2020 GUIDE TO
Private Home Care Services
Boston & Northeastern
Massachusetts Edition
A Directory of Agencies Serving Essex, Middlesex, & Suffolk Counties + Brookline

Nicole Geddes, 2019 Co-Clinician of the Year
Aberdeen Home Care

HOME CARE ALLIANCE
of MASSACHUSETTS
www.thinkhomecare.org
Disclaimer: Every effort has been made to compile complete and accurate information for this guide; however, neither the Home Care Alliance of Massachusetts, Inc., nor its members, nor its employees will be responsible for errors or omissions in this guide. The information contained herein should not be construed as an endorsement of any home care provider or company, nor reflect in any way upon the quality of care and/or services provided by an agency or company.
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About This Directory

This book is one of three regional editions of the 2020 Guide to Private Home Care Services, a directory published by the Home Care Alliance of Massachusetts. It is designed to introduce families in Northeastern Massachusetts and Boston to private home care services and help them select the best agency to meet their needs.

This introduction describes what private home care is, how to pay for it, what various forms of accreditation and certification mean, and how to select an agency. The county-by-county section that begins on page 7 sorts agencies geographically, gives some basic information about each, and provides a cross-reference to their full profiles beginning on page 16. In all, this directory lists a total of 82 home care agencies.

Additional copies of this directory – as well as its regional counterparts – are available at no charge at www.thinkhomecare.org/directories or by calling (617) 482-8830. Those who make regular home care referrals might also consider our full directory, the Home Health Resource Directory. A searchable version of this information is available online at www.thinkhomecare.org/agencies.

Think Home Care!

Many people find they need help maintaining their independence in their later years. Though families and friends are often the first source of assistance, additional help is sometimes necessary. In that situation, local home care agencies can be true allies.

Every day in Massachusetts, home care agencies help tens of thousands of people live safely – and better – at home. Their compassionate and
professional approach supports family and friends, respects client wishes, ensures privacy, and increases independence and safety.

Though health insurance and public programs like Medicare and Medicaid often pay for home care following hospitalizations or during acute illnesses, they do not cover chronic or supportive home care services. Private care agencies, however, specialize in these situations.

**What Is Home Care?**

Given the option, most people prefer to be cared for in the comfort and dignity of their own homes. Fortunately, many types of care that were once only available in professional facilities can now be done at home. Home care – both in its medical and non-medical forms – is now an essential component of our health and long-term-care sectors, quietly serving millions of Americans at home, where they most want to be.

Formal home care started here in Massachusetts when public health nurses began travelling to patients’ homes to care for the sick, instruct families, and comfort the dying. Though home care continues to provide these services, changing family dynamics, new client needs, and technological advances have expanded its repertoire.

Today, home care encompasses a wide array of services but – at its core – always involves aides, therapists, and nurses providing care and assistance in clients’ residences. Depending on the situation, home care can include everything from occasional help with household chores, to daily help with dressing and bathing, to around-the-clock medical care.

For example, some people use home care briefly to recover from injuries or hospitalizations. Others use it to supplement services from assisted living or retirement communities. Still others use it to remain healthy and independent at home, despite chronic illness or diminished capabilities. In all these situations, good home care recognizes that each client requires an individualized care plan. Services vary, but the objective is always to support independence and allow the client to remain at home.

**How Do I Assess My Needs?**

It’s best to determine what kind of care you need before beginning your search. Do you need skilled care from a nurse or a therapist? How about personal care services, such as help with bathing and dressing? Are there mental health issues? Does your home need to be made safer and more accessible? How often – and for how long – will you need care? Is your situation likely to change in the near future? Once you’ve identified your needs, it’s much easier to select an agency to meet them.
Home care agencies have staff with expertise in assessing client needs and developing plans of care, usually at no charge. These professionals can also help you negotiate the maze of care resources and effectively communicate your needs to physicians, hospital staff, and nursing home managers. When appropriate, they can also help emotionally resistant clients understand and accept services.

Depending on your scope of need, a client or family may also want to work with an independent Aging Life Care Professional or geriatric care manager. These trained professionals can assess needs, find resources, and monitor services. A full list of Aging Life Care Professionals in the region is available at www.aginglifecarene.org.

The state’s Aging Service Access Point (ASAP) network is also a good resource. ASAPs are publicly-funded, local organizations that provide information and referrals for a range of elder services. Information is available at (800) AGE-INFO, or by visiting www.800ageinfo.com.

Third: Explore Payment Options

The simplest way to pay for home care is to do so privately; i.e., out of pocket, as you would for any other service. This affordable option maximizes your flexibility and control over your care without requiring you to coordinate with third parties. All of the agencies listed in this directory accept private payment and will work with you to coordinate arrangements and billing.

However, government programs and private insurance will pay for home care under specific circumstances:

- **Medicare** covers home care when the client: 1) Cannot leave home without physical assistance; 2) Is under a physician’s care; and 3) Requires skilled nursing or therapy services. **MassHealth**, the state’s **Medicaid** program, covers home health for low-income individuals under similar requirements.

- **The Massachusetts Home Care** program provides state-funded, non-medical services to elders and disabled individuals who meet certain financial guidelines. These services enable elders to remain in their homes and target those at risk of needing nursing home care. They can be accessed through the ASAPs mentioned above.

- **Commercial health insurance** typically covers some home care services when a person is recovering from injury, surgery, or temporary illness, but generally does not pay for chronic conditions. Benefits vary from plan to plan and usually contain a
cost-sharing provision. Check your policy and insurer for details on coverage requirements, benefits, co-payments, and deductibles.

**Long-term care (LTC) insurance** policies almost always cover home care as an alternative to nursing homes. The benefits under these policies are usually capped at a certain dollar level per day, week, or month; as always, check your policy. This directory’s county-by-county cross-reference indicates which agencies accept most LTC insurances.

**Fourth: Know About Agency Accreditation**

While most states offer a specific license for private pay home care agencies, Massachusetts does not. In order to establish quality standards and help consumers make informed choices, the Alliance created an Agency Accreditation Program with standards similar to those for licensure in most other states.

The accreditation program includes fifteen standards relating to: Client rights, privacy, and complaint procedures; Protections against abuse; Fair employment practices; Caregiver background screening; Competency, training, and supervision; Insurance coverage; and Compliance with all applicable federal, state, and local laws.

The Alliance *only* accredits agencies that meet or exceed all fifteen standards. Look for the round accreditation logo throughout the Agencies section that begins on page 16.

Accreditation is not the only indicator of an agency’s competence. All Medicare certified agencies, for instance, must meet strict standards established by the federal government. To learn more, about the Accreditation Program, visit [www.thinkhomecare.org/accreditation](http://www.thinkhomecare.org/accreditation).

**Fifth: Find & Interview Agencies**

Use this directory to narrow your search to a handful of candidates. Next, review the remaining prospects’ websites and consult with medical professionals as necessary. Finally, interview the finalists over the phone.

Agencies listed in this guide should answer all of the following questions:

- **Does the agency have literature describing its services, fees, and billing? If so, will they send you copies?**
- **Does the agency work with the client to develop a written plan of care or service contract? If so, how often is this plan updated?**
Does the agency directly employ its workers or are they independent contractors? (They should be directly employed.)

Does the agency pay workers’ compensation insurance and payroll taxes for its workers?

Has the agency been accredited or certified by another organization?

Does the agency provide a written list of client & family rights?

How does the agency screen and evaluate their employees?

Are caregivers, supervisors, and backup available 24/7/365?

How does the agency investigate complaints and/or resolve conflicts between its staff and clients?

Can the agency document that it carries professional & general liability insurance?

Will the agency provide a list of local references?

About the Alliance

The Home Care Alliance of Massachusetts, Inc. is a non-profit organization that promotes home care as an integral part of the health care system. The Alliance represents more than 160 agencies and is the definitive voice for home care in Massachusetts for more than 50 years.

The Alliance builds public awareness of home care, helping citizens of the Commonwealth understand the scope of services available and how to make wise health care choices. It monitors issues that affect the industry and fosters ongoing communication with government officials to ensure that oversight of home care is developed with industry input. It fosters cooperation among agencies and keeps them informed of regulatory and marketplace forces that affect them and their clients.

The Alliance’s subsidiary – the Foundation for Home Health – provides educational programs, workshops, and online trainings for our members’ staff. These programs sharpen clinical skills and help agencies function in an ever-changing and complex marketplace. To learn more about upcoming programs, visit www.thinkhomecare.org/education.

