

# TLA Newsletter

**Vol. 12, Issue 1**

*Do TEL@ Your Library!*

**July/August 2005**

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## What's Inside

I've recently become a genealogy buff. All those years of wondering what was the point of sitting around in stuffy genealogy sections on gorgeous Saturday afternoons has caught up with me and I have become one of those people. I've walked through hollows (I still don't call them "hollers") and climbed steeper hills than I thought my asthma could handle, trudged through forests and tall underbrush every step of the way, knowing that my great-grandfather's brothers' graves were not even marked in this cemetery overgrown with trees, rocks, and other handiworks of nature. I stood with digital camera and digital camcorder, taping it all. For posterity? I'm not exactly sure. But for some purpose that feels very real, exciting, and that words cannot accurately measure.

Coming up against a brick wall, not knowing where one generation further back may take you and not being exactly sure of how to get there from where you are, can be incredibly frustrating. There's a sense of urgency to know more than it may ever be possible to find out. Yet the quest goes on, despite the internal "knowledge" that the ultimate goal may be beyond our reach in the

foreseeable future — it continues passionately.

All of this has helped me to realize the importance of documenting things and making information accessible to others as honestly and accurately as possible, despite whatever we fear people may think of those details. For good or for bad, these are the details that have helped make us what we are, hopefully more good than bad.

To some extent, this passion for research and discovery is what all of us do in our libraries and careers. If we didn't want to have access to information and help disseminate it/make it available to others, we likely would not be in the profession/field. Inside this issue, you will find articles about places and people whose very essence exudes this love of information — people whose lives are taking new turns, people who are retiring, people who have passed away, people who are joining the field, etc. Even if your name is not mentioned specifically, I hope that you find yourself many times in these 14 pages.

— Chrissie Anderson Peters, *TLAN* Editor

## TLA Legislation Committee Plans Local Emphasis

Plans are in the works to sponsor a "Local Legislative Event Month" during October 2005. The TLA Legislation Committee has been very pleased the last several years with the participation in both the Tennessee Legislative Day and the National Legislative Day activities. We want to build on that energy and enthusiasm by urging libraries of all types to also meet with their legislators locally.

*Local Library Legislative Month* would be the ideal time to invite elected officials (local, state and federal) to attend an event at the library or to set up meetings at their convenience. Working with other libraries that share the same officials would be a great co-operative approach as well.

Please mark your calendars for this new initiative and watch for further details in the next *TLAN*.

— Vivian Wynn, Legislative Committee Co-Chair

## From the Executive Director's Desk

*"Excellence is an art won by training and habituation. We do not act rightly because we have virtue or excellence, but we rather have those because we have acted rightly. We are what we repeatedly do. Excellence, then, is not an act but a habit."*

— Aristotle, *Greek critic, philosopher, physicist, & zoologist (384 BC - 322 BC)*

Based upon Aristotle's belief, TLA is an excellent organization because of the repeated membership renewals that arrive in the TLA office every year. Are you striving for excellence? If so, then "act rightly" by making TLA membership and participation a habit!

— Annelle Huggins,  
TLA Executive Director



## The President's Point of View

First, I would like to thank each of you for giving me this wonderful opportunity to serve as the leader of this dynamic organization. The membership of TLA represents special, academic, public and school libraries across the state, as well as trustees, retirees, librarians, support staff, vendors, and the list goes on!

In setting the goals for my presidency, I realized this year's goal must make an effort to unify our group. The diversity in our field is one of many things that make us strong, but when we speak, we are more effective if we sound with one voice.

With these thoughts in mind, I chose **advocacy** as our main goal this year. Being the ultimate librarian that I am, I decided to study the meaning and learn how to pronounce the word correctly. The word advocacy is a noun that means the act of arguing for or defending a cause. (I am still working on that pronunciation issue!)

If your library wants to be successful, advocacy is essential for every staff member, every trustee, every friend and every patron. Let's think about some examples:

- Does your library currently receive adequate funding for all programs, initiatives and for your book budget?
- Does your library have all the customers you want?
- Do you feel your circulation numbers are too high?
- Are your trustees prepared when asked basic questions about the library's programs?
- Is your Friends group being tasked with raising funds to support the library's day-to-day operations?
- How many patrons always find the exact title they are looking for at your library?

