The 2013 Guide to Private Home Care Services
A Directory of Private Home Care Agencies in Massachusetts

Home Care. Making Life Easier.

Home Care Alliance of Massachusetts
www.thinkhomecare.org
Think Home Care!

Many people find they need help maintaining their independence in their later years. Though families and friends are often the first source of assistance, additional help is sometimes necessary. When that happens, your local home care agency can be a true ally.

On any given day, home care agencies help tens of thousands of Bay Staters live safely – and better – at home. They accomplish this with a compassionate, professional approach that supports family and friends, respects patients’ wishes and privacy, and increases independence and safety.

Though health insurance and public programs like Medicare often pay for home care following hospitalizations or during acute illnesses, they do not typically cover chronic or supportive home care services. Private Duty home care agencies, however, specialize in these situations.

The Home Care Alliance of Massachusetts – a nonprofit association of home care providers – has designed this guide to help you understand the range of services available from private agencies and to choose the one that best suits your needs. To learn more about the Alliance, visit us at www.thinkhomecare.org.
**First: Understand What Home Care Is**

“Home care” encompasses a wide array of services but – at its core – involves aides, therapists, and nurses providing assistance and care in a client’s residence. Depending on the situation, a person may need help around-the-clock, once a day, or for just a few hours a week.

For instance, some people use home care briefly to recover from an injury or a hospitalization. Others use it to supplement services from assisted living or retirement communities. Still others use it to remain healthy and independent at home, despite chronic illness or the gradual diminishment of capabilities that come with aging.

In all of these situations, good home care recognizes that each client requires an individualized care plan; services vary, but the objective is always to support independence and allow you to remain at home.

**Second: Understand The Agency Advantage**

After deciding that home care is the right option for them, many people ask why they should contract with an agency rather than hire an aide or nurse directly. The truth is that home care agencies provide significant benefits over direct hires in the areas that matter most to families:

- **Employer Obligations**: By hiring an aide or nurse directly, you take on the legal responsibilities of an employer, including paying payroll taxes, workers compensation, and unemployment insurance. Working with an agency alleviates you of these responsibilities.

- **Peace-of-Mind**: The only background checks that come with a direct hire are those you conduct yourself. Home care agencies are required to conduct criminal background checks and screen their employees.

- **Security & Contingency**: If your direct hire harms you, you’re on your own. In contrast, home care agencies are required to carry various forms of insurance to protect you. They can also quickly provide a replacement if your aide or nurse is sick, injured, or changes jobs.

- **Training & Supervision**: As with background checks, you’re responsible for training and supervising your direct hire. Agencies, however, have the experience, knowledge, and resources to ensure their workers are thoroughly trained in all services they perform, including safe infection control, falls prevention, emergency preparation, and personal care tasks.
Third: Assess Your Needs

Before looking for an agency, you should determine what kind of care you need. Do you need skilled care provided by a registered nurse? How about hands-on personal care services, such as help with bathing and dressing? Are there cognitive or mental health issues that need to be addressed? Does your home need to be made safer and more accessible? How often – and for how long – do you expect to need care?

Home care agencies have staff with expertise in assessing client needs and developing plans of care, usually at no charge. These professionals can also help you negotiate the maze of care resources and effectively communicate your needs to physicians, hospital staff, and nursing home managers. They can also help emotionally resistant clients understand and accept services.

Depending on the scope of need, you may also want to work with an independent Geriatric Care Manager (GCM). These trained professionals – most often nurses or social workers – can help assess needs, find resources, and monitor services. Some agencies have GCMs on staff or have established relationship with reputable GCMs in their communities. You can find a list of GCMs at www.gcmnewengland.org.

The state’s Aging Service Access Point (ASAP) network is also a good resource. ASAPs are publicly-funded, local agencies that provide information and referrals for a range of elder services. You can find the ASAP nearest you by calling (800) AGE-INFO or visiting www.800ageinfo.com.

Fourth: Explore Payment Options

The simplest way to pay for home care is to do so privately; i.e., directly, as you would for any other service. This affordable option gives you greater control over your care than you would having to coordinate with either government or insurance companies. All of the agencies listed in this directory accept private payment and will work with you to coordinate arrangements and billing.

However, government programs and private insurance will pay for home care under specific circumstances:

Medicare covers home care when the client 1) cannot leave home without physical assistance, 2) is under a physician’s care, and 3) requires skilled nursing or therapy services. The state Medicaid program covers home health under similar requirements.

The Massachusetts Home Care program provides state-funded,
non-medical services to elders and disabled individuals who meet certain financial guidelines. These supportive services enable frail elders to remain in their homes and target those at risk of needing nursing home care. They can be accessed locally through one of the Aging Service Access Points (ASAPs) mentioned earlier by calling (800) AGE-INFO.

**Commercial health insurance** policies typically cover some home care services when a person is recovering from surgery or illness, though benefits vary from plan to plan and there is usually a cost-sharing provision. Check with your insurer’s customer service department to get details on coverage requirements, benefits, co-payments, and deductibles.

**Long-term care insurance** policies almost always cover home care services as an alternative to nursing homes. The home care benefits under these policies are usually capped at a certain dollar level per day, week, or month. Home care benefits vary greatly among plans, so check your policy.

**Fifth: Know about Agency Accreditation**

Unlike most states, Massachusetts does not offer a specific license for private pay home care agencies. Since 2010, however, the Alliance has offered an Accreditation program with similar standards to licensure in most other states, both to establish quality standards within the industry, and to help consumers make informed choices.

The program includes fifteen standards relating to: client rights, privacy, and complaint procedures; protections against abuse; fair employment practices; caregiver background screening; competency, training and supervision; insurance coverage; and compliance with all applicable federal, state & local laws.

To become Accredited, agencies must present documentation to the Alliance; these documents are then carefully reviewed by Alliance staff for proof of compliance. Accreditation is only awarded to agencies that meet or exceed all fifteen standards.

Accreditation is not the only indicator of an agency’s competence. All Medicare certified agencies, for instance, have met strict standards established by the federal government. Organizations such as JCAHO and CHAP also offer certifications to home care agencies.

To learn more, visit [www.thinkhomecare.org/accreditation](http://www.thinkhomecare.org/accreditation).
Sixth: Find & Interview Agencies

To begin your search, flip to this directory’s County-by-County Cross Reference, which begins on page 77 and find the county you’re looking for care in. If you’re looking for an agency that is either Medicare Certified or Alliance Accredited, look for the indication immediately to the right of each company’s name. Then, use the page references to look through all the agencies that service that county; pay close attention to the kinds of services they offer, and to whether or not they are Medicare Certified or Alliance Accredited. You might also want to check their websites and consult with your physician or hospital.

Once you’ve narrowed your search, take the time to interview these agencies over the telephone. Any agency listed in this guide should be able to answer all of the following questions:

- **Has the agency been reviewed by an independent organization, such as Mass Dept. of Health, JCAHO, CHAP or the Home Care Alliance of Massachusetts? If so, will they provide you with evidence of their accreditation/certification from that organization?**

- **Does the agency have literature describing its services, fees, and billing process? If so, will they send you copies?**

- **Does the agency work with the client and family to develop a written plan of care or service contract? If so, how often is it updated?**

- **Does the agency directly employ its workers, or are they considered independent contractors? (They should be directly employed).**

- **Does the agency pay workers’ compensation insurance and payroll taxes for its workers?**

- **Does the agency provide a written explanation of client & family rights?**

- **Does the agency educate family members about the care they provide?**

- **Are agency caregivers and supervisors – including backup caregivers – available 24 hours a day, 7 days a week?**

- **How does the agency investigate complaints and/or resolve conflicts between agency staff and clients?**

- **Does the agency have professional & general liability insurance?**

- **Will the agency provide a list of references?**
For More Information

Additional information about home care is available on the Home Care Alliance of Massachusetts website, www.thinkhomecare.org. Visit our Publications store to order additional copies of our directories, or research our members using the Find an Agency Feature. You may also follow us on Twitter at @thinkhomecare, on our blog at www.thinkhomecare.wordpress.com, as well as on other social media platforms.

Our staff is available from 9:00 AM - 5:00 PM, Mondays through Fridays at (800) 332-3500.
ABC Home Healthcare Professionals
233 Albion St., Wakefield, MA, 01880

Primary Ph: (781) 245-1880
Primary Fx: (781) 245-3280

Email: info@abchhp.com
Website: www.abchhp.com

Accepts LTC Insurance: Yes  Min. Visit Length: 1 (hrs)

Services: Care Management, Chores & Cleaning, Companions, Home Modification, Homemaking, Hospice, Live-in Aides, Medication Management, Nursing, Personal Care/Home Health Aides, Private Duty Nursing, Staffing

Descript: **Alliance Accredited, Private Care.** Health aide and nursing service provided for 1 to 24 hours, in client’s home, assisted living facility, nursing home, or hospital. Private pay, veterans benefit and long term care insurance accepted.

Branches: Gloucester: 281 East Main St. (978) 281-1001

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Acclaim Home Health Care
120 Stafford Street, Ste. 206, Worcester, MA, 01603

Primary Ph: (508) 459-6937
Primary Fx: (508) 459-4154  Referral Fx: (508) 459-4154

Email: cnacclaim@msn.com
Website: www.acclaimworcester.com

Accepts LTC Insurance: Yes  Min. Visit Length: 1 (hrs)

Services: Companions, Medical Social Work, Nursing, Occupational Therapy, Personal Care/Home Health Aides, Physical Therapy, Speech & Language Therapy

Descript: **Medicare Certified, Private Care.** Clinician owned and run home care agency, with culturally competent staff providing the highest standards of quality care. Primary Nursing module, Strong Therapy. Services available without delay.
Ace Medical Services
61 Harvard St., Ste. 108, Worcester, MA, 01609

Primary Ph: (508) 792-3800
Primary Fx: (508) 792-3803

Email: info@acemedservices.com
Website: www.acemedservices.com

Accepts LTC Insurance: Yes  Min. Visit Length: 1 (hrs)

Services: Appointment Escorts, Care Management, Chores & Cleaning, Companions, Homemaking, Intravenous Therapy, Live-in Aides, Medical Social Work, Medication Management, Nursing, Occupational Therapy, Personal Care/Home Health Aides, Physical Therapy, Private Duty Nursing, Psychiatric Nursing, Speech & Language Therapy

Descript: Private Care. CHAP Accred. A team of professionals providing the highest quality home health care services to improve the lives of the elderly and disabled, promising the philosophy of independent living.

All At Home Healthcare, LLC
320 Washington St., Brighton, MA, 02135

Primary Ph: (617) 782-9900
Primary Fx: (617) 782-9800

Email: gblownds@gmail.com
Website: www.allathomehc.com

Accepts LTC Insurance: Yes  Min. Visit Length: 2 (hrs)

Services: Homemaking, Personal Care/Home Health Aides

Descript: Private Care. Our home care services are designed to restore acutely ill, convalescing, disabled, and frail persons to their full potential in order to attain maximum independence and remain at home.
All Care Resources, Inc.
(All Care VNA & Hospice)
210 Market St., Lynn, MA, 01901

Primary Ph: (781) 586-1610  Referral Ph: (888) 801-8084
Primary Fx: (781) 586-1634
Email: bdean@allcare.org
Website: www.allcare.org
Accepts LTC Insurance: Yes  Min. Visit Length: 2 (hrs)


Descript: **Alliance Accredited, Private Care.** A private-duty home care agency that offers a full range of services that help people of all ages remain in the community safely with maximum levels of independency and self-sufficiency.

Branches: North Andover: 200 Sutton St., (978) 794-1138

Always Best Care
68 Leonard St., Belmont, MA, 02478

Primary Ph: (617) 489-9000
Primary Fx: (617) 848-3766
Email: david@alwaysbestcareboston.com
Website: www.alwaysbestcareboston.com
Accepts LTC Insurance: No  Min. Visit Length: 1 (hrs)

Services: Alzheimer's/Dementia Care, Appointment Escorts, Chores & Cleaning, Companions, Homemaking, Live-in Aides, Personal Care/Home Health Aides, Staffing, Transportation

Descript: **Private Care.** Experienced and compassionate caregivers providing personal care, transportation, and homemaker services in the greater Boston area.
Always Here Home Care, Inc.
264 Beacon St., Ste. 301, Boston, MA, 02116

Primary Ph: (617) 933-8884  Referral Ph: (877) 933-8884
Primary Fx: (617) 206-9566

Email: bpalmer@alwaysherehomecare.com
Website: www.alwaysherehomecare.com

Accepts LTC Insurance: Yes  Min. Visit Length: 4 (hrs)

Services: Alzheimer’s/Dementia Care, Appointment Escorts, Care Management, Chores & Cleaning, Companions, Homemaking, Hospice, Live-in Aides, Medication Management, Personal Care/Home Health Aides, Transportation

Descript: Private Care. Our MISSION is to provide compassionate, reliable, and affordable care – specially tailored for each client – allowing you or your loved one to live comfortably at home or an assisted living facility.

AmeriCare At Home, Inc.
809 Turnpike St., North Andover, MA, 01845

Primary Ph: (978) 685-5700  Referral Ph: (800) 601-3562
Primary Fx: (978) 685-8544  Referral Fx: (774) 670-1098

Email: wjohnson@americareinc.com
Website: www.americareinc.com

Accepts LTC Insurance: Yes  Min. Visit Length: 2 (hrs)

Services: Appointment Escorts, Companions, Homemaking, Live-in Aides, Medical Social Work, Medication Management, Nursing, Occupational Therapy, Personal Care/Home Health Aides, Physical Therapy, Private Duty Nursing, Psychiatric Nursing, Speech & Language Therapy, Staffing

Descript: Medicare Certified, Private Care. Has provided the community with quality health professionals for nearly a generation. Providing the best possible outcome for our patients is our number one goal.

Branches: Shrewsbury: 415 Boston Trnpk, #100 508-421-6800
Waltham: 460 Totten Pond Rd. (781) 373-1113
Apex Healthcare Services, Inc.
1985 Main St., Ste. 208, Springfield, MA, 01103

Primary Ph: (413) 746-4663  Referral Ph: (877) 260-4663
Primary Fx: (413) 746-3902

Email: apexhealth01@verizon.net
Website: www.apexcares.com

Accepts LTC Insurance: Yes  Min. Visit Length: 1 (hrs)

Services: Alzheimer’s/Dementia Care, Appointment Escorts, Chores & Cleaning, Companions, Homemaking, Medication Management, Nursing, Personal Care/Home Health Aides, Private Duty Nursing, Transportation

Descript: Private Care. 1 hr bath to 24 hour care. Provides personal care, respite care, bathing, light housekeeping, laundry, transportation, and shopping. Overseen by an RN 24/7. Accepts long term care and VA clients.