For more about the Alliance, visit us at www.thinkhomecare.org.

HOME CARE ALLIANCE of MASSACHUSETTS
# County-By-County Cross-Reference

## Essex County

Includes: Lynn, Lawrence, Haverhill, Peabody, Methuen, Salem, Beverly, etc.

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<td>Best Home Care N' More Inc</td>
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<td>Comfort Keepers of Middlesex &amp; Essex</td>
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<td>(617) 846-7676</td>
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www.thinkhomecare.org/agencies
### Essex County, cont.

Includes: Lynn, Lawrence, Haverhill, Peabody, Methuen, Salem, Beverly, etc.

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### MetroWest* Middlesex

Includes: Framingham, Marlborough, Natick, Hudson, Sudbury, Ashland, Hopkinton, etc.

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*Ashland, Framingham, Holliston, Hopkinton, Hudson, Marlborough, Natick, Sherborn, Sudbury, Wayland, & Weston. All others are considered in “Eastern Middlesex.”
# County-By-County Cross-Reference

**MetroWest Middlesex, cont.**

Includes: Framingham, Marlborough, Natick, Hudson, Sudbury, Ashland, Hopkinton, etc.

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### MetroWest Middlesex, cont.
Includes: Framingham, Marlborough, Natick, Hudson, Sudbury, Ashland, Hopkinton, etc.

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<td>Minute Women Home Care</td>
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<td>Northeast Clinical Services</td>
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<td>Omama Home HealthCare</td>
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<td>Overlook Visiting Nurse Association</td>
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### Eastern Middlesex
Includes: Cambridge, Lowell, Newton, Somerville, Waltham, Malden, Medford, etc.

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www.thinkhomecare.org/agencies
### County-By-County Cross-Reference

#### Eastern Middlesex, cont.

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www.thinkhomecare.org/agencies
## County-By-County Cross-Reference

### Eastern Middlesex, cont.
Includes: Cambridge, Lowell, Newton, Somerville, Waltham, Malden, Medford, etc.

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## County-By-County Cross-Reference

### Eastern Middlesex, cont.

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### Suffolk + Brookline

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[www.thinkhomecare.org/agencies](http://www.thinkhomecare.org/agencies)
## County-By-County Cross-Reference

### Suffolk + Brookline, cont.
Includes: Boston (all neighborhoods), Revere, Chelsea, Winthrop, & Brookline

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www.thinkhomecare.org/agencies
24 Hours Home Care, Inc.
73 Lexington St., Ste. LL5, Newton, MA 02466
Phone: (617) 792-0500  Fax: (617) 213-5457
Email: office@24hourscare.com
Website: www.24hourshomecare.com
Description: Private Care. CHAP Accredited. Offers medical home health care services provided by competent, compassionate, professional CNAs & RNs. Carefully assesses patient and family needs. Available for a few hours/week to 24 hours/day.

ABC Home Healthcare Professionals
233 Albion St., Wakefield, MA 01880
Phone: (781) 245-1880  Fax: (781) 245-3288
Email: info@abchhp.com
Website: www.abchhp.com
Services: Alzheimer's/Dementia Care, Appointment Escorts, ASAP Contractor, Chores & Cleaning, Companions, Homemaking, Home Modification, Live-in Aides, Nursing, Palliative-Care, Personal Care/Home Health Aides, Private Duty Nursing, Staffing
Description: Private Care. Family owned, managed by a nurse practitioner and geriatric case managers. Provides 1-24 hour care, including live-ins and in-home modification.
Branches: Gloucester: 281 East Main St., (978) 281-1001
Lawrence: 354 Merrickmack St., (781) 245-1880

Aberdeen Home Care, Inc.
8 Cherry St., Danvers, MA 01923
Phone: (978) 500-5161  Fax: (978) 927-3392
Email: joanne@aberdeenhomecareinc.com
Website: www.aberdeenhomecareinc.com
Services: Alzheimer's/Dementia Care, Appointment Escorts, Chores & Cleaning, Companions, Homemaking, Nursing, Pain Management, Personal Care/Home Health Aides, Private Duty Nursing
Description: Private Care. Premier concierge provider of in-home private care. All nurses are certified dementia practitioners. Nurse-owned and operated for 20 years. Superior staff selection and supervision. LTC approved.
Able Home Care, LLC
270 Union St., Ste. 201, Lynn, MA 01901

Phone: (877) 225-3235 Fax: (781) 581-2281
Email: onewalsh@msn.com
Website: www.ablehomecarellc.com
Services: ASAP Contractor, CWOCN, Intravenous Therapy, Nursing, Occupational Therapy, Personal Care/Home Health Aides, Physical Therapy, Psychiatric Nursing, Speech & Language Therapy
Description: Medicare Certified, Private Care. CHAP Accredited. Provides skilled and psychiatric nursing, rehabilitative and support services. Medication management.
Branches: Rockland: 55 Accord Place Dr., (877) 225-3235

Ace Medical Services, Inc
90 Madison St., Ste. 600, Worcester, MA 01608

Phone: (508) 792-3800 Fax: (508) 792-3803
Email: info@acemedservices.com
Website: www.acemedservices.com
Services: Appointment Escorts, ASAP Contractor, Chores & Cleaning, Companions, Homemaking, Intravenous Therapy, Live-in Aides, Medical Social Work, Nursing, Occupational Therapy, Personal Care/Home Health Aides, Physical Therapy, Private Duty Nursing, Psychiatric Nursing, Speech & Language Therapy
Description: Private Care. CHAP Accredited. A team of professionals providing the highest quality home health care services to improve the lives of the elderly and disabled, promising the philosophy of independent living.

Advantage Home Health Care Services
1778 Washington St., 7B, Stoughton, MA 02072

Phone: (781) 436-5071 Fax: (781) 436-3192
Email: mjryan@aol.com
Website: www.ahhcs.com
Services: Alzheimer's/Dementia Care, ASAP Contractor, Chores & Cleaning, Companions, Homemaking, Live-in Aides, Nursing, Pain Management, Personal Care/Home Health Aides, Physical Therapy, Private Duty Nursing, Psychiatric Nursing, Staffing
Description: Medicare Certified, Private Care. A small agency, focusing on the patient and the family. Strives on continuity of care, as well providing friendly and trained staff.
All At Home Health Care
20 Linden St., Allston, MA 02134

Phone: (617) 782-9900 Fax: (617) 782-9800
Email: allathome29@gmail.com
Website: www.allathomehealth.com

Services: Alzheimer’s/Dementia Care, ASAP Contractor, Chores & Cleaning, Companions, Homemaking, Nursing, Occupational Therapy, Personal Care/Home Health Aides, Physical Therapy, Psychiatric Nursing

Description: Medicare Certified, Private Care. CHAP Accredited. Providing quality home health services including nursing, psych services, personal care, PT/OT/ST, homemaking, and GAFC program.

Branches: Fall River: 292 N. Main St., (508) 617-9722
Lawrence: 599 Canal St., (617) 782-9900

All Care Resources, Inc. (All Care VNA & Hospice)
210 Market St., Lynn, MA 01901

Phone: (888) 801-8084 Fax: (781) 586-1634
Email: spotter@allcare.org
Website: www.allcare.org

Services: Adult Day Health, Alzheimer’s/Dementia Care, Appointment Escorts, ASAP Contractor, Companions, CWOCN, Homemaking, Hospice (Licensed), Intravenous Therapy, Live-in Aides, Medical Social Work, Nursing, Nutritionist, Occupational Therapy, Pain Management, Palliative-Care, Personal Care/Home Health Aides, Personal Emergency Response Systems, Physical Therapy, Private Duty Nursing, Speech & Language Therapy, Staffing

Description: Medicare Certified, Licensed Hospice, Private Care. All VNA & hospice services available. Specialty programs: WOCN, CHF, diabetes management, falls risk, & Bridge to Hospice. AFC & Home MD visit services.