Most of your answers to these questions are probably no. Perhaps in some areas, you consider yourself "close enough" and do not make a major issue of your perceived deficit. But for others, "enough" is a grand goal that you have no way to achieve. How do you move your library into the place of "enough?" The simplest solution is through advocacy. Strong,

targeted advocacy can propel your library from the bottom of the rung to the top of the ladder on any issue you choose.

But how does one have strong, targeted advocacy? You must first identify issues that are important to you. Maybe it is a building project or maintaining library funding. Perhaps it is employee salary levels or benefits, such as health insurance.

Once you have identified your issues, you need to have a clearly defined goal or goals. Prioritize these goals until you zero in on the most important goal.

Then identify the people who are essential to helping you achieve your goal and enlist their help. Remember, for others to support your issue, it must be important to them. Sometimes your best support may be staff members but staff members can seem biased to elected officials, due to their perceived vested interest.

Next, develop your story around your message. Use local examples to provide your statistics and be specific. Make sure your story clearly illustrates the library as filling a need or solving a problem.

Now that you have your issues, goal, people and story in place, the only thing left to do is get your message out. Consider things like media outlets, deadlines, costs and strategies.

This simple, effective approach to advocacy gives you what you need to mount a campaign to achieve your goals. I borrowed many of these strategies from ALA's Advocacy Action Plan Workbook. If you would like more information this workbook is available [www.ala.org](http://www.ala.org), under the "Issues and Advocacy" tab.

Never miss an opportunity to stand up and speak out for your library. By doing so, you speak for all libraries across our state.

— Cathy Taylor,  
TLA President, 2005-2006  
[cathytm@charter.net](mailto:cathytm@charter.net)



## Medical Librarian Janet Fisher Retires

The James H. Quillen College of Medicine Department of Learning Resources of East Tennessee State University announces the retirement of Janet S. Fisher effective June 30, 2005. Janet came to ETSU in 1975 as Assistant Director of the Library at the newly established College of Medicine at ETSU. In 1978 she became Assistant Dean for Learning Resources/ Director of the Medical Library and continued in that position for 20 years. Since 1999 she has served as the Library's Director for Development and Outreach. She is a Distinguished Member Emeritus of the Academy of Health Information Professionals.

She received the Master of Library Science degree from Florida State University in 1966. Before coming to ETSU, she was employed by the medical libraries of Bowman Gray School of Medicine, Winston- Salem, NC; University of Maryland, Baltimore, MD; and University of Utah, Salt Lake City, UT.

Janet's many professional activities include chairing numerous committees of the Medical Library Association (MLA), serving on the Section Council and on the Board of Directors of MLA. Additionally, she has been Chair of the Southern Chapter of the Medical Library Association and has served on a number of committees within the Southern Chapter. Locally, Janet has held a wide range of professional positions, including service as President of the Tennessee Library Association.

At ETSU, Janet served on the Faculty Senate, College of Medicine Faculty Advisory Council, Dean's Council, ETSU Reentry Scholarship Coordinating Committee, Wesley Foundation Board, and University Libraries Advisory Committee. Everyone at Quillen College of Medicine Library offers warm congratulations to Janet upon her retirement and express our sincere appreciation to her for 30 wonderful years as a colleague and friend.