Assisted Daily Living Inc.
2809 Post Road, Warwick, RI, 02886

Primary Ph: (401) 738-5470  Referral Ph: (800) 272-1116
Primary Fx: (401) 738-2366

Email: d.corey@assisteddailyliving.com
Website: www.assisteddailyliving.com

Accepts LTC Insurance: Yes  Min. Visit Length: None


Descript: Medicare Certified, Private Care. Provides skilled and unskilled services to patients throughout Rhode Island.
** Associated Home Care, Inc.  
1011 Osgood St., North Andover, MA, 01845  

Primary Ph: (978) 922-0745  
Primary Fx: (978) 682-6800  

Email:  miket@associatedhomecare.com  
Website:  www.associatedhomecare.com  

Accepts LTC Insurance: Yes  
Min. Visit Length: 2 (hrs)  

Services:  Alzheimer’s/Dementia Care, Appointment Escorts, Care Management, Chores & Cleaning, Companions, Home Modification, Homemaking, Live-in Aides, Medication Management, Nursing, Personal Care/Home Health Aides, Private Duty Nursing, Staffing, Transportation  

Descript:  Alliance Accredited, Private Care. Family owned & operated since 1991 & experienced in all aspects of home care. Provides qualified, reliable care to keep loved ones home as safe & comfortable as possible. Also offers grocery service.  

Branches: Marblehead: 51 Atlantic Ave., (781) 309-5333  
Burlington: 99 S. Bedford St., (781) 222-5501  
Beverly: 495 Cabot St., (978) 922-0745  

** At Home Elder Care Inc.  
29 Central Ave., Milton, MA, 02186  

Primary Ph: (617) 698-9500  
Referral Ph: (781) 843-7151  
Primary Fx: (617) 698-6164  
Referral Fx: (781) 356-0152  

Email:  pat@athomeeldercareinc.com  
Website:  www.athomeeldercareinc.com  

Accepts LTC Insurance: Yes  
Min. Visit Length: 4 (hrs)  

Services:  Alzheimer's/Dementia Care, Appointment Escorts, Care Management, Chores & Cleaning, Companions, CWOCN, Homemaking, Live-in Aides, Medication Management, Nutritionist, Pain/Palliative Care, Personal Care/Home Health Aides, Transportation  

Descript:  Alliance Accredited, Private Care. Our promise to give the best quality, compassionate care to our clients is something we take great pride in; and something you can count on day after day. Private pay & long term care ins. accepted.  

Braintree: 108 Armstrong Circle, (781) 843-7151
Aviv Homecare
240 Lynnfield St., Peabody, MA, 01960

Primary Ph: (978) 854-1860
Primary Fx: (978) 854-1862

Email: homecare@avivliving.org
Website: www.avivliving.org

Accepts LTC Insurance: Yes  Min. Visit Length: 1 (hrs)

Services: Alzheimer’s/Dementia Care, Appointment Escorts, Care Management, Chores & Cleaning, Companions, Homemaking, Hospice, Live-in Aides, Medication Management, Nursing, Personal Care/Home Health Aides, Private Duty Nursing, Staffing, Transportation

Descript: **Alliance Accredited, Private Care.** Aviv Homecare provides the highest quality of care. Services include access to our unique Activities at Home Program that provides mental stimulation to clients in their own homes.

Ayah Caregivers for Homecare LLC
141 Fort Hill St., Hingham, MA, 02043

Primary Ph: (781) 875-1486  Referral Ph: (781) 740-1877
Primary Fx: (781) 740-2852

Email: ach@ayahcaregivers.com
Website: www.ayahcaregiver.com

Accepts LTC Insurance: Yes  Min. Visit Length: 3 (hrs)

Services: Alzheimer’s/Dementia Care, Appointment Escorts, Care Management, Chores & Cleaning, Companions, Homemaking, Hospice, Live-in Aides, Maternal & Child Health, Personal Care/Home Health Aides, Staffing

Descript: **Private Care.** Our goal is person-centered care to promote relationship with respect & dignity. We believe that competency provides care and safety to our Clients and clear and honest communication is the key to a long term relationship.
Bancroft Private Care, Inc. (Auburn VNA)
191 Pakachoag St., Auburn, MA, 01501

Primary Ph: (508) 791-8222
Primary Fx: (508) 791-0155

Email: kharmon@auburnvna.org
Website: www.avhn.org

Accepts LTC Insurance: Yes Min. Visit Length: 1 (hrs)


Descript: **Alliance Accredited, Private Care.** A private home care agency offering a wide variety of services that allows individuals to remain in their home and within the community.

Bay State Senior Care, Inc.
36 Washington St., Ste. 130, Wellesley, MA, 02481

Primary Ph: (781) 237-1978
Primary Fx: (781) 237-5929

Email: lbodem@baystateseniorcare.com
Website: www.baystateseniorcare.com

Accepts LTC Insurance: Yes Min. Visit Length: None

Services: Alzheimer’s/Dementia Care, Appointment Escorts, Chores & Cleaning, Companions, Homemaking, Live-in Aides, Personal Care/Home Health Aides, Personal Emergency Response Systems, Transportation

Descript: **Private Care.** Provides well-trained, compassionate caregivers who are carefully checked and screened to meet your specific needs for hourly and live-in care. Call “The Senior Care Experts.”
Bayada Assistive Care (Bayada Home Health)
750 Attucks Ln., Hyannis, MA, 02601

Primary Ph: (508) 778-8800  Referral Ph: (888) 778-5568
Primary Fx: (508) 778-6600

Email: mhixon@bayada.com
Website: www.bayada.com

Accepts LTC Insurance: Yes  Min. Visit Length: 2 (hrs)

Services: Alzheimer’s/Dementia Care, Appointment Escorts, Care Management, Chores & Cleaning, Companions, Homemaking, Medication Management, Nursing, Occupational Therapy, Personal Care/Home Health Aides, Physical Therapy, Private Duty Nursing, Transportation

Descrip: **Alliance Accredited, Private Care**. CHAP Accredited. Private car services available 2-24 hours a day.

Braintree: Falmouth: 80 Davis Straits #103A, (508) 540-0071
Plymouth: 385 Court St. #210 (508) 830-3904
Quincy: 300 Congress St. #404A., (617) 773-0012
Newton: 2000 Commonwealth Ave., (617) 332-7600
Worcester: 1 West Boylston St., (508) 853-4100

Best Home Care
45 Albion St., Wakefield, MA, 01880

Primary Ph: (781) 224-3600
Primary Fx: (781) 224-3019

Email: bhc@bestmakesithappen.com
Website: www.bestmakesithappen.com

Accepts LTC Insurance: Yes  Min. Visit Length: 1 (hrs)

Services: Alzheimer’s/Dementia Care, Appointment Escorts, Care Management, Chores & Cleaning, Companions, Home Modification, Homemaking, Live-in Aides, Maternal & Child Health, Nursing, Personal Care/Home Health Aides, Private Duty Nursing

Descrip: **Alliance Accredited, Private Care**. Works with several VNAs & hospices as well as state elder service agencies. Accepts LTC insurance, workers compensation, & other private medical insurance in addition to private duty nursing service.

Branches: Middleton: 130 S. Main St., (978) 774-2005
Best of Care, Inc.
1245 Hancock St., Ste. 33, Quincy, MA, 02169

Primary Ph: (617) 773-5800  Referral Ph: (800) 310-5800
Primary Fx: (617) 773-3340

Email: kevin@bestofcareinc.com
Website: www.bestofcareinc.com

Accepts LTC Insurance: Yes  Min. Visit Length: None

Services: Alzheimer’s/Dementia Care, Appointment Escorts, Chores & Cleaning, Companions, Homemaking, Hospice, Medication Management, Pain/Palliative Care, Personal Care/Home Health Aides

Descript: **Alliance Accredited, Private Care.** Established in 1981 and serves from Boston to Fall River. Also offers psych home care & veteran’s services. Flexible and available 24/7. Follow us: twitter.com/bestofcare or facebook.com/bestofcare.

Branches: Raynham: 1244 Broadway, Ste. 3, (888) 695-9692

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BrightStar Care Boston North
85 Constitution Ln., Ste. 200F, Danvers, MA, 01923

Primary Ph: (978) 278-3320
Primary Fx: (978) 610-2600

Email: chris.littlefield@brightstarcare.com
Website: www.brightstarcare.com/danvers-north-shore

Accepts LTC Insurance: Yes  Min. Visit Length: None

Services: Alzheimer’s/Dementia Care, Appointment Escorts, Care Management, Chores & Cleaning, Companions, Homemaking, Nursing, Pediatric Nursing, Personal Care/Home Health Aides, Private Duty Nursing, Staffing, Transportation

Descript: **Private Care.** Whatever your need, our team of local professionals is available 24/7. From child, to adult, to elder home care, you can count us to deliver quality care & service that makes life more possible.
**BrightStar Care of Milford & Worcester**  
115 Water St., Ste. 200, Milford, MA, 01757

**Primary Ph:** (508) 282-5020  
**Primary Fx:** (508) 282-5021  
**Email:** milfordworcester@brightstarcare.com  
**Website:** www.brightstarcare.com

**Accepts LTC Insurance:** Yes  
**Min. Visit Length:** None

**Services:** Alzheimer’s/Dementia Care, Appointment Escorts, Care Management, Chores & Cleaning, Companions, Homemaking, Hospice, Intravenous Therapy, Live-in Aides, Maternal & Child Health, Medication Management, Nursing, Occupational Therapy, Pain/Palliative Care, Pediatric Nursing, Personal Care/Home Health Aides, Physical Therapy, Private Duty Nursing, Speech & Language Therapy, Staffing, Transportation

**Descript:** *Private Care*. Provides high quality home care to clients of all ages. Joint Commission accredited. Serving all of Worcester County as well as Norfolk County and MetroWest. Staff available 24/7.

**Bring Care Home**  
10 South Main St., Ste. 208, Topsfield, MA, 01983

**Primary Ph:** (978) 887-4171  
**Primary Fx:** (978) 887-4175  
**Email:** justine@bringcarehome.com  
**Website:** www.bringcarehome.com

**Accepts LTC Insurance:** Yes  
**Min. Visit Length:** 1 (hrs)

**Services:** Chores & Cleaning, Homemaking, Live-in Aides, Personal Care/Home Health Aides

**Descript:** *Alliance Accredited, Private Care*. Exceptional care and support for people choosing to stay at home. Available 24/7 for 1-24 hours. Also accepts veterans benefits. Free in-home nursing assessment.
Brooksby Village Home Support  
300 Brooksby Village Dr., Peabody, MA, 01960  
Primary Ph: (978) 536-7840  
Primary Fx: (978) 536-7838  
Email: jean.leblanc@erickson.com  
Website: www.ericksonliving.com  
Accepts LTC Insurance: Yes  
Min. Visit Length: None  
Descript: Private Care.

Bullock’s Nursing + Home Health Care  
747 Main St., Ste. 225, Concord, MA, 01742  
Primary Ph: (978) 369-0463  
Primary Fx: (978) 369-2657  
Email: kim@bullocksnursingservice.com  
Website: www.bullocksnursingservice.com  
Accepts LTC Insurance: Yes  
Min. Visit Length: 3 (hrs)  
Services: Alzheimer's/Dementia Care, Appointment Escorts, Care Management, Chores & Cleaning, Companions, Hospice, Medication Management, Nursing, Pediatric Nursing, Personal Care/Home Health Aides, Private Duty Nursing, Staffing, Transportation  
Descript: Private Care. Family owned & managed since 1978. Provides companions, aides, CPNs, and RNs. We have 100+ caregivers on staff, all thoroughly screened prior to hire. Free monthly visits from an RN. Available 24/7.
Capuano Home Health Care, Inc.
265 Benton Dr., Ste. 201, East Longmeadow, MA, 01028

Primary Ph: (413) 525-2124    Referral Ph: (413) 530-6093
Primary Fx: (413) 525-5691

Email: fannielin@capuanocare.com
Website: www.capuanocare.com

Accepts LTC Insurance: Yes    Min. Visit Length: 1 (hrs)

Services: Appointment Escorts, Care Management, Chores & Cleaning, Companions, Homemaking, Medical Social Work, Medication Management, Nursing, Occupational Therapy, Personal Care/Home Health Aides, Physical Therapy, Psychiatric Nursing, Transportation

Descript: Medicare Certified, Private Care. An affordable and compassionate alternative to a nursing home or assisted living. Specializing in psychiatric nursing, med. management, and basic assisted living at home programs.

CARE @ HOME
280 North Main St., Ste. 2, East Longmeadow, MA, 01028

Primary Ph: (413) 887-8730    Referral Ph: (888) 830-2927
Primary Fx: (888) 297-6995

Email: sp@caregroupassociatesinc.com
Website: www.careathome.com

Accepts LTC Insurance: Yes    Min. Visit Length: 2 (hrs)

Services: Alzheimer’s/Dementia Care, Appointment Escorts, Care Management, Chores & Cleaning, Companions, Homemaking, Hospice, Live-in Aides, Medical Social Work, Medication Management, Nursing, Nutritionist, Occupational Therapy, Pain/Palliative Care, Pediatric Nursing, Personal Care/Home Health Aides, Personal Emergency Response Systems, Physical Therapy, Private Duty Nursing, Psychiatric Nursing, Staffing, Transportation

Care From The Heart
800 Falmouth Rd., Ste. 202-B, Mashpee, MA, 02649

Primary Ph: (508) 419-1879
Primary Fx: (508) 681-8401

Email: rachaelh@carefromtheheartcapecod.com
Website: www.carefromtheheartcapecod.com

Accepts LTC Insurance: Yes    Min. Visit Length: 2 (hrs)

Services: Alzheimer’s/Dementia Care, Appointment Escorts, Chores & Cleaning, Companions, Homemaking, Live-in Aides, Personal Care/Home Health Aides, Staffing, Transportation

Descript: **Private Care.** A non-medical homecare provider. Also provides meal preparation, mail management, respite care, companionship, hospice care, and friendship.

Caretenders
29 Crafts St., Ste. 330, Newton, MA, 02458

Primary Ph: (617) 332-5015    Referral Ph: (888) 751-2273
Primary Fx: (617) 332-5153

Email: michaelguarnieri@caretenders.com
Website: www.caretenders.com

Accepts LTC Insurance: No    Min. Visit Length: None

Services: Care Management, CWOCN, Medical Social Work, Medication Management, Nursing, Nutritionist, Occupational Therapy, Pain/Palliative Care, Personal Care/Home Health Aides, Physical Therapy, Psychiatric Nursing, Respiratory Therapy, Speech & Language Therapy, Telehealth Monitoring

Descript: **Medicare Certified, Private Care.** MA’s leader in Home Health Rehab. 24-48 hr response time for PT eval. Parkinson’s; MS; ALS; CVA; COPD; CHF; cardiac/rehab, joint replacement; vestibular rehab; fall prevention. RN Geri-Psych Care.