Branches: North Andover: 200 Sutton St., (781) 598-2454

Always Best Care
375 Concord Ave., Ste. 102, Belmont, MA 02478

Phone: (617) 489-9000 Fax: (617) 231-6353
Email: drobinson@abc-seniors.com
Website: www.alwaysbestcareboston.com

Services: Alzheimer’s/Dementia Care, Appointment Escorts, Chores & Cleaning, Companions, Homemaking, Live-in Aides, Personal Care/Home Health Aides, Private Duty Nursing, Staffing

Description: Private Care. Specializes in personalized, non-med care for seniors who wish to remain at home. With a team of 500+ CNAs, will quickly find you the perfect caregiving solution with a schedule that works for you.
Always Here Home Care, Inc.
1 Church Ct., Boston, MA 02129
Phone: (877) 933-8884           Fax: (617) 206-9566
Email: bmartindale@alwayshereshomecare.com
Website: www.alwayshereshomecare.com
Services: Alzheimer’s/Dementia Care, Appointment Escorts, Chores & Cleaning, Companions, Homemaking, Palliative-Care, Personal Care/Home Health Aides, Private Duty Nursing
Description: Private Care. Our mission: to provide compassionate, dedicated, respectful care, individually tailored to a client’s needs, allowing you & your loved one continued living at home or in an assisted living facility.

Amada Senior Care - Boston MetroWest Suburban
980 Washington St, Ste. 210, Dedham, MA 02026
Phone: (617) 229-6567           Fax: (617) 229-6562
Email: lauralynn.m@amadaseniorcare.com
Website: www.AmadaBostonMetroWest.com
Services: Appointment Escorts, Chores & Cleaning, Companions, Homemaking, Live-in Aides, Pain Management, Palliative-Care, Personal Care/Home Health Aides, Personal Emergency Response Systems, Veterans Affairs Aide & Attendance
Description: Private Care. The Amada Difference: 24/7 In-home caregivers; long term care insurance claims experts; VA benefits; remote family portal; complimentary assisted living/independent living/memory care search.

American Dream Homecare Agency LLC
33 Dover St., Brockton, MA 02301
Phone: (774) 223-8801           Fax: (774) 517-5466
Email: tavaresdonations69@gmail.com
Website: americandreamhca.com
Services: Alzheimer’s/Dementia Care, ASAP Contractor, Chores & Cleaning, Companions, CWOCN, Homemaking, Home Modification, Hospice (Licensed), Intravenous Therapy, Live-in Aides, Maternal-Child Support, Nursing, Nutritionist, Pain Management, Personal Care/Home Health Aides, Private Duty Nursing, Staffing, Telehealth Monitoring, Veterans Affairs Aide & Attendance
Description: Private Care. A local, non-medical agency built on integrity, love, kindness, & compassion. Committed to the care of your loved one by providing the services needed to improve their activities of daily living.
Anne Home Health Care, LLC
1078 Canterbury St., Roslindale, MA 02131
Phone: (857) 544-6694
Email: contact@annehomehealthcarellc.com
Website: www.annehomehealthcarellc.com
Services: Adult Day Health, Alzheimer’s/Dementia Care, Appointment Escorts, Companions, Homemaking, Live-in Aides, Personal Care/Home Health Aides
Description: Private Care. A non-medical healthcare agency made possible by a network of qualified personal care assistants. Our HHA and CNA have more than 5 years’ experience in the health field.

Around the Clock Home Healthcare
512 Main St., Ste. 203, Shrewsbury, MA 01545
Phone: (855) 839-4663 Fax: (508) 453-1028
Email: lindseyb@atchomehealthcare.com
Website: www.atchomehealthcare.com
Services: Alzheimer’s/Dementia Care, Appointment Escorts, ASAP Contractor, Chores & Cleaning, Companions, Homemaking, Live-in Aides, Palliative-Care, Personal Care/Home Health Aides, Private Duty Nursing, Veterans Affairs Aide & Attendance
Description: Private Care. Provides the highest quality home care services to lend a helping hand. Provides guidance & assistance from the minute you call us, through the duration of your experience.

At Home Elder Care Inc.
29 Central Ave., Milton, MA 02186
Phone: (617) 698-9500 Fax: (617) 698-6164
Email: pat@athomeeldercareinc.com
Website: www.athomeeldercareinc.com
Services: Alzheimer’s/Dementia Care, Appointment Escorts, Chores & Cleaning, Companions, Homemaking, Palliative-Care, Personal Care/Home Health Aides
Description: Private Care. A non-medical agency giving quality, compassionate care to the elderly in their homes. The perfect answer to staying at home. An alternative to an assisted living facility or a nursing home.
Branches: Braintree: 108 Armstrong Cr., (781) 843-7151
Osterville: 832 Main St., (508) 420-5200
Aveanna Healthcare
7 Harvard St., Ste. 220, Brookline, MA 02445
Phone:  (857) 576-6924        Fax:   (978) 268-5150
Email:    robert.kane@aveanna.com    Website:  www.aveanna.com
Services: ASAP Contractor, Chores & Cleaning, Companions, CWOCN, Homemaking, Intravenous Therapy, Live-in Aides, Maternal-Child Support, Medical Social Work, Nursing, Occupational Therapy, Pediatric Nursing, Personal Care/ Home Health Aides, Physical Therapy, Private Duty Nursing, Psychiatric Nursing, Speech & Language Therapy, Staffing
Description: Medicare Certified, Private Care. CHAP Accredited. Has helped set the standard for highly-skilled, in-home nursing services, raising the level of expertise in the home care community.

BAYADA Home Health Care Assistive Care Services
750 Attucks Ln., Hyannis, MA 02601
Phone:  (508) 778-8800        Fax:   (508) 778-6600
Email:    mhixon@bayada.com    Website:  www.bayada.com
Services: Appointment Escorts, ASAP Contractor, Chores & Cleaning, Companions, CWOCN, Homemaking, Intravenous Therapy, Medical Social Work, Nursing, Occupational Therapy, Pain Management, Pediatric Nursing, Personal Care/Home Health Aides, Physical Therapy, Private Duty Nursing, Speech & Language Therapy, Telehealth Monitoring
Description: Medicare Certified, Private Care. CHAP Accredited. Home health, rehab team at home, skilled nursing, and therapy services. Adult Nursing, Pediatrics.
Best Home Care N’ More Inc.
45 Albion St., Wakefield, MA 01880
Phone: (781) 224-3600         Fax: (781) 224-3019
Email: Kaye@bestmakesithappen.com
Website: www.bestmakesithappen.com
Services: Alzheimer’s/Dementia Care, Appointment Escorts, ASAP Contractor, Chores & Cleaning, Companions, Homemaking, Home Modification, Live-in Aides, Maternal-Child Support, Nursing, Personal Care/Home Health Aides, Private Duty Nursing
Description: **Private Care**. Private home care services owned and operated by nurses. Works with several VNAs, hospices, and state elder services. Accepts workers compensation, long term, and other private medical insurances.
Branches: Middleton: 130 S. Main St., (978) 774-2005
Andover: 11 Chestnut St., Ste. 6A, (978) 806-2002

Cahoon Care Associates LLC
133 Washington St., PO Box 5146, Norwell, MA 02601
Phone: (781) 659-1877         Fax: (781) 659-1477
Email: carolyn@cahooncare.com
Website: www.cahooncare.com
Services: Alzheimer’s/Dementia Care, Appointment Escorts, Chores & Cleaning, Companions, Homemaking, Live-in Aides, Palliative-Care
Description: **Private Care**. Private non-medical home care agency providing very personalized care in order to keep our elderly safe & comfortable in their homes, providing them with as much independence & activity as possible.
Caretenders
200 Reservoir St., Ste. 309, Needham, MA 02494
Phone: (888) 751-2273 Fax: (617) 332-5153
Email: michaelguarnieri@caretenders.com
Website: www.caretenders.com
Services: Alzheimer’s/Dementia Care, CWOCN, Intravenous Therapy, Medical Social Work, Nursing, Nutritionist, Occupational Therapy, Pain Management, Palliative-Care, Personal Care/Home Health Aides, Personal Emergency Response Systems, Physical Therapy, Psychiatric Nursing, Respiratory Therapy, Speech & Language Therapy, Telehealth Monitoring, VA Aide & Attendance
Description: Medicare Certified, Private Care. Joint Commission Accredited. MAs leader in home health rehab & geri-psych care! 24 hr response for PT eval. Rehab specialties: Parkinson’s; MS; ALS; CVA; COPD; CHF; cardiac, joint replacement. Vestibular & fall prevention.
Branches: Braintree: 222 Forbes Rd., (781) 356-7400
Chicopee: 333 Front St., (413) 592-1762
Holyoke: 330 Whitney Ave. #720, (413) 592-1762
North Andover: 401 Andover St., (978) 686-0004
Westborough: 287 Turnpike Rd., (508) 366-7031