— Martha Whaley, Quillen College of Medicine Library

## Schedule of Events — July & August

- **July 4** — Independence Day
- **July 8** — Tenn-Share Workshop, “Adding Digital Power to Your Library,” Robert Lhota, Learning Resource Center, Dyersburg State Community College, Dyersburg, TN, 9 a.m.-12 p.m.
- **July 8** — Tenn-Share Workshop, “Collection Assessment,” Virginia Vesper, Walker Library, MTSU, 9 a.m.-1 p.m.
- **July 8** — Tenn-Share Workshop, “From Google to IXQUICK: What Is Your Information Literacy Score,” Robert Lhota, Learning Resource Center, Dyersburg State Community College, Dyersburg, 1-4 p.m.
- **July 8** — Tenn-Share Workshop, “TEL Training,” Margaret Casado, Lupton Lib., Room 209, UT Chattanooga, 9 a.m.-1 p.m.
- **July 8** — Tenn-Share Workshop, “TEL Training,” Tricia Bengel, Renaissance Center Computer Lab, Dickson, 9 a.m.-4 p.m.
- **July 13** — National Library of Medicine Workshops, Blount Co. PL; for more info or to register, email pthompson@blounttn.org or call 865.273.1437.
- **July 29** — Tenn-Share Workshop, “Course Management Systems,” Marie Jones, ETSU’s Sherrod Library, Johnson City, 9 a.m.-12 p.m.
- **July 29** — Tenn-Share Workshop, “Customer CARE,” Damone Virgilio, Memphis Public Library, 9 a.m.-1 p.m.
- **July 29** — Tenn-Share Workshop, “Using Blackboard Course Software,” with Brenda Green, UT Health Science Center’s Health Sciences Library, Memphis, 1-4 p.m.
- **Aug. 4** — Tenn-Share Workshop, “Collaborating with Faculty,” Cathy Evans, St. Mary’s Episcopal School, Memphis, 1-3:30 p.m.
- **Aug. 11** — Tenn-Share Workshop, “Issues in Document Delivery,” Jacqueline Dowdy, Walker Lib., MTSU, Murfreesboro, 9 a.m.-1 p.m.
- **Aug. 11** — Tenn-Share Workshop, “PDA’s in Libraries,” Cynthia Vaughn, UT Medical Center, Preston Medical Library, Knoxville, 9 a.m.-12 p.m.
- **August 27** — TLA Board Meeting, Ashland City (Cheatham Co. PL)

## !!!!Other Upcoming Events!!!!

- **September 22-23** — TENN-SHARE Fall Conference and MORE! (see more information on page 9)
- **October 4** — CULS 2005 Conference, MTSU. Tentative theme — “Marketing the Academic Library. Input and topics programs may be sent to Rachel Kirk at rakirk@mtsu.edu. More details in the next issue!
- **November 4-6** — TASL Conference, Knoxville. “Expand Your Horizons @ Your Library.” For more info, see <http://www.kornet.org/tasl>.
- **November 9** — THESLA Conference, Nashville. For more info, see [http://www.tha.com/all\\_aff/thesla.htm](http://www.tha.com/all_aff/thesla.htm) or email Rick Wallace at [wal-lacer@etsu.edu](mailto:wal-lacer@etsu.edu).

## TLA Member Benefits

Don’t forget that one of the many benefits available to you as a member of TLA is the TLA Member Benefits Long Term Care Program, underwritten by a highly rated insurance company. For more information, contact Caroline Jackson. Ms Jackson may be reached by phone at 859-276-2513 or 800-458-1186, and by email at [CBJack1020@aol.com](mailto:CBJack1020@aol.com).

## Thank-Yous and Acknowledgements

Great newsletter -- I enjoyed all of it. Thanks!

— Chuck Sherrill,  
Director, The Brentwood Library

I try to keep up with library news in Tennessee by scanning listservs, Web sites, googlenews and yahoo news alerts, but I often fall far, far behind. *TLAN*, with its institution reports and Bits and Pieces, does a concise job of recording the most important developments and teaches me something new to boot!

— James Staub, TSLA

Joseph and I wish to express our deep appreciation for your concern and support during this last week. We grieve for the loss of Honey (14), Lady (10), Cindy (8), and Toby (5). Each of these foundlings gave us a glimpse of heaven on earth during the time we shared with them, through their boundless and faithful love.

Our personal material needs are being met, but should you wish to honor our loss, we hope that when next a stray dog or cat crosses your path you will take him/her to your heart and either keep for your own or find him/her a loving home. In that way the love we shared with Honey, Lady, Cindy, and Toby will continue to grow.

I am blessed by my colleagues. Thank you.

