

TLA NEWSLETTER

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TLA: 2001 Conference Profitable, ED Sought

2001 TLA Odyssey was a moneymaker, according to the report given by conference committee co-chair Marion Bryant at the June 2 meeting of the TLA board in Nashville.

The report showed that the total profit for the conference was \$17,376.09. Expenses for the conference were \$50,904.41, offset by income of \$68,280.50, which came principally from the sale of 65 booths and a total registration of 442.

The board congratulated the 2001 conference committee for its financially successful efforts.

The annual conference will be held in Nashville for a second consecutive year in 2002. Chattanooga will be the site for the 2003 conference. The board approved a motion to have a joint conference with the Southeastern Library Association in Knoxville in 2004.

Efforts to locate the conference in the western part of the state have been impeded by ongoing renovations at the Memphis Convention Center and by the lack of adequate facilities elsewhere. However, existing plans are to have the conference in Memphis in 2005 or 2006.

Search Begins for First TLA Executive Director

Notices advertising the new position of TLA executive director have been placed on the TLA website and on the TLA e-mail list. Applications will be accepted until Aug. 15, with a selection to be made in September. (Text of the notice is on p. 16.)

The new director will work alongside Executive Secretary Betty Nance until Nance's retirement on Dec. 1.

Litherland Says Thanks

June 2 was Tena Litherland's final meeting as TLA president. Faith Holdredge assumed the office for 2002. Her first act as president was to announce board meeting dates for the year: August 25th, October 27th, February 23rd, and June 1st.

Litherland leaves with these words for TLA members:

Thanks to your efforts TLA enjoyed another rewarding year. Legislative Day was immensely successful, and the annual conference was not only well attended, but made a significant profit. The new staff workshops received high praise. You passed two changes to the bylaws: a move from executive secretary to executive director, and a discount for dues to first-time members. You gave freely of your time to work on committees, and worked tirelessly to make TLA vital. Your list of accomplishments is a long one.

Please know how much I valued and enjoyed serving as your president. I look forward to your continued support of TLA and our new officers. When you're in Knoxville, stop by. I welcome seeing old friends or meeting new ones!

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Tennessee's ALA Councilor Report from San Francisco

Annelle Huggins

26,542 attendees were greeted in San Francisco by warm days, cool nights; labor disputes; discussions of accreditation, certification, CIPA and UCITA; and exhibits offering books, luggage, databases, Ben Stein and Jerry Brown. All these and more made for a very full few days.

Council Sessions:

A combined ALA Council/Executive Board/Membership Information session:

- The Budget Analysis and Review Committee (BARC) presented a brief report on the state of ALA's FY 2001 budget – healthy – and preliminary plans for FY 2002 Budget, with the actual 2002 Budget presentation scheduled for Council Session II.

- The Endowment Trustees reported that the endowment worth as of 6-17-00 was \$13,745,000. Interest from the Endowment is used to support various ALA initiatives, including SPECTRUM, the Campaign for America's Libraries, and the CIPA challenge.

- The ALA Ad Hoc Task Force on External Accreditation presented a draft of their proposal (available at <http://www.ala.org/congress/accrtdtf/proposal.html>) and called for the session attendees to break into groups to discuss the proposal. The Task Force offered a "Questions for Discussion" guide for use by the groups. The group I joined has a good representation of academic and public librarians; ALA President Nancy Kranich; the Dean of the Palmer School; the current chair of ALA's Committee on Accreditation; and the Executive Director of The Library Association (Great Britain).

Our discussions included concerns:

- Would the creation of an accreditation federation, as outlined in the proposal dilute the current MLS degree?

- How would we advertise this new accreditation process to the "marketplace?"

- What groups should be included in the accreditation federation?

I would urge each of you to review this proposal and, perhaps, discuss this on the TLA Listserve. ALA Council will be called upon to address a revision (which should appear on the same website in the near future) at the Annual Conference, 2002 in Atlanta. I seek your input!

Council I:

The Freedom to Read Foundation Report to Council contained a summary of the current status of the American Library Association v. United States, the challenge to the Children's Internet Protection Act (CIPA).

Quoting from that report:

Although libraries that wish to continue to be eligible for e-rate discounts related to Internet access do not have to have software filters in place until July 1, 2002, libraries with Year 4 approval letters must begin taking steps to study their options prior to July 1, 2001. In addition, since the Neighborhood Children's Internet Protection Act (NCIPA) is not being challenged in court, libraries will have to complete the requirements of this act as prerequisite for receiving Year 5 discounts.

William Gordon, ALA Executive Director, thanked all members of

ALA for their support during his recent convalescence following a heart attack. He then highlighted:

The Campaign for America's Libraries continues to grow.

I urge you to participate in the 5-year nationwide campaign. Watch for a training session at TLA Conference 2002!

The CIPA challenge continues. The CIPA Website: www.ala.org/cipa/ contains updates on the litigation and offers information on fulfilling the requirements of CIPA and NCIPA. These requirements must be followed until the case reaches its conclusion.

ALA National Legislative Day was the largest ever – 650 attendees!

Council II:

Approved the following recommendation for policy from the ALA Executive Board on Privatization of Publicly Funded Libraries:

ALA affirms that publicly funded libraries should remain directly accountable to the publics they serve. Therefore, the American Library Association opposes the shifting of policy making and management oversight of library services from the public to the private, for-profit, sector.

Approved the following recommendation for policy from the Committee on Education on Post-Masters Certification:

Toward fulfillment of its declared mission to provide leadership for the development, promotion, and improvement of the profession of librarianship, the American Library

Association will establish an allied professional association to certify individual librarians in areas of specialization beyond the ALA-recognized masters degree.

Approved the Bylaws provisions outlined in Section 4 of the primary proposal which tie the proposed allied professional association to ALA through a completely interlocked board and officers, which are elected by ALA members and Council and which obligate the proposed ALA/IPP to function in a manner consistent with ALA policy.

Referred to the Council on Organization the matter of the structure and term lengths of the Committee on Education, that in view of the new certification program, the most optimal revisions may be proposed.

Approved the Annual Estimate of Income FY 2002 and appropriate Budget Ceilings from Liz Bishoff, ALA Treasurer.

\$50,119,348 total budget ceiling:

General Fund ceiling:	26,774,978
Division ceiling:	18,325,460
Round tables ceiling:	681,096
Plant Fund ceiling:	120,000
Grants/Awards ceiling:	3,555,174
Long Term Invest. ceiling:	662,640

Approved a lengthy revision of ALA's Preservation Policy. *Those who wish a copy of this revised policy may contact me at ahuggins@memphis.edu.*

Council III:

Acknowledged memorials for a number of members, including Donald F. Joyce, a long-time TLA member. (see text on p. 5)

Resolved:

That the President establish a Special Committee on the Membership Meeting Quorum, to be composed of members who represent the

full range of views about the Membership Meeting Quorum, a majority of whom are Councilors; and be it further

Resolved, that the Special Committee will a) examine the concerns of members who favor and those who oppose changing the Membership Meeting Quorum, b) collect information about how similar large professional organizations conduct Membership Meetings, c) examine various proposals about the Membership Meeting Quorum, d) develop recommendations about the Membership Meeting Quorum, and e) to consider impact of any quorum of membership on Articles XI and XII of the ALA Constitution and By-Laws; and be it further

Resolved, that information about the concerns of members be collected through messages on the Membership Forum and the Council list, through hearings, or through other means that promote communication from the membership; and be it further

Resolved, that the Special Committee present a report to Council no later than Annual Conference 2002 with its recommendations about the Membership Meeting Quorum. (This resolution was presented and addressed by Councilor-at-Large, Larry Romans.)

Referred to the ALA Conference Committee and ALA Budget Analysis and Review Committee a resolution regarding hotel contracts for ALA meetings, i.e. the inclusion of a clause that would provide flexibility to void contracts for both a strike and a boycott clause, with a report made back to Council at the MidWinter Conference in New Orleans.

Issues regarding the request by employees of the San Francisco Marriott for ALA to boycott that facility as the Conference Headquarters Hotel have been covered on numerous listservs and in professional publications. This resolution is an effort to

address these concerns. Present ALA hotel contracts contain a clause that would allow ALA to void a contract with hotels where workers are on strike, but not for hotels where labor bodies have endorsed either a strike or a boycott. Note: Voiding the contract with the San Francisco Marriott would have cost ALA approximately \$450,000, plus left many attendees scrambling for rooms in a city with many hotels at maximum booking.

Resolved:

That the Executive Director and Conference Committee of the American Library Association seek to schedule the Midwinter Meeting other than during the Martin Luther King, Jr. National Holiday.

Accepted the following reports:

ALA Core Values Task Force: final report to Council, Annual Conference, 2003

ALA Presidential Task Force on Membership Meetings: extended charge for one year, with a final report at Annual Meeting, 2002.