Caring Hearts Homecare, Inc.
188 Main St., Ste. 201, Wilmington, MA 01887
Phone: (978) 658-5104 Fax: (978) 658-5106
Email: info@caringheartsvna.com
Website: www.caringheartsvna.com
Services: Companions, Homemaking, Intravenous Therapy, Live-in Aides, Nursing, Occupational Therapy, Pediatric Nursing, Personal Care/Home Health Aides, Physical Therapy, Private Duty Nursing, Psychiatric Nursing, Speech & Language Therapy
Description: Medicare Certified, Private Care. CHAP Accredited. Strives to provide exceptional, high quality care while meeting the needs of patients and families by empowering patients to live healthy, independent, and fulfilling lives in their homes.
Carol Seager Associates
68 Hubbardston Rd., Princeton, MA 01541

Phone: (508) 755-7133
Email: susan@carolseagerassociates.com
Website: www.csaeldercare.com

Services: Alzheimer’s/Dementia Care, Appointment Escorts, Chores & Cleaning, Companions, Homemaking, Live-in Aides, Pain Management, Palliative-Care, Personal Care/Home Health Aides

Description: Private Care. Provides non-medical, in-home services primarily staffed by licensed CNAs.

Comfort Keepers of Middlesex and Essex Counties
2 Franklin St., Stoneham, MA 02180

Phone: (978) 664-6700 Fax: (978) 664-6704
Email: reading@comfortkeepers.com
Website: www.rthreading-330.comfortkeepers.com

Services: Alzheimer’s/Dementia Care, Appointment Escorts, Chores & Cleaning, Companions, Homemaking, Nursing, Pain Management, Personal Care/Home Health Aides, Personal Emergency Response Systems, Private Duty Nursing, Veterans Affairs Aide & Attendance

Description: Private Care. Provides in-home care that makes a difference in the lives of seniors and other adults. Interactive caregiving.

Comfort Keepers of South Shore & Cape Cod
149 Camelot Dr., Plymouth, MA 02360

Phone: (866) 888-5800 Fax: (508) 746-4398
Email: ruthmcnaughton@comfortkeepers.com
Website: www.plymouth-430.comfortkeepers.com

Services: Alzheimer’s/Dementia Care, Appointment Escorts, ASAP Contractor, Chores & Cleaning, Companions, Homemaking, Intravenous Therapy, Medical Social Work, Nursing, Personal Care/Home Health Aides, Private Duty Nursing, Veterans Affairs Aide & Attendance

Description: Private Care. Provides all services from companionship to skilled nursing and geriatric care management. Specializes in Alzheimer’s care and end of life support.

Branches: Danvers: 10 Liberty St., (866) 888-5800
Hyannis: 100 Independence Dr. (866) 888-5800
Commonwealth Caregivers, Inc.
315A Chestnut St., Needham, MA 02492
Phone: (781) 483-4460       Fax: (781) 483-4461
Email: info@commonwealthcaregivers.com
Website: www.commonwealthcaregivers.com
Services: Alzheimer’s/Dementia Care, Appointment Escorts, Companions, Homemaking, Live-in Aides, Personal Care/Home Health Aides
Description: Private Care. Family-owned agency providing live-in and hourly care the lowest rates in MA.

Commonwealth Clinical Services, Inc.
217 Lincoln St., Winthrop, MA 02152
Phone: (617) 846-7676       Fax: (617) 539-1575
Email: jeanne@ccscare.com
Website: www.ccscare.com
Services: Alzheimer’s/Dementia Care, Appointment Escorts, Companions, Intravenous Therapy, Maternal-Child Support, Medical Social Work, Nursing, Nutritionist, Occupational Therapy, Pain Management, Pediatric Nursing, Personal Care/Home Health Aides, Physical Therapy, Private Duty Nursing, Speech & Language Therapy
Description: Medicare Certified, Private Care. Our multidisciplinary team provides services to clients in the comfort of their own homes, assisted living facilities, skilled nursing facilities, and hospitals.
Commonwealth Nursing Service, Inc.
(Home Health Found.)
847 Rogers St., Ste. 201, Lowell, MA 01852

Phone: (978) 459-7771          Fax: (978) 459-7767
Email: info@homehealthfoundation.org
Website: www.commonwealthnursing.org

Services: Chores & Cleaning, Companions, CWOCN, Homemaking, Hospice (Licensed), Intravenous Therapy, Maternal-Child Support, Medical Social Work, Nursing, Nutritionist, Occupational Therapy, Pain Management, Palliative-Care, Pediatric Nursing, Personal Care/Home Health Aides, Physical Therapy, Private Duty Nursing, Psychiatric Nursing, Respiratory Therapy, Speech & Language Therapy, Telehealth Monitoring

Description: **Medicare Certified, Licensed Hospice, Private Care.** Joint Commission Accredited. Pre- and post-acute comprehensive home and community care provided by Home Health VNA, Circle Home, Hallmark Health VNA, & Merrimack Valley Hospice. Member of Wellforce Health System.

Branches: Lowell (Circle Home, Inc.): 847 Rogers St., Ste. 201, (978) 459-9343
Newburyport: 95 Parker St., (978) 465-3441
Haverhill (Hospice House): 360 North Ave., (978) 377-9100
Malden (Hallmark Health VNA): 178 Savin St., Ste. 300, (781) 338-7800
North Hampton, NH: 29 Lafayette Rd., (603) 926-2066

Connected Home Care, LLC
199 Sudbury Rd., Concord, MA 01742

Phone: (800) 869-6418          Fax: (978) 289-9215
Email: jim.reynolds@connectedhomecare.com
Website: www.connectedhomecare.com

Services: Alzheimer’s/Dementia Care, Appointment Escorts, ASAP Contractor, Chores & Cleaning, Companions, Homemaking, Live-in Aides, Nursing, Personal Care/Home Health Aides, Personal Emergency Response Systems, Private Duty Nursing

Description: **Private Care.** Provides in-home care and online visit reports in Eastern Massachusetts.

Branches: Burlington: 40 Mall Rd., (781) 281-0403
Framingham: 74 Main St., (508) 861-3067
Gloucester: 38 Blackburn Center, (978) 282-5575
Malden: 380 Pleasant Ave., (781) 388-0700
Peabody: 40 Lowell St., (978) 854-6054
Waltham: 11 Spring St., (781) 350-4656
CS&R Quality Home Care LLC  
67 Forest St., Ste. 267, Marlborough, MA 01752  
Phone: (508) 630-8585  
Email: contact@csandrqualityhomecare.org  
Website: www.csandrqualityhomecare.org  
Services: Alzheimer’s/Dementia Care, Appointment Escorts, Companions, Homemaking, Live-in Aides, Personal Care/Home Health Aides  
Description: Private Care. Provides the highest quality services. Recruits the best staff & encourages their professional development. Fosters a “hands on,” proactive client advocacy & aims to deliver the best customer service.

Deaconess Abundant Life Services  
80 Deaconess Rd., Concord, MA 01742  
Phone: (978) 402-8620  
Email: ttaylor@nedeaconess.org  
Website: www.deaconessservices.org  
Services: Alzheimer’s/Dementia Care, Appointment Escorts, Companions, Homemaking, Live-in Aides, Palliative-Care, Personal Care/Home Health Aides, Private Duty Nursing  
Description: Private Care. With 125 years of caring for older adults, we have a group of CNAs, HHAs, and health care providers that will assist with numerous activities of daily living.

Elder Achievers  
111 Perkins St., Boston, MA 02130  
Phone: (617) 999-8055  
Email: jack@elderachievers.com  
Website: www.elderachievers.com  
Services: Alzheimer’s/Dementia Care, Appointment Escorts, ASAP Contractor, Chores & Cleaning, Companions, Homemaking, Home Modification, Live-in Aides, Medical Social Work, Nursing, Nutritionist, Personal Care/Home Health Aides, Private Duty Nursing, Staffing  
Description: Private Care. Committed to helping seniors and other people in need remain in their own homes. Services focus on ADLs and IADLs, as well as full-range of auxiliary support services.  
Branches: Brookline: 1309 Beacon St., Ste. 300, (617) 999-8055
Elderwood Home Care
176 Worcester Providence Tpke., Ste. 205, Sutton, MA 01590
Phone: (508) 865-2170 Fax: (508) 865-2975
Email: drokes@postacute.com
Website: www.elderwoodhomecare.com
Services: Alzheimer’s/Dementia Care, Appointment Escorts, ASAP Contractor, Chores & Cleaning, Companions, Homemaking, Live-in Aides, Nursing, Personal Care/Home Health Aides, Private Duty Nursing
Description: Private Care. Our personalized approach allows us to individualize services for clients. Staff insured, bonded, & rigorously screened. Serving Blackstone Valley & Greater Worcester since 2003. Free RN assessments.

