2019 Guide To Private Care Services
South-of-Boston, Cape, & Islands Edition

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Rachel Constant, 2018 Co-Aide of the Year
New Outlook Homecare, LLC

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Introduction

I. Introduction .................................................................pp. 2-7

II. County-By-County Cross-reference
    Barnstable (Barnstable, Falmouth, Yarmouth, etc.)......p. 8
    Bristol (New Bedford, Fall River, Taunton, etc.).........pp. 9-10
    Dukes (Martha’s Vineyard)...........................................p. 10
    Nantucket (Nantucket)..................................................p. 10
    Norfolk (Quincy, Weymouth, Braintree, Franklin, etc.).pp. 10-13
    Plymouth (Brockton, Plymouth, Bridgewater, etc.).......pp. 13-14

III. Alphabetical Profiles of Agencies..............................pp. 15-41

About This Directory

This book is one of three regional editions of the 2019 Guide to Private Home Care Services, a directory published by the Home Care Alliance of Massachusetts. It is designed to introduce families in Southeastern Massachusetts to private duty home care services and help them select the best agency to meet their needs.

This introduction describes the basics of private home care: What it is, how to pay for it, what various forms of accreditation and certification mean, and how to select an agency. The county-by-county section that begins on p. 8 sorts agencies geographically, gives some basic information about each, and provides a cross-reference to their full profiles beginning on p. 15. In all, this directory lists a total of 71 home care agencies.

Additional copies of this directory – as well as its regional counterparts – are available at no charge at www.thinkhomecare.org/directories. Those who make regular home care referrals might also consider our full directory, the Home Health Resource Directory, also available online at www.thinkhomecare.org/agencies.

Think Home Care!

Many people find they need help maintaining their independence in their later years. Though families and friends are often the first source of assistance, additional help is sometimes necessary. In that situation, your local home care agency can be a true ally.
Every day in Massachusetts, home care agencies help tens of thousands of people live safely – and better – at home. Their compassionate and professional approach supports family and friends, respects client wishes, ensures privacy, and increases independence and safety.

Though health insurance and public programs like Medicare and Medicaid often pay for home care following hospitalizations or during acute illnesses, they typically do not cover chronic or supportive home care services. Private care agencies, however, specialize in these situations.

**What Is Home Care?**

Given the option, most people prefer to be cared for in the comfort and dignity of their own homes. Fortunately, many types of care that were once only available in professional facilities can now be done at home. Home care – both in its medical and non-medical forms – is now an essential component of our health and long-term-care sectors, quietly serving millions of Americans at home, where they most want to be.

Formal home care started here in Massachusetts when public health nurses began travelling to patients' homes to care for the sick, instruct families, and comfort the dying. Though home care continues to provide these services, changing family dynamics, new client needs, and technological advances have expanded its repertoire.

Today, home care encompasses a wide array of services but – at its core – always involves aides, therapists, and nurses providing care and assistance in clients’ residences. Depending on the situation, home care can include everything from occasional help with household chores, to daily help with dressing and bathing, to around-the-clock medical care.

For example, some people use home care briefly to recover from injuries or hospitalizations. Others use it to supplement services from assisted living or retirement communities. Still others use it to remain healthy and independent at home, despite chronic illness or diminished capabilities. In all these situations, good home care recognizes that each client requires an individualized care plan. Services vary, but the objective is always to support independence and allow the client to remain at home.

**How Do I Assess My Needs?**

It's best to determine what kind of care you need before beginning your search. Do you need skilled care from a nurse or a therapist? How about personal care services, such as help with bathing and dressing?
Are there mental health issues that need to be addressed? Does your home need to be made safer and more accessible? How often – and for how long – will you need care? Is your situation likely to change in the near future?

Home care agencies have staff with expertise in assessing client needs and developing plans of care, usually at no charge. These professionals can also help you negotiate the maze of care resources and effectively communicate your needs to physicians, hospital staff, and nursing home managers. When appropriate, they can also help emotionally resistant clients understand and accept services.

Depending on the scope of need, you may also want to work with an independent Geriatric Care Manager (GCM). These trained professionals – most often, nurses or social workers – can help assess needs, find resources, and monitor services. You can hire a GCM directly, though some agencies have GCMs on staff or have established relationships with those in their communities. A list of licensed GCMs is available at www.aginglifecareare.org.

The state’s Aging Service Access Point (ASAP) network is also a good resource. ASAPs are publicly-funded, local organizations that provide information and referrals for a range of elder services. Information is available at (800) AGE-INFO, or by visiting www.800ageinfo.com.

Once you’ve identified your needs, it’s much easier to select an agency to meet them.

Third: Explore Payment Options

The simplest way to pay for home care is to do so privately; i.e., out of pocket, as you would for any other service. This affordable option maximizes your flexibility and control over your care without requiring you to coordinate with third parties. *All of the agencies listed in this directory accept private payment and will work with you to coordinate arrangements and billing.*

However, government programs and private insurance will pay for home care under specific circumstances:

- **Medicare** covers home care when the client: 1) Cannot leave home without physical assistance; 2) Is under a physician’s care; and 3) Requires skilled nursing or therapy services. **MassHealth**, the state’s **Medicaid** program, covers home health for low-income individuals under similar requirements.
The Massachusetts Home Care program provides state-funded, non-medical services to elders and disabled individuals who meet certain financial guidelines. These supportive services enable frail elders to remain in their homes and target those at risk of needing nursing home care. They can be accessed locally through one of the ASAPs mentioned on page 4 by calling (800) AGE-INFO or www.800ageinfo.com.

Commercial health insurance typically covers some home care services when a person is recovering from injury, surgery, or temporary illness, but generally does not pay for chronic conditions. Benefits vary from plan to plan and usually contain a cost-sharing provision. Check your policy and insurer for details on coverage requirements, benefits, co-payments, and deductibles.

Long-term care (LTC) insurance policies almost always cover home care as an alternative to nursing homes. The home care benefits under these policies are usually capped at a certain dollar level per day, week, or month; as always, check your policy. This directory’s county-by-county cross-reference indicates which agencies accept most LTC insurances.

Fourth: Know About Agency Accreditation

While most states offer a specific license for private pay home care agencies, Massachusetts does not. In order to establish quality standards and help consumers make informed choices, the Alliance created an Agency Accreditation Program with standards similar to those for licensure in most other states.

The accreditation program includes fifteen standards relating to: Client rights, privacy, and complaint procedures; Protections against abuse; Fair employment practices; Caregiver background screening; Competency, training, and supervision; Insurance coverage; and Compliance with all applicable federal, state, and local laws.

The Alliance only accredits agencies that meet or exceed all fifteen standards. Look for the round accreditation logo throughout the Agencies section that begins on page 15.

Accreditation is not the only indicator of an agency’s competence. All Medicare certified agencies, for instance, must meet strict standards established by the federal government. To learn more, about the Accreditation Program, visit www.thinkhomecare.org/accreditation.
Fifth: Find & Interview Agencies

Use this directory’s county-by-county cross-reference and agency profiles to narrow your search to a handful of candidates. Next, review each of the remaining prospects’ websites and consult with your physician or hospital as necessary. Finally, interview the finalists over the phone.

Any agency listed in this guide should be able to answer all of the following questions:

- **Does the agency have literature describing its services, fees, and billing? If so, will they send you copies?**
- **Does the agency work with the client to develop a written plan of care or service contract? If so, how often is this plan updated?**
- **Does the agency directly employ its workers or are they independent contractors?** (They should be directly employed.)
- **Does the agency pay workers’ compensation insurance and payroll taxes for its workers?**
- **Has the agency been accredited or certified by another organization?**
- **Does the agency provide a written list of client & family rights?**
- **How does the agency screen and evaluate their employees?**
- **Are caregivers, supervisors, and backup available 24/7/365?**
- **How does the agency investigate complaints and/or resolve conflicts between its staff and clients?**
- **Can the agency document that it carries professional & general liability insurance?**
- **Will the agency provide a list of local references?**
About the Alliance

The Home Care Alliance of Massachusetts, Inc. is a statewide organization that promotes home care as an integral part of the health care system. Celebrating its 50th anniversary this year, the Alliance represents more than 160 agencies and is the definitive voice for home care in Massachusetts.