Branches: Braintree: 222 Forbes Rd., (781) 356-7400
North Andover: 401 Andover St., (978) 686-0004
Westborough: 287 Turnpike Rd., (508) 366-7031
Caring Companion Home Care, LLC
33 Bradford St, Concord, MA, 01742

Primary Ph: (800) 869-6418  Referral Ph: (800) 869-6418
Primary Fx: (978) 371-3201
Email: info@CaringCompanion.Net
Website: CaringCompanion.Net

Accepts LTC Insurance: Yes  Min. Visit Length: None

Services: Adult Day Health, Appointment Escorts, Care Management, Chores & Cleaning, Companions, Homemaking, Live-in Aides, Personal Care/Home Health Aides, Personal Emergency Response Systems

Description: **Alliance Accredited, Private Care.** Caring Companion Home Care provides a homecare caregiver to Massachusetts families needing senior home health care or companions for the elderly.

Celtic Angels, Inc.
231 Washington St., Weymouth, MA, 02188

Primary Ph: (781) 331-0062
Primary Fx: (781) 331-0023
Email: celticangelsinc@gmail.com
Website: www.celticangelsinc.com

Accepts LTC Insurance: Yes  Min. Visit Length: 4 (hrs)

Services: Alzheimer’s/Dementia Care, Appointment Escorts, Care Management, Chores & Cleaning, Companions, Home Modification, Homemaking, Hospice, Intravenous Therapy, Medication Management, Nursing, Personal Care/Home Health Aides, Private Duty Nursing, Psychiatric Nursing, Transportation

Description: **Alliance Accredited, Private Care.** Provides full range of services from companions to nursing to hospice care. RN on call 24/7. Initial consult free. Check our blog www.celticangelsinc.com.
Centrus Premier Home Care, Inc.
225 Water St., Ste. A150, Plymouth, MA, 02360

Primary Ph: (508) 747-3521  Referral Ph: (800) 698-8200
Primary Fx: (508) 747-4356

Email:  jecoughl@maxhealth.com
Website:  www.centrushomecare.com

Accepts LTC Insurance: Yes  Min. Visit Length: 2 (hrs)

Services: Chores & Cleaning, Companions, Homemaking, Live-in Aides, Maternal & Child Health, Medication Management, Nursing, Occupational Therapy, Pediatric Nursing, Personal Care/Home Health Aides, Physical Therapy, Private Duty Nursing, Speech & Language Therapy

Describe: Medicare Certified, Private Care. Other specialty programs for medically complex patients include high-risk neonatal, infusion therapy, geriatric & pediatric PDN.

Branches: Franklin: 31 Hayward St., #2F, (508) 528-3090
Needham: 75 Second Ave., (877) 606-2946
W. Springfield: 103 Myron St., (866) 547-2782
Wilmington: 226 Lowell St., (978) 658-3419
Worcester: 770 West Boylston St. Unit A, (866) 492-3734

Clark Care, Inc.
5 North Gateway, Winchester, MA, 01890

Primary Ph: (781) 729-1601
Primary Fx: (781) 729-0908

Email:  info@clarkcareinc.com
Website:  www.clarkcareinc.com

Accepts LTC Insurance: Yes  Min. Visit Length: 4 (hrs)

Services: Alzheimer’s/Dementia Care, Care Management, Chores & Cleaning, Companions, Homemaking, Medication Management, Nursing, Personal Care/Home Health Aides, Private Duty Nursing, Staffing

Describe: Private Care. Owned & managed by an RN since 1988. Services available 4-24 hours in homes and skilled or non-skilled facilities. We work with VNA & hospice. Private pay and long term care ins. accepted.
Collective Home Care Inc.
110 North Hillside Rd., South Deerfield, MA, 01373

Primary Ph: (413) 397-9933       Referral Ph: (877) 397-9933
Primary Fx: (413) 397-9961

Email: marchbald@collectivehomecare.com
Website: www.collectivehomecare.com

Accepts LTC Insurance: Yes       Min. Visit Length: 1 (hrs)

Services: Appointment Escorts, Care Management, Chores & Cleaning, Companions, Homemaking, Medication Management, Nursing, Pain/Palliative Care, Personal Care/Home Health Aides, Private Duty Nursing, Psychiatric Nursing, Staffing, Transportation

Description: Private Care. Provides truly comprehensive, professional home health care services for elders and individuals with disabilities throughout Hampshire and Franklin counties with 24/7 nursing on call.

Colony Care At Home, Inc.
181 Park Ave., West Springfield, MA, 01089

Primary Ph: (413) 455-1122

Email: info@colonycareathome.com
Website: www.colonycareathome.com

Accepts LTC Insurance: No       Min. Visit Length: 2 (hrs)

Services: Alzheimer’s/Dementia Care, Appointment Escorts, Care Management, Chores & Cleaning, Companions, Homemaking, Live-in Aides, Personal Care/Home Health Aides, Transportation

Description: Private Care. Provides comprehensive client service and confidence through careful caregiver screening, training, and supervision.
Comfort Keepers of South Shore, Cape Cod & Metrowest
37 Industrial Park Rd., Plymouth, MA, 02360

Primary Ph: (508) 746-4800   Referral Ph: (866) 888-5800
Primary Fx: (508) 746-4398

Email: plymouth@comfortkeepers.com
Website: www.comfortkeepers.com

Accepts LTC Insurance: Yes   Min. Visit Length: 3 (hrs)

Services:
- Alzheimer's/Dementia Care
- Appointment Escorts
- Care Management
- Chores & Cleaning
- Companions
- Homemaking
- Intravenous Therapy
- Medical Social Work
- Medication Management
- Nursing
- Personal Care/Home Health Aides
- Personal Emergency Response Systems
- Private Duty Nursing
- Transportation

Descript: **Alliance Accredited, Private Care**. Provides all services from companionship to skilled nursing and geriatric care management. Specializes in Alzheimer's care.

Branches:
- Hyannis: 35 Winter Street, #201, (866) 888-5800
- Milford: 197 Main Street, 2nd Fl., (866) 888-5800

Comfort Keepers of the North Shore
129 Dodge St., Ste. 1, Beverly, MA, 01915

Primary Ph: (978) 232-9988   Referral Ph: (866) 586-1263
Primary Fx: (978) 232-9977

Email: northshore@comfortkeepers.com
Website: www.comfortkeepers.com

Accepts LTC Insurance: Yes   Min. Visit Length: 2 (hrs)

Services:
- Alzheimer's/Dementia Care
- Appointment Escorts
- Care Management
- Companions
- Homemaking
- Medication Management
- Personal Care/Home Health Aides
- Personal Emergency Response Systems
- Transportation

Descript: **Private Care**. Dedicated to providing in-home care that enriches our clients' lives and helps them maintain the highest possible level of independent living.
**Commonwealth Caregivers, Inc.**
56 Pickering St., Needham, MA, 02492

Primary Ph: (781) 483-4460  
Primary Fx: (781) 483-4461  
Email: sfagan@commonwealthcaregivers.com  
Website: commonwealthcaregivers.com

Accepts LTC Insurance: Yes  
Min. Visit Length: 3 (hrs)

Services: Care Management, Chores & Cleaning, Companions, Homemaking, Hospice, Live-in Aides, Personal Care/Home Health Aides, Transportation

Descript: *Private Care*. Family-operated, with a certified care manager & RN who offer free evaluations & customized care plans. 12+ years experience providing the best aides at the best rates. Accepts all major credit cards.

**Commonwealth Clinical Services, Inc.**
217 Lincoln St., Winthrop, MA, 02152

Primary Ph: (617) 846-7676  
Primary Fx: (617) 539-1575  
Email: shurley@ccscare.com  
Website: www.ccscare.com

Accepts LTC Insurance: Yes  
Min. Visit Length: 2 (hrs)

Services: Alzheimer’s/Dementia Program, Appointment Escorts, Care Management, Companions, Homemaking, Medical Social Work, Nursing, Nutritionist, Occupational Therapy, Pediatric Nursing, Personal Care/Home Health Aides, Physical Therapy, Private Duty Nursing, Speech & Language Therapy

Descript: *Medicare Certified, Private Care*. Our multidisciplinary team provides services to clients in the comfort of their own homes, assisted living facilities, skilled nursing facilities, and hospitals.
Commonwealth Registry of Nurses, Inc.
29 Poloquin Dr., PO Box 11, Easthampton, MA, 01027

Primary Ph: (413) 527-2527
Primary Fx: (413) 527-8456

Email: contact@crnhomecare.com
Website: www.crnhomecare.com

Accepts LTC Insurance: Yes  Min. Visit Length: 2 (hrs)

Services: Adaptive Equipment, Alzheimer's/Dementia Care, Appointment Escorts, Care Management, Chores & Cleaning, Companions, Durable Medical Equipment, Home Modification, Homemaking, Hospice, Medication Management, Nursing, Personal Care/Home Health Aides, Private Duty Nursing, Staffing, Transportation

Descript: Private Care. There's no place like home. Provides RNs, LPNs, and CNAs/HHAs from 2 to 24 hours/ 7, days with a nurse on call 24/7 for services/referrals. Serving Franklin, Hampshire, & Hampden counties since 1989.

Community Health Network, Inc.
747 Washington St., Holliston, MA, 01746

Primary Ph: (508) 429-6949
Primary Fx: (508) 429-8408

Email: chn@chninc.com
Website: www.chninc.com

Accepts LTC Insurance: No  Min. Visit Length: None

Services: Nursing, Physical Therapy, Staffing

Descript: Private Care. A staffing agency for homecare & hospice agencies in MA & southern NH placing experienced homecare & hospice RNs and PTs in temporary assignments doing per diem home visits or caseload management.
Community Nurse & Hospice Care, Inc.
62 Center St., P.O Box 751, Fairhaven, MA, 02719

Primary Ph: (508) 992-6278
Primary Fx: (508) 996-0781 Referral Fx: (508) 992-6591
Email: jstankiewicz@communitynurse.com
Website: www.communitynurse.com

Accepts LTC Insurance: Yes Min. Visit Length: 2 (hrs)

Services: Alzheimer’s/Dementia Care, Companions, Homemaking, Hospice, Intravenous Therapy, Medical Social Work, Medication Management, Nursing, Nutritionist, Occupational Therapy, Pain/Palliative Care, Personal Care/Home Health Aides, Physical Therapy, Private Duty Nursing, Psychiatric Nursing, Speech & Language Therapy, Telehealth Monitoring

Descript: **Alliance Accredited, Medicare Certified, Private Care.** Provides the highest standard of home health and hospice comfort since 1916 for a century in Southeastern Mass.

Branches: North Dartmouth: 84 Rogers St., (508) 999-0730

Community VNA Private Care
(Community VNA, Inc.)
10 Emory St., Attleboro, MA, 02703

Primary Ph: (508) 222-0118 Referral Ph: (800) 220-0110
Primary Fx: (508) 226-1012 Referral Fx: (508) 226-8939
Email: info@communityvna.com
Website: www.communityvna.com

Accepts LTC Insurance: Yes Min. Visit Length: 2 (hrs)

Services: Adult Day Health, Alzheimer’s/Dementia Care, Appointment Escorts, Care Management, Chores & Cleaning, Companions, Homemaking, Medication Management, Nursing, Personal Care/Home Health Aides, Personal Emergency Response Systems, Physical Therapy, Private Duty Nursing, Telehealth Monitoring, Transportation

Descript: **Alliance Accredited, Private Care.** Part of a non-profit health services agency that administers certified & private home health, hospice, & adult day health programs in SE MA, addressing the health & educational needs of the community.
Comprehensive Home Care
235 Greenfield Rd., Ste. 6, South Deerfield, MA, 01373

Primary Ph: (413) 665-9058
Primary Fx: (413) 665-3029
Email: chcare@the-spa.com
Website: www.comprehensive-homecare.com
Accepts LTC Insurance: Yes  Min. Visit Length: 1 (hrs)
Services: Alzheimer’s/Dementia Care, Companions, Homemaking, Hospice, Nursing, Personal Care/Home Health Aides, Transportation
Descrip: Private Care. Centered on clients’ needs and wants. Serving our communities with dedicated employees since 1990 Responsive, personal, and dependable.

Dodge Park At Home
101 Randolph Rd., Worcester, MA, 01606

Primary Ph: (508) 853-8180  Referral Ph: (877) 363-4775
Primary Fx: (508) 853-4545
Email: info@dodgepark.com
Website: www.dodgepark.com
Accepts LTC Insurance: Yes  Min. Visit Length: 4 (hrs)
Services: Adult Day Health, Alzheimer’s/Dementia Care, Appointment Escorts, Care Management, Chores & Cleaning, Companions, Hospice, Live-in Aides, Medication Management, Personal Care/Home Health Aides, Staffing
Descrip: Alliance Accredited, Private Care. A community where clients, caregivers, and family members come together to create a unique at-home environment where seniors thrive and receive care with dignity and compassion.
**Elder Achievers**  
111 Perkins St., Boston, MA, 02130  
**Primary Ph:** (617) 999-8055  
**Email:** jack@elderachievers.com  
**Website:** www.elderachievers.com  
**Accepts LTC Insurance:** Yes  
**Min. Visit Length:** None  
**Services:** Alzheimer’s/Dementia Care, Appointment Escorts, Care Management, Chores & Cleaning, Companions, Home Modification, Homemaking, Live-in Aides, Medication Management, Nursing, Personal Care/Home Health Aides, Psychiatric Nursing, Transportation  
**Description:** Private Care. Committed to helping seniors and other people in need remain in their own home. Services focus on ADLs and IADLs, as well as full range of auxiliary support services.

**Elite Home Health Agency, Inc.**  
10 West St., Ste. 5, West Hatfield, MA, 01088  
**Primary Ph:** (413) 256-4663  
**Referral Ph:** (888) 256-8392  
**Primary Fx:** (413) 247-0080  
**Email:** info@elitehha.org  
**Website:** www.elitehha.org  
**Accepts LTC Insurance:** Yes  
**Min. Visit Length:** 2 (hrs)  
**Services:** Adult Day Health, Appointment Escorts, Care Management, Chores & Cleaning, Homemaking, Hospice, Medication Management, Personal Care/Home Health Aides, Transportation  
**Description:** Private Care. Elite provides in-home care for seniors in Hampshire County & southern Franklin County. Established in 2005, Elite expanded its services in 2012 by offering an Adult Day Care Program.
Excel HomeCare Services
185 West Ave., Ste. 103, Ludlow, MA, 01056

Primary Ph: (413) 583-2005
Primary Fx: (413) 583-2090

Email: excelhomecares@yahoo.com
Website: www.excelhomecareservices.com

Accepts LTC Insurance: Yes
Min. Visit Length: 1 (hrs)

Services: Alzheimer's/Dementia Care, Appointment Escorts, Companions, Homemaking, Live-in Aides, Medication Management, Nursing, Occupational Therapy, Personal Care/Home Health Aides, Physical Therapy, Private Duty Nursing, Psychiatric Nursing, Speech & Language Therapy

Descript: Medicare Certified, Private Care. Accepts referrals 7 days a week. Also offers disease management programs; Cardia, Woundcare, Diabetes, and Fall Risk Programs. Servicing Western Mass. Private and Long Term Care Insurances accepted.