Embrace Incorporated
39 Braemore Rd., Waltham, MA 02451
Phone: (781) 373-3013
Email: hector@homecareembrace.com
Website: www.homecareembrace.com
Services: Alzheimer’s/Dementia Care, Appointment Escorts, Chores & Cleaning, Companions, Homemaking, Live-in Aides, Personal Care/Home Health Aides, Private Duty Nursing, Staffing
Description: Private Care. Specializes in providing assistance with all activities of daily living. Whether clients need assistance with meals, personal care, transportation, med management, laundry, etc.

Emerson Hospital Home Care
310 Baker Ave., Concord, MA 01742
Phone: (978) 287-8300 Fax: (978) 287-8399
Email: cdixon@emersonhosp.org
Website: www.emersonhospital.org/support/home_care
Services: CWOCN, Intravenous Therapy, Medical Social Work, Nursing, Nutritionist, Occupational Therapy, Pain Management, Personal Care/Home Health Aides, Physical Therapy, Private Duty Nursing, Speech & Language Therapy
Description: Medicare Certified, Private Care. Joint Commission Accredited. CLD Program, CHF Program, wound care, ostomy, Fall Prevention Program, Total Joint Replacement. Quality patient-centered care.
Extended Family of Wayland
185 Commonwealth Road, Wayland, MA 01778
Phone: (508) 318-4885 Fax: (508) 318-4888
Email: michaelabend@comcast.net
Website: www.extendedfamilyofwayland.net
Services: Alzheimer’s/Dementia Care, Appointment Escorts, Chores & Cleaning, Companions, Homemaking, Live-in Aides, Personal Care/Home Health Aides
Description: Private Care. We combine typical home care with services usually associated with care managers, allowing clients to work with a single provider in an efficient and effective way.

Ezra Home Care, LLC
1087 Beacon St., Ste. 304, Newton, MA 02459
Phone: (617) 527-9000 Fax: (857) 229-1070
Email: info@ezrahomecare.com
Website: www.ezrahomecare.com
Services: Alzheimer’s/Dementia Care, Appointment Escorts, Chores & Cleaning, Companions, Homemaking, Home Modification, Live-in Aides, Nursing, Palliative-Care, Personal Care/Home Health Aides, Private Duty Nursing, Psychiatric Nursing, Staffing
Description: Private Care. Provides reliability, safety, & comfort from companionship to medical care. Programs include: Alz/demnt, cancer, diabetic, Holocaust survivor, Parkinson’s, post-surg/ortho, psych, & safe transition.

Guardian Angel Senior Services, Inc.
PO Box 36, North Billerica, MA 01862
Phone: (877) 279-4554 Fax: (978) 667-2636
Email: mlewis@guardianangelseniorservices.com
Website: www.guardianangelseniorservices.com
Services: Alzheimer’s/Dementia Care, Appointment Escorts, ASAP Contractor, Chores & Cleaning, Companions, Homemaking, Live-in Aides, Nursing, Palliative-Care, Personal Care/Home Health Aides, Private Duty Nursing, Staffing
Description: Private Care. We provide quality home care services with love. We match caregivers to best suit your needs and keep a very consistent schedule up to 24-hr care.
Branches: Lynnfield: 40 Salem St., Bldg. 1, Ste. 8, (781) 854-4000
Worcester: 27 West Mountain St., (508) 365-6400
Guardian Healthcare, LLC
891 Centre St., Boston, MA 02130
Phone: (888) 943-1976 Fax: (888) 333-1164
Email: jose.delarosa@myguardian.org
Website: www.myguardian.org
Services: ASAP Contractor, Homemaking, Medical Social Work, Nursing, Occupational Therapy, Personal Care/Home Health Aides, Physical Therapy, Speech & Language Therapy
Description: Medicare Certified, Private Care. Joint Commission Accredited. Provides superior care from dedicated professionals. Achieves the highest possible clinical outcomes and patient satisfaction. Our staff is culturally competent in more than 8 different languages.
Branches: Lawrence: 25 Marston St., Ste. 302, (978) 975-2000
Shrewsbury: 415 Boston Turnpike, Ste. 303, (508) 925-4800
Brockton: 1324 Belmont St., Ste. 209, (508) 562-4009

GVNA Healthcare, Inc.
34 Pearly Ln., Gardner, MA 01440
Phone: (800) 382-7305 Fax: (978) 632-6843
Email: elaine.fluet@gvnahealthcare.org
Website: www.gvnahealthcare.org
Services: Adult Day Health, Alzheimer’s/Dementia Care, Appointment Escorts, ASAP Contractor, Companions, CWOCN, Homemaking, Hospice (Licensed), Maternal-Child Support, Medical Social Work, Nursing, Occupational Therapy, Pain Management, Palliative-Care, Personal Care/Home Health Aides, Personal Emergency Response Systems, Physical Therapy, Private Duty Nursing, Speech & Language Therapy, Telehealth Monitoring
Description: Medicare Certified, Licensed Hospice, Private Care. Providing comprehensive, professional, reliable home health services in 48 cities & towns of Massachusetts for 115 years. GVNA HealthCare - ask for us by name.
Branches: Greenfield: 489 Bernardston Rd., (413) 774-2275
Home Instead Senior Care Hearthside, Inc.
386 W. Main St., Ste. 14, Northborough, MA 01532

Phone:    (508) 393-8338       Fax:    (508) 393-2730
Email:    laurie.bender@homeinstead.com
Website:  www.homeinstead.com/151
Services:  Alzheimer’s/Dementia Care, Appointment Escorts, Chores & Cleaning, Companions, Homemaking, Personal Care/Home Health Aides
Branches:  Natick: 209 W. Central St., (508) 647-3773

Home Instead Senior Care of Boston North
1 Nelson Terrace, 1st Fl., Melrose, MA 02176

Phone:    (781) 662-2273       Fax:    (781) 622-4821
Email:    b1mishkin@aol.com
Website:  www.homeinstead.com/bostonrth
Services:  Alzheimer’s/Dementia Care, Appointment Escorts, Chores & Cleaning, Companions, Homemaking, Live-in Aides, Palliative-Care, Personal Care/Home Health Aides
Description: Private Care. Provides the highest level of professionalism & compassion. RN supervision along with detailed care plans. All caregivers are screened, trained, bonded, & insured to help your loved one age in place.

Home Instead Senior Care of Lexington
5 Militia Dr., 2nd Fl., Lexington, MA 02421

Phone:    (781) 402-0060       Fax:    (781) 402-0001
Email:    art.cormier@homeinstead.com
Website:  www.homeinstead.com/404
Services:  Alzheimer’s/Dementia Care, Appointment Escorts, Chores & Cleaning, Companions, Homemaking, Live-in Aides, Personal Care/Home Health Aides, Veterans Affairs Aide & Attendance
Home Instead Senior Care of North Andover
231 Sutton St., Ste. 2H, North Andover, MA 01845
Phone: (978) 725-5995 Fax: (978) 725-4944
Email: northandover@homeinstead.com
Website: www.homeinstead.com/300
Services: Alzheimer’s/Dementia Care, Appointment Escorts, Chores & Cleaning, Companions, Homemaking, Personal Care/Home Health Aides
Description: Private Care. Our CAREGivers help seniors stay wherever they call home. Provides companionship, personal care, transportation, medication reminders, Alzheimer’s care and more throughout Essex County.

Home Instead Senior Care of Norwood
12 Carnegie Row, Norwood, MA 02062
Phone: (781) 352-4660 Fax: (781) 352-4664
Email: val.uzoma@gmail.com
Website: www.homeinstead.com/704
Services: Alzheimer’s/Dementia Care, Appointment Escorts, Chores & Cleaning, Companions, Homemaking, Home Modification, Live-in Aides, Palliative-Care, Personal Care/Home Health Aides
Description: Private Care. Changing the face of aging by providing personalized homecare services for our clients for a few hours a week or 24 hours a day. To us, it is personal.