The Alliance builds public awareness of home care, helping citizens of the Commonwealth understand the scope of services available and how to make wise health care choices.

The Alliance monitors issues that affect the industry. It fosters ongoing communication with state and federal officials to ensure that legislative and regulatory oversight of home care is developed with appropriate industry input.

The Alliance facilitates quality home care services by fostering connections and cooperation between member agencies, and by keeping them informed of regulatory and marketplace forces that affect them and the clients they serve.

The Alliance’s subsidiary – the Foundation for Home Health – provides educational programs, workshops, and online trainings for our members’ staff. These programs sharpen clinical skills and help agencies function in an ever-changing and complex marketplace. To learn more about upcoming programs, visit www.thinkhomecare.org/education.

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Jake Krilovich, Director of Legislative & Public Affairs
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Tom Meyer, Membership & Information Services Coordinator
Michelle Burton, Administrative / Member Services Assistant
Jon Ezrin, Accountant
### County-By-County Cross-Reference

#### Barnstable County

Includes: Barnstable, Falmouth, Yarmouth, Sandwich, Bourne, Dennis, Mashpee, etc.

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[www.thinkhomecare.org/agencies](http://www.thinkhomecare.org/agencies)
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**www.thinkhomecare.org/agencies**
County-By-County Cross-Reference

Bristol County, cont.
Includes: New Bedford, Fall River, Taunton, Attleboro, Dartmouth, North Attleboro, etc.

- Steward Home Care ........................................... ✓ ✓ (781) 551-5700 p. 39
- T.L. Connections, Inc. ........................................... (781) 932-0759 p. 39
- Vitra Health, Inc. ........................................... (508) 297-2022 p. 41

Dukes County
Includes: All of Martha’s Vineyard

- 24 Hours Care ........................................... ✓ ✓ (617) 792-0500 p. 15
- Home Care Assistance ........................................... ✓ ✓ (781) 239-0060 p. 29
- Seraphic Springs Healthcare ........................................... ✓ ✓ (800) 777-3595 p. 38

Nantucket County
Includes: Nantucket

- 24 Hours Care ........................................... ✓ ✓ (617) 792-0500 p. 15
- CS&R Quality Homecare LLC ........................................... ✓ ✓ (508) 630-8585 p. 26

Norfolk County
Includes: Quincy, Weymouth, Braintree, Franklin, Randolph, Needham, etc.

- 24 Hours Care ........................................... ✓ ✓ (617) 792-0500 p. 15
- Abbott Home Health Care, Inc. ........................................... ✓ ✓ (781) 344-0344 p. 15
- Able Home Care, LLC ........................................... ✓ ✓ (877) 225-3235 p. 15
- Ace Medical Services, Inc. ........................................... ✓ ✓ (508) 792-3800 p. 16
- Active Home Care ........................................... ✓ ✓ (781) 836-5273 p. 16

www.thinkhomecare.org/agencies
County-By-County Cross-Reference

Norfolk County, cont.
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Franklin, Randolph, Needham, etc.

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www.thinkhomecare.org/agencies
## Norfolk County, cont.
Includes: Quincy, Weymouth, Braintree, Franklin, Randolph, Needham, etc.

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<td>NVNA Works</td>
<td>(781) 871-1040</td>
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</tr>
<tr>
<td>Overlook VNA</td>
<td>(800) 990-7642</td>
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<tr>
<td>Patient Care Solutions LLC</td>
<td>(781) 595-0311</td>
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<tr>
<td>Royale Care, Inc</td>
<td>(508) 926-8848</td>
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<tr>
<td>RSSI Home Care</td>
<td>(888) 333-2481</td>
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<tr>
<td>Seraphic Springs Healthcare</td>
<td>(800) 777-3595</td>
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<tr>
<td>Steward Home Care</td>
<td>(781) 551-5700</td>
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<tr>
<td>Suburban Home Health Care, Inc</td>
<td>(617) 264-7100</td>
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[www.thinkhomecare.org/agencies]
# Norfolk County, cont.
Includes: Quincy, Weymouth, Braintree, Franklin, Randolph, Needham, etc.

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<tr>
<th>Agency</th>
<th>Phone Number</th>
<th>Page</th>
</tr>
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<tr>
<td>T.L. Connections, Inc.</td>
<td>(781) 932-0759</td>
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<tr>
<td>Tribute Home Care</td>
<td>(617) 517-5400</td>
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<tr>
<td>Visiting Angels of Newton &amp; Canton</td>
<td>(617) 795-2727</td>
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<tr>
<td>Visiting Nurse &amp; Community Care</td>
<td>(781) 396-2633</td>
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<tr>
<td>Vitra Health, Inc.</td>
<td>(508) 297-2022</td>
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# Plymouth County
Includes: Brockton, Plymouth, Bridgewater, Marshfield, Hingham, Middleborough, Etc.

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<td>(617) 792-0500</td>
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<td>Abbott Home Health Care, Inc.</td>
<td>(781) 344-0344</td>
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<td>Able Home Care, LLC</td>
<td>(877) 225-3235</td>
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<td>Active Home Care</td>
<td>(781) 836-5273</td>
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<td>Advantage Home Health Care Srvs</td>
<td>(781) 436-5071</td>
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<td>All At Home Health Care</td>
<td>(617) 782-9900</td>
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<td>Always Here Home Care, Inc.</td>
<td>(877) 933-8884</td>
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<td>Ascend Home Health of MA</td>
<td>(800) 466-3227</td>
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<td>At Home Elder Care Inc.</td>
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<td>Aveanna Healthcare</td>
<td>(857) 576-6924</td>
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<td>BAYADA Home HC Assistive Care</td>
<td>(508) 778-8800</td>
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<td>Brockton VNA</td>
<td>(508) 894-5272</td>
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<td>Cahoon Care Associates LLC</td>
<td>(781) 659-1877</td>
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<td>Caretenders</td>
<td>(888) 751-2273</td>
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<tr>
<td>Century Homecare LLC</td>
<td>(888) 292-1809</td>
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<tr>
<td>Comfort Keepers of S. Shore &amp; Cape</td>
<td>(866) 888-5800</td>
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## County-By-County Cross-Reference

### Plymouth County, cont.
Includes: Brockton, Plymouth, Bridgewater, Marshfield, Hingham, Middleborough, Etc.

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<th>Agency</th>
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<td>CS&amp;R Quality Homecare LLC</td>
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<tr>
<td>Gravitas Home Care Services</td>
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<td>(781) 363-8845</td>
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<tr>
<td>Guided Living Senior Home Care</td>
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<tr>
<td>Home and Health Resources</td>
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<td>(781) 624-7090</td>
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<tr>
<td>Home Instead SC of Norwell</td>
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<td>Home Resources, Inc.</td>
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<td>Humana At Home, Inc.</td>
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<td>MeetCareGivers</td>
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<td>(888) 541-1136</td>
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<td>Northeast Clinical Services, Inc.</td>
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<td>(978) 646-5200</td>
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<tr>
<td>NVNA Works</td>
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<tr>
<td>Overlook VNA Inc.</td>
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<tr>
<td>Royale Care, Inc.</td>
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<td>(508) 926-8848</td>
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<td>Steward Home Care</td>
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<td>T.L. Connections, Inc.</td>
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<td>(781) 932-0759</td>
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<td>Visiting Angels of Cape Cod</td>
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<td>(877) 528-0111</td>
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<td>Vitra Health, Inc.</td>
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<td>✓</td>
<td>(508) 297-2022</td>
<td>41</td>
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</table>

www.thinkhomecare.org/agencies
24 Hours Care
73 Lexington St., #LL5, Newton, MA 02466
Phone: (617) 792-0500 Fax: (617) 559-9901
Email: info@24hourscare.com
Website: www.24hourscare.com
Description: Private Care. Offers medical home health care services provided by competent, compassionate, professional CNAs & RNs. Carefully assesses patient and family needs. Available for a few hours/week to 24 hours/day.

