
Website: www.homeinstead.com/398
Services: Alzheimer’s/Dementia Care, Appointment Escorts, Chores & Cleaning, Companions, Homemaking, Personal Care/Home Health Aides, Personal Emergency Response Systems
Description: Private Care. A mid-sized agency with approximately 65 employees including an RN, CNAs, home health aides, and companions. Client families have on-line access to verify services are being delivered.
Home Resources, Inc.
84 Rogers St., Dartmouth, MA 02748
Phone: (508) 999-0878 Fax: (508) 994-4313
Email: ehanks@egmcare.com
Website: www.elderservices.com
Services: Adult Day Health, Alzheimer’s/Dementia Care, Appointment Escorts, Chores & Cleaning, Companions, Homemaking, Medication Management, Nursing, Personal Care/Home Health Aides, Staffing
Description: Private Care. Associated with health group providers.
Branches: Milford: 10 Seena Heller Way, (508) 482-7292

HomeCare, Inc. (Home Health VNA, Inc.)
360 Merrimack St., Bldg. #9, Lawrence, MA 01843
Phone: (800) 933-5593 Fax: (978) 552-4401
Email: kgomes@homehealthfoundation.org
Website: www.homehealthfoundation.org
Services: Alzheimer’s/Dementia Care, Appointment Escorts, Care Management, Chores & Cleaning, Companions, CWOCN, Homemaking, Hospice, Intravenous Therapy, Maternal & Child Support, Medical Social Work, Medication Management, Nursing, Nutritionist, Occupational Therapy, Palliative Care, Pain Management, Pediatric Nursing, Personal Care/Home Health Aides, Physical Therapy, Private Duty Nursing, Psychiatric Nursing, Speech & Language Therapy, Telehealth Monitoring, Transportation
Description: Medicare Certified, Private Care. Affiliated with Merrimack Valley Hospice and HomeCare, Inc. Provides comprehensive, technologically advanced med/supportive care for patients of all ages, diagnosis, acuity.
Branches: Lowell: 59 Lowes Way, #103, (978) 453-7305
Newburyport: 95 Parker St., (978) 465-3441
North Hampton, NH: 29 Lafayette Rd., (603) 926-2066
Peabody: 7 Essex Green Dr., (978) 977-9191
Haverhill (Hospice): 360 North Ave., (978) 377-9100
HouseWorks, LLC
One Gateway Ctr., Ste. 902, Newton, MA 02458

Phone: (617) 928-1010 Fax: (617) 244-8256
Email: acohen@house-works.com
Website: www.house-works.com
Services: Alzheimer’s/Dementia Care, Companions, Home Modification, Live-in Aides, Personal Care/Home Health Aides

Description: Private Care. Founded in 1998. Dedicated to helping seniors live where and how they want. Committed to providing the best home care possible. Available anytime 24/7 and can fill same-day and last-minute requests.

Branches: Westboro: 129 E Main St., Ste. 132, (508) 366-1453

Humana At Home, Inc.
75 Second Ave., Needham, MA 02494

Phone: (781) 444-1199 Fax: (781) 444-1178
Email: kgoss1@humana.com
Website: www.seniorbridge.com

Description: Private Care. Caring at home for people with complex, chronic medical, or cognitive conditions requiring the right skill-set and on-going professional oversight.

Integra Home Health Agency
200 North Main St., Ste. 1203, East Longmeadow, MA 01028

Phone: (413) 224-1912 Fax: (413) 224-1915
Email: emily@integrabohemhealth.com
Website: www.integrabohemhealth.com
Services: Alzheimer’s/Dementia Care, Appointment Escorts, Care Management, Chores & Cleaning, Companions, Homemaking, Live-in Aides, Medication Management, Nursing, Personal Care/Home Health Aides, Staffing, Transportation

Description: Private Care. CHAP Accredited. A full-service agency that is family-owned and operated with a professional care team that provides care to fit your individual needs 24 hrs day, 7 days week.
Lahey Health at Home
500 Cummings Ctr., Ste. 3570, Beverly, MA 01915

Phone: (855) 413-6342 Fax: (978) 921-1208
Email: deborah.costello@lahey.org
Website: www.laheyhealthathome.org

Description: Medicare Certified, Private Care. Provides a high level of quality home health services, private duty care, and remote monitoring options. Our clinical staff is competent, compassionate, and dedicated to meeting patient needs.