Ezra Home Care, LLC
200 Wells Ave., Ste. 201, Newton, MA, 02459

Primary Ph: (617) 527-9000
Primary Fx: (857) 229-1070

Email: info@ezrahomemare.com
Website: www.ezrahomemcare.com

Accepts LTC Insurance: Yes
Min. Visit Length: None

Services: Appointment Escorts, Chores & Cleaning, Companions, Home Modification, Homemaking, Hospice, Live-in Aides, Medication Management, Nursing, Occupational Therapy, Personal Care/Home Health Aides, Physical Therapy, Private Duty Nursing, Psychiatric Nursing, Speech & Language Therapy, Transportation

Descript: Alliance Accredited, Private Care. Provides reliability, safety, & comfort from companionship to medical care. Programs include: Alz/Dementia, Cancer, Diabetic, Holocaust Survivor, Parkinson’s, Post-Surg/Ortho, Psych, & Safe Transition.
Gardner Visiting Nursing Association, Inc.
34 Pearly Lane, Gardner, MA, 01440

Primary Ph: (978) 632-1230  Referral Ph: (800) 382-7305
Primary Fx: (978) 632-4513

Email:  elaine.fluet@gardnervna.org
Website:  www.gardnervna.org

Accepts LTC Insurance: Yes  Min. Visit Length: 2 (hrs)

Services: Adult Day Health, Alzheimer’s/Dementia Care, Chores & Cleaning, Companions, CWOCN, Homemaking, Hospice, Maternal & Child Health, Medical Social Work, Medication Management, Nursing, Occupational Therapy, Pain/Palliative Care, Personal Care/Home Health Aides, Personal Emergency Response Systems, Physical Therapy, Private Duty Nursing, Telehealth Monitoring

Descript:  **Alliance Accredited, Medicare Certified, Private Care.**
OASIS Center of Excellence. Comprehensive, professional, reliable home health services in Worcester & Franklin Counties for 106 years. Also offers CWOCN and Healthy Families program.

Gilda and Bob Richman Personal Care
(Manuel R. Grell Home Care)
201 Captain’s Row, Chelsea, MA, 02150

Primary Ph: (617) 889-0811

Email:  mferrick@chelseajewish.org
Website:  www.chelseajewish.org

Accepts LTC Insurance: Yes  Min. Visit Length: None

Services: Alzheimer’s/Dementia Care, Appointment Escorts, Chores & Cleaning, Companions, Homemaking, Medication Management, Personal Care/Home Health Aides, Staffing

Descript:  **Alliance Accredited, Medicare Certified, Private Care.**
A division of the Chelsea Jewish Foundation. A non-profit organization providing a wide range of healthcare services with excellence that is rare to find!
**Glenmeadow at Home**  
24 Tabor Crossing, Longmeadow, MA, 01106

**Primary Ph:** (413) 567-7800  
**Referral Ph:** (800) 633-6313  
**Primary Fx:** (413) 567-7945

**Email:** tcotz@glenmeadow.org  
**Website:** www.glenmeadow.org

**Accepts LTC Insurance:** Yes  
**Min. Visit Length:** 2 (hrs)

**Services:** Alzheimer’s/Dementia Care, Appointment Escorts, Care Management, Chores & Cleaning, Companions, Home Modification, Homemaking, Personal Care/Home Health Aides, Transportation

**Descript:** *Private Care.* Provides care management and assisted living at home services throughout greater Springfield, including home and property services, wellness programs, and personal support.

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**Great to be Home Care (Chicopee VNA)**  
2024 Westover Rd., Ste. 102, Chicopee, MA, 01022

**Primary Ph:** (413) 593-6962  
**Primary Fx:** (413) 593-6960

**Email:** info@greattobehomeare.com  
**Website:** www.greattobehomecare.com

**Accepts LTC Insurance:** Yes  
**Min. Visit Length:** 1 (hrs)

**Services:** Appointment Escorts, Care Management, Chores & Cleaning, Companions, Homemaking, Medication Management, Nursing, Personal Care/Home Health Aides, Private Duty Nursing, Psychiatric Nursing

**Descript:** *Alliance Accredited, Private Care.* Provides high quality health care and support services to our clients wherever they call home.
Greater Medford VNA
278 Mystic Ave., Medford, MA, 02155

Primary Ph: (781) 396-2633
Primary Fx: (781) 498-1277  Referral Fx: (781) 391-9877

Email: mknasas@gmvna.com
Website: www.gmvna.com

Accepts LTC Insurance: Yes    Min. Visit Length: None

Services: Appointment Escorts, Care Management, Chores & Cleaning, Companions, CWOCN, Homemaking, Intravenous Therapy, Medical Social Work, Medication Management, Nursing, Occupational Therapy, Pain/Palliative Care, Personal Care/ Home Health Aides, Physical Therapy, Private Duty Nursing, Speech & Language Therapy, Transportation

Description: **Alliance Accredited, Medicare Certified, Private Care.** CHAP Accredited. Specializing in disease management and rehabilitation care for CHF, COPD, Diabetes, Orthopedic and Neurological diseases. Staff available 24/7 and holidays.

Guardian Angel Senior Services, Inc.
1 Survey Circle, North Billerica, MA, 01862

Primary Ph: (978) 667-2600  Referral Ph: (877) 279-4554
Primary Fx: (978) 667-2636

Email: info@guardianangelseniorservices.com
Website: www.guardianangelseniorservices.com

Accepts LTC Insurance: Yes    Min. Visit Length: 3 (hrs)

Services: Alzheimer’s/Dementia Care, Appointment Escorts, Care Management, Chores & Cleaning, Companions, Homemaking, Live-in Aides, Medication Management, Nursing, Personal Care/Home Health Aides, Private Duty Nursing, Staffing, Transportation

Description: **Alliance Accredited, Private Care.** When chores of daily life become a challenge we provide services with love. Offers quality home care to maintain dignity & independence; works with families to tailor services that enhance quality of life.
**Guardian Healthcare, LLC**
418c Centre St., Jamaica Plain, MA, 02130

**Primary Ph:** (617) 477-8290  
**Primary Fx:** (617) 477-8292  
**Referral Fx:** (888) 333-1164

**Email:** mail@guardianhc.org  
**Website:** www.guardianhc.org

**Accepts LTC Insurance:** No  
**Min. Visit Length:** None

**Services:** Alzheimer’s/Dementia Care, Care Management, Homemaking, Intravenous Therapy, Medical Social Work, Medication Management, Nursing, Nutritionist, Occupational Therapy, Pain/Palliative Care, Pediatric Nursing, Personal Care/Home Health Aides, Physical Therapy, Private Duty Nursing, Psychiatric Nursing, Speech & Language Therapy

**Description:** *Medicare Certified, Private Care.* Provides superior care delivered by highly trained and dedicated professionals. We take pride in achieving the highest possible level of clinical outcomes and patient satisfaction.

**Branches:** Springfield: 155 Maple Street, Unit 109, Springfield, MA

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**Guardian Home Health Care**
320 West Center St., 2nd Fl., West Bridgewater, MA, 02379

**Primary Ph:** (508) 588-5811  
**Primary Fx:** (508) 588-5221

**Email:** sdriscoll@guardianhomehealthcare.net  
**Website:** www.guardianhomehealthcare.net

**Accepts LTC Insurance:** Yes  
**Min. Visit Length:** None

**Services:** Care Management, Intravenous Therapy, Medication Management, Nursing, Occupational Therapy, Personal Care/Home Health Aides, Physical Therapy, Psychiatric Nursing

**Description:** *Medicare Certified, Private Care.* Provides skilled nursing, therapies, and HHA services. Special Services: wounds, diabetes and medication administration. Bilingual Services available in Portuguese and Spanish.
**Habilitation Assistance Corp.**
434 Court St., Plymouth, MA, 02360

Primary Ph: (508) 746-7436  Referral Ph: (866) 422-4277
Primary Fx: (508) 746-7544

Email: aeddy@habilitationassistance.com
Website: www.habilitationassistance.com

Accepts LTC Insurance: No  Min. Visit Length: None

Services: Care Management, Chores & Cleaning, Companions, Homemaking, Transportation

Descript: *Private Care.* Habilitation Assistance, founded in 1983, supports individuals in realizing their personal visions and participation as self-determined respected members of the community. Works with Mass Rehab patients.

Branches: Braintree: 30 Foster Rd., (781) 848-6466
Plymouth: 10 Water St., (508) 746-7436
Pocasset: 25 Barlow’s Landing, (508) 564-5101
S. Yarmouth: 43 Long Pond Dr., (508) 760-9770

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**Hahn Home Health Care, Inc.**
360 Brockton Ave., Ste. 204, Abington, MA, 02351

Primary Ph: (339) 788-9620
Primary Fx: (339) 788-9715

Email: larry@hahnhomehealthcare.com
Website: www.hahnhomehealthcare.com

Accepts LTC Insurance: Yes  Min. Visit Length: 3 (hrs)

Services: Alzheimer’s/Dementia Care, Appointment Escorts, Care Management, Chores & Cleaning, Companions, Homemaking, Hospice, Intravenous Therapy, Live-in Aides, Maternal & Child Health, Medication Management, Nursing, Pediatric Nursing, Personal Care/Home Health Aides, Private Duty Nursing, Staffing

Descript: *Alliance Accredited, Private Care.* We believe what makes us different makes us great! Providing personal care assistance, companions, homemakers, live-in aides, skilled nursing, owned & operated by experienced RN. Staff available 24/7.
**Hampden County Visiting Nurses and Home Care Services**
110 Fort Pleasant Ave., Springfield, MA, 01108

**Primary Ph:** (413) 737-6756  
**Primary Fx:** (413) 737-1127

**Email:** prd@hcvns.comcastbiz.net  
**Accepts LTC Insurance:** Yes  
**Min. Visit Length:** 1 (hrs)

**Services:** Alzheimer’s/Dementia Care, Homemaking, Intravenous Therapy, Maternal & Child Health, Medication Management, Nursing, Occupational Therapy, Pediatric Nursing, Personal Care/Home Health Aides, Physical Therapy, Psychiatric Nursing, Speech & Language Therapy

**Descript:** *Medicare Certified, Private Care.* Our multidisciplinary team provides wound care, medication management, pain management, IV therapy, and fall risk programs.

**Home Again Health Care, LLC**
600 W. Cummings Pk., Ste. 1225, Woburn, MA, 01801

**Primary Ph:** (781) 281-2235  
**Referral Ph:** (781) 281-2236  
**Primary Fx:** (781) 281-2237

**Email:** info@homeagainhealthcare.com  
**Website:** www.homeagainhealthcare.com

**Accepts LTC Insurance:** No  
**Min. Visit Length:** 2 (hrs)

**Services:** Alzheimer’s/Dementia Care, Chores & Cleaning, Companions, CWOCN, Homemaking, Intravenous Therapy, Medical Social Work, Medication Management, Nursing, Occupational Therapy, Personal Care/Home Health Aides, Physical Therapy, Private Duty Nursing, Speech & Language Therapy

**Descript:** *Private Care.* Medicare certification targeted for mid-2012. NAHC member. Patients educated in disease mgmt/mnt and rehabilitive strategies to attain the highest level of independence. Ask us about specialty programs.
Home Care Assistance
269 Washington St., Wellesley, MA, 02481

Primary Ph: (781) 239-0060  Referral Ph: (866) 454-8346
Primary Fx: (781) 239-9612

Email:  mass@homecareassistance.com
Website:  www.homecareassistancemassachusetts.com

Accepts LTC Insurance: Yes  Min. Visit Length: 4 (hrs)

Services: Alzheimer’s/Dementia Care, Appointment Escorts, Care Management, Chores & Cleaning, Companions, Homemaking, Hospice, Live-in Aides, Personal Care/Home Health Aides, Private Duty Nursing, Transportation

Descrip:  **Alliance Accredited, Private Care.** Specializes in live-in care w/staff available 24/7. Our staff is bonded, insured, and rigorously screened. No contract or deposit required; use us only as long as you are satisfied. Serves all of MA.

Branches: Hyannis: 540 Main Street, Ste. 14, (508) 790-HOME

Home Health Mates
188 Whiting St., Ste. 9, Hingham, MA, 02043

Primary Ph: (781) 836-5273
Primary Fx: (781) 836-5330

Email:  vholland@homehealthmates.com
Website:  www.homehealthmates.com

Accepts LTC Insurance: Yes  Min. Visit Length: None

Services: Appointment Escorts, Care Management, Chores & Cleaning, Companions, Homemaking, Hospice, Intravenous Therapy, Live-in Aides, Maternal & Child Health, Medical Social Work, Medication Management, Nursing, Nutritionist, Occupational Therapy, Pediatric Nursing, Personal Care/Home Health Aides, Physical Therapy, Private Duty Nursing, Staffing, Transportation

Descrip:  **Alliance Accredited, Private Care.** Reliable medical & non-medical care. 24/7 w/customized care plans. RN supervises all staff. Licensed, bonded, insured, & w/background checks. 25+ yrs exp. Serves Boston, Western Suburbs & South Shore.
Home Instead Senior Care Hearthside, Inc
386 W. Main St., Ste. 14, Northborough, MA, 01532

Primary Ph: (508) 393-8338       Referral Ph: (888) 377-4446
Primary Fx: (508) 393-2730

Email: laurie.bender@homeinstead.com
Website: www.hearthside-homeinstead.com

Accepts LTC Insurance: Yes       Min. Visit Length: 3 (hrs)

Services: Alzheimer’s/Dementia Care, Appointment Escorts, Chores & Cleaning, Companions, Homemaking, Personal Care/Home Health Aides


Branches: Natick: 209 W. Central St., Ste. 216, (508) 647-3773

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Home Instead Senior Care of Berkshire County
364 South St., Pittsfield, MA, 01201

Primary Ph: (413) 442-0907
Primary Fx: (413) 442-1404

Email: donna@berkshirehisc.com
Website: www.homeinstead.com/berkshire

Accepts LTC Insurance: Yes       Min. Visit Length: 3 (hrs)

Services: Alzheimer’s/Dementia Care, Companions, Homemaking, Live-in Aides, Personal Care/Home Health Aides

Descript: **Alliance Accredited, Private Care.** Provides quality home care for seniors to remain safely in their own home. For a few hours a week or 24 hours a day, our reliable CAREGivers assist families in the Berkshires.
Home Instead Senior Care of Boston North
1 Nelson Terrace, Ste. D, Melrose, MA, 02176

Primary Ph: (781) 662-2273
Primary Fx: (781) 622-4821
Email: bostonnorth@homeinstead.com
Website: www.homeinstead.com/bostonnorth

Accepts LTC Insurance: Yes  Min. Visit Length: 3 (hrs)

Services: Alzheimer's/Dementia Care, Appointment Escorts, Care Management, Chores & Cleaning, Companions, Homemaking, Hospice, Live-in Aides, Personal Care/Home Health Aides

Description: **Alliance Accredited, Private Care.** Provides the highest level of professionalism & compassion. RN supervision along with detailed care plans. All caregivers are screened, trained, bonded, & insured to help your loved one age in place.