Abbott Home Health Care, Inc.
1 Kiddie Dr., Ste. 106, Avon, MA 02322
Phone: (781) 344-0344 Fax: (781) 344-6818
Email: alexk@abbottcare.com
Website: www.abbottcare.com
Services: Alzheimer’s/Dementia Care, Chores & Cleaning, Companions, Homemaking, Medical Social Work, Medication Management, Nursing, Occupational Therapy, Personal Care/Home Health Aides, Physical Therapy, Private Duty Nursing, Psychiatric Nursing, Speech & Language Therapy
Description: Medicare Certified, Private Care. CHAP Accredited. Full-service agency providing skilled & private duty services south of Boston. Committed to personalized, patient-centered care in partnership w/physician & family.

Able Home Care, LLC
270 Union St., Ste. 201, Lynn, MA 01901
Phone: (877) 225-3235 Fax: (781) 581-2281
Email: dwalsh@ablehomecarellc.com
Website: www.ablehomecarellc.com
Services: CWOCN, Intravenous Therapy, Medication Management, Nursing, Occupational Therapy, Personal Care/Home Health Aides, Physical Therapy, Psychiatric Nursing, Speech & Language Therapy
Description: Medicare Certified, Private Care. CHAP Accredited. Provides skilled and psychiatric nursing, rehabilitative and support services. Medication management.
Branches: Rockland: 55 Accord Place Dr., (877) 225-3235
Ace Medical Services, Inc
90 Madison St., Ste. 600, Worcester, MA 01608
Phone: (508) 792-3800  Fax: (508) 792-3803
Email: info@acemedservices.com
Website: www.acemedservices.com
Services: Appointment Escorts, Care Management, Chores & Cleaning, Companions, Homemaking, Intravenous Therapy, Live-in Aides, Medical Social Work, Medication Management, Nursing, Occupational Therapy, Personal Care/ Home Health Aides, Physical Therapy, Private Duty Nursing, Psychiatric Nursing, Speech & Language Therapy
Description: Private Care. CHAP Accredited. A team of professionals providing the highest quality home health care services to improve the lives of the elderly and disabled, promising the philosophy of independent living.

Active Home Care
188 Whiting St., Hingham, MA 02043
Phone: (781) 836-5273  Fax: (781) 836-5330
Email: alombard@activeday.com
Website: www.activeday.com
Services: Chores & Cleaning, Companions, Homemaking, Live-in Aides, Personal Care/Home Health Aides
Description: Private Care. Non-medical, nurse-supervised, private duty home care agency, with experienced caregivers. Insured & bonded. Dedicated to helping our clients remain safe at home.

Advantage Home Health Care Services
1778 Washington St., 7B, Stoughton, MA 02072
Phone: (781) 436-5071  Fax: (781) 436-3192
Email: mjryan@aol.com
Website: www.ahhcs.com
Services: Alzheimer’s/Dementia Care, Chores & Cleaning, Companions, Homemaking, Live-in Aides, Medication Management, Nursing, Pain Management, Personal Care/Home Health Aides, Physical Therapy, Private Duty Nursing, Psychiatric Nursing
Description: Medicare Certified, Private Care. A small agency, focusing on the patient and families. Strives on continuity of care as well as friendly, trained staff.
All At Home Health Care
20 Linden St., Allston, MA 02134
Phone: (617) 782-9900  Fax: (617) 782-9800
Email: allathome29@gmail.com
Website: www.allathomehealthcare.org
Services: Alzheimer’s/Dementia Care, Care Management, Chores & Cleaning, Companions, Homemaking, Medication Management, Nursing, Occupational Therapy, Personal Care/Home Health Aides, Personal Emergency Response Systems, Physical Therapy, Psychiatric Nursing, Speech & Language Therapy
Description: Medicare Certified, Private Care. CHAP Accredited. Providing quality home health services including nursing, psych services, personal care, PT/OT/ST, homemaking, and GAFC program.
Branches: Swampscott: 35 Parsons Dr., (781) 632-5078

Always Here Home Care, Inc.
1 Church Ct., Boston, MA 02129
Phone: (877) 933-8884  Fax: (617) 206-9566
Email: bmartindale@alwaysherehomecare.com
Website: www.alwaysherehomecare.com
Services: Alzheimer’s/Dementia Care, Appointment Escorts, Care Management, Chores & Cleaning, Companions, Homemaking, Hospice, Medication Management, Personal Care/Home Health Aides, Transportation
Description: Private Care. Our mission: to provide compassionate, reliable, affordable care, individually tailored to each client’s needs/goals allowing you & your loved one continued living at home or assisted living facility.

Amada Senior Care - Boston MetroWest Suburban
980 Washington St, Ste. 210, Dedham, MA 02026
Phone: (617) 229-6567  Fax: (617) 229-6562
Email: morrisseyll@sbcglobal.net
Website: www.AmadaBostonMetroWest.com
Services: Appointment Escorts, Care Management, Chores & Cleaning, Companions, Homemaking, Hospice, Live-in Aides, Medication Management, Pain Management, Personal Care/Home Health Aides, Personal Emergency Response Systems, Transportation
Description: Private Care. The Amada Difference: 24/7 In-home caregivers; long term care insurance claims experts; VA benefits; remote family portal; complimentary assisted living/independent living/memory care search.
Around the Clock Home Healthcare
276 Turnpike Rd., Ste. 221, Westborough, MA 01581

Phone: (508) 281-6070   Fax: (508) 453-1028
Email: lindseyb@atchomehealthcare.com
Website: www.atchomehealthcare.com
Services: Alzheimer’s/Dementia Care, Appointment Escorts, Care Management, Chores & Cleaning, Companions, Homemaking, Hospice, Live-in Aides, Medication Management, Personal Care/Home Health Aides, Private Duty Nursing, Transportation

Description: Private Care. Provides the highest quality home care services to lend a helping hand. Provides guidance & assistance from the minute you call us, through the duration of your experience. Also accepts VA insurance.

Ascend Home Health of MA
100 Locke Dr., Marlborough, MA 01752

Phone: (800) 466-3227   Fax: (508) 251-5179
Email: mbackaler@ascendhealth.com
Website: www.ascendhealth.com
Services: Care Management, Hospice, Intravenous Therapy, Medical Social Work, Medication Management, Nursing, Occupational Therapy, Pain Management, Physical Therapy, Speech & Language Therapy

Description: Private Care. Dedicated to providing hospice and home health care services in the comfort of patient homes, ALF, and other areas within regulations.

At Home Elder Care Inc.
29 Central Ave., Milton, MA 02186

Phone: (617) 698-9500   Fax: (617) 698-6164
Email: pat@athomeeldericareinc.com
Website: www.athomeeldericareinc.com
Services: Alzheimer’s/Dementia Care, Appointment Escorts, Care Management, Chores & Cleaning, Companions, Durable Medical Equipment, Homemaking, Medication Management, Personal Care/Home Health Aides, Transportation

Description: Private Care. A non-medical agency giving quality, compassionate care to the elderly in their homes. The perfect answer to staying at home. An alternative to an assisted living facility or a nursing home.

Branches: Braintree: 108 Armstrong Cr., (781) 843-7151
Osterville: 832 Main St., (508) 420-5200
Aveanna Healthcare
400 Interstate North Pkwy, SE Ste. 1600, Atlanta, Georgia 030339

Phone:  (857) 576-6924  Fax:  (978) 268-5150
Email:  meredith.ferreira@aveanna.com
Website:  www.aveanna.com


Description:  Medicare Certified, Private Care. CHAP Accredited. Has helped set the standard for highly-skilled, in-home nursing services, raising the level of expertise in the home care community.