Home Instead Senior Care of Peabody
5 Essex Green Dr., Ste., 33, Peabody, MA 01960
Phone: (978) 969-0571
Email: caitlyn.hampson@homeinstead.com
Website: www.homeinstead.com/493
Services: Alzheimer’s/Dementia Care, Appointment Escorts, Chores & Cleaning, Companions, Homemaking, Personal Care/Home Health Aides
Description: Private Care. Our CAREGivers help seniors stay wherever they call home. Provides companionship, personal care, transportation, medication reminders, Alzheimer’s care and more throughout Essex County.
Home Instead Senior Care of Waltham
440 Totten Pond Rd., Waltham, MA 02451
Phone: (866) 969-0200 Fax: (978) 964-0529
Email: cjenkins@homeinstead.com
Website: www.homeinstead.com/398
Services: Alzheimer’s/Dementia Care, Appointment Escorts, Chores & Cleaning, Companions, Homemaking, Personal Care/Home Health Aides, PERS
Description: Private Care. A mid-sized agency with approximately 65 employees including an RN, CNAs, home health aides, and companions. Client families have on-line access to verify services are being delivered.

Home Is Best Home Healthcare, LLC
336 Baker Ave., Concord, MA 01742
Phone: (978) 435-3775 Fax: (978) 405-2103
Email: info@homeisbestcare.com
Website: www.homeisbestcare.com
Services: Alzheimer’s/Dementia Care, Appointment Escorts, Companions, Homemaking, Live-in Aides, Nursing, Palliative-Care, Personal Care/Home Health Aides
Description: Private Care. Our compassionate team is ready to provide non-medical support & services. Will assess your needs and implement a comprehensive, personalized plan that is specific to the patient, family, and home.

Home Resources, Inc.
84 Rogers St., Dartmouth, MA 02748
Phone: (508) 999-0878 Fax: (508) 994-4313
Email: ehanks@egmcare.com
Website: www.elderservices.com
Services: Adult Day Health, Alzheimer’s/Dementia Care, Appointment Escorts, ASAP Contractor, Chores & Cleaning, Companions, Homemaking, Nursing, Personal Care/Home Health Aides, Staffing
Description: Private Care. Associated with health group providers.
Branches: Milford: 10 Seena Heller Way, (508) 482-7292
HopeHealth
1085 North Main St., Providence, RI 02904
Phone: (800) 696-7991
Email: info@hopehealthco.org
Website: www.hopehealthco.org
Services: Alzheimer’s/Dementia Care, Hospice (Licensed), Medical Social Work, Nursing, Occupational Therapy, Palliative-Care, Physical Therapy, Speech & Language Therapy, Telehealth Monitoring
Description: Medicare Certified, Licensed Hospice, Private Care. Joint Commission Accredited. Supports patients and their families through all stages of illness, providing hospice care, palliative care, home care, and grief support.
Branches: Brockton: 1324 Belmont St. Ste. 202, (774) 487-3621

HouseWorks, LLC
One Gateway Ctr., Ste. 902, Newton, MA 02458
Phone: (617) 928-1010 Fax: (617) 244-8256
Email: acohen@house-works.com
Website: www.house-works.com
Services: Alzheimer’s/Dementia Care, Companions, Home Modification, Live-in Aides, Personal Care/Home Health Aides
Description: Private Care. Founded in 1998. Dedicated to helping seniors live where and how they want. Committed to providing the best home care possible. Available anytime 24/7 and can fill same-day and last-minute requests.
Branches: Westborough: 129 E Main St., Ste. 132, (508) 366-1453

How’s Work, Inc
92 Montvale Ave., Ste. 4850, Stoneham, MA 02180
Phone: (781) 246-2264 Fax: (781) 438-1386
Email: mattabernathy@howsworkinc.com
Website: www.howsworkinc.com
Services: Appointment Escorts, ASAP Contractor, Chores & Cleaning, Companions, Homemaking, Personal Care/Home Health Aides
Description: Private Care. An independently operated OSD certified WBE (Woman Business Enterprise) that has provided ASAP and private pay home care services in the North shore area since 1993.
Humana At Home, Inc.
75 Second Ave., Needham, MA 02494
Phone: (781) 444-1199  Fax: (781) 444-1178
Email: kgoss1@humana.com
Website: www.seniorbridge.com
Services: Alzheimer’s/Dementia Care, Appointment Escorts, Chores & Cleaning, Companions, Homemaking, Live-in Aides, Medical Social Work, Nursing, Pain Management, Palliative-Care, Personal Care/Home Health Aides, Private Duty Nursing, Psychiatric Nursing, Staffing, Veterans Affairs Aide & Attendance
Description: Private Care. Caring at home for people with complex, chronic medical, or cognitive conditions requiring the right skill-set and on-going professional oversight.

Integra Home Health Agency
200 North Main St., Ste. 1203, East Longmeadow, MA 01028
Phone: (413) 224-1912  Fax: (413) 224-1915
Email: emily@integrahomehealth.com
Website: www.integrahomehealth.com
Services: Alzheimer’s/Dementia Care, Appointment Escorts, Chores & Cleaning, Companions, Homemaking, Live-in Aides, Nursing, Personal Care/Home Health Aides, Private Duty Nursing, Staffing
Description: Private Care. CHAP Accredited. A full-service agency that is family-owned and operated with a professional care team that provides care to fit your individual needs 24 hrs day, 7 days week.

Kind Senior Care
800 Turnpike St., Ste. 300, North Andover, MA 01845
Phone: (978) 539-4777
Email: info@kindseniorcare.com
Website: www.kindseniorcare.com
Services: Alzheimer’s/Dementia Care, Appointment Escorts, Chores & Cleaning, Companions, Homemaking
Description: Private Care. Provides reliable in-home care services to people of all ages who need assistance to live independently in their own home and avoid hospitalizations.
Lahey Health at Home
500 Cummings Ctr., Ste. 3570, Beverly, MA 01915
Phone: (855) 413-6342 Fax: (978) 921-1208
Email: deborah.costello@lahey.org
Website: www.lahey.org
Services: Appointment Escorts, Companions, CWOCN, Homemaking, Hospice (Licensed), Intravenous Therapy, Medical Social Work, Nursing, Nutritionist, Occupational Therapy, Pain Management, Palliative-Care, Personal Care/Home Health Aides, Personal Emergency Response Systems, Physical Therapy, Private Duty Nursing, Psychiatric Nursing, Speech & Language Therapy, Telehealth Monitoring
Description: Medicare Certified, Private Care. Provides a high level of quality home health services, private duty care, and remote monitoring options. Our clinical staff is competent, compassionate, and dedicated to meeting patient needs.
Branches: Woburn: 800 West Cummings Pk., Ste. 5000, (781) 756-2488

Mainstay Supportive Housing & Home Care, Inc.
29 Craft St., Ste. 260, Newton, MA 02458
Phone: (888) 333-2481 Fax: (617) 789-5750
Email: doreen.cummings@mainstayliving.org
Website: www.mainstayliving.org
Services: Chores & Cleaning, Companions, Homemaking, Live-in Aides, Personal Care/Home Health Aides
Description: Private Care. A non-profit organization that develops, manages, and services affordable, community-based, service-enriched housing for a variety of vulnerable populations. Formerly, MHPI and RSSI, Inc.
Branches: Chelsea: 100 Bellingham St., (617) 884-6333
Spencer: 195 Main St., (774) 745-7446

Mavencare
745 Atlantic Ave., Ste. 209, Boston, MA 02111
Phone: (800) 856-2836
Email: adam@mavencare.com
Website: www.mavencare.com
Services: Adult Day Health, Alzheimer’s/Dementia Care, Appointment Escorts, Chores & Cleaning, Companions, Homemaking, Live-in Aides, Nursing, Pain Management, Palliative-Care, Personal Care/Home Health Aides, Private Duty Nursing
Description: Private Care. Provides superior care to seniors who prefer to age in the comfort of their own homes. Services are personalized for each client, ranging from companionship to hospital-quality care at home.
**MeetCareGivers**  
124 Vern St., Newton, MA 02466  
Phone: (888) 541-1136  
Fax: (617) 249-0978  
Email: florence@meetcaregivers.com  
Website: www.meetcaregivers.com  
Services: Alzheimer’s/Dementia Care, Appointment Escorts, Chores & Cleaning, Companions, Homemaking, Live-in Aides, Personal Care/Home Health Aides  
Description: **Private Care.** A home care company that connects families with qualified caregivers for their loved ones. We also have a family tracking system that helps families track and coordinate the care of their loved ones.