Council Committee on Legislation: accepted by consent the Committee's report and its Resolution Regarding the Draft Hague Convention on Jurisdiction and Enforcement of Judgments in Civil and Commercial Cases. *For a copy of resolution, contact ahuggins@memphis.edu*

Council International Relations Committee: approved Committee's Resolution on Access to Information by Cuba's Libraries. *For a copy of resolution, contact ahuggins@memphis.edu*

Referred to the Budget Analysis and Review Committee:

Resolution from ASCLA regarding continued support for the Roads to Learning Initiative, which addresses the issue of Equitable Access to all users of libraries.

Resolved:

That the American Library Association urges Congress and the Smithsonian Institution to restore funding for the Smithsonian Center

for Materials Research and Education in the 2002 budget and on a permanent basis thereafter.

Tennessee's ALA Council Report, cont.

Chapter Relations Committee Meetings Highlights:

Creating Library Leaders Workshop Committee plans to offer this training session at MidWinter 2002. *Watch the TLA Listserv for additional information.*

The Committee endorsed the Post-Masters Certification proposal, which was later presented to ALA Council.

Heard update reports from the ALA Washington Office on UCITA. *While UCITA legislation was not a threat in Tennessee during this Legislative Session, we must continue to maintain our awareness on this matter, as UCITA is not "dead," only "dormant" and could require our attention during the next Legislative Session.*

Received a report on builddliteracy.org, an initiative of ALA's Office for Literacy and Outreach Services in partnership with The National Alliance of Urban Literacy Coalition (NAULC) and The National Institute for Literacy (NIFL). *I urge you to visit this interactive how-to web site for building and sustaining literacy coalitions.*

This concludes my report on the ALA Annual Conference, 2001. MidWinter, 2002 will be in New Orleans, LA, January 18-23. On a personal note, this will be a long remembered ALA, as it gave me an opportunity to have a reunion with a friend I had not seen nor spoken to in 39 years! We had faithfully written 2-3 times a years! It was an experience of a lifetime to actually be sitting together and talking...for 5 hours straight! Thanks to TLA for playing a part in making such a beautiful memory!!

ALA: Reports from the Field

Linda Behrend:

Want / Need To Get Published?

Are you interested in writing for publication or do you need to get published? Among the meetings I attended at ALA annual conference in San Francisco was the editorial board meeting of the Association of Library Resources & Technical Services (LRTS), the official journal of the Association of Library Collections & Technical Services, a division of the American Library Association. I learned that LRTS is seeking submissions, particularly high quality manuscripts "presenting some rigorous inquiry or critical evaluation." For further information and writer's guidelines, go to <http://www.ala.org/alcts/lrts/index.html>

I also attended a program "Getting Published & What It Takes: A Conversation with Editors & Authors," sponsored by the ACRL Publications and Research Committees. An overflow crowd (standing room only with many standing) heard Gloriana St. Clair, editor of the (online?) journal Portal; Peter Herson, editor of the Journal of Academic Librarianship; Mary Ellen Davis, editor of College & Research Libraries News; and Donald Riggs, editor of College & Research Libraries. In addition, published authors Julie Hurd, of the University of Illinois at Chicago Libraries, and Karen Schmidt, University of Illinois, Urbana-Champaign, gave interesting presentations with helpful tips for doing research and writing for publication. All of the editors in this session encouraged potential authors to contact the editors of journals they were thinking about submitting to with any questions or concerns.

The highlight of the conference for me was getting to attend the editorial board meeting of CHOICE: Current Reviews for Academic Libraries. CHOICE, the leading review source for academic and research libraries, reviews over 6,500 new print and electronic titles each year. If you are interested in being a reviewer, you can sign up online. Go to <http://www.ala.org/acrl/choice/reviewrs.html>

Chrissie Anderson:

I didn't wear a flower in my hair, but I did have the awesome opportunity to attend my first-ever ALA Conference in San Francisco in June. As did about 25000 other fine library and information folks from across the country and around the world. What made my experiences so special, you may wonder?

My name is Chrissie Anderson and I am a proud member of ALA and several of its divisions and round tables (the privileges of student rates are not to be underestimated!). I am also a graduate student at the University of Tennessee, as part of their Distance Education program for the School of Information Sciences. UTK participated this year in a program with ALA called the Student-to-Staff program. In a nutshell, UT and other ALA-accredited institutions from across the nation are invited to select a student from their programs to represent the program at ALA. ALA provides conference registration, hotel accommodations, and a food stipend for the conference period. In my case, the University of Tennessee then paid for my airfare to and from. I am also fortunate enough to work in a library system (Bristol Public Library in Bristol, TN/VA) that allowed me to go to the conference as part of my job, meaning that I did not need to take vacation time for the period I was away. And in return, I had the opportunity to work for a minimum 20 hours with an ALA-assigned division, round table, or office.

My assignment was to work with SORT. Staff Organizations Round Table exists for the basic purpose of providing information concerning and support towards staff organizations in the workplace, from Sunshine Clubs to Unions. It is the oldest round table in ALA, celebrating 63 years as part of the parent organization. Sammie Allen and Leon Bey, (both of the Dayton Montgomery Public County Library in Ohio), are the Chair and Vice-Chair respectively of the organization. Those of you who attend ALA may be more familiar with SORT as "that group that does the walking tours." Leon is personally responsible for those tours and picks out some of the usual touristy things in the cities ALA visits for conference, but also finds "neat" detours that make his walking tours a special treat. I helped lead the Walking Tours both mornings they were offered (this after getting lost in San Fran's more "colorful" parts of town known as "the Tenderloin" on my own self-structured Walking Tour the night I arrived in the city). I assisted in distributing information at the SORT Booth in the monstrous Exhibit Halls of the Conference. I took notes and helped in sundry other ways at the annual business meeting. But best of all, I had the experience of a lifetime and will never forget it or the generosity of all that made it possible.

Memorial Resolution Honoring Donald Franklin Joyce
American Library Association, June 20, 2001

Whereas, Donald Franklin Joyce, librarian, educator and writer died March 8, 2001, following a short illness. Dr. Joyce was born November 4, 1938 in Chicago, IL. He discovered a passion for books while an undergraduate at Fisk University, where he received his B.A. in 1957. He received his M.S. from the University of Illinois at Urbana-Champaign in 1960 and his Ph.D. from the University of Chicago in 1978; and

Whereas, Dr. Joyce began his distinguished career as a cataloger with the Chicago Public Library. He went on to become branch librarian, division chief, and curator of the Vivian G. Harsh Collection of Afro-American History and Literature, serving the Chicago Public library from 1960-81. He edited the Chicago Afro-American Union Analytic Catalog: An Index to Materials on the Afro-American in the Principal Libraries of Chicago (1972) and The Dictionary Catalog of the Vivian G. Harsh Collection of Afro-American History and Literature, The Chicago Public Library (1978); and

Whereas, Dr. Joyce proudly served Tennessee State University in Nashville as administrative assistant to the director of libraries, head of reference and coordinator of the Downtown Campus Library from 1981-1987. From 1987, Dr. Joyce directed the Felix G. Woodward Library at Austin Peay State University in Clarksville, TN. He received the BCALA Distinguished Service Award in 1993 and was an ALA member since 1970; and

Whereas, Dr. Joyce developed a particular interest in the literary portrayal of the lives of Black people. His research produced Blacks in the Humanities, 1750-1984: A Selected Annotated Bibliography (1986) and Rooted in the Chants of Slaves, Blacks in the Humanities, 1985-1997: A Selected Annotated Bibliography (1999). He was a contributing editor to the African American Almanac. He was a consultant to the National Endowment for the Humanities and to the Schomburg Center for Research in Black Culture, New York Public Library. He also contributed articles and reviews to professional journals, anthologies and for the Nashville Tennessean; and

Whereas Dr. Donald F. Joyce became a noted authority on African American publishers, writing Black Book Publishers in the United States: A Historical Dictionary of the presses, 1817-1990 (1991) and Gatekeepers of Black Culture: Black-owned Book Publishing in the United States, 1817-1981 (1983), a revision of his dissertation;

Therefore be it resolved that the American Library Association pay tribute to Dr. Donald Franklin Joyce for his contribution to librarianship; and be it further resolved that the American Library Association on behalf of its members convey sincerest sympathies to his sister Marjorie Mims of Chicago, and to his friends and professional associates at the Felix G. Woodward Library, Austin Peay State University, Clarksville, TN 37043.

Moved by Kathleen E. Bethel, Councilor at Large
Seconded by Gregory L. Reese, Councilor at Large

People

Dr. D. Jackson Maxwell, library media specialist at the Hamilton Elementary School in Memphis, has been elected to ALA's National Council from 2001-2004.

In addition to serving the Memphis City Schools in his present capacity, he also works as an educational consultant for the Board of Education on the Undercover Readers Club Radio Program.

Recent publications include "ConnecTEN: A Comparative Study" in *Tennessee Education* and "Providing Students with the Tools to Succeed" in *Tennessee Educational Leadership*. Maxwell was also featured in the Colleague section of *Teacher Magazine*, v. 12, no. 7, 2001.