Branches:  Pediatrics
Brookline:  7 Harvard St., Suite 220, (857) 576-6924
Plymouth:  116 Long Pond Rd., Ste. 9, (508) 591-4113
Shrewsbury:  415 Boston Turnpike, Ste. 101, (508) 842-5809
Springfield:  354 Birnie Ave., 4th Fl., (413) 731-3050

Home Health
Waltham:  460 Totten Pond Rd., Ste. 400 (781) 373-1113
West Springfield:  78 Capitol Dr., (413) 205-1696
Worcester:  67 Millbrook St., Ste. 401 (508) 421-6800
BAYADA Home Health Care Assistive Care Services
750 Attucks Ln., Hyannis, MA 02601

Phone: (508) 778-8800    Fax: (508) 778-6600
Email: mhixon@bayada.com
Website: www.bayada.com

Services: Appointment Escorts, Care Management, Chores & Cleaning, Companions, CWOCN, Homemaking, Intravenous Therapy, Medical Social Work, Medication Management, Nursing, Occupational Therapy, Pain Management, Pediatric Nursing, Personal Care/Home Health Aides, Physical Therapy, Private Duty Nursing, Speech & Language Therapy, Telehealth Monitoring

Description: Medicare Certified, Private Care. CHAP Accredited. Home health, rehab team at home, skilled nursing, and therapy services. Private care services thru BAYADA Assistive Care. Adult Nursing, Pediatrics

Branches: Beverly (Assistive Care): 800 Cummings Center., (978) 922-0186
Braintree (Assistive Care): 639 Granite St., (781) 884-9425
Hyannis (Assistive Care): 270 Communication Way., (508) 778-5001
Newton (Assistive Care): 2000 Commonwealth Ave., (617) 969-2600
Quincy (Assistive Care): 400 Crown Colony Drive., (617) 773-0012
Burlington: 127 Cambridge St., (781) 272-2536
Canton: 275 Turnpike St., (617) 472-1001
Dartmouth: 368 Faunce Corner Rd., (508) 742-0502
Dedham: 980 Washington St., (617) 969-2600
Falmouth: 80 Davis Straits., (508) 540-8770
Hyannis: 750 Attucks Ln., (508) 778-8100
Plymouth: 20 N. Park Ave., (508) 830-0999
Worcester: 1 W. Boylston St., (508) 853-4100
Brockton Visiting Nurse Association, Inc.
500 Belmont St., Ste. 200, Brockton, MA 02301

Phone: (508) 894-5272  Fax: (508) 559-0105
Email: rford@brocktonvna.org
Website: www.brocktonvna.org

Services: Care Management, CWOCN, Intravenous Therapy, Medical Social Work, Nursing, Nutritionist, Occupational Therapy, Palliative Care, Pain Management, Personal Care/Home Health Aides, Physical Therapy, Speech & Language Therapy, Telehealth Monitoring

Description: **Medicare Certified, Private Care.** Serves SE Mass. Cardiac, oncology, pulmonary, wound team, ADA recognized CDE, falls prevention, CT specialist, complex care/chronic care management, palliative care.

Cahoon Care Associates LLC
133 Washington St., PO Box 5146, Norwell, MA 02601

Phone: (781) 659-1877  Fax: (781) 659-1477
Email: carolyn@cahooncare.com
Website: www.cahooncare.com

Services: Alzheimer’s/Dementia Care, Appointment Escorts, Care Management, Chores & Cleaning, Companions, Homemaking, Hospice, Live-in Aides

Description: **Private Care.** Private non-medical home care agency providing very personalized care in order to keep our elderly safe & comfortable in their homes, providing them with as much independence & activity as possible.
Caretenders
200 Reservoir St., Ste. 309, Needham, MA 02494

Phone: (888) 751-2273 Fax: (617) 332-5153
Email: michaelguarnieri@caretenders.com
Website: www.caretenders.com

Services: Adaptive Equipment, Alzheimer’s/Dementia Care, Care Management, CWOCN, Intravenous Therapy, Medical Social Work, Medication Management, Nursing, Nutritionist, Occupational Therapy, Palliative Care, Pain Management, Personal Care/Home Health Aides, Personal Emergency Response Systems, Physical Therapy, Psychiatric Nursing, Respiratory Therapy, Speech & Language Therapy, Telehealth Monitoring

Description: Medicare Certified, Private Care. Joint Commission Accredited. MA’s leader in home health rehab & geri-psych care! 24 hr response for PT eval. Rehab specialties: Parkinson’s; MS; ALS; CVA; COPD; CHF; cardiac, joint replacement. Vestibular & fall prevention.

Branches: Braintree: 222 Forbes Rd., (781) 356-7400
Chicopee: 333 Front St., (413) 592-1762
Holyoke: 330 Whitney Ave. #720, (413) 592-1762
North Andover: 401 Andover St., (978) 686-0004
Westborough: 287 Turnpike Rd., (508) 366-7031

Century Homecare LLC
65 Water St., 2nd Fl., Worcester, MA 010604

Phone: (888) 292-1809 Fax: (877) 992-3820
Email: ceo@centuryhomecare.com
Website: www.centuryhomecare.com

Services: Alzheimer’s/Dementia Care, Care Management, Companions, Homemaking, Intravenous Therapy, Medical Social Work, Medication Management, Nursing, Occupational Therapy, Palliative Care, Pain Management, Personal Care/Home Health Aides, Physical Therapy, Private Duty Nursing, Psychiatric Nursing, Speech & Language Therapy

Description: Medicare Certified, Private Care. Our mission is to provide the highest quality of healthcare to empower our patients to enjoy safe, independent, and fulfilling lives in their own homes.

Branches: Springfield: 1 Federal St. 2nd Fl, East Ste., (413) 213-7060
Brockton: 103 Commercial St., 4th Fl. (508) 762-4031
Comfort Keepers of South Shore & Cape Cod
149 Camelot Dr., Plymouth, MA 02360
Phone: (866) 888-5800 Fax: (508) 746-4398
Email: ruthmcnaughton@comfortkeepers.com
Website: www.plymouth-430.comfortkeepers.com
Services: Alzheimer’s/Dementia Care, Appointment Escorts, Care Management, Chores & Cleaning, Companions, Homemaking, Intravenous Therapy, Medical Social Work, Medication Management, Nursing, Personal Care/Home Health Aides, Private Duty Nursing, Transportation
Description: Private Care. Provides all services from companionship to skilled nursing and geriatric care management. Specializes in Alzheimer’s care and end of life support.
Branches: Danvers: 10 Liberty St., (866) 888-5800
Hyannis: 100 Independence Dr. (866) 888-5800

Comforting Hands LLC
3 Allied Dr., Ste. 303, Dedham, MA 02026
Phone: (617) 981-3108
Email: comfortinghandsllc@gmail.com
Website: www.comfortinghandshomecare.com
Services: Alzheimer’s/Dementia Care, Appointment Escorts, Chores & Cleaning, Companions, Homemaking, Live-in Aides
Description: Private Care. Works hard for you and your family. Nurse has 25 years of experience and will evaluate the mental and physical needs of your loved one to put together a custom plan just for you.

Commonwealth Caregivers, Inc.
315A Chestnut St., Needham, MA 02492
Phone: (781) 483-4460 Fax: (781) 483-4461
Email: info@commonwealthcaregivers.com
Website: www.commonwealthcaregivers.com
Services: Alzheimer’s/Dementia Care, Appointment Escorts, Companions, Homemaking, Live-in Aides, Personal Care/Home Health Aides
Description: Private Care. Family-owned agency providing live-in and hourly care the lowest rates in MA.
Community Nurse Private Care, Inc.
62 Center St., PO Box 751, Fairhaven, MA 02719

Phone: (508) 992-6278  Fax: (508) 991-5387
Email: lparent@communitynurse.com
Website: www.communitynurse.com


Description: Medicare Certified, Private Care. A non-profit, independent agency serving southeastern Massachusetts since 1916. Our services and staff are focused on one goal: to bring patients and families the very best care possible.