— Annelle R. Huggins, TLA Executive Director

## Newcomers and Names to Know

**Cheryl Scott** has been named the new Library Director at LMU (Lincoln Memorial University). Cheryl has an MLS from Emporia State University, as well as an MSN from Wichita State University. For the last 3 years, she ran a Health Sciences Library at Olathe Medical Center in Olathe, KS... **Cheri Lopeman**, Director, Lincoln County Public Library, died of a massive heart attack on Saturday, May 14. She was 46... The UT Preston Medical Library welcomes **Cynthia Vaughn** back to Knoxville. Cynthia served as a National Library of Medicine Second-Year Associate Fellow at Preston in 2002-03. She left to work at the New York University School of Medicine Library as Reference Coordinator. Currently, she is building the clinical medical librarian program with three departments. Her undergraduate degree is from UTK and her graduate degree in library science from Louisiana State University... **John David Marshall** passed away on June 6, in Murfreesboro. He spent 26 years at MTSU and 41 years overall in the profession he called “the artful craft and crafty art that is library service.” His work included positions at Auburn, Clemson, and the University of Georgia. Following his retirement, he was appointed emeritus professor in 1994. Marshall earned the Frances Neel Cheney Award from TLA in 1984 and the Honor Award in 1992, and served as a juror for the Tennessee State Book Award from its inception. Florida State University recognized him with a Distinguished Alumni Award in 1989 and the Distinguished Alumni Service award in 1992. Very active in state, regional, and national professional associations, he authored/edited 16 books on librarianship... **Matt Grayson**, Technology Coordinator at UTK’s SIS, will be leaving SIS on June 17 to begin as Web Services Librarian at the UT Health Sciences Library/Bio-Communications Center in Memphis... **Chrissie Anderson Peters** was recently named Northeast State’s Administrative/Professional Staff Volunteer of the Year... A retirement party will be held for **Pat Bush**, director of the Smith County Public Library, in Carthage on Thursday, June 30th, from 3:00-5:00 pm at the Smith County Library... Congratulations to the PR Committee’s **Dan Greene** on his marriage to **Stephanie Sheaffer** and their upcoming move. Dan will be transferring to the PhD program at the University of Missouri, Columbia, a transfer made with his LIS mentor, **Dr. Doug Raber**. Best of luck to you guys!

## 2005-2006 TLA Board Members and Committee Members

The 2005-2006 TLA Board is made up of TLA's elected officers for the 2005-2006 Committee year, as well as the Chairs/Co-Chairs of each Committee and the leaders of TLA's various sections, roundtables, and affiliate groups. Following is a listing of those folks, with all Board members noted with an asterisk by their names:

**President**, Cathy Taylor (White County PL)

**Vice-President/President-Elect**, Pat Thompson (Blount Co.)

**Recording Secretary**, Sue Knoche (Quillen College of Medicine Library, ETSU)

**Past-President**, Kay Due (Memphis Public)

**Executive Director**, Annelle Huggins (U of Memphis)

**Advisory Committee on State Documents**, Kevin Reynolds (Sewanee)\*

**ByLaws and Procedures**, Sallie Johnson (Memphis Public)\* and Suresh Ponappa (ETSU's Quillen Medical College)\*

**Conference Planning**, Jennifer Cowan-Henderson (Upper Cumberland Regional)\* and Leah Allison (St. George's School, Memphis)\*

**Finance**, Annelle Huggins (U of Memphis)\* and Pat Thompson (Ex-Officio — Blount Co.)\*

**Honors & Awards**, Sue Alexander (MTSU)\*, Linda Hyatt (U of Memphis)\*, Kay Madewell (Roddy PL, Dayton), and Frances Adams-O'Brien (UT MTAS)

**Tennessee History Book Award**, Kathy Bennett (Nashville Public)\* and Julia Burns (Nashville Public)\*

**Volunteer State Book Award**, Kathy Patten (MTSU)\* and Patty Williams (Washington School, Kingsport)\*

**Intellectual Freedom**, Janice Keck (Williamson County PL)\*, Perveen Rustomfram (U of Memphis)\*, Chris Langer (TSU), Jud Barry (Bristol Public), and Inga Filippo (APSU)

**Legislation**, James Staubb (TSLA)\*, Vivian Wynn (Retired)\*, Ron Reid (Memphis Public), Suzan Freeman (Knoxville PL Friends), and Penny Frere (Tenn-Share)