Mary Glenn Hearne has retired from the Nashville Public Library as of June 30. Hearne served the library for 35 years, most notably as the librarian in charge of the Nashville Room, which houses a collection documenting the culture and history of Nashville and its environs.

Hearne has also been an active member of TLA and is perhaps best known for her initiation of and continuous involvement with the Tennessee History Book Award.

Barbara Parks is retiring from her position as library assistant at the Clinch-Powell Regional Library as of July 31st. Since 1968 Parks has provided direct service via bookmobile to book stations, daycare centers, and nursing homes. She is trading these responsibilities for the ability to spend more time with her ten grandchildren.

Tennessee librarians adorning the May 15 issue of *Library Journal* were **Donna Nicely**, Director of the Nashville Public Library, who was on the cover for a featured article on the role libraries play in revitalizing cities; **Carol Tenopir**, **Gayle Baker**, and **William Robinson**, of the University of Tennessee at Knoxville, who profiled 51 companies in their article "Database Marketplace 2001."

Hugh Thomas has resigned as director of the Sevier County Public Library. **Midred King** is acting as interim director.

CATALOGING BACKLOG WIPED OUT!

For the first time since anyone can remember, there is no backlog of materials to be cataloged at the University of Tennessee Libraries, according to Dean Barbara I. Dewey.

In July 1997, 14,841 items awaited cataloging. By March 2001, all cataloging backlogs had been eliminated.

Outsourcing, reorganization, cross-training, and improvements in information technology helped the 23.5 full-time staff and five librarians on the Technical Services Team at Tennessee achieve this milestone of progress. Most of all there was a commitment to giving decentralized authority and responsibility to staff, enabling them to perform original cataloging and make other decisions about records. Extensive training preceded the organizational changes in the team.

The Technical Services Team catalogs 52,000 items a year typically.

At the UT Libraries' staff awards ceremony in May 2001, the entire Technical Services Team were declared winners of this year's Dean's Award. The team were honored for the exceptional teamwork that led to elimination of the cataloging backlog.

Below, Technical Services Team Leader Jill Keally (left) accepts the 2001 Dean's Award from Dean of Libraries Barbara Dewey.



Cool Library Cats Hot Doggin' Statewide

Nashville's Opening Grand

No fewer than 7,166 people visited the Nashville Public Library on Saturday, June 9 – the day a ceremony marked the finale event of a library building program that brought about five new branch libraries and renovations to three existing libraries, in addition to a new main library in Nashville.

Nashville Public Library Director Donna Nicely, Mayor Bill Purcell, former Mayor Phil Bredesen, former library directors Caroline Stark and Marshall Stewart, and current and former Metro Council members joined citizens in opening the new Nashville Public Library with a special grand opening ceremony and celebration that morning.

The library officially opened following remarks by library and city officials, a fanfare played by the Nashville Symphony on the library's third floor balcony, and a book parade in which families carrying materials from the old Ben West Library marched two blocks to the new facility at 615 Church Street. Festivities at the event also included live music throughout the day, street entertainment and storytelling for children.

And while library officials know that 7,166 visitors per the average day is extraordinary, visitor and circulation totals at the Nashville Public Library thus far reveal an obvious surge compared to the old main library. Through June 24, 2001, the library had welcomed a total of 47,815 visitors to the new facility, an average of 2,988 per day – a more than 300 per cent increase over the same period last year at the old main library.

Total circulation at the Nashville Public Library through June 24, 2001, a 16-day period, was 41,247 items – almost two-and-a-half times the circulation figure for the same period last year at the old main library.

Library officials believe it is the library's collections, services, and its increased visibility in the community that are attracting previous patrons and bringing in new ones.

Memphis in the Running

Memphis area runners and walkers helped with the move to the new Central Library by taking part in the InfoRUN 10K, Saturday, May 12. Participants ran or walked from the new Library to the current Main Library, where they picked up a book and carried it back to the new facility, symbolically helping kick off the move to the new facility.

Proceeds from the race raised nearly \$12,000 for the new Central Library Project. The cost included an official race T-shirt for every participant.

The 330,000 square foot new Central Library is set to open later this year.

New Branch in Collierville:

Memphis celebrated the opening of the new, 27,000 square-foot Collierville Burch Branch Library. The library is named for is named for the Lucius E. and Elsie C. Burch family, who donated \$500,000 toward the \$3.5 million construction costs.

Shelby County paid 25% of the construction costs, and the Town of Collierville covered the rest.

NEH Challenge Grant: Memphis/Shelby Co. Public Library's Foundation for the Library has until the end of July to come up with the first \$50,000 of a 3-for-1 challenge grant made by the National Endowment for the Humanities in support of the Memphis Music Collection.

The \$300,000 grant, made last year to only three libraries nationwide, must be matched by \$900,000 by July 1, 2004. The total \$1.2 million will be used to set up an endowment for the preservation and improvement of Memphis's music collection, which now ranges from boogie and blues to rock and gospel.

Knoxville's History Center Renovation Funded

The East Tennessee History Center has received a \$17.5 million commitment from the Knox County Commission, which will enable it to carry out a renovation and in-character expansion of its historic building in downtown Knoxville.

Located in the 1870's era Custom House and administered by the Knox County Public Library System, the Center houses the Museum of East Tennessee History, the Knox County Archives, and the McClung Historical Collection, and the offices of the East Tennessee Historical Society.

Groundbreaking for the expansion will be sometime in late summer or early fall. The initial work will be the excavation of a two-story underground area that will provide significantly expanded space for the Knox County Archives.

Jackson Receives Largest Bequest to Date

The Jackson/Madison County Library recently received its largest bequest to date. Mr. John C. Hoover of Jackson donated a percentage of his residuary estate to the public library.

The \$63,148.85 is the largest cash donation by an individual in the library's history. Other contributions of land and donations from companies and corporations have aided the library in its needs but this unrestricted gift was very unanticipated and very welcomed.

The library's Board of Trustees approved the use of this donation for the refurbishing of the main part of the library. Much of that area still has the original furniture, decor and color schemes from 1968. Library officials will work with interior designers and architectural firms on this project.

Mr. Hoover's widow, Rebecca, a former schoolteacher who died in September 2000, also named the Jackson/Madison County Library in her will. Her estate is still being administered and the amount and use of that contribution is not yet known.

Other bequests have been received from former schoolteachers who obviously understand the value of the public library in their community.

Jacksboro Receives Millennium Project Books

The Jacksboro Public Library has been selected as one of the recipients to receive the Millennium Project for Public Libraries award. The project is underwritten by Carnegie Corporation of New York and is made available through a partnership of the National Endowment for the Humanities, The Library of America and the American Library Association.

Cool Library Cats, cont.

Jacksboro's Friends group is providing the required \$250 match to enable the library to receive a 50-volume Great American writing collection published by The Library of America, a nonprofit publisher dedicated to preserving the nation's cultural heritage. The retail value of the collection is nearly \$1,800.

Eligible libraries include small, rural, suburban, and urban branch libraries that normally would not be able to afford The Library of America volumes.

Libraries must organize a program or event to make the community aware of the nature and content of The Library of America volumes, help get the volumes in patron's hands, and encourage long-term use.

ETSU, UTK Medical Libraries to Expand Consumer Information

The East Tennessee State University, James H. Quillen College of Medicine Library, Johnson City, and the University of Tennessee Medical Center, Knoxville, Preston Medical Library received a \$50,000 subcontract from the National Library of Medicine (NLM) Clinical Trials section. The subcontract is one of four awarded in the National Network of Libraries of Medicine (NN/LM) Regions 2 and 3. The Preston Medical Library will expand their existing Consumer Health Information Service (CHIS) and the staff will serve as a mentors for the development of the service in Johnson City.

The libraries will collaborate to train public librarians, health professionals, and consumers in locating qual-

ity consumer health and patient education information. Effective use of the NLM databases PubMed, MEDLINE Plus, and ClinicalTrials.gov, will be emphasized. Clinical trials educational materials, developed at NLM for use with patients and the public, will be pilot tested as a part of the project. All public and medical librarians in East Tennessee will be invited to participate in the training.

The Tennessee Resource Center (TRC), will cooperate with the subcontracting libraries to transmit information packets to public library patrons via Ariel. A one-half time consumer health information librarian will be added to the staff at the Johnson City location to provide educational and consulting services to public libraries. The Johnson City Public Library and the Unicoi County Public Library will receive small consumer health collections as part of the project. Identification of Spanish language materials and web sites will be the emphasis at the Erwin site. The Watauga Regional Library will collaborate in the project.

LaVergne PL Sponsors Workshop for Children's Librarians

"Orbiting through Literature into a New Dimension" is the title of a workshop for children's librarians and youth educators that will be held on Aug. 10 and 11 at the Smyrna Church of Christ in Smyrna. The workshop is sponsored by the LaVergne Public Library.

