

TLA Newsletter

Volume 10 Issue 2

A publication of the Tennessee Library Association

January 2003

Spring 2003 elections:

Vice President/ President-Elect for 2003-2004:

Kay Due

Central Library Public Service Manager
Memphis/Shelby County Public Library and
Information Center

Thura Mack

Associate Professor
Reference and Training Librarian
UT-Knoxville

Recording Secretary for 2003-2004:

JoAnne Deeken

Head of Technical Services
UT-Knoxville Libraries

Sue Szostack

Director of Libraries
Motlow State Community College

Biographical information available inside, pages 2 - 9.

**A big thank you to the candidates
for their interest and willingness to serve.**

Don't forget to vote!

Inside:

Election Information
TLA Conference Reminders
UT's SIS 30th Celebration
Tech Tip

Message from the Executive Director
People of TLA
In Memoriam
Boone Tree Library Association

**Kay Due
Candidate for Vice-President/
President-Elect**

Professional concerns:

Since returning to Tennessee after an 18 year absence, I have been impressed with the vitality of TLA. I would like to build on the accomplishments of TLA and address some of the problems facing our profession:

- 1) There is a lack of new professional librarians to fill existing positions. I would like for TLA to market our profession to today's children so we will have the librarians we need tomorrow.
- 2) We need leaders in our profession. I want TLA to provide opportunities for our members to learn through leadership experience and through stimulating continuing education classes.
- 3) Financial support for our libraries is decreasing. Through TLA we can save money by cooperating in consortial agreements, and we can offer a united front when we approach funding entities.

**Thura Mack
Candidate for Vice-President/
President-Elect**

Professional Concerns:

The role of libraries and librarians in the academy and in our culture continues to be strong and solid. We can not only acquire content, but organize and digitize it as well. The domino effect of new technology requires us to expand our expertise and embrace new skill sets, thus making librarians more and more valuable.

There is no evidence that any machine or system will ever rise to the intelligence level of human librarians. Our ability to effectively fast-forward from multi-tasking to "super-tasking" sustains the profession as a powerful presence in the academy and the community.

To continue this commitment to maintaining a leadership role in the information academy, we must identify core standards for emerging technologies and systems, and we must provide a balance of print and digital materials. Also, libraries and librarians must continue to offer quality service and access to all resources in our collections.

**CANDIDATE FOR
VICE-PRESIDENT/
PRESIDENT-ELECT**

Thura R. Mack, Associate Professor
Reference and Training Librarian
University of Tennessee Libraries

STATEMENT OF PROFESSIONAL CONCERN

As information becomes our civilization's number one commodity, it is imperative--as librarians and information providers--to not only make information available to all, but to also be aware of the future challenges of sustaining all formats of informational records. As we move into the future, we can ill afford to lose or misplace information.

EDUCATION

The University of Tennessee, Knoxville.
Master of Science in Library Science, 1986.

Knoxville College, Knoxville, Tennessee.
Bachelor of Arts, 1984.

Association Of Research Libraries,
Leadership And Career Development
Program. Institute 1 and Institute 2, 1998-1999

PROFESSIONAL EXPERIENCE

- 1998- present
Reference and Training Librarian,
University Libraries, Knoxville
- 1997-1998
Reference and Education Librarian
- 1997
Promoted to Associate Professor
- 1996-1997
Collection Development Librarian (1-year appointment), Hodges Library, The University of Tennessee, Knoxville,

March 1996

1987-1996
Reference Librarian,
Hodges Library, The University of Tennessee, Knoxville.
Promoted to Assistant Professor in 1991; Tenured in 1992.

1980-1985
Senior Library Clerk,
Hoskins Library, The University of Tennessee, Knoxville.

TENNESSEE LIBRARY ASSOCIATION ACTIVITIES

Co-presenter at the Tennessee Library Association in Nashville, TN, "Beyond Web Usability-Exploring the Quality of Online Library Use," with Tamara Miller, Anthony Smith and Maribeth Manoff. March 27, 2002.

Moderator at the Tennessee Library Association in Nashville, TN, "All People Considered in Diversity Efforts in Tennessee Libraries." Panelists: Jessie Carney Smith (Fisk University) and John Middlecamp (Memphis Public Library). March 28, 2002.

Panelist, Staff Development in Tennessee Academic Libraries Program. Tennessee Library Association Annual Conference, Nashville, TN. April 10-12, 2001.