Branches: Dartmouth: 41 State Rd., (508) 999-0730

Community VNA Private Care
10 Emory St., Attleboro, MA 02703

Phone: (508) 222-0118  Fax: (508) 226-1012
Email: rspadoni@communityvna.com
Website: www.communityvna.com

Services: Adult Day Health, Alzheimer’s/Dementia Care, Appointment Escorts, Care Management, Chores & Cleaning, Companions, CWOCN, Homemaking, Hospice, Intravenous Therapy, Medical Social Work, Medication Management, Nursing, Nutritionist, Occupational Therapy, Palliative Care, Pain Management, Personal Care/Home Health Aides, Personal Emergency Response Systems, Physical Therapy, Private Duty Nursing, Speech & Language Therapy, Telehealth Monitoring, Transportation

Description: Medicare Certified, Private Care. Providing certified home health, hospice & palliative care, private duty services, and adult day programs; addressing health needs of the community and improving the quality of life for its residents.
**Connected Home Care, LLC**  
199 Sudbury Rd., Concord, MA 01742  

- **Phone:** (800) 869-6418  
- **Fax:** (978) 289-9215  
- **Email:** jim.reynolds@connectedhomecare.com  
- **Website:** www.connectedhomecare.com  
- **Services:** Alzheimer’s/Dementia Care, Appointment Escorts, Care Management, Chores & Cleaning, Companions, Homemaking, Live-in Aides, Medication Management, Nursing, Personal Care/Home Health Aides, Personal Emergency Response Systems, Private Duty Nursing  
- **Description:** Private Care. Provides in-home care and online visit reports in Eastern Massachusetts.  
- **Branches:**  
  - Burlington: 40 Mall Rd., (781) 281-0403  
  - Framingham: 74 Main St., (508) 861-3067  
  - Gloucester: 38 Blackburn Center, (978) 282-5575  
  - Malden: 380 Pleasant Ave., (781) 388-0700  
  - Peabody: 40 Lowell St., (978) 854-6054  
  - Waltham: 11 Spring St., (781) 350-4656  

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**Convenient Homecare Services, Inc**  
689 Main St., Waltham, MA 02451  

- **Phone:** (781) 642-0880  
- **Fax:** (781) 642-0882  
- **Email:** chc@convenienthomecare.com  
- **Website:** www.convenienthomecare.com  
- **Services:** Appointment Escorts, Care Management, Chores & Cleaning, Companions, Homemaking, Hospice, Intravenous Therapy, Live-in Aides, Maternal & Child Support, Medical Social Work, Medication Management, Nursing, Occupational Therapy, Pain Management, Personal Care/Home Health Aides, Physical Therapy, Private Duty Nursing, Speech & Language Therapy, Staffing, Transportation  
- **Description:** Medicare Certified, Private Care. CHAP Accredited. For 11 years, we have delivered the best care for our patients, whether it is home-based recovery and rehabilitation after an operation or an injury.
CS&R Quality Homecare LLC
67 Forest St., Ste. 267, Marlborough, MA 01752

Phone: (508) 630-8585    Fax: (508) 630-8547
Email: contact@csandrqualityhomecare.org
Website: www.csandrqualityhomecare.org
Services: Companions, Homemaking, Live-in Aides, Personal Care/Home Health Aides, Transportation
Description: Private Care. Provides the highest quality services. Recruits the best staff & encourages their professional development. Fosters a “hands on,” proactive client advocacy & aims to deliver the best customer service.

Elder Achievers
111 Perkins St., Boston, MA 02130

Phone: (617) 999-8055
Email: jack@elderachievers.com
Website: www.elderachievers.com
Services: Adaptive Equipment, Alzheimer’s/Dementia Care, Appointment Escorts, Care Management, Chores & Cleaning, Companions, Home Modification, Homemaking, Live-in Aides, Medical Social Work, Medication Management, Nursing, Nutritionist, Personal Care/Home Health Aides, Private Duty Nursing, Staffing
Description: Private Care. Committed to helping seniors and other people in need remain in their own homes. Services focus on ADLs and IADLs, as well as full-range of auxiliary support services.
Branches: Jamaica Plain: 179 Boylston, Bldg. P, (617) 999-8055

Elevation Homecare
100 Cambridge St., Ste. 1400, Boston, MA 02114

Phone: (617) 917-5566
Email: service@elevationhca.com
Website: www.elevationhca.com
Services: Alzheimer’s/Dementia Care, Appointment Escorts, Chores & Cleaning, Companions, Homemaking, Live-in Aides, Personal Care/Home Health Aides
Description: Private Care. Our services are aimed towards allowing seniors and disabled individuals to recover and maintain their health without having to be away from home.
Extended Family of Wayland
185 Commonwealth Road, Wayland, MA 01778
Phone: (508) 318-4885  Fax: (508) 318-4888
Email: mabend@extendedfamilyofwayland.net
Website: www.extendedfamilyofwayland.net
Services: Alzheimer’s/Dementia Care, Appointment Escorts, Care Management, Chores & Cleaning, Companions, Home Modification, Homemaking, Medication Management, Personal Care/Home Health Aides, Transportation
Description: Private Care. Typical home care services as well as a variety of other services designed to allow clients to remain as independent and as happy as possible for the rest of their lives.

Ezra Home Care, LLC
1087 Beacon St., Ste. 304, Newton, MA 02459
Phone: (617) 527-9000  Fax: (857) 229-1070
Email: info@ezrahomecare.com
Website: www.ezrahomecare.com
Services: Alzheimer’s/Dementia Care, Appointment Escorts, Care Management, Chores & Cleaning, Companions, Home Modification, Homemaking, Hospice, Live-in Aides, Medication Management, Nursing, Personal Care/Home Health Aides, Private Duty Nursing, Psychiatric Nursing, Staffing, Transportation
Description: Private Care. Provides reliability, safety, & comfort from companionship to medical care. Programs include: Alz/demnt, cancer, diabetic, Holocaust survivor, Parkinson’s, post-surg/ortho, psych, & safe transition.

First Choice Healthcare
1842 Beacon St., Ste. 203, Brookline, MA 02445
Phone: (617) 738-1113  Fax: (617) 977-5777
Email: fchcareinc@gmail.com
Website: www.firstchoicehealthcare.org
Services: Hospice, Palliative Care
Description: Medicare Certified, Private Care. Provides first-rate, compassionate palliative care and hospice services ensuring integrity and excellence of care for patients and their families. Pays close attention to patients' wants and needs.
Gravitas Home Care Services
31 Downey St., Watertown, MA 02472
Phone: (781) 363-8845
Email: ghc@gravitashomecare.com
Website: www.gravitashomecare.com
Services: Appointment Escorts, Care Management, Chores & Cleaning, Companions, Homemaking, Live-in Aides
Description: Private Care. Our company's goal is to provide the highest quality care with the highest value. All our employees are certified and undergo strict background checks.

Guided Living Senior Home Care
15 Richard's Rd, Plymouth, MA 02360
Phone: (508) 927-1213 Fax: (508) 927-1213
Email: care@guidedlivingcare.com
Website: www.guidedlivingcare.com
Services: Alzheimer's/Dementia Care, Appointment Escorts, Care Management, Companions, Homemaking, Medication Management, Nursing, Personal Care/Home Health Aides, Private Duty Nursing, Transportation
Description: Private Care. Offers private home care with only certified caregivers, private nursing with only licensed nurses, and a true registered nurse staff overseeing all client care.
Branches: Falmouth: 410 West Falmouth Hwy., (508) 927-1213

Happier in My Home, Inc.
930 County St., Rear, Somerset, MA 02726
Phone: (774) 294-5058 Fax: (774) 365-4184
Email: ksanderson@happierinmyhome.com
Website: www.happierinmyhome.com
Services: Alzheimer's/Dementia Care, Appointment Escorts, Chores & Cleaning, Companions, Homemaking, Medication Management, Personal Care/Home Health Aides
Description: Private Care. Compassionate in-home care for seniors who wish to remain in the comfort of their homes but may need a little help with daily activities.
Healthcare Solutions
103 Shore Rd., North Truro, MA 02652
Phone:  (508) 494-1782      Fax:  (774) 593-5999
Email:  sarahirelandrn@gmail.com
Website:  www.outercapehealthcaresolutions.com
Services:  Appointment Escorts, Care Management, Chores & Cleaning, Companions, Homemaking, Medical Social Work, Medication Management, Nursing, Personal Care/Home Health Aides, Transportation
Description:  Private Care. RN Case Mgmt and Social Services at the outer reaches of Cape Cod. Committed to collaborative solutions to fill un-met health needs. Implements responsible & professional plans for clients & families.