**Minute Women Home Care**  
238 Bedford St., #7, Lexington, MA 02420  
Phone: (844) 237-8227  
Fax: (781) 861-7721  
Email: caregiving@mwhomecare.com  
Website: www.mwhomecare.com  
Services: Alzheimer’s/Dementia Care, Appointment Escorts, Chores & Cleaning, Companions, Homemaking, Live-in Aides, Nursing, Personal Care/Home Health Aides, Private Duty Nursing, Staffing  
Description: **Private Care.** Since 1969, has provided home health services for those who wish to age in their homes. As a family-owned company, we can provide our customized services anywhere in Massachusetts.  
Branches: Natick: 7 Mechanic St., #3, (844) 237-8227

**New England Professional Home Healthcare LLC**  
169 Liberty St., Middleton, MA 01949  
Phone: (978) 406-1327  
Email: nephhcare@gmail.com  
Website: www.newprohealthcare.com  
Services: Appointment Escorts, Chores & Cleaning, Companions, Intravenous Therapy, Pain Management  
Description: **Private Care.** Bringing individualized home care for your loved ones. Because there is no place like home.
NewVision HealthCare Services, LLC
420 Washington St., Ste. LL6, Braintree, MA 02184

Phone: (781) 917-1970        Fax: (781) 417-7072
Email: nvalentin@newvisionhealthcare.com
Website: www.newvisionhealthcare.com

Services: Companions, Homemaking, Medical Social Work, Nursing, Occupational Therapy, Personal Care/Home Health Aides, Physical Therapy, Private Duty Nursing

Description: Medicare Certified, Private Care. ACHC Accredited. A home health company owned and operated by advanced-level clinicians dedicated to providing compassionate and evidence-based care.

Northeast Clinical Services
1 Southside Rd., Danvers, MA 01923

Phone: (978) 646-5200        Fax: (978) 560-1402
Email: bglendinning@ne-arc.org
Website: www.rtheastclinicalservices.org

Services: Intravenous Therapy, Maternal-Child Support, Medical Social Work, Nursing, Nutritionist, Occupational Therapy, Pain Management, Pediatric Nursing, Personal Care/Home Health Aides, Physical Therapy, Private Duty Nursing, Speech & Language Therapy

Description: Medicare Certified, Private Care. Specializes in continuous care nursing to medically complex and fragile children and adults. Services delivered with care and compassion, patient/family centered, and coordinated with other providers.

Branches: Dedham: 990 Washington St, Ste. 200, (781) 381-5404

Omama Home HealthCare
484 Main St., Ste. 535 D, Worcester, MA 01609

Phone: (508) 459-1549        Fax: (833) 274-1228
Email: info@omamahomehealth.net
Website: www.omamahomehealth.net

Services: Alzheimer’s/Dementia Care, Appointment Escorts, Companions, Live-in Aides, Palliative-Care, Personal Care/Home Health Aides

Description: Private Care. A new generation of non-medical home care located in the heart of Massachusetts. Compassionate and caring about the dignity, safety, and well-being of our clients. Your loved ones are in good hands.
Overlook Visiting Nurse Association, Inc.
88 Masonic Home Rd., Charlton, MA 01507
Phone: (800) 990-7642 Fax: (888) 978-9808
Email: info@overlook-vna.org
Website: www.overlook-mass.org
Services: ASAP Contractor, Chores & Cleaning, Companions, Homemaking, Hospice (Licensed), Intravenous Therapy, Medical Social Work, Nursing, Occupational Therapy, Pain Management, Personal Care/Home Health Aides, Physical Therapy, Private Duty Nursing, Speech & Language Therapy, Telehealth Monitoring
Description: Medicare Certified, Private Care. Joint Commission Accredited. A non-profit home care agency. Our mission is to provide home health services across the continuum, with emphasis on health and well-being, one individual at a time.
Branches: New Bedford: 1 Welby Rd., (800) 990-7642
Sunderland: 267 Amherst Rd., Ste. 2B, (800) 990-7642

Patient Care Solutions LLC
330 Lynnway, Ste. 208, Lynn, MA 01901
Phone: (781) 595-0311 Fax: (781) 595-2356
Email: mdede@mypcshomecare.net
Website: www.pcs.homecare.net
Services: Alzheimer’s/Dementia Care, Appointment Escorts, ASAP Contractor, Chores & Cleaning, Companions, Homemaking, Medical Social Work, Nursing, Occupational Therapy, Personal Care/Home Health Aides, Physical Therapy, Private Duty Nursing, Psychiatric Nursing, Speech & Language Therapy
Description: Medicare Certified, Private Care. CHAP Accredited. A home health agency founded on the principle of providing holistic nursing solutions to patients in the home setting.

Right at Home of Eastern Worcester County
8 Church St., Westborough, MA 01581
Phone: (508) 282-5332 Fax: (508) 599-1130
Email: gail.hanson@rahewc.com
Website: www.rahewc.com
Services: Alzheimer’s/Dementia Care, Appointment Escorts, Chores & Cleaning, Companions, Homemaking, Live-in Aides, Nursing, Palliative-Care, Personal Care/Home Health Aides, Private Duty Nursing
Description: Private Care. Experienced, locally owned and operated agency. Our RightCare Solutions are customized by client need and managed by skilled nurses, with the goal of safety and wellness at home.
Royale Care, Inc.
330 SW Cutoff, Ste. 102, Worcester, MA 01604
Phone:  (508) 926-8848       Fax:  (508) 926-8858
Email: rnille@royalecareinc.com
Website: www.royalecareinc.com
Services: Alzheimer's/Dementia Care, Chores & Cleaning, Companions, Homemaking, Live-in Aides, Nursing, Occupational Therapy, Personal Care/ Home Health Aides, Physical Therapy, Private Duty Nursing, Speech & Language Therapy
Description: Medicare Certified, Private Care. CHAP Accredited. A for-profit Medicare Certified home health care corporation operated by professionals with over 24 years' home health experience. Also a provider of adult foster care services.

Safi Home Care Services, Inc.
738 Main St., #192, Waltham, MA 02451
Phone:  (617) 286-9983
Email: info@safihomecareservices.com
Website: www.safihomecareservices.com
Services: Alzheimer's/Dementia Care, Appointment Escorts, Companions, Homemaking, Home Modification, Live-in Aides, Personal Care/Home Health Aides
Description: Private Care. We serve people of all ages who need extra support in day-to-day life to improve their quality of life when they continue living at home in familiar surroundings.

Seraphic Springs Healthcare
425 Western Ave., Lynn, MA 01904
Phone:  (800) 777-3595       Fax:  (978) 745-5605
Email: tola@seraphicsprings.com
Website: www.seraphicsprings.com
Services: Alzheimer's/Dementia Care, ASAP Contractor, Companions, Homemaking, Live-in Aides, Nursing, Occupational Therapy, Pediatric Nursing, Personal Care/Home Health Aides, Physical Therapy, Private Duty Nursing
Description: Medicare Certified, Private Care. Provides quality, compassionate, cost-effective, complete, and patient-centered care. Specializes in direct care in the home to people who would otherwise require in-patient or institutional care.
Branches:
Fitchburg: 348 Lancaster St., Ste. 102, (978) 745-5604
Milford: 258 Main St., Ste. 115, (508) 634-2401
Roslindale: 4196 Washington St., (617) 409-2323
Spencer: 152 Main St., Ste. 6, (508) 434-4220
Suburban Home Health Care, Inc.
1050 Commonwealth Ave., Boston, MA 02215
Phone: (617) 264-7100 Fax: (617) 264-7188
Email: jmarra@shhcsg.com
Website: www.suburbanhomehealth.com
Services: ASAP Contractor, Companions, CWOCN, Homemaking, Intravenous Therapy, Medical Social Work, Nursing, Occupational Therapy, Pain Management, Personal Care/Home Health Aides, Physical Therapy, Private Duty Nursing, Psychiatric Nursing, Speech & Language Therapy, Telehealth Monitoring
Description: Medicare Certified, Private Care. Bilingual staff available (Cantonese, Mandarin, Bulgarian, Vietnamese, Spanish, Portu., Russian, Polish, Hebrew, German, Cape Verdian, Albanian, & Fr. Creole).