Branches: Woburn: 800 West Cummings Pk., Ste. 5000, (781) 756-2488

Mavencare
745 Atlantic Ave., Ste. 209, Boston, MA 02111

Phone: (800) 856-2836
Email: adam@mavencare.com
Website: www.mavencare.com
Services: Adult Day Health, Alzheimer’s/Dementia Care, Appointment Escorts, Care Management, Chores & Cleaning, Companions, Homemaking, Hospice, Live-in Aides, Medication Management, Nursing, Palliative Care, Pain Management, Personal Care/Home Health Aides, Private Duty Nursing, Transportation

Description: Private Care. Provides superior care to seniors who prefer to age in the comfort of their own homes. Services are personalized for each client, ranging from companionship to hospital-quality care at home.

MeetCareGivers
124 Vernon St, Newton, MA 02466

Phone: (888) 541-1136 Fax: (617) 249-0978
Email: florence@meetcaregivers.com
Website: www.meetcaregivers.com
Services: Alzheimer’s/Dementia Care, Appointment Escorts, Care Management, Chores & Cleaning, Companions, Homemaking, Live-in Aides, Personal Care/Home Health Aides, Transportation

Description: Private Care. A home care company that connects families with qualified caregivers for their loved ones. We also have a family tracking system that helps families track and coordinate the care of their loved ones.
Minute Women Home Care
238 Bedford St., #7, Lexington, MA 02420

Phone: (844) 237-8227        Fax: (781) 861-7721
Email: caregiving@mwhomecare.com
Website: www.mwhomecare.com
Services: Alzheimer’s/Dementia Care, Appointment Escorts, Chores & Cleaning, Companions, Homemaking, Live-in Aides, Medication Management, Nursing, Personal Care/Home Health Aides, Private Duty Nursing, Staffing, Transportation

Description: Private Care. Since 1969, has provided home health services for those who wish to age in their homes. As a family-owned company, we can provide our customized services anywhere in Massachusetts.

Nationwide Home Care Services
112 Central Ave., Medford, MA 02155

Phone: (781) 219-9491        Fax: (781) 396-2017
Email: nationwidehomecareservices@yahoo.com
Website: www.nationwidehcs.org
Services: Alzheimer’s/Dementia Care, Appointment Escorts, Chores & Cleaning, Companions, Homemaking, Hospice, Live-in Aides, Personal Care/Home Health Aides

Description: Private Care. A local non-medical home care agency built on integrity, love, kindness, and compassion. Customized care plans. Services available in English, Haitian Creole, Spanish, and French.

New Outlook Homecare, LLC
252 Washington St., Westwood, MA 02090

Phone: (781) 686-1053        Fax: (781) 686-1889
Email: lovingcare@newoutlookhomecare.com
Website: www.newoutlookhomecare.com
Services: Alzheimer’s/Dementia Care, Appointment Escorts, Care Management, Chores & Cleaning, Companions, Homemaking, Hospice, Live-in Aides, Maternal & Child Support, Medication Management, Pediatric Nursing, Personal Care/Home Health Aides, Staffing, Transportation

Description: Private Care. Built on a foundation of care and respect for the elderly. We make the golden years as comfortable and enjoyable as possible.
**Northeast Clinical Services, Inc.**
1 Southside Rd., Danvers, MA 01923

Phone: (978) 646-5200  Fax: (978) 560-1402
Email: jplourde@ne-arc.org
Website: www.northeastclinicalservices.org

Services: Intravenous Therapy, Maternal & Child Support, Medical Social Work, Medication Management, Nursing, Nutritionist, Occupational Therapy, Pain Management, Pediatric Nursing, Personal Care/Home Health Aides, Physical Therapy, Private Duty Nursing, Speech & Language Therapy

Description: *Medicare Certified, Private Care*. Specializes in continuous care nursing to medically complex and fragile children and adults. Services delivered with care and compassion, patient/family centered, and coordinated with other providers.