Home Instead Senior Care of Cape Cod
1645 Falmouth Road Bld. C, Centerville, MA, 02632

Primary Ph: (877) 778-8613  Referral Ph: (877) 257-3124
Primary Fx: (508) 778-8618
Email: homeinstead@capecod.com
Website: www.homeinstead.com/capecod

Accepts LTC Insurance: Yes  Min. Visit Length: 3 (hrs)

Services: Alzheimer's/Dementia Care, Appointment Escorts, Chores & Cleaning, Companions, Homemaking, Personal Care/Home Health Aides, Transportation

Description: **Private Care.** Providing home care assistance to seniors on Cape Cod since 1998. We provide reliable and compassionate non-medical care 24/7. All caregivers are screened, trained, bonded, and insured.
Home Instead Senior Care of North Andover
231 Sutton Street, Suite 2H, North Andover, MA, 01845

Primary Ph: (978) 725-5995
Primary Fx: (978) 725-4944
Email: northandover@homeinstead.com
Website: www.homeinstead.com/300

Accepts LTC Insurance: Yes  Min. Visit Length: 3 (hrs)
Services: Companions, Homemaking, Personal Care/Home Health Aides, Transportation

Descript: Private Care. A non-medical home care agency providing services to seniors in Essex County from 3 to 24 hours, 7 days a week. All caregivers are thoroughly trained, screened, insured, and bonded.

Branches: Newburyport: 10C Harris St., (978) 725-5997

Home Instead Senior Care of North Dartmouth
634 State Rd., #A1, North Dartmouth, MA, 02747

Primary Ph: (508) 984-7900
Primary Fx: (508) 984-7901
Email: sailynn.doyle@homeinstead.com
Website: www.homeinstead.com/673

Accepts LTC Insurance: Yes  Min. Visit Length: 3 (hrs)
Services: Alzheimer’s/Dementia Care, Appointment Escorts, Care Management, Chores & Cleaning, Companions, Homemaking, Personal Care/Home Health Aides, Personal Emergency Response Systems, Transportation

Home Instead Senior Care of Northern Bristol County
555 Pleasant St. Ste. 104, Attleboro, MA, 02703
Primary Ph: (508) 222-0800
Primary Fx: (508) 222-4477
Email: dnicols@homeinstead.com
Website: www.homeinstead.com/590
Accepts LTC Insurance: Yes Min. Visit Length: 2 (hrs)
Services: Alzheimer’s/Dementia Care, Appointment Escorts, Chores & Cleaning, Companions, Homemaking, Personal Care/Home Health Aides

Home Instead Senior Care of Norwell
145 Washington St., Ste. 11, Norwell, MA, 02061
Primary Ph: (781) 878-2994
Primary Fx: (781) 878-0047
Email: jmoran@homeinsteadnorwell.com
Website: www.homeinstead.com
Accepts LTC Insurance: Yes Min. Visit Length: 2 (hrs)
Services: Alzheimer’s/Dementia Care, Appointment Escorts, Care Management, Chores & Cleaning, Companions, Homemaking, Hospice, Pain/Palliative Care, Personal Care/Home Health Aides, Transportation
Descript: Alliance Accredited, Private Care. Provides a broad continuum of care from safety and supervision, all the way to RN supervision and detailed plan of care. Screened, trained, bonded, and insured caregivers help you age in place.
Home Instead Senior Care of Norwood
1420 Boston Providence Rd., Ste. 267, Norwood, MA, 02062

Primary Ph: (781) 352-4460
Email: val.uzoma@homeinstead.com
Website: www.homeinstead.com/704

Accepts LTC Insurance: Yes    Min. Visit Length: 3 (hrs)

Services: Alzheimer's/Dementia Care, Appointment Escorts, Chores & Cleaning, Companions, Homemaking, Live-in Aides, Personal Care/Home Health Aides

Descrip: Private Care. At Home Instead Senior Care, we are changing the face of aging by providing personalized homecare services for our clients. We encourage, assist, & motivate our clients, enabling them to age in place.

HomeCare, Inc. (Home Health VNA)
360 Merrimack St., Bldg. 9, Lawrence, MA, 01843

Primary Ph: (978) 552-4000    Referral Ph: (800) 933-5593
Primary Fx: (978) 552-4399    Referral Fx: (978) 552-4444
Email: info@homehealthfoundation.org
Website: www.homehealthfoundation.com

Accepts LTC Insurance: Yes    Min. Visit Length: 1 (hrs)

Services: Appointment Escorts, Chores & Cleaning, Companions, Homemaking, Personal Care/Home Health Aides, Private Duty Nursing, Transportation

Descrip: Alliance Accredited, Private Care. Our highly skilled staff provide a variety of personal care and supportive services to help individuals of all ages remain independent in their own home and community. Joint Commission accredited.
**HouseWorks, LLC**
One Gateway Ctr., Ste. 902, Newton, MA, 02458

**Primary Ph:** (617) 928-1010  
**Primary Fx:** (617) 244-8256

**Email:** scooley@house-works.com  
**Website:** www.house-works.com

**Accepts LTC Insurance:** No  
**Min. Visit Length:** None

**Services:** Alzheimer's/Dementia Care, Companions, Home Modification, Hospice, Live-in Aides, Medication Management, Personal Care/Home Health Aides, Transportation

**Descrip:** *Private Care.* Founded in 1998. Dedicated to helping seniors live where and how they want. Committed to providing the best home care possible. Available anytime 24/7 and can fill same-day and last-minute requests.

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**Independence Home Care, Inc.**
21 Custom House St., Ste. 910, Boston, MA, 02110

**Primary Ph:** (617) 722-0135  
**Referral Ph:** (877) 805-9090  
**Primary Fx:** (617) 720-2261

**Email:** aoconnor@indhomecare.com  
**Website:** www.independencehomecare.com

**Accepts LTC Insurance:** Yes  
**Min. Visit Length:** 2 (hrs)

**Services:** Alzheimer's/Dementia Care, Appointment Escorts, Chores & Cleaning, Companions, Homemaking, Live-in Aides, Medication Management, Personal Care/Home Health Aides, Private Duty Nursing, Transportation

**Descrip:** *Alliance Accredited, Private Care.* Helping people in need at home or in managed care facilities. Private pay, LTC insur., and Vet A & A benefit accepted. Avail 24/7 & holidays.

**Branches:** Duxbury: 24 Franklin St., (781) 706-9948
Integra Home Health Agency
123 Park Ave., West Springfield, MA, 01089

Primary Ph: (413) 732-2600
Primary Fx: (413) 732-2660
Email: srobertson@integrahomehealth.com
Website: www.integrahomehealth.com

Accepts LTC Insurance: Yes          Min. Visit Length: 1 (hrs)

Services: Alzheimer’s/Dementia Care, Appointment Escorts, Care Management, Chores & Cleaning, Companions, Homemaking, Live-in Aides, Medication Management, Nursing, Personal Care/Home Health Aides

Descript: **Alliance Accredited, Private Care.** A family owned and operated home care agency that is available 24 hours a day. We will develop a plan that meets your individual needs short term, part time, or 24/7.

Keystone Home Care Services
132 Great Road, Ste. 202, Stow, MA, 01775

Primary Ph: (978) 897-9000          Referral Ph: (866) 352-9900
Primary Fx: (978) 897-9799
Email: keycompanions@aol.com
Website: www.keystonehomecare.com

Accepts LTC Insurance: Yes          Min. Visit Length: 3 (hrs)

Services: Alzheimer’s/Dementia Care, Appointment Escorts, Care Management, Companions, Homemaking, Hospice, Live-in Aides, Maternal & Child Health, Medication Management, Nursing, Pediatric Nursing, Personal Care/Home Health Aides, Private Duty Nursing, Psychiatric Nursing, Staffing, Transportation

Descript: **Private Care.** RNA’s, LPN’s, HHA’s, live-in and hourly aides. Specialties in hospice, nurse post-op, wellness visits, and dementia & Alzheimer’s care. All cases supervised by nurses.

Branches: Stow: 132 Great Rd., (978) 897-9000
            Natick: 209 E. Central St., (508) 655-9000
LivHOME, Inc.
57 River Street, Ste. 206, Wellesley, MA, 02481

Primary Ph: (781) 416-2000
Primary Fx: (781) 235-0802
Email: mbhamidi@livhome.com
Website: www.livhome.com/Boston

Accepts LTC Insurance: Yes    Min. Visit Length: 4 (hrs)

Services: Alzheimer’s/Dementia Care, Care Management, Companions, Homemaking, Live-in Aides, Medication Management, Personal Care/Home Health Aides, Transportation

Descript: **Alliance Accredited, Private Care.** The premier provider of at-home care for seniors. Our geriatric care managers oversee all employee caregivers and help families plan & coordinate care for elders, ensuring the highest quality care.

Medical Resources Home Health Corp.
433 Watertown St., Newton, MA, 02458

Primary Ph: (617) 969-7517
Primary Fx: (617) 965-9479    Referral Fx: (617) 527-9300
Email: lnolan@mrhhc.com
Website: www.mrhhc.com

Accepts LTC Insurance: Yes    Min. Visit Length: None

Services: Alzheimer’s/Dementia Care, Care Management, Chores & Cleaning, Companions, Homemaking, Medical Social Work, Medication Management, Nursing, Nutritionist, Occupational Therapy, Pain/Palliative Care, Personal Care/Home Health Aides, Physical Therapy, Psychiatric Nursing, Speech & Language Therapy

Descript: **Medicare Certified, Private Care.** Home health care provider with broad geographical coverage. Focusing on recovery in the home.

Branches: Bellingham: 799 S. Main St., #17A, (508) 883-7103
Boston: 359 Boylston St., (617) 424-8344
Chicopee: 450 Memorial Dr., #401, (413) 592-4600
Framingham: 24 Union Ave., #24, (508) 879-3450
Leominster: 153 Lancaster Street, (978) 840-2999
N. Dartmth: 86 Faunce Cr Rd., (508) 990-8580
N. Easton: 124 Main St., (508) 230-3920
Worcester: 85 Prescott St., #102, (508) 754-5513
**Metropolitan Home Health Care, Inc.**  
297 Broadway, Ste. 222, Arlington, MA, 02474  

**Primary Ph:** (781) 643-9115  
**Primary Fx:** (781) 643-3522  
**Email:** sonya.arpiarian@metrohh.com  
**Website:** www.metrohh.com  

**Accepts LTC Insurance:** Yes  
**Min. Visit Length:** 1 (hrs)  

**Services:** Medical Social Work, Nursing, Occupational Therapy, Personal Care/Home Health Aides, Physical Therapy, Speech & Language Therapy  

**Description:** *Medicare Certified, Private Care.* Home care with an affiliate licensed, private-pay, family owned (five sisters) agency, managed by RNs since 1988. Specializes in elder care.

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**Multicultural Home Care, Inc.**  
330 Lynnway, Ste. 103, Lynn, MA, 01901  

**Primary Ph:** (781) 593-7174  
**Referral Ph:** (800) 983-6242  
**Primary Fx:** (339) 883-0336  
**Referral Fx:** (781) 593-7169  
**Email:** cmccarthy@multiculturalhomecare.com  
**Website:** www.multiculturalhomecare.com  

**Accepts LTC Insurance:** Yes  
**Min. Visit Length:** 2 (hrs)  

**Services:** Alzheimer’s/Dementia Care, Care Management, Chores & Cleaning, Companions, Homemaking, Live-in Aides, Medical Social Work, Medication Management, Nursing, Occupational Therapy, Pain/Palliative Care, Personal Care/Home Health Aides, Physical Therapy, Psychiatric Nursing, Speech & Language Therapy, Staffing  

**Description:** *Medicare Certified, Private Care.* Provides comprehensive home health services to multicultural populations in English, Chinese, Russian, Spanish, Cambodian, and Haitian Creole. Other insurances accepted.  

**Branches:**  
- Brighton: 185 Corey Rd., (617) 566-5806  
- Lawrence: 599 Canal St., (978) 689-8666  
- Peabody: 39 Cross St., #303, (978) 531-6122  
- Quincy: 1 Billings Road, #328, (617) 479-8880
New Century Homecare Services, Inc. (Natick VNA)
209 West Central St., Ste. 227, Natick, MA, 01760

Primary Ph: (508) 653-8512  
Referral Ph: (800) 834-3997  
Primary Fx: (508) 653-8423  
Email: snazarko@newcenturyhomecare.com  
Website: www.newcenturyhomecare.com  
Accepts LTC Insurance: Yes  
Min. Visit Length: 2 (hrs)  
Services: Alzheimer’s/Dementia Care, Appointment Escorts, Care Management, Companions, Homemaking, Medication Management, Nursing, Pain/Palliative Care, Personal Care/ Home Health Aides, Personal Emergency Response Systems  
Descript: Private Care. Affiliated with Natick VNA; easy access to certified homecare if need; well-trained, supervised staff; low staff turnover, high consistency of caregiver; private pay, VA and LTC insurances accepted.

New England Home Health Services, Inc.
594 Marrett Rd., Ste. 11, Lexington, MA, 02421

Primary Ph: (781) 821-1200  
Primary Fx: (781) 821-1188  
Referral Fx: (781) 674-8600  
Email: lcollins@nehhs.com  
Website: www.nehhs.com  
Accepts LTC Insurance: Yes  
Min. Visit Length: 2 (hrs)  
Services: Companions, Homemaking, Nursing, Occupational Therapy, Pediatric Nursing, Personal Care/Home Health Aides, Physical Therapy, Private Duty Nursing, Speech & Language Therapy  
Branches: Canton: 399 Neponset St., Ste. 200, (781) 821-8500
New England Homecare Solutions, Inc.
1565 Lakeview Ave., Dracut, MA, 01826

Primary Ph: (978) 455-4035
Primary Fx: (978) 560-0944

Email: jdike@home-caresolutions.com
Website: www.home-caresolutions.com

Accepts LTC Insurance: No               Min. Visit Length: 1 (hrs)

Services: Alzheimer’s/Dementia Care, Appointment Escorts, Care Management, Companions, Homemaking, Intravenous Therapy, Live-in Aides, Medical Social Work, Medication Management, Nursing, Occupational Therapy, Personal Care/Home Health Aides, Physical Therapy, Private Duty Nursing, Psychiatric Nursing, Speech & Language Therapy

Descript: Private Care. Chap Accredited. Provides high quality, evidence-based, and cost effective healthcare through team collaboration that values the individuality of every client, while preserving client human rights.