Keynote speakers include African drummer and storyteller Mustafa Abdul-Aleem and musician-educators Peter and Ellen Allard.

Other featured presenters include early childhood educator Mary Jo Huff, author and storyteller Roberta Simpson Brown, puppeteer and educator Sue Unger, and storyteller Karen Farmer Wanamaker.

Also on the program is some local talent: Mike Shoulders, author of a new book, V Is for Volunteer--A Tennessee Alphabet; Kathy Osborne, a instructor at Oakland High School in Murfreesboro; Kay M. Deveau, lead teacher for MTSU's Nursery School Practicum; and Lori Thomas, owner of the Learning Circle in Murfreesboro.

Early registration (deadline: July 30) costs \$65 for the weekend or \$35 for Friday or Saturday. Onsite registration for the same is \$75 or \$40.

Register with LaVergne Public Library, 5089 Murfreesboro Rd., LaVergne, TN 37086. The library phone number is 615-793-7303.

The email address is lavergnelibrary@hotmail.com

Andy Holt Virtual Library Unveiled

Dr. Robert Peckham of the University Tennessee-Martin recently took the wraps off a "concept library" whose focus is the humanities and fine arts. Although "designed to serve the learning communities" in those disciplines at UT-M, the service is open to everyone.

The virtual library's URL is <http://www.utm.edu/vlibrary/vlhome.shtml>.

The library contains a world catalog window, free bibliographic databases, periodicals list, reference desk, online digital collections (nearly one and a half million documents, with children's literature), humanities and fine arts discipline-oriented resources.

Although independent of UT-M's Paul Meek Library, the virtual library seeks to supplement its activities. A homepage acknowledgment says that "virtual resources are never a substitute" for "a bricks-and-mortar establishment" operated by "knowledgeable and willing librarians."

TENN-SHARE HITS 350, CHECKS VISION

Fall Conference: With the addition of Lincoln Memorial University's Carnegie-Vincent Library to its roster, the membership of TENN-SHARE has reached 350, the highest ever. To celebrate the milestone, the nine-year-old resource-sharing organization is paying Carnegie-Vincent library director Donna Bible's way to the TENN-SHARE fall conference this year.

The TENN-SHARE Fall Conference will be held on Monday, September 24, 2001, at the Renaissance Center in Dickson. The theme of the conference is "SHARE in the Vision." The purpose of the conference is to allow members to participate in the selection of the organization's "next big project," according to director Penny Frere, who adds, "TEL is only the beginning!"

Conference details will be available soon at the TENN-SHARE website at www.tenn-share.org.

TENN-SHARE will also be awarding free registrations to the Fall Conference to the 50th, 100th, 150th, 200th, and 250th libraries to send in their 2001-2002 renewals or new memberships before Sept. 24.

They're GAAAAC! TENN-SHARE has finalized arrangements with SOLINET that designate T-S as Tennessee's OCLC Group Access Capability (GAC) agent. In this capacity, T-S pays an annual fee as GAC agent. As a result, T-S member libraries no longer have to pay a fee in order to use the service.

The GAC enables libraries that are not OCLC or SOLINET members to use the OCLC interlibrary loan subsystem.

Participating libraries will continue to pay all ILL transaction fees. In addition, in order to participate, a library must be a T-S member and must be a participant in the Tennessee Union List of Serials.

Any libraries interested in participating in the GAC should contact Annelle Huggins by sending email to ahuggins@memphis.edu.

Get ILL with me: Why climb a steep learning curve all by yourself? A program of possible interest to those libraries considering participation in the GAC is TENN-SHARE's interlibrary loan mentoring program. If you're new to the OCLC subsystem, or even if you have a new assignment as interlibrary loan librarian, the mentoring program works fairly informally to pair new ILL practitioners with more experienced advisors to provide help, advice, or quick answers.

Willa Reister at the Tennessee Resource Center in Knoxville and Jim Toplon at Vanderbilt coordinate the program. Toplon says, "At its simplest, we encourage anyone who needs help and anyone who can volunteer to provide help with any aspect of interlibrary loan to contact me or Willa, so that we can look for good matches and put them in touch with each other."

Reister and Toplon may be contacted at:

Willa Reister
kplarc@aztec.lib.utk.edu
865-215-8746

Jim Toplon
toplon@library.vanderbilt.edu
615-322-2408

799.128/SH457.7

--Lynette Sloan, Director
Fort Loudoun Regional Library

On June 14, I conducted a full-day workshop with librarians and trustees of Fort Loudoun Regional Library concerning a topic I lovingly call, "Policywriting 101".

At the end of the day, we did a group activity called "ABCs", where I asked everyone to contribute to the development of a document I call, "ABCs of Library Policywriting." I had set up a table document on my laptop (projected to screen by LCD projector), and everyone yelled out something they had learned during the day about policywriting...matching up with the ABCs. I did not know how well it would work, but I thought it might be fun. And it really was... Lo, and behold, the group managed to do it in less than 10 minutes...confirmation that they had really been listening, learning, and involved.

ABC'S OF LIBRARY POLICYWRITING

All policies should be reviewed annually
Board sets policies
Confidentiality of patrons must be protected
Date all policies when approved
Eliminates need for instant policy decisions
Forget about arguing with patrons; show them the policy
Gives management a clear direction from the board
Have policies easily available
It ain't a policy till it's written down
Justify actions or decisions by policy
Keep your options open; keep refining
Library director carries out the policies
Must be flexible
Notice of new policies should be posted
Orient patrons and staff to new policies
Policies should be stated positively
Quit putting it off!
Reduce criticism by anticipating problems
Staff has input to policy recommendation
Trustees have responsibility and authority to make policy
Understandable language should be used
Volunteers need policies, too
Write it down or it's not a policy
X out outdated policies
Yearly review is critical to the future of your library
Zero tolerance!!!!!!!!!!!!!!

--Ross Bowron, Reference Librarian
ETSU Quillen College of Medicine Library

Tennessee Websites of Interest

Buyer Beware Lists

<http://www.state.tn.us/consumer/bewareindex.html>

This is a list of businesses that have had complaints filed against them over a six-month period. This list does not validate the complaints against the businesses, but is notice that the businesses did not respond to these specific complaints listed. The listings for this go back to the beginning of 1996.

Drivers License Renewal

<http://www.tennesseeanytime.org/tndl/>

This site will let you change the address that is listed on your driver's license, or renew your driver's license. Using this site automatically updates the address listed for your driver's license in the Department of Safety's database.

Tennessee State Library and Archives: History and Genealogy

<http://www.state.tn.us/sos/statelib/pubsvs/intro.htm>

This site has a number of resources available, including vital records, census records, and military records for the State of Tennessee. It also has links to Tennessee newspapers that have obituary indexes. There is also a link that allows you to order genealogy research through the mail.

THA Hospital and Health System Members

<http://www.tha.com/members.htm>

This is a list of all the hospitals that are members of the Tennessee Hospital Association. This is not a comprehensive list of all hospitals in the State of Tennessee, but it includes the majority of them. The page also has links to the hospitals or hospital systems that have a website.

The Tennessee General Assembly

<http://www.legislature.state.tn.us/>

This site has links to information concerning the Tennessee Senate, Tennessee House of Representatives, and Tennessee Joint Sessions. The site also has links to Bills that have been filed, the Tennessee Code, and Archives for previous Bills. There is also a few links that go to information about lobbyists, and political news briefs.

799.128/SH457.7

--Betty Jo Jarvis, Director
Upper Cumberland Regional Library

How can we convince our local funding bodies that the services offered in public libraries are worth the tax dollars spent?

In a special report to the Florida Division of Library and Information Services titled Economic Benefits and Impacts from Public Libraries in the State of Florida: Final Report, by Charles R. McClure, Bruce Fraser, Timothy W. Nelson and Dr. Jane B. Robbins of the Florida State University Information Use Management and Policy Institute put retail dollar figures towards typical library services.

Put these dollar amounts next to your numbers and see how much "bang for the buck" your community is realizing from the services you provide. In this example, the numbers used here are actual numbers from both the Main Library in Carthage, and the Gordonsville Branch located in Smith County, Tennessee, from July 1999 to June 30, 2000.

Materials and Services	Estimated Cost
91,066 items borrowed @ retail equivalent \$20	\$1,821,320
2,426 reference questions answered by library staff if each was charged \$2	\$4,852
4,108 Computer Users @ \$2 per 45 minute session	\$8,216
1,066 Program attendance, mostly for children @ \$2 per program	\$2,132
Total Benefits	\$1,836,520
Taxpayers' Investment	\$39,716
Total Return on Investment	\$1,791,804

For every one tax dollar spent on library services, there was \$45.00 worth of services. There is definitely a high return on the investment made in the Smith County Libraries. Per capita local funding in Smith County for 2000-2001 is only \$ 2.79.