Branches: Dedham: 3 Allied Drive, Ste. 303, (781) 381-5404

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**Patient Care Solutions LLC**
330 Lynnway, Ste. 208, Lynn, MA 01901

Phone: (781) 595-0311  Fax: (781) 595-2356
Email: mdede@mypcshomecare.net
Website: www.pcshomecare.net

Services: Alzheimer’s/Dementia Care, Appointment Escorts, Care Management, Chores & Cleaning, Companions, Homemaking, Medical Social Work, Medication Management, Nursing, Occupational Therapy, Personal Care/Home Health Aides, Physical Therapy, Private Duty Nursing, Psychiatric Nursing, Speech & Language Therapy, Transportation

Description: *Medicare Certified, Private Care*. CHAP Accredited. A home health agency founded on the principle of providing holistic nursing solutions to patients in the home setting.

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**Royale Care, Inc.**
330 SW Cutoff, Ste. 102, Worcester, MA 01604

Phone: (508) 926-8848  Fax: (508) 926-8858
Email: rndille@royalecareinc.com
Website: www.royalecareinc.com

Services: Alzheimer’s/Dementia Care, Care Management, Chores & Cleaning, Companions, Homemaking, Live-in Aides, Medication Management, Nursing, Occupational Therapy, Personal Care/Home Health Aides, Physical Therapy, Private Duty Nursing, Speech & Language Therapy

Description: *Medicare Certified, Private Care*. CHAP Accredited. A for-profit Medicare Certified home health care corporation operated by professionals with over 24 years’ home health experience. Also a provider of Adult Foster Care services.
RSSI Home Care
29 Craft St. Ste 260, Newton, MA 02458

Phone: (888) 333-2481  Fax: (617) 789-5750
Email: rssihomecare@mhpi.net
Website: www.mhpi.net
Services: Appointment Escorts, Companions, Homemaking, Personal Care/Home Health Aides

Description: Private Care. Promoting the ability of the elderly and disabled to remain in the community through the provision of high-quality home care services that support their dignity and sustain living independently.

Branches: Chelsea: 100 Bellingham St., (617) 884-6333
          Spencer: 195 Main St., (774) 745-7446

Seraphic Springs Healthcare
425 Western Ave., Lynn, MA 01904

Phone: (800) 777-3595  Fax: (978) 745-5605
Email: tola@seraphicsprings.com
Website: www.seraphicsprings.com
Services: Alzheimer’s/Dementia Care, Companions, Homemaking, Live-in Aides, Nursing, Occupational Therapy, Pediatric Nursing, Personal Care/Home Health Aides, Physical Therapy, Private Duty Nursing

Description: Medicare Certified, Private Care. Provides quality, compassionate, cost-effective, complete, and patient-centered care. Specializes in direct care in the home to people who would otherwise require in-patient or institutional care.

Branches: Leominster: 435 Lancaster St., (978) 745-5604
          Milford: 258 Main St., Ste. 115, (508) 634-2401
          Roslindale: 4196 Washington St., (617) 409-2323
          Spencer: 152 Main St., Ste. 6, (508) 434-4220
Steward Home Care  
30 Perwal St., Westwood, MA 02090
Phone: (781) 551-5700 Fax: (781) 769-8922
Email: brian.swartz@steward.org
Website: www.steward.org
Services: Care Management, Companions, CWOCN, Homemaking, Hospice, Intravenous Therapy, Medical Social Work, Medication Management, Nursing, Occupational Therapy, Personal Care/Home Health Aides, Physical Therapy, Private Duty Nursing, Speech & Language Therapy, Telehealth Monitoring
Description: Medicare Certified, Private Care. Joint Commission Accredited. Diabetes, CHF, COPD, palliative care, acute joint replacement, and geriatric care management specialists.
Branches: Fall River: 275 Martine St., #109, (508) 235-5312 Methuen: 421 Merrimack St., (978) 691-8800