New Outlook Homecare, LLC
233 Needham St., Newton, MA, 02464

Primary Ph: (617) 454-1190
Primary Fx: (617) 454-1191

Email: lovingcare@newoutlookhomecare.com
Website: www.newoutlookhomecare.com

Accepts LTC Insurance: Yes               Min. Visit Length: 6 (hrs)

Services: Care Management, Companions, Homemaking, Hospice, Live-in Aides, Personal Care/Home Health Aides

Descript: Private Care. When illness and age threaten a family’s strength, we provide a strong bond of hope, love, and health care that unifies the entire family. Care available 24/7. Serves the Greater Boston area.
Northeast Clinical Services, Inc.
89 Newbury St., Ste 202, Danvers, MA, 01923

Primary Ph: (978) 646-5200 Referral Ph: (888) 755-8200
Primary Fx: (978) 560-1402

Email: nclinicalservices@neclnical.org
Website: www.northeastclinicalservices.org

Accepts LTC Insurance: No
Min. Visit Length: 2 (hrs)

Services: Intravenous Therapy, Maternal & Child Health, Medical Social Work, Medication Management, Nursing, Nutritionist, Occupational Therapy, Pain/Palliative Care, Pediatric Nursing, Personal Care/Home Health Aides, Physical Therapy, Private Duty Nursing, Speech & Language Therapy

Descript: Medicare Certified, Private Care. Specializes in Continuous Care Nursing to medically complex and fragile children and adults. Services delivered with care and compassion, patient/family centered, and coordinated with other providers.

Branches: Dedham: 515 Providence Hwy., Ste. 205, (781) 329-0292

Northeast Homecare
600 Cummings Center, Ste. 270X, Beverly, MA, 01915

Primary Ph: (978) 921-2615 Referral Ph: (978) 921-2615
Primary Fx: (978) 921-1596 Referral Fx: (978) 922-4176

Email: kgomes@nhs-healthlink.org
Website: www.northeasthomecare.org

Accepts LTC Insurance: Yes Min. Visit Length: None

Services: Alzheimer’s/Dementia Care, Appointment Escorts, Care Management, Chores & Cleaning, Companions, CWOCN, Homemaking, Intravenous Therapy, Medical Social Work, Medication Management, Nursing, Nutritionist, Occupational Therapy, Pain/Palliative Care, Personal Care/Home Health Aides, Personal Emergency Response Systems, Physical Therapy, Private Duty Nursing, Psychiatric Nursing, Respiratory Therapy, Speech & Language Therapy, Staffing, Telehealth Monitoring, Transportation

Descript: Medicare Certified, Private Care. Northeast Homecare provides high quality home care services including nursing, PT, OT, ST social work, nutrition, and personal care to patients living on the North Shore.
Nurses R Us, Inc. Home Care Services  
(Health Care Staffing & Home Care Services) 
500 N. Main St., Ste. A, Randolph, MA, 02368 

**Primary Ph:** (781) 961-0804  
**Referral Ph:** (866) 961-0804  
**Primary Fx:** (781) 961-0805 

**Email:** erna@nursesrus.org  
**Website:** www.nursesrus.org 

**Accepts LTC Insurance:** Yes  
**Min. Visit Length:** 2 (hrs)  

**Services:** Appointment Escorts, Care Management, Chores & Cleaning, Companions, Homemaking, Intravenous Therapy, Live-in Aides, Maternal & Child Health, Medical Social Work, Medication Management, Nursing, Occupational Therapy, Pediatric Nursing, Personal Care/Home Health Aides, Physical Therapy, Private Duty Nursing, Psychiatric Nursing, Respiratory Therapy, Speech & Language Therapy, Staffing 

**Descript:** *Medicare Certified, Private Care.* Provides quality care to clients in the community. Our reputation is well known for the expertise of our staff & the superiority of our service. 

NVNA and Hospice 
120 Longwater Drive, Norwell, MA, 02061 

**Primary Ph:** (781) 659-2342  
**Primary Fx:** (781) 659-0150  
**Referral Fx:** (781) 659-2139 

**Email:** mdoherty@nvna.org  
**Website:** www.nvna.org 

**Accepts LTC Insurance:** Yes  
**Min. Visit Length:** 3 (hrs)  

**Services:** Appointment Escorts, Care Management, Chores & Cleaning, Companions, CWOCN, Homemaking, Hospice, Live-in Aides, Medical Social Work, Medication Management, Nursing, Nutritionist, Occupational Therapy, Pain/Palliative Care, Personal Care/Home Health Aides, Personal Emergency Response Systems, Physical Therapy, Private Duty Nursing, Speech & Language Therapy, Telehealth Monitoring 

**Descript:** *Alliance Accredited, Medicare Certified, Private Care.* JCAHO Accredited. Also provides bereavement & brain aneurysm support groups, cert. diabetes educators, cert. wound specialists, geriatric care mgmt., & falls prevention. 

**Branches:** Plymouth: 30 Golf Club Rd., (781) 659-2342
O’Connell Professional Nurse Service, Inc.
14 Bobala Rd., Ste. 1B, Holyoke, MA, 01040

Primary Ph: (413) 533-1030
Primary Fx: (413) 536-7699
Email: danielle@opns.com
Website: www.opns.com

Accepts LTC Insurance: Yes  Min. Visit Length: 1 (hrs)

Services: Alzheimer’s/Dementia Care, Appointment Escorts, Care Management, Chores & Cleaning, Companions, Homemaking, Medication Management, Nursing, Personal Care/Home Health Aides, Private Duty Nursing, Staffing, Transportation

Descript: **Alliance Accredited, Private Care.** Family-owned. Serves Hampden, Hampshire & Franklin counties. Offers companionship, personal care, nursing, GCMs, & transportation. Carefully screens, trains, & supervises all staff. Available 24/7.

Branches: Hadley: 2 Bay Rd. Ste. 201, (413) 584-0634
Overlook Visiting Nurse Association
88 Masonic Home Road, Charlton, MA, 01507

Primary Ph: (800) 990-7642
Primary Fx: (508) 792-3812

Email: info@overlook-vna.org
Website: www.overlook-vna.org

Accepts LTC Insurance: Yes        Min. Visit Length: 2 (hrs)

Services: Alzheimer’s/Dementia Care, Appointment Escorts, Care Management, Chores & Cleaning, Companions, Homemaking, Hospice, Intravenous Therapy, Live-in Aides, Medical Social Work, Medication Management, Nursing, Nutritionist, Occupational Therapy, Pain/Palliative Care, Personal Care/Home Health Aides, Personal Emergency Response Systems, Physical Therapy, Private Duty Nursing, Psychiatric Nursing, Respiratory Therapy, Speech & Language Therapy, Staffing, Telehealth Monitoring, Transportation

Descript: **Alliance Accredited, Medicare Certified, Private Care.** Provides home health care, private care, geriatric care management, and hospice services to allow patients to maintain their independence in the home. Our commitment and care will keep you at home.

Branches: Charlton: 88 Masonic Home Rd., (508) 434-2440
           Dartmouth: 41 State Rd., (508) 990-8160
           Greenfield: 91 Main St., (413) 772-1993
           Hingham: 99 Derby St., (781) 740-1100
           Plymouth: 1 Village Green N., #123, (781) 740-1100
           W. Springfield, 138 Memorial Ave., (413) 732-4236
           West Yarmouth: 38 Main St., (508) 862-0200
           Worcester: 416 Belmont St., (508) 792-3760

Hospices: Charlton: 88 Masonic Home Rd., (508) 434-2440
           Dartmouth: 41 State Rd., (508) 990-8160
           Greenfield: 91 Main St., (508) 434-2200
           Worcester: 416 Belmont St., (508) 792-3760
Partners HealthCare At Home - Private Care
281 Winter St., Ste. 240, Waltham, MA, 02451

Primary Ph: (781) 290-4200

Email: privatecareinfo@partners.org
Website: www.partnershomecare.org

Accepts LTC Insurance: Yes  Min. Visit Length: None

Services: Alzheimer’s/Dementia Care, Companions, Homemaking, Live-in Aides, Nursing, Personal Care/Home Health Aides, Physical Therapy, Private Duty Nursing, Staffing

Descript: **Alliance Accredited, Private Care.** Partners Private Care provides the day-to-day support and home health care needed to live with independence and dignity in the comfort of your home.

Branches:
- Beverly: 800 Cummings Ctr., Ste. 166 (978) 236-1300
- Braintree: 45 Rockdale St., Ste. 100, (781) 681-1000
- Chelsea: 70 Everett Ave., Ste. 505, (978) 236-1300
- Framingham: 1101 Worcester Rd., (508) 879-7070

Patriot Home Care LLC
350 Lincoln Street, Ste. 2400, Hingham, MA, 02043

Primary Ph: (781) 740-8344

Email: info@patriothomecare.net
Website: www.patriothomecare.net

Accepts LTC Insurance: Yes  Min. Visit Length: 2 (hrs)

Services: Alzheimer’s/Dementia Care, Appointment Escorts, Chores & Cleaning, Companions, Homemaking, Live-in Aides, Nursing, Personal Care/Home Health Aides, Transportation

Descript: **Private Care.** Independent, non-medical home care company. Owner is RN/BSN with 30 years experience in Boston hospitals, the field, and Case Mgmt. Prior experience in consulting and skilled nursing with local VNAs.
PCP Extraordinary Homecare
2 Caanan St., Boston, MA, 02126

Primary Ph: (617) 296-1657
Primary Fx: (617) 298-2497

Email: p.p@extraordinaryhomecare.com
Website: www.extraordinaryhomecare.com

Accepts LTC Insurance: Yes
Min. Visit Length: 1 (hrs)

Services: Adult Day Health, Alzheimer’s/Dementia Care, Appointment Escorts, Care Management, Chores & Cleaning, Companions, Homemaking, Hospice, Live-in Aides, Medication Management, Nursing, Personal Care/Home Health Aides, Private Duty Nursing, Transportation

Descript: Private Care. Provides round-the-clock, 24/7 care tailored for each client’s needs. Dedicated to providing excellent service and consistent support in order to provide seniors and their families with peace of mind.

Personal Touch Home Care
421 Faunce Corner Rd., North Dartmouth, MA, 02747

Primary Ph: (508) 995-4242
Primary Fx: (508) 998-5150

Email: jpena@pthomecare.com
Website: www.pthomecare.com

Accepts LTC Insurance: Yes
Min. Visit Length: 2 (hrs)

Services: Alzheimer’s/Dementia Care, Companions, Homemaking, Intravenous Therapy, Live-in Aides, Medical Social Work, Medication Management, Nursing, Occupational Therapy, Personal Care/Home Health Aides, Private Duty Nursing, Psychiatric Nursing, Speech & Language Therapy

Descript: Medicare Certified, Private Care. Skilled nursing, physical, occupational, & speech therapy, MSW, HHA, PCA, HMR, IV & specialty programs are branch-specific. Private Pay program specific for patients needs. Workman comp cases welcome.

Branches: North Dartmouth, 421 Faunce Corner Road (508) 995-4242
Beverly: 100 Cummings Ctr., #248G, (978) 232-1136
Brighton: 697 Cambridge St., #204, (617) 783-0700
Chelmsford: 15 Tyngs. Rd., 4B, (978) 251-0170
Springfield: 150 Front St., (413) 747-7344
**Porchlight Home Care (Porchlight VNA)**
21 High St., Lee, MA, 01238

**Primary Ph:** (413) 243-1122  
**Primary Fx:** (413) 243-2440  
**Email:** mschnopp@porchlighthomecare.org  
**Website:** www.porchlighthomecare.org

**Accepts LTC Insurance:** Yes  
**Min. Visit Length:** None

**Services:** Appointment Escorts, Care Management, Chores & Cleaning, Companions, Homemaking, Live-in Aides, Medical Social Work, Medication Management, Nursing, Occupational Therapy, Personal Care/Home Health Aides, Physical Therapy, Private Duty Nursing, Transportation

**Descrip:** **Alliance Accredited, Private Care.** Berkshire County’s only nonprofit private duty home care agency. Offers quality care as an affordable alternative to a nursing home or assisted living. Home Visiting Nurse Practitioner & Therapy Programs.

**Branches:** Lenox: 329 Pittsfield Road Apt 103, (413) 243-1122

**Private Home Care, Inc.**  
183 Pleasant St., Marblehead, MA, 01945

**Primary Ph:** (781) 639-8696  
**Primary Fx:** (781) 639-1404  
**Website:** www.eldersathome.com

**Accepts LTC Insurance:** No  
**Min. Visit Length:** 2 (hrs)

**Services:** Alzheimer’s/Dementia Care, Appointment Escorts, Care Management, Chores & Cleaning, Companions, Homemaking, Live-in Aides, Medication Management, Nursing, Nutritionist, Personal Care/Home Health Aides, Private Duty Nursing, Transportation

**Descrip:** **Private Care.** Live-In care, companion services, meal preparation, and hospital assistance.
Professional Nurse &
Home Care of Cape Cod, Inc.
766 Main St., Dennis, MA, 02638

Primary Ph: (508) 385-1855
Primary Fx: (508) 385-1856

Email: ellenmassa@pnhccc.com
Website: www.pnhccc.com

Accepts LTC Insurance: Yes  Min. Visit Length: 2 (hrs)

Services: Care Management, Companions, Homemaking, Live-in Aides, Nursing, Personal Care/Home Health Aides, Transportation

Descript: **Alliance Accredited, Private Care.** A local agency that provides assisted living support and health care in one’s home on a private pay basis. A registered nurse oversees services.

Rehab at Home
One Father DeValles Blvd., Fall River, MA, 02723

Primary Ph: (508) 673-5500
Primary Fx: (508) 673-6500

Email: joan@trmrehab.com
Website: www.trmrehab.com

Accepts LTC Insurance: Yes  Min. Visit Length: None

Services: Nursing, Occupational Therapy, Personal Care/Home Health Aides, Physical Therapy, Speech & Language Therapy

Descript: **Medicare Certified, Private Care.** JCAHO Accredited. Provides home care services to residents of Massachusetts. A division of Therapy Resources Management, LLC.
Right at Home of Bedford
60 Great Rd., Bedford, MA, 01730

Primary Ph: (781) 275-1400
Primary Fx: (781) 275-1401
Email: laura@rightathomecare.com
Website: www.rightathomecare.com
Accepts LTC Insurance: Yes  Min. Visit Length: None

Services: Appointment Escorts, Care Management, Chores & Cleaning, Companions, Homemaking, Hospice, Live-in Aides, Medication Management, Nursing, Personal Care/Home Health Aides, Personal Emergency Response Systems, Private Duty Nursing, Transportation

Descript: **Alliance Accredited, Private Care.** Caregivers are carefully chosen, fully insured, professionally trained, and actively supervised. We remember personal touches: a steady hand, bright smiles, and the willingness to go the extra mile.