T.L. Connections, Inc.
100 Trade Center, Ste. 625, Woburn, MA 01801
Phone: (781) 932-0759 Fax: (781) 932-0797
Email: office@tlconnectionsinc.com
Website: www.tlconnectionsinc.com
Services: Intravenous Therapy
Description: Private Care. Skilled nursing to provide infusion therapy services in the home setting for clients ranging from infants through geriatrics.

Traditions Home Health Services, LLC
1 New Boston Dr., Ste. 7, Canton, MA 02021
Phone: (617) 229-6444 Fax: (617) 299-3355
Email: owen@traditionshhs.com
Website: www.traditionshhs.com
Services: Alzheimer’s/Dementia Care, Appointment Escorts, Chores & Cleaning, Companions, Homemaking, Live-in Aides, Nursing, Personal Care/Home Health Aides, Private Duty Nursing, Staffing
Description: Private Care. Brings personalized, compassionate, meaningful, and safe care to seniors of all backgrounds in their homes, assisted living facilities, or nursing homes. Offers several unique specialized programs.
Branches: Hyannis: 100 Independence Dr., (617) 229-6444
Tribute Home Care
24 Cambridge St., 2nd Fl., Charlestown, MA 02129
Phone: (617) 517-5400 Fax: (617) 517-5454
Email: info@tributehomecare.com
Website: www.tributehomecare.com
Services: Alzheimer’s/Dementia Care, Appointment Escorts, Companions, Live-in Aides, Personal Care/Home Health Aides
Description: Private Care. When caregivers are inspired, equipped, and celebrated, their relationships with clients can be deep, even transforming. We want to share that with you.

UMass Memorial HealthAlliance Home Health & Hospice
(HealthAlliance Home Health & Hospice)
60 Hospital Road, Leominster, MA 01453
Phone: (978) 728-0621 Fax: (978) 537-0134
Email: astgermain@healthalliance.com
Website: www.hahhh.org
Services: Hospice (Licensed), Intravenous Therapy, Medical Social Work, Nursing, Occupational Therapy, Pain Management, Palliative-Care, Personal Care/Home Health Aides, Physical Therapy, Speech & Language Therapy, Telehealth Monitoring
Description: Medicare Certified, Licensed Hospice, Private Care. Will help you and your family during difficult times by providing quality, compassionate, and cost-effective care.

Unique Home Care Services
520 Providence Hwy., #4, Norwood, MA 02062
Phone: (800) 296-9962 Fax: (781) 222-4722
Email: UniqueHomeCareServices.rebecca@gmail.com
Website: www.auniquehomecareservices.com
Services: Companions, Homemaking, Live-in Aides, Personal Care/Home Health Aides, Veterans Affairs Aide & Attendance
Description: Private Care. We provide professional assistance with activities of daily living, companionship, homemaking, live in aides & personal care. Helping with the aid & attendance benefits.
Visiting Angels Newton/Canton
383 Elliot Street, Newton, MA 02464

Phone: (617) 795-2727    Fax: (617) 244-0260
Email: Julie@bostonareaangels.com
Website: www.visitingangels.com/newton
Services: Alzheimer’s/Dementia Care, Appointment Escorts, Chores & Cleaning, Companions, Homemaking, Live-in Aides, Palliative-Care, Personal Care/ Home Health Aides
Description: Private Care. Specialized dementia care; homemaking, personal care, mobility assistance, medication reminders, errands & transportation, hospice support; live-in or hourly.
Branches: Canton: (781) 828-9200

Visiting Angels of Acton
498 Great Rd., Acton, MA 01720

Phone: (888) 923-1115    Fax: (978) 263-1225
Email: trivero@visitingangel.com
Website: www.visitingangels.com/acton
Services: Alzheimer’s/Dementia Care, Appointment Escorts, Chores & Cleaning, Companions, Homemaking, Live-in Aides, Personal Care/Home Health Aides
Description: Private Care. Coverage available 24/7, short-term or long-term.

Visiting Angels of Chelmsford
111 Chelmsford St., Chelmsford, MA 01824

Phone: (978) 244-0200    Fax: (978) 244-0202
Email: lmichel@visitingangels.com
Website: www.visitingangels.com/chelmsford
Services: Alzheimer’s/Dementia Care, Appointment Escorts, Chores & Cleaning, Companions, Homemaking, Live-in Aides, Palliative-Care, Personal Care/ Home Health Aides
Description: Private Care. Provides assistance with activities of daily living up to 24/7. Services include personal hygiene, dressing assistance, housekeeping, exercise, medication reminders, transportation, & companionship.
Visiting Angels of Chelsea
100 Everett Ave #4, Chelsea, MA 02150
Phone: (617) 409-9039       Fax: (617) 409-9148
Email: bfrancois@visitingangels.com
Website: www.visitingangels.com/chelsea
Services: Alzheimer’s/Dementia Care, Appointment Escorts, ASAP Contractor, Chores & Cleaning, Companions, Homemaking, Live-in Aides, Staffing
Description: Private Care. Specialized dementia care, homemaking, personal care, mobility assistance, medication reminders, errands, transportation, hospice, living, 24 hrs or hourly.

Visiting Angels of Danvers
85 Constitution Ln., Ste. 2D, Danvers, MA 01923
Phone: (978) 774-7400       Fax: (978) 774-7410
Email: jodyagnew1@gmail.com
Website: www.visitingangels.com/danvers
Services: Alzheimer’s/Dementia Care, Appointment Escorts, Chores & Cleaning, Companions, Homemaking, Live-in Aides, Palliative-Care, Personal Care/ Home Health Aides
Description: Private Care. Over a decade of experience in providing the highest quality of geriatric and disabled adult living assistance services to the North Shore and surrounding areas.
Visiting Nurse & Community Care
37 Broadway., Ste. 2, Arlington, MA 02474
Phone: (781) 643-6090        Fax: (781) 391-9877
Email: info@thevisitingnurses.com
Website: www.thevisitingnurses.com
Services: Alzheimer’s/Dementia Care, Appointment Escorts, ASAP Contractor, Chores & Cleaning, Companions, CWOCN, Homemaking, Hospice (Licensed), Intravenous Therapy, Medical Social Work, Nursing, Occupational Therapy, Pain Management, Palliative-Care, Personal Care/Home Health Aides, Physical Therapy, Private Duty Nursing, Speech & Language Therapy, Staffing, Telehealth Monitoring
Description: Medicare Certified, Licensed Hospice, Private Care. CHAP Accredited.
A non-profit providing home health care & community health programs for more than a century in Greater Boston, consistently delivering high-quality, compassionate care & responsive customer service.

VNA of Eastern Massachusetts
259 Lowell St., Somerville, MA 02144
Phone: (617) 776-9800        Fax: (617) 718-2222
Email: lcornell@vnaem.org
Website: www.vnaem.org
Services: Alzheimer’s/Dementia Care, ASAP Contractor, Companions, Intravenous Therapy, Maternal-Child Support, Medical Social Work, Nursing, Occupational Therapy, Personal Care/Home Health Aides, Physical Therapy, Staffing
Description: Medicare Certified, Private Care. Home care, assisted living, and respite apartments. Rehabilitation, end of life care, and maternal child health.
For Safe, Professional, and Compassionate Care

Think Home Care!

HOME CARE ALLIANCE
of MASSACHUSETTS

www.thinkhomecare.org
The Agency Advantage

Many families ask why they should work with a home care agency rather than hiring a nurse or aide themselves. The answer is that agencies provide significant benefits over direct hires in the areas that matter the most to those receiving care.

**Employer Obligations:** By hiring an aide or nurse directly, you take on the legal responsibilities of an employer, including payroll taxes, workers’ compensation, and unemployment insurance. Working with an agency alleviates you of these responsibilities.

**Peace of Mind:** Agencies are required to conduct criminal background checks and have access to comprehensive data generally unavailable to the public.

**Security & Contingency:** Agencies are required to carry various forms of insurance — such as workers’ compensation and liability — to protect you. Additionally, an agency can quickly provide a replacement if your aide or nurse is sick, injured, or changes jobs.

**Training & Supervision:** Agencies have resources to ensure their workers are thoroughly trained in every service they perform, including infection control, falls prevention, emergency preparation, and personal care tasks.

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HOME CARE ALLIANCE of MASSACHUSETTS

www.thinkhomecare.org

75 Kneeland St., Suite 709, Boston, MA 02111
Ph: (617) 482-8830 • Fx: (617) 426-0509