Suburban Home Health Care, Inc.  
1050 Commonwealth Ave., Boston, MA 02215
Phone: (617) 264-7100 Fax: (617) 264-7188
Email: jmarra@shhcsg.com
Website: www.suburbanhomehealthcare.com
Services: Care Management, Companions, CWOCN, Homemaking, Intravenous Therapy, Medical Social Work, Medication Management, Nursing, Occupational Therapy, Personal Care/Home Health Aides, Physical Therapy, Psychiatric Nursing, Speech & Language Therapy, Telehealth Monitoring
Description: Medicare Certified, Private Care. Bilingual staff available (Cantonese, Mandarin, Bulgarian, Vietnamese, Spanish, Portugu., Russian, Polish, Hebrew, German, Cape Verdian, Albanian, & Fr. Creole).

T.L. Connections, Inc.
100 TradeCenter, Suite 625, Woburn, MA 01801
Phone: (781) 932-0759 Fax: (781) 932-0797
Email: office@tlconnectionsinc.com
Website: www.tlconnectionsinc.com
Services: Intravenous Therapy
Description: Private Care. Skilled nursing to provide infusion therapy services in the home setting for clients ranging from infants through geriatrics.
**Tribute Home Care**  
24 Cambridge St., 2nd Fl., Charlestown, MA 02129

- **Phone:** (617) 517-5400  
- **Fax:** (617) 517-5454  
- **Email:** info@tributehomecare.com  
- **Website:** www.tributehomecare.com

**Services:** Alzheimer’s/Dementia Care, Appointment Escorts, Companions, Live-in Aides, Personal Care/Home Health Aides

**Description:** *Private Care.* When caregivers are inspired, equipped, and celebrated, their relationships with clients can be deep, even transforming. We want to share that with you.

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**Visiting Angels of Acton**  
498 Great Rd., Acton, MA 01720

- **Phone:** (978) 263-1212  
- **Fax:** (978) 263-1225  
- **Email:** trivero@visitingangel.com  
- **Website:** www.visitingangels.com/acton

**Services:** Alzheimer’s/Dementia Care, Appointment Escorts, Chores & Cleaning, Companions, Homemaking, Live-in Aides, Personal Care/Home Health Aides

**Description:** *Private Care.* Coverage available 24/7, short-term or long-term.

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**Visiting Angels of Chelmsford**  
111 Chelmsford St., Chelmsford, MA 01824

- **Phone:** (978) 244-0200  
- **Fax:** (978) 244-0202  
- **Email:** lmichel@visitingangels.com  
- **Website:** www.visitingangels.com/chelmsford

**Services:** Alzheimer’s/Dementia Care, Appointment Escorts, Care Management, Chores & Cleaning, Companions, Homemaking, Hospice, Live-in Aides, Personal Care/Home Health Aides, Transportation

**Description:** *Private Care.* Provides assistance with activities of daily living up to 24/7. Services include personal hygiene, dressing assistance, housekeeping, exercise, medication reminders, transportation, & companionship.
**Visiting Angels of Danvers**  
85 Constitution Ln., Ste. 2D, Danvers, MA 01923  
Phone: (978) 774-7400 Fax: (978) 774-7410  
Email: sblais@visitingangels.com  
Website: www.visitingangels.com/capeann  
Services: Appointment Escorts, Care Management, Chores & Cleaning, Companions, Homemaking, Hospice, Live-in Aides, Medication Management, Pain Management, Personal Care/Home Health Aides, Transportation  
Description: **Private Care.** Over a decade of experience in providing the highest quality of geriatric and disabled adult living assistance services to the North Shore.