Home and Health Resources
30 Reservoir Park Dr., Rockland, MA 00
Phone:  (781) 624-7090      Fax:  (781) 843-7350
Email:  jahern@southshorehealth.org
Website:  www.southshorehealth.org
Services:  Care Management, Chores & Cleaning, Companions, CWOCN, Homemaking, Hospice, Intravenous Therapy, Maternal & Child Support, Medical Social Work, Medication Management, Nursing, Nutritionist, Occupational Therapy, Palliative Care, Pain Management, Pediatric Nursing, Personal Care/Home Health Aides, Physical Therapy, Private Duty Nursing, Speech & Language Therapy, Telehealth Monitoring
Description:  Medicare Certified, Private Care. Joint Commission Accredited. ANCC Magnet Designation. Other services include oncology, infusion, wound, and diabetes care.

Home Care Assistance
445 Washington St., Wellesley, MA 02482
Phone:  (781) 239-0060      Fax:  (781) 239-9612
Email:  mass@homecareassistance.com
Website:  www.homecareassistancemassachusetts.com
Services:  Alzheimer’s/Dementia Care, Appointment Escorts, Care Management, Chores & Cleaning, Companions, Homemaking, Hospice, Live-in Aides, Personal Care/Home Health Aides, Private Duty Nursing
Description:  Private Care. Specializes in live-in care w/staff available 24/7. Our staff is bonded, insured, and rigorously screened. No contract or deposit required; use us only as long as you are satisfied. Serves all of MA.
Branches:  Hyannis: 540 Main St., Ste. 14, (508) 790-4663
**Home Instead Senior Care - Cape Cod**  
125 Route 6A, Sandwich, MA 02563  
Phone: (877) 257-3124  
Fax: (774) 413-5652  
Email: joe.bazzinotti@homeinstead.com  
Website: www.homeinstead.com/capecod  
Services: Alzheimer’s/Dementia Care, Appointment Escorts, Chores & Cleaning, Companions, Homemaking, Personal Care/Home Health Aides, Transportation  
Description: *Private Care*. Providing compassionate, trained, screened, bonded, & insured caregivers to Cape seniors since 1998. Works w/hospice & palliative care. Personal care, companions, med reminders, & respite up to 24/7.

**Home Instead Senior Care Hearthside, Inc**  
386 W. Main St., Ste. 14, Northborough, MA 01532  
Phone: (508) 393-8338  
Fax: (508) 393-2730  
Email: laurie.bender@homeinstead.com  
Website: www.homeinstead.com/151  
Services: Alzheimer’s/Dementia Care, Appointment Escorts, Chores & Cleaning, Companions, Homemaking, Personal Care/Home Health Aides  
Branches: Natick: 209 W. Central St., (508) 647-3773

**Home Instead Senior Care of Northern Bristol County**  
555 Pleasant St., Ste. 104, Attleboro, MA 02703  
Phone: (508) 222-0800  
Fax: (508) 222-4477  
Email: dnichols@homeinstead.com  
Website: www.homeinstead.com/590  
Services: Alzheimer’s/Dementia Care, Appointment Escorts, Chores & Cleaning, Companions, Homemaking, Personal Care/Home Health Aides, Personal Emergency Response Systems, Transportation  
Description: *Private Care*. Providing quality home care in Attleboro and surrounding communities since 2005.
Home Instead Senior Care of Norwell
427C Washington St., Norwell, MA 02061
Phone: (781) 878-2994    Fax: (781) 878-0047
Email: toddkanderson78@gmail.com
Website: www.homeinstead.com/475
Services: Alzheimer’s/Dementia Care, Appointment Escorts, Care Management, Chores & Cleaning, Companions, Homemaking, Hospice, Live-in Aides, Personal Care/Home Health Aides
Description: Private Care. Provides a broad continuum of care from safety and supervision, all the way to RN supervision and detailed plans of care. Screened, trained, bonded, and insured caregivers help you age in place.

Home Instead Senior Care of Norwood
12 Carnegie Row, Norwood, MA 02062
Phone: (781) 352-4660    Fax: (781) 352-4664
Email: val.uzoma@gmail.com
Website: www.homeinstead.com/704
Services: Alzheimer’s/Dementia Care, Appointment Escorts, Care Management, Chores & Cleaning, Companions, Home Modification, Homemaking, Hospice, Live-in Aides, Personal Care/Home Health Aides, Transportation
Description: Private Care. Changing the face of aging by providing personalized homecare services for our clients for a few hours a week or 24 hours a day. To us, it is personal.

Home Instead Senior Care of the South Shore
31 Schoosett St., Ste. 504, Pembroke, MA 02359
Phone: (781) 924-5694    Fax: (781) 924-5698
Email: mary.worthington@homeinstead.com
Website: www.homeinstead.com/777
Services: Alzheimer’s/Dementia Care, Appointment Escorts, Chores & Cleaning, Companions, Homemaking, Personal Care/Home Health Aides, Transportation
Description: Private Care. Providing quality home care for seniors throughout the South Shore.
Home Instead Senior Care of Waltham
440 Totten Pond Rd., Waltham, MA 02451

Phone: (866) 969-0200  Fax: (978) 964-0529
Email: cjenkins@homeinstead.com
Website: www.homeinstead.com/398
Services: Alzheimer’s/Dementia Care, Appointment Escorts, Chores & Cleaning, Companions, Homemaking, Personal Care/Home Health Aides, Personal Emergency Response Systems
Description: Private Care. A mid-sized agency with approximately 65 employees including an RN, CNAs, home health aides, and companions. Client families have on-line access to verify services are being delivered.

Home Resources, Inc.
84 Rogers St., Dartmouth, MA 02748

Phone: (508) 999-0878  Fax: (508) 994-4313
Email: ehanks@egmcare.com
Website: www.elderservices.com
Services: Adult Day Health, Alzheimer’s/Dementia Care, Appointment Escorts, Chores & Cleaning, Companions, Homemaking, Medication Management, Nursing, Personal Care/Home Health Aides, Staffing
Description: Private Care. Associated with health group providers.
Branches: Milford: 10 Seena Heller Way, (508) 482-7292

HouseWorks, LLC
One Gateway Ctr., Ste. 902, Newton, MA 02458

Phone: (617) 928-1010  Fax: (617) 244-8256
Email: acohen@house-works.com
Website: www.house-works.com
Services: Alzheimer’s/Dementia Care, Companions, Home Modification, Live-in Aides, Personal Care/Home Health Aides
Description: Private Care. Founded in 1998. Dedicated to helping seniors live where and how they want. Committed to providing the best home care possible. Available anytime 24/7 and can fill same-day and last-minute requests.
Branches: Westboro: 129 E Main St., Ste. 132, (508) 366-1453
Humana At Home, Inc.
75 Second Ave., Needham, MA 02494

Phone: (781) 444-1199    Fax: (781) 444-1178
Email: kgoss1@humana.com
Website: www.seniorbridge.com


Description: Private Care. Caring at home for people with complex, chronic medical, or cognitive conditions requiring the right skill-set and on-going professional oversight.

Integra Home Health Agency
200 North Main St., Ste. 1203, East Longmeadow, MA 01028

Phone: (413) 224-1912    Fax: (413) 224-1915
Email: emily@integrahomehealth.com
Website: www.integrahomehealth.com

Services: Alzheimer’s/Dementia Care, Appointment Escorts, Care Management, Chores & Cleaning, Companions, Homemaking, Live-in Aides, Medication Management, Nursing, Personal Care/Home Health Aides, Staffing, Transportation

Description: Private Care. CHAP Accredited. A full-service agency that is family-owned and operated with a professional care team that provides care to fit your individual needs 24 hrs day, 7 days week.