This report was designed to identify the economic impact a library has on a community. It suggests ways of communicating these benefits to our government officials as well as the community at large. Take a look. The study is full of ideas. If you are one of the many tired, overworked and underpaid public librarians in Tennessee, it will boost your morale as you see how your hard work positively affects your community. The full report can be found at the Florida Department of State, Division of Library and Information Services <http://dlis.dos.state.fl.us/index.html>.

--Jack Stacy
Tennessee State Library and Archives

The IMPACT online ILL system for the last federal fiscal year (1999-2000) generated over 21,000 book loans during the period.. These public libraries showed up on the lists of the 30 highest (200+) borrowers *and* lenders.

Library	Loans	Borrows
Anna Porter (Gatlinburg)	213	481
Art Circle (Crossville)	240	250
C. E. Weldon (Martin)	370	286
Chattanooga-Hamilton Co.	403	238
Clarksville-Montgomery Co.	425	427
E. G. Fisher (Athens)	224	340
Jackson-Madison Co.	390	277
Jasper	204	366
Kingsport	481	235
Memphis-Shelby Co.	1499	244
Nashville-Davidson Co.	753	626
Oak Ridge	532	204
Putnam Co.	260	214
Sullivan Co., Blountville branch	368	232
W. Magness (McMinnville)	228	491
Williamson Co.	242	228

Reading on My Mind: John Hartford, the versatile entertainer/songwriter and a Nashville-area resident since 1964, died on June 4. According to remarks made shortly before his death, he wished he'd been a librarian.

On June 13, NPR's "All Things Considered" aired a segment on the making of Down from the Mountain, a documentary about the music and musicians heard on the feature film O Brother, Where Art Thou? Filmed at a May concert held at the Ryman Auditorium in Nashville, the documentary includes Hartford as one of its featured performers.

In a clip aired on NPR, Hartford shared some backstage druthers:

"So I'm a frustrated librarian. I've got a house full of books. If you come to our house there's bookshelves to the ceiling in every room. There's just books everywhere. I'm a frustrated librarian. I really rather than being a banjo picker or steamboat pilot, I'd like to be some guy who sits behind a desk and goes, 'Shh!'"

--jbb

The Social Life of Information, John Seely Brown and Paul Duguid, Harvard Business School Press, 2000.

Librarians in all types of libraries face the common need to help their institutions make effective plans for the future. A first step in the planning process is what goes by the name “environmental scan.” The benign name suggests a laid-back look-see up the road from an evening-shaded front porch with a glass of iced tea in hand, but the daunting reality is quite otherwise. Basically, a crystal ball is essential to the process. Without one, you almost might as well forget it. Almost.

It was no doubt the result of some such scan that libraries suddenly became coextensive with information management. But as time goes on, it becomes increasingly apparent that what a library means by information and what the rest of the world mean by information are very different things. (One need only work in an organization with an “information services” department—meaning, in reality, a computers and networks department—to know that this is so.) Rose-colored glasses may be less beneficial than crystal balls, but they seem more readily available.

The environmental scan becomes ever more critical in the face of futurist visions of library demise. The notion is widespread that the library has been rendered an anachronism by the Internet. It is apparently a persuasive notion, having been blamed for cutbacks in staff and funding, especially in school libraries in parts of the U.S. and Canada.

Crafting a realistic and convincing environmental scan depends on credible, unbiased, broad-brush accounts of the world around us. **The Social Life of Information** is one such account that will be useful to library planners in all types of libraries. The authors—a Xerox scientist and a UCal Berkeley researcher in education—find that the design of information tools and services often follows a blinkered, “infocentric” logic that fails to take human and social factors into account.

Among their findings is that the “death of distance” has not occurred. There are—and will be—real strengths to be had in local “communities of learning.” In this

regard, the chapter on “Re-education” will be of great interest to academic librarians.

In the few places that libraries are mentioned (amazing how a book about “information” can have only a little in it about libraries, hmm?), they get a real boost. To give one instance, in their discussion of the stubbornness of archaic modes of information transfer—the printed page, for example—the authors say that “it has become increasingly clear that libraries are less ‘collections’ than useful selections that gain usefulness from what they exclude as much as what they hold.” (p. 181)

This would be a good book to share with a public library board, or with a school or university planning body. It is very readable, and it gives an account of the ways in which we use information that helps broaden the tunnel vision of the technologists. It might not be a crystal ball, but you *can* read it in the shade of the front porch with a glass of iced tea in hand.

--jbb

Bel Canto, Ann Patchett, Harper Collins, 2001.

Among the authors invited to speak at the opening of the Nashville Public Library was Nashvillian Ann Patchett, who discussed her new book, **Bel Canto**. She framed her booktalk by pointing out that in this media age we see only the beginning of disasters and are distracted by the next replacement.

In her new work, Patchett—whose main characters in the past include a woman in an unwed mother’s home, a black bartender in Memphis, and a gay magician—follows a hostage-taking group of revolutionaries. They break into a private party given by a Japanese company executive who, hoping to finance factories, has lured a world-famous opera singer to sing for him. The terrorists let most of the party go, but keep the singer, the industrialist, a translator, and 29 others. Their demands are issued for months without progress as the government also issues demands.

The terrorists, it turns out, are young children who form a mutual bond with the hostages they have taken.

Bel Canto is an intricate book of intrigue, and I hated it to end, for I also had grown to love the characters. This work is distinctively crafted and well recommended.

--Lynetta Alexander, *Reference Librarian, Tennessee State University*

Books &

E-books Primer...Are they right for your local library?

--Andrew Hunt, Director, Cleveland
Public Library (adapted from a
PowerPoint presentation)

Many of the comments or observation come from my experiences with netLibrary. (www.netlibrary.com)

What is an EBook?

- A book published in digital format.
- EBooks contain many of the same graphics as the traditional book.
- An EBook is a resource that can be accessed 24/7.
- Depending upon the vendor, EBooks can be viewed or downloaded to a PC, laptop or handheld device.

Types of EBook display devices:

- PDA’s (Personal Digital Assistant)
- Rocket Reader (or similar device)
- Laptop computer
- PC

These devices use either software that allows the EBooks to be downloaded for off-line viewing or access through an Internet browser.

Why have EBooks in the library? Key benefits:

- The collection is not confined by the available space in your building.
- The patrons are not confined by library hours-collection is available 24/7.

E-books

Books & Bytes: Evaluating the E-Book

--Chuck Sherrill, Director, The Brentwood Library (first printed as op-ed piece in Brentwood newspaper)

- Consortium collections (SOLINET) can be very cost effective.
- The patron cannot borrow EBooks indefinitely.
- No more damaged, lost or overdue returns.
- Unlimited simultaneous use. (When one EBook title is checked-out, other patrons still have access to other titles owned by the library. Contrary to Rocket Book concept.)
- There are full-text search capabilities.
- Can be effectively used in collection development.
- An on-line dictionary is available.
- There is an EBook Reader software program. EBooks can be downloaded to your PC and viewed off-line. (Cut and paste, attach notes, highlight options.)
- Usage statistics can be retrieved.
- EBooks are automatically check-in.
- No need for additional software other than the Internet browser.

Other things to consider...

- No need to process items. (Barcodes, date slips, book covers)
- No need for original cataloging if MARC records are purchased. (Some adaptation will be needed.)
- No need for additional space. (Compare with building costs at \$80-100/square foot.)
- No need to replace damaged, stolen or lost items.
- No need to reshelve EBooks. (Saves staffing costs.)

Last weekend I curled up on the sofa to enjoy the latest Ken Follett novel. Drink in hand, pillows fluffed, lamp glowing, I reached for my e-book. This was not the traditional paper-and-ink version, but the emerging technology of a plugged-in reading device.

E-book readers became available in area electronics stores at Christmas time. I chose an RCA Gemstar which ran about \$800. This is the fancier of two models; the page is a standard novel size, and there is color in the display. The cheaper option runs about \$400 and has a black-and-white screen the size of a paperback. Our Friends of the Library provided funds for the library to test this new reading technology.

Some features of the e-book get a 'way cool' rating from an inveterate reader like me. My favorite is the ability to do a word search through the text. For instance, on page 60 of Code to Zero Anthony Carroll enters the story. I know I've run into Anthony before, but I can't remember who he is. The find feature quickly returns me to page 27 on which that name first appeared, and refreshes my memory.

Other features include the ability to highlight sections of the text, marking them for quick browsing later. Readers can also use a stylus to write and save notes directly onto the screen. Neither of these toys holds much interest for novel-readers, but students would find them useful when reading e-textbooks.

Buttons control the screen's light settings and a long-life battery makes cords unnecessary. My wife was pleased with my new ability to read in bed with the lights out, and I found the book ideal for reading in the car at night on a long trip. Reading in the library's staff lounge, where one glass wall lets in lots of natural light, I found that the e-book was difficult to see because of glare, no matter how I tinkered with the settings.