**Visiting Angels of Newton and Canton**  
1254 Chestnut St., Newton, MA 02464  
Phone: (617) 795-2727 Fax: (617) 244-0260  
Email: julie@bostonareaangels.com  
Website: www.visitingangels.com/newton  
Services: Alzheimer’s/Dementia Care, Companions, Homemaking, Live-in Aides, Personal Care/Home Health Aides, Transportation  
Description: **Private Care.** Specialized dementia care; homemaking, personal care, mobility assistance, medication reminders, errands & transportation, hospice support; live-in or hourly.  
Branches: Canton: (781) 828-9200

**Visiting Nurse & Community Care**  
37 Broadway., Ste. 2, Arlington, MA 02474  
Phone: (781) 396-2633 Fax: (781) 391-9877  
Email: info@thevisitingnurses.com  
Website: www.thevisitingnurses.com  
Services: Alzheimer’s/Dementia Care, Appointment Escorts, Care Management, Chores & Cleaning, Companions, CWOCN, Homemaking, Hospice, Intravenous Therapy, Medical Social Work, Medication Management, Nursing, Occupational Therapy, Palliative Care, Pain Management, Personal Care/Home Health Aides, Physical Therapy, Private Duty Nursing, Speech & Language Therapy, Staffing, Telehealth Monitoring, Transportation  
Description: **Medicare Certified, Private Care.** CHAP Accredited. A non-profit providing home health care & community health programs for more than a century in Greater Boston, consistently delivering high-quality, compassionate care & responsive customer service.
**Vitra Health, Inc.**
150 Wood Rd., Ste. 201, Braintree, MA 02184

Phone: (508) 297-2022      Fax: (508) 689-7848
Email: info@vitrahealth.com
Website: www.vitrahealth.com
Services: Alzheimer’s/Dementia Care, Care Management, Chores & Cleaning, Companions, Homemaking, Live-in Aides, Medical Social Work, Personal Care/Home Health Aides

Description: *Private Care.* Creates a safe and caring environment for all of our clients by bringing the human connection back to home health care.

Branches: Taunton: 152 Dean St., Bldg 2, Unit 8, (508) 297-2022

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**VNA of Eastern Massachusetts**
259 Lowell St., Somerville, MA 02144

Phone: (617) 776-9800      Fax: (617) 718-2222
Email: lcornell@vnaem.org
Website: www.vnaem.org
Services: Alzheimer’s/Dementia Care, Care Management, Companions, Hospice, Intravenous Therapy, Maternal & Child Support, Medical Social Work, Medication Management, Nursing, Occupational Therapy, Personal Care/Home Health Aides, Physical Therapy, Private Duty Nursing, Staffing

Description: *Medicare Certified, Private Care.* Home care, assisted living, and respite apartments. Rehabilitation, end of life care, and maternal child health.
For Safe, Professional, and Compassionate Care

Think Home Care!

HOME CARE ALLIANCE
OF MASSACHUSETTS

www.thinkhomecare.org
The Agency Advantage

**Question:** Why contract with a home care agency rather than hire an aide or nurse directly?

**Answer:** Agencies have significant advantages over direct hires in the areas that matter most to families, including:

**Employer Obligations:** By hiring an aide or nurse directly, you take on the legal responsibilities of an employer, including paying payroll taxes, workers compensation, and unemployment insurance. Working with an agency alleviates you of these responsibilities.

**Peace-of-Mind:** The only background checks that come with a direct hire are those you conduct yourself. Home care agencies are required to conduct criminal background checks and screen their employees.

**Security & Contingency:** If something goes wrong with a direct hire, you’re on your own. In contrast, home care agencies are required to carry insurance to protect you and can quickly provide a replacement if your aide or nurse is sick, injured, or changes jobs.

**Training & Supervision:** You’re responsible for training and supervising your direct hire. Agencies, however, have the knowledge and resources to ensure their workers are thoroughly trained.