REGIONAL AND NATIONAL ASSOCIATION ACTIVITIES

- ALA Personnel Librarians Discussion Group 1998-
- ALA Women's Studies Section Collection Development Committee 1997-99
- American Library Association, 1988-
- Association of College and Research Libraries, 1989-
- Association of Women Faculty, University of Tennessee, Knoxville, 2002-
- Board Member for the Career Employee Program 1999-
- Co-Chair Library Staff Development Advisory Committee 1998-
- Commission for Women, 2002-2005

- Committee of the Whole Co-Chair—For Promotion to Associate Professor and Tenure, 1998
- Dean's Advisory Council 1999-
- Dr. Jane Redmond Program Evaluation Committee 2000
- Library Dean Search Committee 1999-2000
- Student Affairs Committee 1999-2001
- University of Tennessee, Knoxville Faculty Senate 1997-2000

OTHER PROFESSIONAL ORGANIZATIONS AND LEARNED SOCIETIES

- American Educational Research Association, 1994-1995
- Member, Board of Directors--Woman Suffrage 75, Inc., 1995
- Tennessee Commemorative Woman's Suffrage Commission, 1995
- Tennessee Library Association, 2002-
- Women's Studies Section--Collection Development Committee, 1995-1997

HONORS, AWARDS, PRIZES, MEDALS, CITATIONS

- "Write Women Back Into History Award," presented by the National Women's History Project, August 26, 1995
- As chair of the Diversity Committee, our committee was awarded a Cultural Diversity Grant by the Library Administration and Management Association (LAMA) of the American Library Association. The grant dollars will be used to host a pre-conference on diversity at the 2003 annual conference of the Tennessee Library Association.
- Library Spirit Awards 1994: "The Miles 500--The Race for Creative Thinking" for proposing a Welcome Center in Hodges Library, June 22, 1994
- Proclamation for Public Recognition from The UTK Commission For Women, May 15, 1996
- Recipient of 2000 Teaching With Technology (TWT) grant

CANDIDATE FOR VICE-PRESIDENT/ PRESIDENT-ELECT

Kay Mills Due

Manager Public Service, Central Library
Memphis/Shelby County Public Library
& Information Center

STATEMENT OF PROFESSIONAL CONCERNS

Since returning to Tennessee after an 18 year absence, I have been impressed with the vitality of TLA. I would like to build on the accomplishments of TLA and address some of the problems facing our profession:

- 1) There is a lack of new professional librarians to fill existing positions. I would like for TLA to market our profession to today's children so we will have the librarians we need tomorrow.
- 2) We need leaders in our profession. I want TLA to provide opportunities for our members to learn through leadership experience and through stimulating continuing education classes.
- 3) Financial support for our libraries is decreasing. Through TLA we can save money by cooperating in consortial agreements, and we can offer a united front when we approach funding entities.

EDUCATION:

MLS, George Peabody College of
Vanderbilt University, 1979
BSE, Arkansas State University, 1969

POSITIONS:

2000-present
*Manager Public Services Central,
M/SCPLIC

1998-2000
Regional Manager, M/SCPLIC

1992-1994

Board Member, Dallas Public Library
Municipal Library Advisory Board

1980-1986

Associate Director, Greater
Northeastern Regional Medical Library
Program, New York Academy of
Medicine

1980

Assistant RML Librarian
New York Academy of Medicine

1972-1980

Head Librarian, St. Jude Children's
Research Hospital

1971-1972

Library Assistant, UT Center for Health
Sciences

1969-1971

Secondary Teacher, West Memphis
Senior High School

REGIONAL/NATIONAL ASSOCIATION ACTIVITIES:

*Public Library Association, 2004 National
Conference Program Subcommittee (01-04)

*NN/LM Southeastern/Atlantic Regional
Advisory Council (02-04)

*TENNSHARE Board Secretary, (2001-2003)

Medical Library Association

Annual Meeting Program
Committee, 1987-1989

Annual Meeting Local
Arrangements Committee, 1983-1985

Annual Meeting Social Events Chair,
1983-1985

Certification Examination Review
Committee, 1982-1985

New York/New Jersey Chapter,
Medical Library Association
Ad Hoc Committee on Strategic
Planning Chair, 1985-1986