Publishers are contriving all sorts of ways to control wholesale duplication of digital texts, which might cut into their sales and violate copyrights. To purchase an e-

book, I connect my reader to a phone line, push a button, and connect to the bookseller. I select the titles I want to purchase, which are billed to my credit card. Each title takes about 5 minutes to download. E-books cost about the same as the discounted print version would from Amazon.com. There is no way to transfer this e-book to another reader, or to a diskette, or to print out a copy.

Publishers like e-books for several reasons. They cut down on printing costs, and they allow publishers to lease the use of a book rather than selling a physical object and losing control of it afterwards. In effect, I am only borrowing an e-book from the publisher. When my reader fills up (it holds about 10 titles) I delete some titles and the publisher holds them until I request them again (at no charge), which I'm not very likely to do.

There are several software standards and hardware platforms for e-books, none of them compatible. This means that not all e-book can be read on my Gemstar - a problem the industry needs to solve. Librarians are working with publishers to help standardize e-book technology.

I have a horror of being caught waiting somewhere without a book, so the e-book seemed the perfect traveling companion; but the airline requirement that all electronic devices be turned off during the first and last parts of the flight left me bookless for long, boring stretches. So scratch the e-book for airline travel, unless you are going on a very long flight.

Is there a role for the e-book in the library? I don't think so, although some public libraries do lend them to patrons. The e-book's greatest usefulness will probably be for textbooks. Imagine students having all their texts for a semester in one reading device, with the ability to highlight, search, and take notes right in the book. What a load off the backpack!

If the e-book is going to survive it will have to become cheaper. It may become so common that libraries will own and lend them. But for now, it's hard to improve on the tried and true print book. You can carry it anywhere, drop it in the pool, turn down the page corners and treat it like family. Unless, of course, it belongs to the library.

Minutes, TLA Board Meeting, June 2, 2001

--Betty Nance, Executive Secretary

The Board of Directors of Tennessee Library Association met in the media room of Beaman Library, Lipscomb University at 10:00 A.M. on Saturday, June 2, 2001, with President Tena Litherland presiding. Present were: Lynetta Alexander, Bonnie Baker, Linda Behrend, Laurel Best, Bill Black, Marion Bryant, Gretchen Dodge, Martha Earl, Penny Frere, Donna George, Jean Goforth, Mary Glenn Hearne, Faith Holdredge, Phil Krakowiak, Katy Libby, Lynn Lilley, Jean Nichols, Kathy Patten, Stephen Patrick, Keri-Lynn Paulson, Linda Phillips, Bess Robinson, Chuck Sherrill, Winston Walden, and Betty Nance.

Libby moved that the minutes of the meeting of March 3, 2001 be accepted as written. Earl seconded and the motion carried,

Lilley distributed copies of the treasurer's report that showed YTD income, July 1, 2000 through June 2, 2001, of \$116,768.04, total expenses of \$94,102.84, leaving net income of \$22,665.20. The report was accepted.

COMMITTEE REPORTS

Conference Planning. Bryant submitted the 2001 Conference report that showed total registration of 442, sale of sixty-five exhibit booths, expenses of \$50,904.41, and income of \$68,280.50. Total profit was \$17,376.09. The Board praised the Committee for their good work in planning a financially successful conference.

Libby, 2002 Conference Co-Chair, said that three vendors have reserved booths; she gave names of members of the 2002 Conference Planning Committee.

Finance. In the committee chair's absence, Lilley distributed copies of the proposed budget for 2001-02.

Honors and Awards. Robinson said their report is in the latest issue of TLA Newsletter. She thanked those who nominated potential honorees.

Tennessee History Book Award. Hearne announced that Bill Carey's book, *Fortune, Fiddles and Fried Chicken*, was the winner of the Award for the outstanding book in Tennessee history published in the year 2000.

Volunteer State Book Award. Patten's printed report gave names of the winners of the Award for 2000-01: Pickin' Peas, Margaret MacDonald; Holes, Louis Sachar; and Gallows Hill, Lois Duncan. VSBA web site was created and guidelines, lists, and ballots are accessible

from the site. Lists for the 2002-03 award were posted to both VSBA and TASL websites in May. Plans for 2002-03 call for developing web distribution for VSBA information with notification to schools made by way of postcards. Schools will be instructed to download or print the information from the site; schools can also request a print packet. TASL will again help with mailing expense and providing plaques for winners. Dan Gutman and Tedd Arnold, 1999 winners, will appear at the October TASL meeting; invitations to the 2000-01 winners will be issued for the fall 2002 TASL meeting.

Intellectual Freedom. The Committee hosted the annual Intellectual Freedom Breakfast on April 11, 2001; the speaker, Vivian Wynn, from Nashville/Davidson County Public Library, spoke on "Intellectual Freedom: a 21st Century Update". The Committee, assisted by Annelle Huggins, drafted a document entitled, "A Resolution Supporting ALA Legal Action Against CIPA."

Legislation. A printed report submitted by Committee Co-Chairs Gloria Coleman and Margaret Harmon, said that the Committee activities included helping plan Legislative Day 2001 and sponsoring a UCITA workshop during the TLA Annual Conference

Judy Greeson sent a report on the 2001 National Library Legislative Day in which she said that Tennessee's delegation of fourteen was headed by Secretary of State Riley Darnell. The group met with Senator Frist for breakfast. A group also met with Stephanie Henning, Councilor for Senator Thompson. The group separated for each to meet with respective representatives. Key issues included: federal funding appropriations for 2001-02; reauthorization of the LSTA; support of legislation ensuring fair use of copyright laws; support of Robert Martin as the President's nominee for Director of Institute of Museum and Library Services; inclusion of libraries within the reauthorization of the Education and Secondary Education Act.

Membership. During the year the Committee contacted every member to correct and update membership information; the corrections were passed on to Nance, who used the information to send out membership renewal notices. Nance is saving membership forms for the Committee to use to compile a print directory, with cross-referencing by roundtable and section. Committee members continue to work with Bill Robinson regarding the recruitment of new members among students at U.T. School of Information Sciences.

Publications Advisory. Walden and Fisher reported that two issues of both TL and TLA Newsletter were published during the fourth

quarter of 2000-01. New editors are Mark Ellis (TL) and Jud Barry (TLA Newsletter). DeAnne Luck has mounted a well-conceived and functional calendar on the TLA Website. A major issue of PAB for 2001-02 will be the cost of mailing TL and TLA Newsletter. Janet Fisher will continue as PAB co-chair for 2001-02. Because he is leaving University of the South, it was necessary for Kevin Reynolds to resign as keeper of the TLA board listserv. Gratitude was expressed to David Ratledge who has agreed to serve as the new TLA Board Webmaster.

Public Relations. Phillips and Frere submitted a written report that said the Committee's main goal was to support efforts to advocate for TEL and to support efforts to increase membership in TLA and attendance at the TLA Annual Conference. Advocacy for TEL included: sending media releases statewide and messages to appropriate lists about the TEL First Birthday Celebrations; providing the birthday cake for the TEL booth at the Southern Festival of Books; sending media releases statewide and to lists for Library Legislative Day; encouraging attendance by librarians and the public; sponsoring "Advocate for Libraries With Your Legislators" with an advertisement in the TLA Conference program; an announcement at the General Session, cards urging legislators to support the Secretary of State's \$1 million request for TEL for attendees to take to their legislators while in Nashville for the Conference. The Committee presented a motion to the TLA Board to offer a TLA membership discount to conference attendees who join TLA at the conference. The Committee also wrote messages to the lists promoting programs and encouraging attendance at the conference.

Staff Development. Chuck Sherrill reported that Co-Chair Pat Thompson has moved out-of-state. The Committee's report has been posted to the TLA listserv.

Strategic Planning. Earl reported that the year began with continuation of the TLA Member Survey. DeAnne Luck published the survey in electronic format on the TLA website, which resulted in the majority of the 71 responses. Results were distributed at the Board meeting and sent to the editor for publication in the *TLA Newsletter*. Board members were advised to review the results for suggestions for action recommended by participating members. TLA is transitioning from the position of Executive Secretary to that of Executive Director. The Committee plans to begin reviewing the Strategic Plan for changes in the 2001-02 year. Also considered will be the priorities and suggestions indicated by membership from the TLA survey. More input will be sought from all TLA members as the process of revising the Strategic Plan continues into 2002. Members of the Committee for 2000-01 will continue

into 2001-02. Earl has posted the new TLA Strategic Plan to the listserv.