Branches: Groton: 6 West Main St., (978) 448-6988

Right At Home of Boston North
19 Front St., Salem, MA, 01970

Primary Ph: (978) 744-5151  Referral Ph: (877) 500-2273
Primary Fx: (978) 744-5885
Email: info@rightathomemass.com
Website: www.rightathomemass.net
Accepts LTC Insurance: Yes  Min. Visit Length: 1 (hrs)

Services: Alzheimer's/Dementia Care, Appointment Escorts, Chores & Cleaning, Companions, Homemaking, Live-in Aides, Medication Management, Nursing, Personal Care/Home Health Aides, Private Duty Nursing, Staffing

Descript: **Private Care.** A family-owned private duty supportive care agency serving seniors throughout Essex County and some of Middlesex and Suffolk Counties with three local offices. Celebrating 10 years serving seniors.

Branches: Haverhill: 350 Main St., (978) 373-8010
Wakefield: 380 Lowell St., (978) 245-2330
Beverly: Colonial Grdns, 105 Cherry Hill Dr., (978) 232-0202
Right at Home of Boston-South Shore
800 Hingham St., Ste. 203-S, Rockland, MA, 02370

Primary Ph: (781) 681-3545
Primary Fx: (781) 681-3547

Email: info@rah.southshore.com
Website: www.southshore.rightathome.net

Accepts LTC Insurance: Yes Min. Visit Length: 3 (hrs)

Services: Alzheimer’s/Dementia Care, Appointment Escorts, Care Management, Chores & Cleaning, Companions, Homemaking, Hospice, Live-in Aides, Medication Management, Nursing, Personal Care/Home Health Aides, Private Duty Nursing, Staffing, Transportation

Descript: Alliance Accredited, Private Care. Serves entire South Shore. Caregivers screened, tested, & trained, w/Dementia staff trained by certified Amer Alzheimer’s Assoc instructors. Free assessments, affordable prices, & flexible schedules.

Right At Home of Boston-Southwest
10 Lincoln Road, Ste. 116, Foxboro, MA, 02035

Primary Ph: (508) 668-8001
Primary Fx: (508) 668-8005

Email: rightathome@rahbostonsw.com
Website: www.bostonsw.rightathome.net

Accepts LTC Insurance: Yes Min. Visit Length: 3 (hrs)

Services: Alzheimer’s/Dementia Care, Appointment Escorts, Care Management, Chores & Cleaning, Companions, Homemaking, Live-in Aides, Medication Management, Nursing, Personal Care/Home Health Aides, Private Duty Nursing, Staffing, Transportation

Descript: Alliance Accredited, Private Care. Provides trained, insured, and bonded caregivers for a variety of needs such as: assistance after a hospital stay, an aging parent who needs help, companionship, or respite care for family members.
Right at Home of Eastern Worcester County
125 Turnpike Rd., Ste. 10, Westborough, MA, 01581

Primary Ph: (508) 599-1122
Primary Fx: (508) 599-1130
Email: wecare@rahewc.com
Website: www.rahewc.com

Accepts LTC Insurance: Yes  Min. Visit Length: 3 (hrs)

Services: Alzheimer's/Dementia Care, Appointment Escorts, Care Management, Chores & Cleaning, Companions, Homemaking, Hospice, Live-in Aides, Medication Management, Nursing, Personal Care/Home Health Aides, Private Duty Nursing, Staffing, Transportation

Descript: **Alliance Accredited, Private Care.** Personal, customized, & nurse driven. Services available 365 days/yr and range from companionship & transportation to 24/7 live-in care. Custodial (not covered by insurance) nursing options available.

Branches: Hopedale: 4 Evergreen Lane, Suite 8, (508) 282-5333

Royale Care, Inc.
330 SW Cutoff, Ste. 103, Worcester, MA, 01604

Primary Ph: (508) 926-8848
Primary Fx: (508) 926-8858
Email: info@royalecareinc.com
Website: www.royalecareinc.com

Accepts LTC Insurance: No  Min. Visit Length: 1 (hrs)

Services: Alzheimer's/Dementia Care, Care Management, Chores & Cleaning, Companions, Homemaking, Live-in Aides, Medication Management, Nursing, Personal Care/Home Health Aides, Private Duty Nursing, Staffing, Transportation

Descript: **Alliance Accredited, Private Care.** A for-profit Home Health Care corporation operated by professionals with over 20 years Home Health experience. Currently undergoing Medicare Certification while providing private care services.
RSSI Home Care
70 Bridge St., Ste. 201, Newton, MA, 02458

Primary Ph: (888) 333-2481
Primary Fx: (617) 789-5750

Email: rssihomecare@mhpi.net
Website: www.mhpi.net

Accepts LTC Insurance: No  Min. Visit Length: 1 (hrs)

Services: Appointment Escorts, Chores & Cleaning, Companions, Homemaking, Personal Care/Home Health Aides, Transportation

Descript: **Alliance Accredited, Private Care.** Promoting the ability of the elderly and disabled to remain in the community through the provision of high quality home care services that support their dignity and sustain living independently.

Branches: 400 Nathan Ellis Hwy., Mashpee, MA 02649 (508) 534-8990

Senior Bridge Family Companies
75 Second Ave., Needham, MA, 02494

Primary Ph: (781) 444-1199
Primary Fx: (781) 444-1178

Email: rwetterberg@seniorbridge.com
Website: www.seniorbridge.com

Accepts LTC Insurance: Yes  Min. Visit Length: 4 (hrs)

Services: Care Management, Companions, Home Modification, Medication Management, Nursing, Personal Care/Home Health Aides, Private Duty Nursing, Psychiatric Nursing, Staffing, Telehealth Monitoring

Descript: **Private Care.** Uses a unique model of care and unparalleled hiring standards. We specialize in helping clients remain in the home of their choice, safely and with quality of life.
**Senior Comfort Services**
176 Worcester Providence Tnpk., Ste. 205, Sutton, MA, 01590

**Primary Ph:** (508) 865-2170  
**Primary Fx:** (508) 865-2975

**Email:** elaine@seniorcomfortservices.com  
**Website:** www.seniorcomfortservices.com

**Accepts LTC Insurance:** Yes  
**Min. Visit Length:** None

**Services:** Alzheimer's/Dementia Care, Appointment Escorts, Care Management, Chores & Cleaning, Companions, Homemaking, Live-in Aides, Medication Management, Nursing, Personal Care/Home Health Aides, Personal Emergency Response Systems, Private Duty Nursing, Transportation

**Descript:** *Private Care.* RN provides & oversees individualized care plans, respite care, meal planning & prep., referral services, & family caregiver support. Licensed, insured, & bonded. Satisfaction guaranteed. Avail 24/7.

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**Senior Helpers - NortheastMass**
153 Andover St., Suite 203, Danvers, MA, 01923

**Primary Ph:** (781) 569-6700  
**Primary Fx:** (781) 539-8464

**Email:** NortheastMass@seniorhelpers.com  
**Website:** www.seniorhelpers.com/NortheastMass

**Accepts LTC Insurance:** Yes  
**Min. Visit Length:** 3 (hrs)

**Services:** Alzheimer's/Dementia Care, Appointment Escorts, Chores & Cleaning, Companions, Homemaking, Live-in Aides, Medication Management, Nursing, Personal Care/Home Health Aides, Private Duty Nursing, Staffing

**Descript:** *Alliance Accredited, Private Care.* Alz & Dementia care. NE region affiliate office of Alzheimer Foundation of America. Focus on complex care like ALS and spinal chord injury, 24/7 and Live-In, RNs & LPNs - medication admin, Home care, hourly personal care.
**Senior Helpers of the South Shore**
99 Longwater Circle, Suite 204, Norwell, MA, 02061

**Primary Ph:** (781) 421-3123  
**Primary Fx:** (781) 421-3127  
**Email:** ssmith@seniorhelpers.com  
**Website:** www.seniorhelpers.com

**Accepts LTC Insurance:** Yes  
**Min. Visit Length:** 2 (hrs)

**Services:** Alzheimer's/Dementia Care, Chores & Cleaning, Companions, Homemaking, Live-in Aides, Personal Care/Home Health Aides, Transportation

**Descrip:** *Alliance Accredited, Private Care*. Specializes in providing quality in-home care for seniors. Based on the needs of our clients, we customize each caregiver/client relationship to ensure the finest, compassionate one-on-one care.

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**Senior Helpers of Westford & Marlborough**
3 Littleton Rd., Unit 3, Westford, MA, 01886

**Primary Ph:** (978) 467-4300  
**Primary Fx:** (978) 467-4302  
**Email:** jdigiorgio@seniorhelpers.com  
**Website:** www.seniorhelpers.com/westford

**Accepts LTC Insurance:** Yes  
**Min. Visit Length:** 1 (hrs)

**Services:** Alzheimer's/Dementia Care, Appointment Escorts, Chores & Cleaning, Companions, Homemaking, Live-in Aides, Medication Management, Personal Care/Home Health Aides, Staffing, Transportation

**Descrip:** *Alliance Accredited, Private Care*. Helping your family enjoy a better quality of life and peace of mind. We provide dependable, consistent, and affordable care services to our clients and their families. Licensed, bonded, and insured.

**Branches:** Marlborough: 225 Cedar Hill St., (508) 630-2322
Seniors Helping Seniors of Reading
380 Pearl St., Reading, MA, 01867

Primary Ph: (781) 205-4930
Primary Fx: (781) 205-4930

Email: shsreadingma@gmail.com
Website: www.seniorshelpingseniors.com/reading

Accepts LTC Insurance: Yes  Min. Visit Length: 2 (hrs)

Services: Alzheimer’s/Dementia Care, Appointment Escorts, Chores & Cleaning, Companions, Homemaking, Live-in Aides, Personal Care/Home Health Aides, Transportation

Description: Private Care. We hire caring, compassionate seniors to help other seniors needing assistance with any non-medical service in a flexible, custom fashion.

ServiceNet Home Care/ServiceNet, Inc.
216 North King St., Northampton, MA, 01060

Primary Ph: (413) 582-9500
Primary Fx: (413) 585-1410

Email: lletourneau@servicenet.org
Website: www.servicenet.org

Accepts LTC Insurance: Yes  Min. Visit Length: 1 (hrs)

Services: Alzheimer’s/Dementia Care, Care Management, Chores & Cleaning, Homemaking, Intravenous Therapy, Medication Management, Nursing, Nutritionist, Pain/Palliative Care, Personal Care/Home Health Aides, Psychiatric Nursing

Description: Medicare Certified, Private Care. Also provides wound care and medical surgical nursing.
South Shore Visiting Nurse Association
30 Reservoir Park Dr., Rockland, MA, 02370-1055

Primary Ph: (781) 624-7070
Primary Fx: (781) 792-4207

Referral Ph: (866) 674-2480
Referral Fx: (781) 843-7350

Email: jann_ahern@sshosp.org
Website: www.southshorehospital.org

Accepts LTC Insurance: Yes
Min. Visit Length: 1 (hrs)

Services: Care Management, Chores & Cleaning, Companions, CWOCN, Homemaking, Hospice, Intravenous Therapy, Maternal & Child Health, Medical Social Work, Medication Management, Nursing, Nutritionist, Occupational Therapy, Pain/Palliative Care, Pediatric Nursing, Personal Care/Home Health Aides, Physical Therapy, Private Duty Nursing, Speech & Language Therapy, Telehealth Monitoring

Descrip: Medicare Certified, Private Care. JCAHO Accredited and ANCC Magnet Designation. Other services include oncology, infusion, wound, and diabetes care.
Steward Home Care
30 Perwal St., Westwood, MA, 02090

Primary Ph: (781) 551-5600  Referral Ph: (781) 551-5700
Primary Fx: (781) 551-5771  Referral Fx: (781) 769-8922
Email: alan.rosenfeld@steward.org
Website: www.steward.org
Accepts LTC Insurance: Yes  Min. Visit Length: 3 (hrs)

Services: Care Management, Chores & Cleaning, Companions, CWOCN, Homemaking, Hospice, Intravenous Therapy, Live-in Aides, Medical Social Work, Medication Management, Nursing, Nutritionist, Occupational Therapy, Pain/Palliative Care, Personal Care/Home Health Aides, Personal Emergency Response Systems, Physical Therapy, Private Duty Nursing, Psychiatric Nursing, Speech & Language Therapy, Telehealth Monitoring

Descript: Medicare Certified, Private Care. Joint Commission accredited homecare/hospice/private pay agency. Diabetes, CHF, COPD, palliative care, acute joint replacement, and geriatric care management specialists.

Branches: Fall River: 275 Martine St., #109, (508) 235-5312
Methuen: 70 East St., (978) 691-8800
Waltham: 271 Waverley Oaks Rd., (781) 392-2230

Suburban Home Health Care, Inc.
1050 Commonwealth Ave., Boston, MA, 02215

Primary Ph: (617) 264-7100
Primary Fx: (617) 264-7188
Email: shhc.inc@verizon.net
Website: www.suburbanhomehealthcare.com
Accepts LTC Insurance: Yes  Min. Visit Length: 2 (hrs)

Services: Care Management, Companions, CWOCN, Homemaking, Intravenous Therapy, Medical Social Work, Medication Management, Nursing, Occupational Therapy, Personal Care/Home Health Aides, Physical Therapy, Psychiatric Nursing, Speech & Language Therapy, Transportation

Descript: Medicare Certified, Private Care. Bilingual staff avail in Cantonese, Mandarin, Bulgarian, Vietnamese, Spanish, Portuguese, Russian, Polish, Hebrew, German, Cape Verdian, Albanian, & Fr. Creole. Call (866) MEDRIDE for transportation.
T.L. Connections, Inc.
155-M New Boston St., Ste.124, Woburn, MA, 01801

Primary Ph: (781) 932-0759
Primary Fx: (781) 932-0797

Email: office@tlconnectionsinc.com
Website: www.tlconnectionsinc.com

Accepts LTC Insurance: No  Min. Visit Length: 1 (hrs)

Services: Intravenous Therapy

Descrip: Private Care. Provides infusion therapy (i.e., factor replacement, IVIG, Prolastin, Cerezyme, etc.) to home clients. Specializes in advocacy and education of clients and families.

Vineyard Nursing Association, Inc.
15 Merchant's Court, Vineyard Haven, MA, 02568

Primary Ph: (508) 693-6184
Primary Fx: (508) 693-5607

Email: info@vineyardnursing.org
Website: www.vineyardnursing.org

Accepts LTC Insurance: Yes  Min. Visit Length: 2 (hrs)

Services: Appointment Escorts, Care Management, Companions, Homemaking, Maternal & Child Health, Medical Social Work, Medication Management, Nursing, Occupational Therapy, Pain/Palliative Care, Personal Care/Home Health Aides, Physical Therapy, Private Duty Nursing, Speech & Language Therapy, Transportation

Descrip: Medicare Certified, Private Care. CHAP Accredited. Also offers wound care and pain management certified nurses.