Executive Committee, Elected Member,
1984-1986

Nominating Committee, Elected
Member, 1983; Chair, 1984

New York Metropolitan Reference
and Research Library Agency

Medical Library Services Advisory
Committee, 1983-1986

Task Force to Study NYSILL, 1981

Middle Atlantic Health Congress

Professional Development Panel
1981-1985
Chair, 1983-1984

New York State Library

Hospital Library Standards Advisory
Committee

Resource Person, 1982-1983

Memphis Library Council

Membership Committee,
1979-1980

Association of Memphis
Area Health Science Libraries Vice-
Chair/Program Coordinator, 1976

Treasurer, 1977; 1979

Chair, 1974-1975

Editor, Union List, 1978

HONORS, AWARDS, PRIZES, MEDALS, CITATIONS

Who's Who in Library and Information
Sciences, 1982

I appreciate the honor of this nomination and
thank you for the opportunity to contribute to
Tennessee librarianship.

Kay Mills Due

CANDIDATE FOR SECRETARY

Sue Crites Szostak
Director of Libraries
Motlow State Community College

EDUCATION:

Master of Arts Library Science, 1978
University of
Missouri—Columbia

Bachelor of Arts, Library Science, 1977
University of
Missouri--Columbia

POSITIONS:

Director of Libraries
Motlow State Community College,
2000-Present

Reference and Circulation
Librarian, Columbia State Community
College
1997-2000

Dean, Learning Resource Center
Dyersburg State Community College,
1979-1997

Law Librarian, Southeast
MO Legal Services, Inc. 1978-1979

TENNESSEE LIBRARY ASSOCIATION ACTIVITIES

TLA Committees:

Registration Chair, TLA
2003 Conference, 2002-2003

Resource Sharing, Chair 1998-1999

TLA Sections
CULS

REGIONAL AND NATIONAL ASSOCIATION ACTIVITIES:

Tennessee Board of Regents Library Directors,
1979-1997, Chair 1985

Tennessee Board of Regents Media Consortium,
1979-1997, 2000-Present
Chair, 1985-1986
Executive Committee, 1983-1985,
1995-1997, 2001-Present

West Tennessee Academic
Library Consortium (WeTALC) 1979-
1997

Tennessee Academic
Library Consortium (TALC)
Committee, 1998-1999

Tenn-Share (Charter Member
at Dyersburg in 1988)

MEMBERSHIP IN OTHER PROFESSIONAL ORGANIZATIONS AND LEARNED SOCIETIES

Dyersburg Dyer County Youth Leadership
Board, 1996-1997

Beta Phi Mu National Honorary Library
Fraternity, 1978-Present

Columbia State Professional Staff Organization,
Secretary, 2000

HONORS, AWARDS, PRIZES, MEDALS, CITATIONS

Dyersburg-Dyer County
Leadership, 1995-1996

Dyersburg State Community College

Staff Member of the Year, 1993-1994

Ruth Tandy Royse Fellowship, 1978

Lifeline Blood One Gallon Donor, 1992

In Tennessee our communities need more access to those professionals who work to improve the quality of life. Librarians are a part of that professional community. However, it is difficult in many of our rural communities to attract and retain librarians. There are two actions that practicing librarians can take. First, we should be mindful of the need to recruit and encourage new people into our profession. There should be more well-qualified, technically adept, and adaptable people coming into the profession who can not only fill the shoes of those currently in librarianship, but can also challenge the profession to grow and change. Second, we must challenge our citizenry and lawmakers to support the profession financially in our libraries with competitive salaries. With recruitment and financial support, our communities will benefit and profit from a profession of committed librarians.

-Sue Szostack

CANDIDATE FOR SECRETARY

JoAnne Deeken

Head
Technical Services and Digital Access
University of Tennessee

EDUCATION

MA (Sociology) New Mexico State University
Jan 1991

MS (Library Science) North Texas State
University (now called University of North
Texas) August 1984

BA (English) University of Dallas May 1975

POSITIONS:

12/01-present
Head, Technical Services and Digital
Access University of Tennessee,
Knoxville

1/99-10/01
Head, Acquisitions and Asst.
Head Technical Services Indiana
University, Bloomington

8/91-1/99
Head, Acquisitions
Clemson University

10/87-7/81
Head, Serials
James Madison University

8/84-9/87
Asst. Head, Serials New Mexico State
University

TENNESSEE LIBRARY ASSOCIATION ACTIVITIES

I just moved to Tennessee in Dec 01 and have not yet had the opportunity to become active in TLA. I welcome this opportunity.