Love My Care Home Health Services, LLC
68 South St., #31, New Bedford, MA 02740

Phone: (774) 400-7205
Email: info@lovemycarehomehealthservices.com
Website: www.lovemycarehomehealthservices.com

Services: Alzheimer’s/Dementia Care, Chores & Cleaning, Companions, Homemaking, Hospice, Personal Care/Home Health Aides, Transportation

Description: Private Care. An independent, non-medical, home healthcare aide service provider. Assists individuals and families in the Bristol & Plymouth County areas.
Mavencare
745 Atlantic Ave., Ste. 209, Boston, MA 02111
Phone: (800) 856-2836
Email: adam@mavencare.com
Website: www.mavencare.com
Services: Adult Day Health, Alzheimer’s/Dementia Care, Appointment Escorts, Care Management, Chores & Cleaning, Companions, Homemaking, Hospice, Live-in Aides, Medication Management, Nursing, Palliative Care, Pain Management, Personal Care/Home Health Aides, Private Duty Nursing, Transportation
Description: Private Care. Provides superior care to seniors who prefer to age in the comfort of their own homes. Services are personalized for each client, ranging from companionship to hospital-quality care at home.

MeetCareGivers
124 Vernon St, Newton, MA 02466
Phone: (888) 541-1136 Fax: (617) 249-0978
Email: florence@meetcaregivers.com
Website: www.meetcaregivers.com
Services: Alzheimer’s/Dementia Care, Appointment Escorts, Care Management, Chores & Cleaning, Companions, Homemaking, Live-in Aides, Personal Care/Home Health Aides, Transportation
Description: Private Care. A home care company that connects families with qualified caregivers for their loved ones. We also have a family tracking system that helps families track and coordinate the care of their loved ones.

Minute Women Home Care
238 Bedford St., #7, Lexington, MA 02420
Phone: (844) 237-8227 Fax: (781) 861-7721
Email: caregiving@mwhomecare.com
Website: www.mwhomecare.com
Services: Alzheimer’s/Dementia Care, Appointment Escorts, Chores & Cleaning, Companions, Homemaking, Live-in Aides, Medication Management, Nursing, Personal Care/Home Health Aides, Private Duty Nursing, Staffing, Transportation
Description: Private Care. Since 1969, has provided home health services for those who wish to age in their homes. As a family-owned company, we can provide our customized services anywhere in Massachusetts.
Nationwide Home Care Services
112 Central Ave., Medford, MA 02155

Phone: (781) 219-9491        Fax: (781) 396-2017
Email: nationwidehomecareservices@yahoo.com
Website: www.nationwidehcs.org
Services: Alzheimer’s/Dementia Care, Appointment Escorts, Chores & Cleaning, Companions, Homemaking, Hospice, Live-in Aides, Personal Care/Home Health Aides

Description: **Private Care.** A local non-medical home care agency built on integrity, love, kindness, and compassion. Customized care plans. Services available in English, Haitian Creole, Spanish, and French.

New Outlook Homecare, LLC
252 Washington St., Westwood, MA 02090

Phone: (781) 686-1053        Fax: (781) 686-1889
Email: lovingcare@newoutlookhomecare.com
Website: www.newoutlookhomecare.com
Services: Alzheimer’s/Dementia Care, Appointment Escorts, Care Management, Chores & Cleaning, Companions, Homemaking, Hospice, Live-in Aides, Maternal & Child Support, Medication Management, Pediatric Nursing, Personal Care/Home Health Aides, Staffing, Transportation

Description: **Private Care.** Built on a foundation of care and respect for the elderly. We make the golden years as comfortable and enjoyable as possible.

Northeast Clinical Services, Inc.
1 Southside Rd., Danvers, MA 01923

Phone: (978) 646-5200        Fax: (978) 560-1402
Email: jplourde@ne-arc.org
Website: www.northeastclinicalservices.org
Services: Intravenous Therapy, Maternal & Child Support, Medical Social Work, Medication Management, Nursing, Nutritionist, Occupational Therapy, Pain Management, Pediatric Nursing, Personal Care/Home Health Aides, Physical Therapy, Private Duty Nursing, Speech & Language Therapy

Description: **Medicare Certified, Private Care.** Specializes in continuous care nursing to medically complex and fragile children and adults. Services delivered with care and compassion, patient/family centered, and coordinated with other providers.

Branches: Dedham: 3 Allied Drive, Ste. 303, (781) 381-5404
NVNA Works
120 Longwater Dr., Norwell, MA 02061
Phone: (781) 871-1040 Fax: (339) 788-9247
Email: ccampea@nvna.org
Website: www.nvna.org
Services: Care Management, CWOCN, Hospice, Intravenous Therapy, Medical Social Work, Medication Management, Nursing, Nutritionist, Occupational Therapy, Palliative Care, Pain Management, Personal Care/Home Health Aides, Physical Therapy, Private Duty Nursing, Speech & Language Therapy, Telehealth Monitoring
Description: Medicare Certified, Private Care. Also provides bereavement & brain aneurysm support groups, cert. diabetes educators, cert. wound specialists, geriatric care mgmt., & falls prevention.
Branches: Plymouth: 1 Village Green North., Ste 123 (781) 659-2342

Overlook Visiting Nurse Association, Inc.
88 Masonic Home Rd., Charlton, MA 01507
Phone: (800) 990-7642 Fax: (888) 978-9808
Email: info@overlook-vna.org
Website: www.overlook-vna.org
Services: Care Management, Chores & Cleaning, Companions, Homemaking, Hospice, Intravenous Therapy, Medical Social Work, Medication Management, Nursing, Occupational Therapy, Pain Management, Personal Care/Home Health Aides, Physical Therapy, Private Duty Nursing, Speech & Language Therapy, Telehealth Monitoring
Description: Medicare Certified, Private Care. Joint Commission Accredited. A non-profit home care agency. Our mission is to provide home health services across the continuum, with emphasis on health and well-being, one individual at a time.
Branches: New Bedford: 1 Welby Rd., (800) 990-7642
Sunderland: 267 Amherst Rd., Ste. 2B, (800) 990-7642
**Patient Care Solutions LLC**  
330 Lynnway, Ste. 208, Lynn, MA 01901  
**Phone:** (781) 595-0311  
**Fax:** (781) 595-2356  
**Email:** mdede@mypcshomecare.net  
**Website:** www.pcs-homecare.net  
**Services:** Alzheimer’s/Dementia Care, Appointment Escorts, Care Management, Chores & Cleaning, Companions, Homemaking, Medical Social Work, Medication Management, Nursing, Occupational Therapy, Personal Care/Home Health Aides, Physical Therapy, Private Duty Nursing, Psychiatric Nursing, Speech & Language Therapy, Transportation  
**Description:** **Medicare Certified, Private Care.** CHAP Accredited. A home health agency founded on the principle of providing holistic nursing solutions to patients in the home setting.

**Professional Nurse & Home Care of Cape Cod, Inc.**  
PO Box 1278, East Dennis, MA 02641  
**Phone:** (508) 385-1855  
**Fax:** (508) 385-1856  
**Email:** ermassa@yahoo.com  
**Website:** www.pnhccc.com  
**Services:** Homemaking, Medication Management, Nursing, Personal Care/Home Health Aides, Private Duty Nursing  
**Description:** **Private Care.** An agency for elders in a home setting.