Site Selection. Huggins' and Bryant's printed report said that the 2002 Conference is scheduled for Nashville Convention Center/Renaissance Hotel. For the 2003 conference they are negotiating with Chattanooga Convention Center/Marriott Hotel; projected dates are April 8-10, 2003. For 2004, the Committee is negotiating with Knoxville Convention Center. They requested the TLA Board's support and Executive Committee approval for a joint TLA/SELA meeting in 2004. Memphis Convention Center is still under renovation, but Huggins will approach Memphis again, for possibly the 2005 or 2006 conference, if the joint meeting with SELA is scheduled for 2004. Site possibilities in Jackson, Murfreesboro, and various state parks have been reviewed but none of these have the meeting room/exhibit hall spaces that TLA requires. Options regarding locations appear to be Nashville, Memphis, Chattanooga, Knoxville, and Gatlinburg, but cost of each location must always be an overriding factor. Bryant moved that the TLA 2004 Conference be a joint conference with SELA. Frere seconded and the motion carried.

REPRESENTATIVES

SELA. Patrick reported that SELA is trying to gain members and increase visibility. The 2002 conference will be in Charleston, SC, date to be announced. Patrick attended the SELA Leadership Conference in Atlanta on April 6th. Since TLA members hold many SELA leadership positions, there were many Tennesseans there. Patrick solicited reports of news or achievements that he can forward to the **Southeastern Librarian** editor.

State Library. A report from Jane Pinkston said that the Institute for Museum and Library Services asked each state to evaluate the first five years of federal spending under the Library Services and Technology Act. Sandra Nelson, who was hired to do an independent evaluation, will review the entire program but will concentrate on TEL and services to the blind through Radio Reading Services, housed in the Nashville and Memphis Public Libraries, and through the Library for the Blind and Physically Handicapped, housed at the State Library. As part of the evaluation process Sandra has designed a survey to be sent to all libraries using TEL. The survey will be sent to public, academic, and special libraries this summer and to K-12 school libraries in the fall. Sandra and the staff of the State Library will arrange for several focus groups around the state to discuss TEL. Contracts are being signed for 76 public libraries in Tennessee to receive \$168,546 in LSTA technology grants. The grant cycle required a 50% match from local library resources. The money will be

used to purchase PC's, fax machines, and software upgrades. State Library staff members are currently reviewing 22 grant applications for community/family literacy grants. Recipients will be announced soon.

SECTION

CULS. Topics discussed at the business meeting on April 11 included: review of year's activities; ACRL grant for which CULS applied; election of Rhonda Armstrong as Chair and Perveen Rustomfram as Vice Chair/Chair-Elect; and review of the pre-conference on assessment. The theme of the fall 2000 CULS conference was "The Human Dimension in Academic Libraries: Building a Cohesive Staff", with Althea Jenkins, Elizabeth Aversa, Jill Keally, Nancy Bright, and Chris Durman, Betsy Park, David Foote, Doug Winborn, Marcella Henry, Sheila Delacroix, Ernest Heard, and Lisa Shipman speaking. In April 2001, CULS hosted a TLA pre-conference with Bill Nelson speaking on the topic, "Assessing Academic Library Performance in Light of Changing Standards."

School Libraries. Baker submitted a report that said officers were elected at the business meeting on April 11th. Dorothy Hooper is the 2001-02 Chair of the Section; she plans to keep communication open with TASL. The main topic of discussion was the relationship between TLA and TASL, which has grown to be a very active organization. Jeanette Lambert, TASL's president for 2002, attended the meeting and the possibility of having a joint meeting in a future was discussed. Baker recommended that the TLA Board consider trying to work out a joint meeting at some time in the next few years. Both organizations could benefit from such a meeting.

Special Libraries. A report sent by Brenda Green said that officers for 2001-02 are Jan Orick, chair and Gwen Jackson, Vice Chair. A flyer has been designed to promote programming to local Special Libraries Association members. Green was to prepare a booklet of handouts prepared by each speaker for the section's TLA Conference program.

ROUNDTABLES

Children/Young Adults. Nichols reported that the main focus of the group is the summer reading program for 2001.

GODORT. Krakowiak's written report gave some of the roundtable's highlights for the year 2000-01. The annual meeting was held at the University of the South with topics including highlights of the Fall Depository Conference, a panel discussion on cataloging in the online

environment, census overview, and a presentation on setting up a Federal Depository overseas. The TLA Conference program featured Garrett Harper who made an informative presentation on ACCRA's Cost of Living Index. The state plan has been forwarded to the University of Memphis where the roundtable hopes to continue to house and develop an online "home base" that can be linked to from the TLA website. Gretchen Dodge is the Chair for 2001-02 and Larry Romans is Vice Chair/Chair-Elect.

TLIRT. 2000-01 Chair Annis Evans said the roundtable had five outstanding nominees submitted for the 2000 James E. Ward Library Instruction Award. Bruce Kocour was presented the award at the TLA Conference Honors and Awards Luncheon. TLIRT members held a business meeting prior to the program at the TLA conference. Officers for 2001-02 are: Roger Myers, Chair, Janice McDonnell, Vice Chair/Chair-Elect, and Bruce Kocour, Secretary. The TLIRT program, "What Freshmen Need To Know", followed the business meeting.

NMRT. Leslie Boyd, reported that the conference program sponsored by the group was "Librarians: In Transition". Speakers included Matil Richard, Judy Butler, and Jane Thomas. No members have been found who are willing to serve as officers for 2001-02. Boyd urged someone to step forward to lead this new roundtable during the coming year.

Technical Services. Libby said she has posted her report to the TLA website.

TRRT. A printed report submitted by chair Ron Perry told topics for discussion for the business meeting held at the TLA Conference: common problems faced by reference librarians working in diverse library environments; program ideas for future conferences to help address those problems; election of new officers for 2001-02. Chair for 2001-02 is Alan Wallace and Vice Chair/Chair-elect is Sandra Williford. TRRT sponsored the program "Finding Grant Information" at the TLA Conference. The focus was on the three major Foundation Center Cooperating collections in Tennessee, located in Knoxville, Nashville and Memphis. Presenters for the program were Mathilda Doorley, Phil Krakowiak and Catherine Moirai.

AFFILIATES

ETLA. Earl said that a program is planned for September at the University of Tennessee Medical Center; all Tennessee librarians are invited.

TENN-SHARE. Frere's report said that membership includes a record 355 libraries for

TLA Minutes, cont.

2000-01. Dues are payable by July 1 and applications are available on the TENN-SHARE website at www.tenn-share.org. "SHARing Strategies for Successful Library Advocacy" was the theme of the group's Fall Conference held October 20 at Keathley University Center, MTSU in Murfreesboro. Betty Ann Wilson presented the program. The 2001 Fall Conference, "SHARE in the Vision" is planned for Monday, September 24, at the Renaissance Center in Dickson. Frere, Annelle Huggins, and Lynette Sloan coordinated a statewide celebration of the first birthday of TEL during the first two weeks of

October, 2000. The Gale Group provided balloons and TEL bookmarks to all libraries, who then created birthday celebrations. The finale was a TEL booth at the Southern Festival of Books in Nashville, October 13-15. Frere, Huggins and Sloan are working with Gale on the Second birthday Celebrations, planned for the first two weeks in October, 2001, with a booth at the Southern Festival of Books in Nashville, October 12-14. Other TENN-SHARE activities for the 2000-01 year include: another successful Library Legislative Day, January 25, in Nashville; a pre-conference workshop on the topic, "Using the Web for Reference and Information Literacy," presented by Bruce Kocour; a conference program, "Electronic Customer Service" facilitated by Jane Armour; forty-nine training sessions on TEL for 709 librarians, teachers, and administrators, coordinated by TENN-SHARE President Cathy Evans; continuation of the offer for free access to online databases from the TENN-SHARE website and discounts on subscriptions from vendors (check www.tenn-share.org for a complete list of trials and current contracts available). Also given were plans for 2001 Summer Workshops to be held in West Tennessee, Middle Tennessee, and East Tennessee. Complete details and schedule are available on the TENN-SHARE website. The following librarians were elected to the TENN-SHARE Board of Directors for 2001-03: Aubrey Mitchell, Betty Jo Dedman, Connie Booher, Patty Williams, and Bonnie Baker.

Ad Hoc Committee on Staffing. Sherrill handed out copies of a report that included the timeline and advertisement for the transition from an executive secretary position to executive director position. During June ads are to appear on TLA listserv and the TLA website; July 15 is the application deadline; during August the TLA Executive Committee will interview candidates; the Executive Director will be named in September; during October and November the Executive Director will work with Nance toward the transition; Nance will retire December 1; December 2001 through June 2002, the Executive Director will

work with the current Treasurer to transition through the conference and membership drive; March 2002 the Nominating committee will nominate candidates for VP and Recording Secretary (not Treasurer); July 2002 the Executive Director fully assumes Treasurer's duties.

Litherland thanked the board for their help during the year; she then passed the gavel to 2001-02 President Faith Holdredge. Holdredge announced dates for board meetings for the 2001-02 year: August 25th, October 27th, February 23rd, and June 1st.

The meeting adjourned at 11:12 A.M.