MEMBERSHIP IN OTHER PROFESSIONAL ORGANIZATIONS AND LEARNED SOCIETIES

American Library Association
1984-present

Association of College and
Research Libraries
1985-present

Junior Members Round Table
1984-1987

Association for Library
Collections and Technical Services
(formerly called Resources and
Technical Services Division)
1985-present

Library Administration and Management
1987 –present

NASIG (North American
Serials Interest Group)
1991-present

Tennessee Library Association
2002-

Indiana University Librarians
Association
2000-2002

South Carolina Library Association
1991-2000

Potomac Technical Processing
Librarians
1989-1991

Secretary, 1990-1991

Virginia Library Association
1987-1991

James Madison University
Faculty Women's Caucus
1987-1991

American Sociological Association
1984-1992

New Mexico Library Association
1984-1987

Texas Library Association
1983-1984

Involvement beyond membership:

American Library Association
ALCTS Acquisitions
Section/Automated Acquisitions
Discussion Group Vice-Chair/Chair
Elect, 2002-2004

American Library Association
ALCTS/ Heads of Technical Services of
Medium Sized Library, Executive
Board, 2002-

NASIG, Nominations and Elections
Committee 2002-

NASIG, Mentor, 2001-2002

NOTIS Acquisitions SIG Advisory
Committee, October 1996-2000

NOTIS Serials SIG Advisory
Committee, June 1994-October 1996

SCLA College and University Division
Vice Chair/Chair Elect, 1994/95
Chair 95/96

Past Chair 96/97

While Chair, led a successful drive to
have the CUS become the state ACRL
chapter.

ALA Hornback/Dawes Scholarship
Committee, 1993/94

ALCTS-Acquisitions Section-
Acquisitions Librarians
Vendors of Library Materials
Discussion Group
Nominated for Co-Chair
June 1993
Defeated in election
Re-Nominated and elected Co-Chair
June 1994
Term expired June 1995

PALMCOP Region 5 Representative
November 1991-December 1993

ALCTS Legislation Committee
Intern, November, 1991-July, 1992

ALNAAP Joint Committee
Subcommittee on Serials Publications,
1987-1989

ACRL Chapters Council Strategic
Planning Committee/Recruitment
Subcommittee, 1986-1989

New Mexico Association of Research
Libraries, Vice-Chair/Chair
Elect and founding member 1986-1987

New Mexico Representative to
the ACRL Chapter's Council.

"Surviving and Supporting the
Challenge of Change"
Planning and Registration committees,
1986.

**HONORS, AWARDS, PRIZES,
MEDALS, CITATIONS:**

Invited to join Alpha Kappa Delta
(Sociology Honor Society)
October, 1986

Invited to join Beta Phi Mu
(Library Science Honor Society)

May, 1984

H.W. Wilson Scholarship, 1984

Academic Scholarship

1971-1975

National Merit Semi-Finalist

1971

I moved from Indiana to Tennessee to work at UTK in December 2001. One of the best ways for me to get to know people and issues in the state is to become involved in TLA.

The role of secretary is perfect for me since it does require me to meet many different people who work in libraries and does not limit me to one type of library or one type of library work performed.

I attended TLA last year and was impressed with the quality of many of the programs. I did hear then-President-Elect Ponnappa speak on the need for TLA to increase its membership. This problem is common across many professional and civic organizations I have been involved with. I have some ideas that could be applied to TLA that have worked with some of these other organizations.

I have been active with local and regional library organizations in many different localities and have also been active nationally. While I have been in leadership roles, I have never had the opportunity to be the secretary of a state library organization. I welcome the opportunity to become involved with this great organization in my new home state. I hope to bring to that organization strengths I have gained in working with other organizations.

-JoAnne Deeken

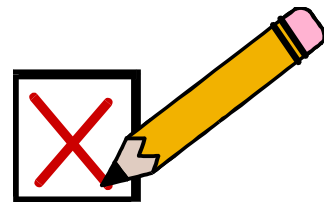
Staff Development Workshops

Send news (and pictures, if you have any) of the staff development workshops, and we'll get some news into the next newsletter about them.

Remember

to

Vote



From the Newsletter Editor:

Deadlines for submission of items for inclusion in newsletter:

January 15

April 15

July 15

October 15

Or do as some of our colleagues do, and send it in while you are thinking of it, and I will have it for the next issue.