**Royale Care, Inc.**  
330 SW Cutoff, Ste. 102, Worcester, MA 01604  
**Phone:** (508) 926-8848  
**Fax:** (508) 926-8858  
**Email:** rndille@royalecareinc.com  
**Website:** www.royalecareinc.com  
**Services:** Alzheimer’s/Dementia Care, Care Management, Chores & Cleaning, Companions, Homemaking, Live-in Aides, Medication Management, Nursing, Occupational Therapy, Personal Care/Home Health Aides, Physical Therapy, Private Duty Nursing, Speech & Language Therapy  
**Description:** **Medicare Certified, Private Care.** CHAP Accredited. A for-profit home health care corporation operated by professionals with over 24 years’ home health experience. Also a provider of adult foster care services.
RSSI Home Care
29 Craft St. Ste 260, Newton, MA 02458
Phone: (888) 333-2481 Fax: (617) 789-5750
Email: rssihomecare@mhpi.net
Website: www.mhpi.net
Services: Appointment Escorts, Companions, Homemaking, Personal Care/Home Health Aides
Description: **Private Care.** Promoting the ability of the elderly and disabled to remain in the community through the provision of high-quality home care services that support their dignity and sustain living independently.
Branches: Chelsea: 100 Bellingham St., (617) 884-6333
Spencer: 195 Main St., (774) 745-7446

Seraphic Springs Healthcare
425 Western Ave., Lynn, MA 01904
Phone: (800) 777-3595 Fax: (978) 745-5605
Email: tola@seraphicsprings.com
Website: www.seraphicsprings.com
Services: Alzheimer’s/Dementia Care, Companions, Homemaking, Live-in Aides, Nursing, Occupational Therapy, Pediatric Nursing, Personal Care/Home Health Aides, Physical Therapy, Private Duty Nursing
Description: **Medicare Certified, Private Care.** Provides quality, compassionate, cost-effective, complete, and patient-centered care. Specializes in direct care in the home to people who would otherwise require in-patient or institutional care.
Branches: Leominster: 435 Lancaster St., (978) 745-5604
Milford: 258 Main St., Ste. 115, (508) 634-2401
Roslindale: 4196 Washington St., (617) 409-2323
Spencer: 152 Main St., Ste. 6, (508) 434-4220
Steward Home Care
30 Perwal St., Westwood, MA 02090
Phone: (781) 551-5700 Fax: (781) 769-8922
Email: brian.swartz@steward.org
Website: www.steward.org
Services: Care Management, Companions, CWOCN, Homemaking, Hospice, Intravenous Therapy, Medical Social Work, Medication Management, Nursing, Occupational Therapy, Personal Care/Home Health Aides, Physical Therapy, Private Duty Nursing, Speech & Language Therapy, Telehealth Monitoring
Description: Medicare Certified, Private Care. Joint Commission Accredited. Diabetes, CHF, COPD, palliative care, acute joint replacement, and geriatric care management specialists.
Branches: Fall River: 275 Martine St., #109, (508) 235-5312
Methuen: 421 Merrimack St., (978) 691-8800

Suburban Home Health Care, Inc.
1050 Commonwealth Ave., Boston, MA 02215
Phone: (617) 264-7100 Fax: (617) 264-7188
Email: jmarra@shhcs.com
Website: www.suburbanhomehealthcare.com
Services: Care Management, Companions, CWOCN, Homemaking, Intravenous Therapy, Medical Social Work, Medication Management, Nursing, Occupational Therapy, Personal Care/Home Health Aides, Physical Therapy, Psychiatric Nursing, Speech & Language Therapy, Telehealth Monitoring
Description: Medicare Certified, Private Care. Bilingual staff available (Cantonese, Mandarin, Bulgarian, Vietnamese, Spanish, Portugu., Russian, Polish, Hebrew, German, Cape Verdian, Albanian, & Fr. Creole).

T.L. Connections, Inc.
100 Trade Center, Ste. 625, Woburn, MA 01801
Phone: (781) 932-0759 Fax: (781) 932-0797
Email: office@tlconnectionsinc.com
Website: www.tlconnectionsinc.com
Services: Intravenous Therapy
Description: Private Care. Skilled nursing to provide infusion therapy services in the home setting for clients ranging from infants through geriatrics.
**TLC Home Health Care Services, Inc.**  
6 Main St., Ste. 1, Hyannis, MA 02601  
**Phone:** (508) 775-3042  
**Fax:** (508) 775-6042  
**Email:** kctendercare@comcast.net  
**Website:** www.tlchomehealthcare.org  
**Services:** Alzheimer’s/Dementia Care, Appointment Escorts, Care Management, Chores & Cleaning, Companions, Homemaking, Hospice, Medication Management, Nursing, Palliative Care, Personal Care/Home Health Aides, Private Duty Nursing, Transportation  
**Description:** *Private Care.* Our goal is to provide home health care services to our clients that will enable them to feel secure while enhancing their well being, dignity, and quality of life.

**Tribute Home Care**  
24 Cambridge St., 2nd Fl., Charlestown, MA 02129  
**Phone:** (617) 517-5400  
**Fax:** (617) 517-5454  
**Email:** info@tributehomecare.com  
**Website:** www.tributehomecare.com  
**Services:** Alzheimer's/Dementia Care, Appointment Escorts, Companions, Live-in Aides, Personal Care/Home Health Aides  
**Description:** *Private Care.* When caregivers are inspired, equipped, and celebrated, their relationships with clients can be deep, even transforming. We want to share that with you.

**Visiting Angels of Cape Cod**  
915 Route 28, Harwich, MA 02645  
**Phone:** (877) 528-0111  
**Fax:** (508) 432-7111  
**Email:** ngordon@visitingangels.com  
**Website:** www.visitingangels.com/capecod  
**Services:** Alzheimer's/Dementia Care, Appointment Escorts, Chores & Cleaning, Companions, Homemaking, Live-in Aides, Personal Care/Home Health Aides, Private Duty Nursing, Transportation  
**Description:** *Private Care.* Committed to providing competent, compassionate, professional home care for seniors. We hire only experienced caregivers and run a comprehensive background screening. Clients choose their caregivers.
Visiting Angels of Newton and Canton
1254 Chestnut St., Newton, MA 02464

Phone: (617) 795-2727 Fax: (617) 244-0260
Email: Julie@bostonareaangels.com
Website: www.visitingangels.com/newton
Services: Alzheimer's/Dementia Care, Companions, Homemaking, Live-in Aides, Personal Care/Home Health Aides, Transportation
Description: Private Care. Specialized dementia care; homemaking, personal care, mobility assistance, medication reminders, errands & transportation, hospice support; live-in or hourly.
Branches: Canton: (781) 828-9200

Visiting Nurse & Community Care
37 Broadway., Ste. 2, Arlington, MA 02474

Phone: (781) 396-2633 Fax: (781) 391-9877
Email: info@thevisitingnurses.com
Website: www.thevisitingnurses.com
Services: Alzheimer's/Dementia Care, Appointment Escorts, Care Management, Chores & Cleaning, Companions, CWOCN, Homemaking, Hospice, Intravenous Therapy, Medical Social Work, Medication Management, Nursing, Occupational Therapy, Palliative Care, Pain Management, Personal Care/Home Health Aides, Physical Therapy, Private Duty Nursing, Speech & Language Therapy, Staffing, Telehealth Monitoring, Transportation
Description: Medicare Certified, Private Care. CHAP Accredited. A non-profit providing home health care & community health programs for more than a century in Greater Boston, consistently delivering high-quality, compassionate care & responsive customer service.

Vitra Health, Inc.
150 Wood Rd., Ste. 201, Braintree, MA 02184

Phone: (508) 297-2022 Fax: (508) 689-7848
Email: info@vitrahealth.com
Website: www.vitrahealth.com
Services: Alzheimer's/Dementia Care, Care Management, Chores & Cleaning, Companions, Homemaking, Live-in Aides, Medical Social Work, Personal Care/Home Health Aides
Description: Private Care. Creates a safe and caring environment for all of our clients by bringing the human connection back to home health care.
Branches: Taunton: 152 Dean St., Bldg 2, Unit 8, (508) 297-2022
For Safe, Professional, and Compassionate Care

Think Home Care!

[Logo]

HOME CARE ALLIANCE
of MASSACHUSETTS

www.thinkhomecare.org
The Agency Advantage

Many families ask why they should work with a home care agency rather than hiring a nurse or aide themselves. The answer is that agencies provide significant benefits over direct hires in the areas that matter the most to those receiving care.

**Employer Obligations:** By hiring an aide or nurse directly, you take on the legal responsibilities of an employer, including payroll taxes, workers’ compensation, and unemployment insurance. Working with an agency alleviates you of these responsibilities.

**Peace of Mind:** Agencies are required to conduct criminal background checks and have access to comprehensive data generally unavailable to the public.

**Security & Contingency:** Agencies are required to carry various forms of insurance — such as workers’ compensation and liability — to protect you. Additionally, an agency can quickly provide a replacement if your aide or nurse is sick, injured, or changes jobs.

**Training & Supervision:** Agencies have resources to ensure their workers are thoroughly trained in every service they perform, including infection control, falls prevention, emergency preparation, and personal care tasks.

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