Technical Services Round Table Update

New officers for 2001/2002, elected on April 11 at the TSRT business meeting during the TLA annual conference in Nashville, are:

Chair: Jean Goforth, Technical Processes Librarian, Lee University, Cleveland

Vice-Chair/Chair-Elect: Michael Bell, Head of Acquisitions, University of Tennessee at Chattanooga

Secretary: Linda Behrend, Catalog Librarian, University of Tennessee, Knoxville

The new officers agreed that they would like for the Technical Services Round Table to become more active. Possibilities discussed at the business meeting were sponsoring training workshops or a fall conference related to technical services issues; compiling a list of programs previously presented at TLA annual conferences; and forming an e-mail list or discussion group to keep in contact with round table members.

Officers are seeking suggestions for a TSRT program topic for the 2002 TLA annual conference in Nashville. Suggestions (due before October 19) may be sent to Jean Goforth, jgoforth@leeuniversity.edu.

Jean Goforth and Linda Behrend attended the TLA board of directors meeting Saturday, June 2, in Nashville.

--submitted by Linda Behrend

CYA Roundtable Update

Next year's theme has been decided. The Summer Reading Program for 2002 is

"Take a Ride on the Reading Railroad"

We are actively looking for an artist to illustrate the theme. Thanks to all who made this summer's artwork by Chris Demarest a reality.

--submitted by Jean Nichols, Cathy Taylor & Michele Yellin

POSITION OPEN

The Tennessee Library Association seeks an energetic, innovative professional to serve as Executive Director of the association. This is a new position and the selected candidate will have responsibility for the business management and development of the TLA. The Executive Director will work under the direction of the elected TLA Executive Committee. S/he will work closely with the association's Board and membership to further the purposes of the organization in supporting librarians and promoting library services throughout the State of Tennessee. Specific duties will include serving as the association's treasurer, serving as the Business Manager for the annual conference, maintaining membership records and other files, arranging for official mailings and assisting with strategic planning for the association.

Requirements include the MLS/MSIS from an ALA-accredited institution, at least 5 years of full-time library or association experience, facility with computers, skills for the effective management of both financial and human resources and a demonstrated ability to work independently. The qualified candidate will demonstrate an enthusiasm for libraries and their betterment through active involvement in professional associations. S/he should have a general understanding of the needs and services of libraries of all types and of the state of libraries in Tennessee.

This is a part-time position requiring a minimum of 520 hours per year (approximately 10-20 hours/week). The location of the office and the schedule is flexible, but regular posted TLA office hours are required. The compensation will be \$20 per hour.

To apply, please send your resume by fax or e-mail to Faith Holdredge, incoming TLA President ((931) 836-3469; fhholdred@mail.state.tn.us).

Applications will be accepted until August 15, 2001.

TLA Event Calendar

See online page for updates at
www.tnla.org/events.html

Email webmaster Deanne Luck with
updates to LuckDL@apsu.edu

August, 2001

Orbiting through Literature into a
New Dimension: A Training
Workshop for Children's Librarians
and Educators of Young Children,
Aug. 10-11, Smyrna. See detailed
description on pp.8-9.

CARE: Courtesy, Accuracy, Respect,
and Enthusiasm (Tenn-Share), Aug
10, Vol State Comm College

Search Strategies & Advanced
Internet Searching (Tenn-Share), Aug
10, Memphis

A Depository Library Without
Shelves & Medical Information on
the Web (Tenn-Share), Aug 10, Univ
of Memphis

Customer Service Yesterday Today
(Tenn-Share), Aug 10, UT Knoxville

Cataloging with OCLC CORC
(Solinet), Aug 21, UT Knoxville

CORC Pathfinders and Reference
Tips (Solinet), Aug 22, UT Knoxville

Intl Federation of Library Assns &
Institutions, Aug 16-25, Boston, MA

September, 2001

The Successful Searcher (Solinet),
Sept 4, Univ of Memphis

Introduction to Authority File
(Solinet), Sept 5, Univ of Memphis

LAMA Regional Institute: Customer
Service Excellence, Sept 7, Nashville

Fundamentals of Book Repair
(Solinet), Sept 11-12, UT Knoxville

HTML JumpStart! & Twelve
Essentials for Web Site Design
(Tenn-Share), Sept 14, Univ of
Memphis

Communicating with Colleagues &
Communicating with Customers
(Tenn-Share), Sept 14, Knoxville

Answering Reference Questions
Using the Web (Tenn-Share), Sept 15,
Murfreesboro

OCLC Focus Series: Technical
Services Forum (Solinet), Sept 19,
UT Medical Center

Tech Support for Virtual Patrons
(Solinet), Sept 20, UT Medical Center

TENN-SHARE Fall Conference,
Sept. 24, Renaissance Center,
Dickson

Nashville Library Club, Sept 27, 5-
8:00p.m., Nashville PL; open to
public. More info:
lalexander@tnstate.edu

October, 2001

Southern Festival of Books, Oct 12-
14, Nashville

TASL 2001 Conference, Oct 18-20,
Paris

The Ethics of Electronic Information
in the 21st Century, Oct 18-21,
Memphis

North Carolina Library Assn, Oct 2-5,
Winston-Salem, NC

Missouri Library Assn, Oct 3-5, St
Louis, MO

Library Information Technology Assn
National Forum, Oct 11-14,
Milwaukee, WI

Kentucky Library Assn, Oct 17-20,
Owensboro, KY

Mississippi Library Assn, Oct 17-19,
Jackson, MS

Virginia Library Assn, Oct 17-19,
Richmond, VA

Georgia Library Assn, Oct 31- Nov 2,
Jekyll Island, GA

Charleston Conference: Issues in
Book and Serial Acquisition, Oct 31-
Nov 4, Charleston, SC

November, 2001

Amer Soc for Information Science &
Technology, Nov 4-8, Washington,
D.C.

Virtual Reference Desk Digital
Reference Conference, Nov 12-13,
Orlando, FL

Information Strategies 2001, Nov 14-
15, Fort Meyers, FL

American Assn of School Librarians,
Nov 14-18, Indianapolis, IN

December, 2001

January, 2002

Library Legislative Day, Jan 29,
Nashville

Assn for Library & Information
Science Education, Jan 15-18, New
Orleans, LA

ALA Midwinter Meeting, Jan 18-23,
New Orleans, LA

February, 2002

Music Library Assn, Feb 21-15, New
York, NY

March, 2002

TLA 2002 Annual Conference,
March 26-28, Nashville

Public Library Assn, Mar 12-16,
Phoenix, AZ

TLA NEWSLETTER

The *TLA Newsletter* is a publication of the Tennessee Library Association. There will be five numbers in 2001: February, May, July, September, and November.

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SUBSCRIPTION

The newsletter is sent to members of TLA. To join, print out the membership form found at <http://www.tnla.org/tlmemf.htm> or call the association office at (615) 297-8316 any weekday between 9 a.m. and 12 noon, Central time.

SUBMISSION OF NEWS

Deadlines: The deadlines for submission of news items for the rest of 2001 are Aug. 31 and Oct. 26.

Send to the editor news about association, section, roundtable, or affiliate activities; events; meetings; training or career opportunities; personal professional news; etc. Email submission is preferred.

Those were the days for libraries: in ancient times, copyright was unknown, and libraries could make copies at will. An important library occupation was that of scribe, whose job was to copy works to be added to the collection. As for authors, they were paid in terms of virtue or vanity, not money. Libraries could buy scrolls from booksellers, or they could copy them. In either case it was the author's self-esteem that was fed, not his family.

Although much has changed since those times—today the scribes of cyberspace link rather than copy—one thing has not: the interest of libraries in providing access to the meaningful human record. When faced with a person wanting a book or a piece of information, the librarian's initial, hard-wired, genetic, gut response is the desire to bring them together. Over the years, acting on this desire, librarians have assembled a complex but functional contrivance to get the job done.

But part of doing the job is that the job is never done. Every accomplishment looks ahead to another one. There are always other, better ways. And, in libraries, part of doing the job means leaning on other libraries. If you can't find it in Alexandria, you can always try Halicarnassus or Bilbilis. All Rhodes lead to Rome.

How, in Tennessee libraries, do we look for better ways? How do we plan to lean on each other more effectively? For example, in planning for automation, do we take a broad enough view and follow a common, statewide approach to standards?

In many of our neighboring states, this kind of thing appears to be done in the public sector by a single unit—one department that includes K-12 education, higher education, and public libraries. That pretty well covers all the bases. In Tennessee, we have a department of Ed., two departments of Higher Ed., and the department of Ed Gleaves (*pace, Doctus*). That pretty well covers all the bases with players from competing teams.

Planning for improving total library service in Tennessee is, therefore, more difficult. However, one organization does have the standing and the organizational focus to bring everybody together from all types of Tennessee libraries, public and private, for the purpose of planning to work together more effectively. That organization is TENN-SHARE.

Do Tennessee library patrons a favor. Help shape the future by attending the TENN-SHARE 2001 Fall Conference on Monday, Sept. 24, at the Renaissance Center in Dickson. These are the days for libraries.

TLA Newsletter
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