Branches: Nantucket: 57 Prospect St., (508) 825-8300
**Visiting Angels of Cape Cod**
915 Route 28, Harwich, MA, 02645

- **Primary Ph:** (508) 432-9600
- **Referral Ph:** (877) 528-0111
- **Primary Fx:** (508) 432-7111
- **Email:** faldrich@visitingangels.com
- **Website:** www.visitingangels.com/capecod

**Accepts LTC Insurance:** Yes  
**Min. Visit Length:** 3 (hrs)

**Services:** Alzheimer's/Dementia Care, Appointment Escorts, Chores & Cleaning, Companions, Homemaking, Live-in Aides, Personal Care/Home Health Aides, Transportation

**Descript:** *Alliance Accredited, Private Care.* Committed to providing competent, compassionate, professional home care for seniors. We hire only experienced caregivers and run a comprehensive background screening. Clients choose their caregiver.

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**Visiting Angels of Chelmsford**
111 Chelmsford St., Chelmsford, MA, 01824

- **Primary Ph:** (978) 244-0200
- **Primary Fx:** (978) 244-0202
- **Email:** wendy.h.bean@verizon.net
- **Website:** www.visitingangels.com

**Accepts LTC Insurance:** Yes  
**Min. Visit Length:** 2 (hrs)

**Services:** Alzheimer's/Dementia Care, Appointment Escorts, Care Management, Chores & Cleaning, Companions, Homemaking, Hospice, Live-in Aides, Transportation

**Descript:** *Alliance Accredited, Private Care.* Experienced & compassionate caregivers aid with activities of daily living, assistance after surgery or injury, respite care. 24/7 director/owner availability and client care involvement.
Visiting Angels of Littleton
9 Goldsmith St., Littleton, MA, 01460

Primary Ph: (978) 486-0972  Referral Ph: (888) 923-1115
Primary Fx: (978) 486-0976

Email: acton@visitingangels.com
Website: www.visitingangels.com/acton

Accepts LTC Insurance: Yes  Min. Visit Length: 2 (hrs)

Services: Appointment Escorts, Chores & Cleaning, Companions, Homemaking, Live-in Aides, Personal Care/Home Health Aides, Telehealth Monitoring

Descript: **Alliance Accredited, Private Care.** Helps seniors age gracefully in the comfort of their homes. Also provides assistance in hygiene and meal prep and respite care for families. Live-in or hourly available.

Visiting Angels of Newburyport
3 Cherry St., Ste. 101, Newburyport, MA , 01950

Primary Ph: (978) 462-6162
Primary Fx: (978) 462-6164

Email: jspellman@visitingangels.com
Website: www.visitingangels.com

Accepts LTC Insurance: Yes  Min. Visit Length: 2 (hrs)

Services: Alzheimer's/Dementia Care, Appointment Escorts, Chores & Cleaning, Companions, Homemaking, Live-in Aides, Personal Care/Home Health Aides, Transportation

Descript: **Private Care.** Experienced caregivers, licensed, bonded & insured. Non-medical and nurse supervised. Hourly or live-in options. Helping elders remain safe & comfortable in their own homes.

Branches: Stratham, NH: 118 Portsmouth Ave., #B2C, (603) 583-4890
Visiting Angels of Newton and Canton
1254 Chestnut St., 2nd Floor, Newton, MA, 02464
Primary Ph: (617) 795-2727
Primary Fx: (617) 244-0260
Email: office@bostonareaangels.com
Website: www.visitingangels.com
Accepts LTC Insurance: Yes  Min. Visit Length: None
Services: Alzheimer’s/Dementia Care, Appointment Escorts, Chores & Cleaning, Companions, Homemaking, Live-in Aides, Personal Care/Home Health Aides, Transportation
Descript: **Alliance Accredited, Private Care**. Full-service private duty non-medical home care, emergency response or planned. Avail 24/7. Companionship, personal care, errands & transportation, mobility assistance, home making, case management.

Visiting Angels of North Attleboro
500 East Washington St., Ste. 27, North Attleboro, MA, 02760
Primary Ph: (508) 699-3969    Referral Ph: (866) 526-4354
Primary Fx: (508) 699-7948
Email: visitingangelsna@verizon.net
Website: www.visitingangels.com
Accepts LTC Insurance: Yes  Min. Visit Length: 2 (hrs)
Services: Appointment Escorts, Chores & Cleaning, Companions, Homemaking, Live-in Aides, Personal Care/Home Health Aides, Transportation
Descript: **Private Care**. Non-medical home care - homemaker & personal care services.
Visiting Angels of Springfield/Westfield
507 Southampton Rd., Ste. 1, Westfield, MA, 01085

Primary Ph: (413) 568-7790
Primary Fx: (413) 568-7791

Email: jarduino@visitingangels.com
Website: www.visitingangels.com/westfield

Accepts LTC Insurance: Yes Min. Visit Length: 1 (hrs)

Services: Alzheimer's/Dementia Care, Appointment Escorts, Chores & Cleaning, Companions, Homemaking, Live-in Aides, Personal Care/Home Health Aides, Transportation

Descript: Private Care. Visiting Angels runs a comprehensive background screening on each caregiver. However, we also emphasize intangible traits such as a caring personality. At Visiting Angels, character matters.

Branches: Springfield: 34 Robbins Rd., (413) 733-6900

Visiting Nurse Services of Newport & Bristol Counties
1184 East Main Rd., Portsmouth, RI, 02871

Primary Ph: (401) 682-2100 Referral Ph: (800) 456-1195
Primary Fx: (401) 682-2887 Referral Fx: (401) 682-2112
Email: janderson@vnsri.org
Website: www.vnsri.org

Accepts LTC Insurance: Yes Min. Visit Length: None

Services: Alzheimer's/Dementia Care, Care Management, CWOCN, Hospice, Intravenous Therapy, Maternal & Child Health, Medical Social Work, Medication Management, Nursing, Nutritionist, Occupational Therapy, Pain/Palliative Care, Pediatric Nursing, Personal Care/Home Health Aides, Personal Emergency Response Systems, Physical Therapy, Speech & Language Therapy, Telehealth Monitoring

Descript: Medicare Certified, Private Care. Not-for-profit Home Care, Community Health & Edu., Hospice (in RI), Geriatric, Disabled Care Mngmnt, Outpatient Diabetes Edu., Adv. Illness Mngmnt, Fall Prevention, Cert. Would Care Specialists.

Branches: Swansea: 1162 GAR Hwy., #11, (508) 916-2181
Newport, RI: 21 Chapel St., (401) 849-2101
VNA Care Network & Hospice
120 Thomas St., Worcester, MA, 01608

Primary Ph: (508) 756-7176  Referral Ph: (800) 728-1862
Primary Fx: (508) 751-6878  Referral Fx: (800) 599-8298
Email: info@vnacarenetwork.org
Website: www.vnacarenetwork.org

Accepts LTC Insurance: Yes  Min. Visit Length: 2 (hrs)

Services: Care Management, CWOCN, Hospice, Intravenous Therapy, Maternal & Child Health, Medical Social Work, Medication Management, Nursing, Nutritionist, Occupational Therapy, Pain/Palliative Care, Pediatric Nursing, Personal Care/Home Health Aides, Personal Emergency Response Systems, Physical Therapy, Speech & Language Therapy, Telehealth Monitoring


Branches: Danvers: 5 Federal St., (978) 777-6100
Gloucester: 8 Angle St., (978) 283-2020
Leominster: 305 Whitney St., (978) 537-2322
Needham: 175 Highland Ave., (781) 455-6661
Southborough: 333 Turnpike Rd., (508) 786-0693

Hospices: Worcester: 10 Judith Rd., (508) 421-5120
Needham: 920 South St., (781) 433-5800
Cambridge: 65 Chilton St., (617) 661-4944
VNA of Cape Cod, Inc.
255 Independence Dr., Hyannis, MA, 02601

Primary Ph: (508) 957-7400  Referral Ph: (508) 957-7476
Primary Fx: (508) 771-3707  Referral Fx: (508) 771-3710

Email: dkolb@vnacapecod.org
Website: www.vnacapecod.org

Accepts LTC Insurance: Yes  Min. Visit Length: 1 (hrs)

Services: Adult Day Health, Appointment Escorts, Care Management, Chores & Cleaning, Companions, CWOCN, Home Modification, Homemaking, Hospice, Intravenous Therapy, Live-in Aides, Maternal & Child Health, Medical Social Work, Medication Management, Nursing, Nutritionist, Occupational Therapy, Pain/Palliative Care, Pediatric Nursing, Personal Care/Home Health Aides, Physical Therapy, Private Duty Nursing, Psychiatric Nursing, Speech & Language Therapy, Telehealth Monitoring

Descript: **Alliance Accredited, Medicare Certified, Private Care.**
JCAHO accredited. Accepts most private services. Provides an array of home and hospice services from skilled nursing & therapies to community health programs. Staff available 24/7.

Branches: South Dennis: 434 Route 134, (508) 957-7710
Falmouth: 67 Ter Heun Dr., (508) 495-5716
VNA Private Care (VNA of Boston)
350 Granite St., Braintree, MA, 02184

Primary Ph: (781) 431-1484  Referral Ph: (800) 454-2977
Primary Fx: (781) 237-4505

Email:  privatecareinfo@vnab.org
Website:  www.bostonvna.org

Accepts LTC Insurance: Yes  Min. Visit Length: None

Services:  Alzheimer’s/Dementia Care, Appointment Escorts, Care Management, Chores & Cleaning, Companions, Homemaking, Hospice, Medication Management, Nursing, Pain/Palliative Care, Personal Care/Home Health Aides, Personal Emergency Response Systems, Private Duty Nursing, Telehealth Monitoring, Transportation

Descript: **Alliance Accredited, Private Care**. Prides itself on quick turnaround time and often places a caregiver in just a couple of hours. Conducts monthly satisfaction surveys of BOTH our clients and our aides to assure the best possible care.

Webster Light Home Health Agency, LLC
11 Clement St., Worcester, MA, 01603

Primary Ph: (774) 314-3114 x2013
Primary Fx: (508) 459-2478

Website:  www.mycareathome.net

Accepts LTC Insurance: No.  Min. Visit Length: None

Services:  Care Management, Chores & Cleaning, Homemaking, Medical Social Work, Personal Care/Home Health Aides

Descript: **Private Care**. Provides GAFC services to MassHealth clients.
**Winchester Home Care**
800 West Cummings Park, Ste. 5000, Woburn, MA, 01801

Primary Ph: (781) 756-2488  Referral Ph: (781) 756-2487  
Primary Fx: (781) 756-2489

Email: kkeaney@winhosp.org  
Website: www.winchesterhospital.org  

Accepts LTC Insurance: No  Min. Visit Length: 1 (hrs)

Services: Alzheimer’s/Dementia Care, Appointment Escorts, Care Management, Chores & Cleaning, Companions, CWOCN, Intravenous Therapy, Maternal & Child Health, Medical Social Work, Medication Management, Nursing, Nutritionist, Occupational Therapy, Pain/Palliative Care, Personal Care/Home Health Aides, Physical Therapy, Psychiatric Nursing, Respiratory Therapy, Speech & Language Therapy, Transportation

**Descript:** *Medicare Certified, Private Care.* Designated by ANCC as a Magnet Facility, certified by CMS, and accredited by the Joint Commission. WHC is a department of Winchester Hospital, serving most communities in the suburban northwest area.

**Worldwide Staffing**
425 Union St., West Springfield, MA, 01089

Primary Ph: (413) 731-6522  
Primary Fx: (413) 827-9664

Email: jeff@wwstaffing.com  
Website: www.wwstaffing.com

Accepts LTC Insurance: Yes  Min. Visit Length: None

**Services:** Adult Day Health, Alzheimer’s/Dementia Care, Appointment Escorts, Care Management, Chores & Cleaning, Companions, CWOCN, Homemaking, Hospice, Intravenous Therapy, Live-in Aides, Maternal & Child Health, Medical Social Work, Medication Management, Nursing, Pain/Palliative Care, Pediatric Nursing, Personal Care/Home Health Aides, Physical Therapy, Private Duty Nursing, Psychiatric Nursing, Respiratory Therapy, Speech & Language Therapy, Staffing

**Descript:** *Private Care.* Individualized homecare designed to increase the health, happiness & quality of life for your loved ones. Our RN, LPN, CNA & HHA’s meet the highest standards of excellence for private duty, rehab, etc.
Xpress Health Care Staffing
54 Evergreen Ave., Ste. 1, Auburndale, MA, 02466

Primary Ph: (617) 792-2200    Referral Ph: (877) 847-4766
Primary Fx: (617) 244-4676

Email: office@xpresshealthstaffing.com
Website: www.xpresshealthstaffing.com

Accepts LTC Insurance: No    Min. Visit Length: 2 (hrs)

Services: Alzheimer’s/Dementia Care, Appointment Escorts, Care Management, Companions, Homemaking, Hospice, Live-in Aides, Medication Management, Nursing, Personal Care/ Home Health Aides, Private Duty Nursing, Psychiatric Nursing, Staffing, Telehealth Monitoring, Transportation

Descript: Private Care.
## Barnstable County

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<td>PCP Extraordinary Homecare</td>
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<td>(617) 296-1657</td>
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<td>Professional Nurse &amp; HC of Cape Cd</td>
<td>AA, PC</td>
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## Berkshire County

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AA = Alliance Accredited  MC = Medicare Certified  PC = Private Care
### Bristol County

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**Notes:**
- **AA** = Alliance Accredited
- **MC** = Medicare Certified
- **PC** = Private Care
### Dukes County

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### Franklin County

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## Middlesex County

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**Notes:**
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<td>Suburban Home Health Care, Inc.</td>
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<td>T.L. Connections, Inc.</td>
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<td>VNA Care Network &amp; Hospice</td>
<td>MC, PC</td>
<td>(508) 756-7176</td>
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<td>VNA Private Care (VNA of Boston)</td>
<td>AA, PC</td>
<td>(800) 454-2977</td>
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<td>Winchester Home Care</td>
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<td>(781) 756-2488</td>
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<td>Xpress Health Care Staffing</td>
<td>PC</td>
<td>(617) 792-2200</td>
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### Worcester County

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<td>Ace Medical Services, Inc.</td>
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<td>Caretenders</td>
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<td>Centrus Premier Home Care, Inc.</td>
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<td>Comfort Keepers of SS, CC, &amp; MW</td>
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<td>Medical Resources Home Health Cor.</td>
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AA = Alliance Accredited  MC = Medicare Certified  PC = Private Care
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