Please send suggestions, comments, ideas, and items of interest to our library community to:

Margaret Casado
casado@utk.edu

People of TLA

Sue Knoche Paraprofessional of the Year

Library Journal (LJ) is honoring **Sue Knoche**, Medical Library Assistant (Cataloging/Acquisitions) at the James H. Quillen College of Medicine Library, East Tennessee State University, as its third annual Paraprofessional of the Year Award winner. Her picture is on the cover of the March issue of Library Journal.

This award recognizes the essential role of paraprofessionals in providing excellent library service and places with special emphasis on the efforts of the winner to further the role of paraprofessionals in the library profession. She is currently a TLA Board member as the Chair of the Paraprofessionals Round Table.

DAVID CLAPP NAMED DIRECTOR OF CHATTANOOGA - HAMILTON COUNTY BICENTENNIAL LIBRARY

David Clapp, Acting Director, has been appointed Director of the Chattanooga - Hamilton County Bicentennial Library. He replaces Jane McFarland, who has retired.

"Because of David's experience, vision, and commitment, he will provide excellent leadership," stated Paul Starnes, Library Board Chairman. "We are delighted to have him in this position."

Before becoming Acting Director, he served as Assistant Director of Extension Services for 13 years.

Clapp supervised the system's four branch libraries with an annual circulation of 468,000 books and other library materials. He oversaw the construction and preparation of the South

Chattanooga and Ooltewah/Collegedale branch library buildings.

In addition to his branch supervisory duties, he manages and administers the library's automation system. The library changed from a manual to an automated system in 1997.

Before coming to Chattanooga, Clapp served as head of two branches in the Chicago Public Library System. He was active in community groups, started a local Friends of the Library, and won an Outstanding Service Award based on nominations from hundreds of library patrons.

Clapp received a Certificate of Advanced Study from the University of Chicago in Information Management and a M.S. from the University of Illinois at Urbana Champaign in Library Science. He graduated from Tulane University, New Orleans, LA in 1975 with a B.A. in Greek.

Tennessee State Library and Archives

Laine (pronounced Laney) **Sutherland has been appointed Archivist III in the Tennessee State Library and Archives.** In that position, Ms. Sutherland has supervisory responsibility for archival activities in the Public Services Section.

A native of Missouri, Ms. Sutherland comes to us from Northern Arizona University in Flagstaff, where she served for over twelve years as Curator of Photography in the Special Collections and Archives Department of the Cline Library. Previously, she was Assistant Director of the Northlight Gallery of Arizona State University in Tempe. She holds the Bachelor of Fine Arts degree from the University of New Mexico and the Master of Fine Arts from Arizona State.

Ms. Sutherland has been active professionally and has made numerous public presentations on such topics as archival security, using photographs as historical evidence, electronic imaging, and photographic collection management and preservation. She has also published in the field of genealogy.

Jackson State Community College

Mary Ellen Pozzebon is the new Reference and Instruction Librarian at Jackson State Community College. She has her MLS from San Jose State University.

TENN-SHARE ANNOUNCEMENT

TENN-SHARE recently honored **Sallie Johnson**, Deputy Director of the Memphis and Shelby County Public Library, for her many years of service and dedication. Ms. Johnson received her plaque at a Memphis Area Library Council meeting from TENN-SHARE past president Cathy Evans.

Ms. Johnson has served on the board of TENN-SHARE since 1992, including terms as president and vice president, and an additional 2 years as past president. Sallie was also heavily involved in planning the new Memphis Shelby County Central Library. She now chairs the constitution revision committee and has served in the past on the grants and long-range plan committees.

TLA Annual Conference

Chattanooga, TN

April 3-4, 2003

Program and Registration
Information:

<http://www.tnla.org>

In Memoriam

Dan Taylor passed away Saturday, January 4, 2003, just four days shy of his 46th birthday. He died at his home in Doyle, Tennessee. Gifts in his memory may be sent to the Building Fund of the White County Public Library, 144 South Main Street, Sparta, Tennessee, 38583-1394.

Lytle (Jug) Landers of Shelbyville, former Chairman of the State Library and Archives Commission (before TSLA became part of the Office of the Secretary of State) and proponent of libraries both local and statewide. His work on behalf of public libraries will live on.

Dr. Sam B. Smith, former State Librarian and Archivist and long-time Professor of History at Tennessee State University. After his term as State Librarian and Archivist during the 1960s, he also served as editor of the Andrew Jackson papers at the University of Tennessee in Knoxville.

Ross Atkinson, Cornell University
Keynote Speaker
TLA Conference

“Trust and Transversality: The Future
of Information Services”

General Session
3:30 – 5 p.m.
Thursday, April 3

Attention Library and School Media Staff in the Tri-Cities Area!

The Boone Tree Library Association, a regional affiliate of the Tennessee Library Association, will hold its March meeting on Tuesday, March 18, 2003, at the Avoca Library (part of the Bristol Public Library system), at 7:15 p.m. The Avoca Library is located at 1550 Volunteer Parkway (Bristol, Tennessee).

Boone Tree meetings are open to the general public and we invite anyone interested in and/or working with libraries of any type in our region to join us. Our speaker for the March 18 meeting is **Biddanda "Suresh" Ponnappa**, President of the Tennessee Library Association, who will speak to us about "The Future of Libraries in Tennessee."

We will also distribute proposed changes for the BTLA constitution and by-laws at this meeting (changes will be voted on at the Fall meeting in September). Those interested in membership are welcome and encouraged to attend. For more information about this meeting or about the Boone Tree Library Association, please contact Boone Tree President, **Chrissie Anderson Peters**, by telephone at 423.354.2463 or via email at capeters@NortheastState.edu

Do You Have News for the Newsletter?
Send it to: casado@utk.edu

Newsletter Deadlines: **January 15**
 April 15
 July 15
 October 15



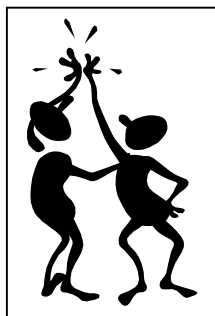
from the Executive Director's desk....

Almost 10 months and TLA's office in Memphis is alive and well! It has been a true learning experience for this AARP member... from deciphering IRS 941 forms to learning new Membership Directory, Quicken, and PrintShop software.

The goals for my first year as Executive Director continue to keep me busy -- to build the membership database to ensure accuracy in all areas; to work with the ByLaws/Procedures Committee in updating the *TLA ByLaws and Procedures Manual*; and to collaborate with the Membership Committee in the development of a new membership brochure. In June, as planned by the Executive Director Search Committee, I became the Treasurer for TLA and have now added the financial routines to the office workflow.

Above all, however, I am here to serve the membership of the Association. Please call upon me for any associational needs... I promise to respond to all emails and voicemails, within one workday! Watch for this entry in future *TLA Newsletter* issues. I hope to highlight activities of the TLA Board, the TLA Executive Committee, and the International Council of Library Association Executives, a group whose meetings coincide with ALA meetings.

Annelle R. Huggins
Tennessee Library Association
P. O. Box 241074
Memphis, TN 38124
Phone: 901-458-6952
Email: ahuggins@midssouth.rr.com



*See You in
Chattanooga!!*

UT School Of Information Sciences Celebrates 30th Anniversary

SIS held their 30th Anniversary Celebration on September 14, 2002, which was by all accounts was a great success. Graduates, non-graduates, and information professionals from Maryland to Florida crowded UT's Conference Center for a day of fun, reminiscing, awards, and some surprises.

The main hall was filled with memorabilia — bulletin boards with historic and contemporary photos of Temple Court, past directors and faculty, and of course the students who have passed through its leaded glass doors. Historic graduate student manuals, newsletters, and books from the inception of the school filled tables honoring the individuals for whom scholarships are offered.

Approximately 120 people attended the event, which was part professional conference, part anniversary, and part tribute to the discipline of library and information sciences.

Director Elizabeth Aversa presented a State of the School address, before longtime staff member, Shawn Collins, presented a commemorative movie entitled, Taking Tradition into the Future. Along with commemorative programs, participants were given CD-ROMs, which include the movie, video presentations of School research forums, a storytelling class, the School photo gallery, and graduation photos.

Three alumni made presentations. "**Suresh**" **Ponnappa** articulated what it takes to build a winning library program: People, Product, and Process: A view from a special library perspective.

Vicky Leather's presentation, titled Reminiscences, Reflections, and Revelations, included a handbook detailing her model for ideal librarianship.

John P. Wilkin addressed Digital Libraries at the Center of the Enterprise: A view from the University

Walt Crawford presented the keynote address, which covered a myriad of topics from e-books to library automation with an emphasis on how the

promise of new technologies is sometimes an encumbrance to more simple and practical solutions.

He repeated the motif of "thirty years ago," calling to mind a litany of technologies, which have emerged in varying degrees of success over the thirty years span.

After the keynote, SIS alumni board president, **Doris Prichard**, announced SIS's inaugural Distinguished Alumni Awards. The alumni board chose to award three recipients, representing the three decades of graduates from the School.

- **Elizabeth "Liz" Bibby** was named distinguished alumni for the 1990s;
- **Biddanda "Suresh" Ponnappa** was named distinguished alumni for the 1980s; and
- **Vicky Leather** was named distinguished alumni for the 1970s

Participants also joined faculty members for panel discussions on children's literature, collections, records management and archives; information services and electronic publishing, information technology, public libraries, and user studies.

For more information on the 30th Anniversary Celebration, visit the School's Web site (<http://www.sis.utk.edu/>) or contact J. Southern at jsouthern@utk.edu.

Hear Judith Krug
ALA Intellectual Freedom
Office
at the
Intellectual Freedom
Breakfast
Thursday, April 3
7:30-8:45 a.m.

Check Out TLA Preconferences:

The Presenters: A Showcase of Library Program Opportunities

Sponsored by Children's and Young Adult Services Roundtable.

Diversity is Excellence: Ensuring a Successful Future

The Diversity Committee, University of Tennessee Libraries

What a Web We Weave: Plagiarism in Academia

Sandra Williford, Chattanooga State Technical Community College

Emotional Intelligence: Do You Have What It Takes?

Linda Francisco, Training and Development, University of Tennessee

Super Searcher Course

Bryan Vogh, NN/LM Internet Coordinator

Wednesday, April 2, 2003

Tech Tip

Collecting and Reporting Web Server Statistics

When running a Web server, one might wonder who is accessing what content, from where, at what times. Information of this nature is essential for determining many important aspects of managing a Web server, such as bandwidth, Web server configuration, and content specifics. Web servers usually generate log files that contain information such as this, but it is mostly raw data, not a neat report that is easy and fast to read. The data can get especially complex if a server hosts a complex array of Web sites or gets a large number of hits. To turn all of this data into a useful form that can be easily interpreted and disseminated (for example, to management) it is necessary to use software that is designed to analyze Web server log files and generate reports from the data contained in them.

Fortunately there are a number of such products available, and many of them are free. Below is information on a number of free Web server log analysis products, any of which should be more than sufficient for the needs of a library Web server administrator.

Analog

Analog claims that it works on all platforms, can provide reports in thirty different languages, and runs extremely fast. An example Analog report can be found at: <http://www.statslab.cam.ac.uk/webstats/stats.html>. For more detailed information about this product, including download, please see <http://www.analog.cx>.

AWStats

AWStats claims that it works on all platforms, can provide reports in thirty different languages (they note however that the documentation is only available in English), and can report on the details of browsers used by visitors. An example of AWStats report can be viewed at: <http://awstats.sourceforge.net/cgi-bin/awstats.pl>. One thing to note about this product is that it is based on the Perl scripting language instead of the C programming language. This means a Web server will have to be able to run Perl scripts in order to use AWStats. Since the execution of Perl scripts can be slower than the execution of programs written in C, there may be speed and performance issues to consider. For more detailed information about this product, including download, see <http://awstats.sourceforge.net>.

Webalizer

Webalizer claims that it works on all platforms, can provide reports in about thirty-three different languages, and runs very fast (it is written in the C programming language). An example of a Webalizer report can be found at: <http://www.mrunix.net/webalizer/sample/index.html>. For more detailed information about this product, including download, see <http://www.mrunix.net/webalizer>.

RCounter

RCounter works on the Windows, Free BSD, and Linux platforms, it can display a hit counter on your Web site, and it has commercial versions of the product available. Basically the more you spend, the more features and support you receive. An example RCounter report can be found at: <http://rcounter.noolab.ru/eng/prime.php>. For more detailed information about this product, including download, please see <http://rcounter.noonet.ru/>.

While these are all great and extremely useful products, one must be careful regarding the matter of support for software. It is usually better to assume from the start that any free software product has no support. If any support is offered, consider it a bonus and not something to depend on. Since no money is given to the developer of the product, there is no obligation to help make it work or to correct any bugs that may be found while using it. Developers have done a wonderful service in creating useful tools such as these and making them freely available, but the price is that you have to have the technical expertise and time to make effective use of them.

-submitted by David Ratledge, Coordinator for Microcomputers and Networking, UT Libraries