**Membership**, Chris Marszalek (Memphis Public)\*, Missy Dillingham (Brentwood Public)\*, Deborah Fitch (APSU), Polly Forsell (Nashville Public), Annis Evans (Northeast State), and Pat Thompson (Ex-Officio — Blount Co. PL)

**Nominating**, All Section Heads (see next column)

**Public Relations**, Joel Southern (UTK SIS)\*, Lisa Travis (South College)\*, Molly Moore (Oak Ridge Public), Mary Robbins (Magness PL), and Dinah Harris (Lexington PL)

**Publications Advisory Board**, Martha Earl (UTK Preston Medical College)\*, Diane Chen (Hickman Elem.)\*, Betsy Parks (U of Memphis), Nathalie Hristov (UTK), and Sue Szostak (MTSU)

**Scholarship**, Debbie Stephens (Memphis Public)\*, Kam McHugh (Memphis Public)\*, Beverly Simmons (UT Chattanooga), Bill Black (MTSU), and Annelle Huggins (U of M)

**Site Selection**, Marion Bryant (Bluegrass Regional)\* and Annelle Huggins (U of Memphis)\*

**Staff Development**, Susan Earl (Nashville Public)\*, Michele Yellin (Memphis PL)\*, Jane Pinkston (TSLA), Sue Knoche (Quillen Medical College Library), and Ed Sullivan (Harden Valley Elem.)

**Strategic Planning**, Kay Due (Memphis Public)\*, Sue Szostak (MTSU)\*, Judy Card (Retired), Patty Metcalf (Linebaugh PL), and Peter Nerzak (Pellissippi State)

**Section Leaders**, Rachel Kirk (College/University — MTSU), Diana Holden (College/University — UTK), Carla Jacobs (Public — Shiloh Regional), Leah Allison (School — St. George's School, Memphis), Jean Bruce (School — Ensworth High School), Lisa Travis (Special — South College), and Pat Buzzell (Trustee/Friends)

**Roundtable Leaders**, Debra Kokes (Children/Young Adults — Cumberland County PL), Gayle Baker (Electronic Resources — UTK), Stephen Patrick (Government Documents — ETSU), John Evans (Integrated Library Systems — U of Memphis), Bess Robinson (Library Instruction — U of Memphis), Linda Hyatt (Paraprofessionals — U of Memphis), Teresa Schenk Webster (Reference/Information Services — Memphis PL), Donna Foster (Reference/Information Services — Memphis PL), and Debra Powell (Technical Services — Memphis Public)

**Affiliates**, Rick Wallace (Boone Tree Library Association — ETSU's Quillen Medical College), Karen Hedgecorth (Chattanooga Area Library Association — Boyd-Buchanan School), Nathalie Hristov (East Tennessee Library Association — UTK), Connie Albrecht (Friends of Tennessee Libraries — Albrecht Newspapers, Inc.), Sylverna Ford (Memphis Area Library Council — U of Memphis), Lucinda Scanlon (Mid-State Library Association — MTSU), Genny Carter (Student Chapter — UTK SIS), Penny Frere (TENN-SHARE), Allison Roberts (Tennessee Association of School Libraries — Hamilton Co. Schools), Suresh Ponnappa (Tennessee Health Sciences Library Association — ETSU's Quillen College of Medicine)

**Editors**, Mark Ellis (*Tennessee Libraries* — ETSU), Marie Jones (*Tennessee Libraries* — ETSU), Rebecca Tolley-Stokes (*Tennessee Libraries* Book Editor — ETSU), Chrissie Anderson Peters (*TLA Newsletter* — Northeast State), David Ratledge (TLA-L Listserv Manager — UTK), and Teresa Braden Walker (TLA Webpage Manager — UTK)

**Representatives**, Annelle Huggins (ALA — U of Memphis), J.T. Fisher (Exhibitors — Children's Plus, Inc.), Stephen Patrick (SouthEastern Library Association [SELA] — ETSU), Jeanne Sugg (State Library)

For contact information for Board Members, be sure to check out the TLA Website — <http://www.tnla.org/board.html>.

Remember — these are our TLA leaders for the year, but **without the cooperation and diligent work of the entire Association, we cannot achieve the great goals put forth for us.**

## National Library Legislative Day Report 2005

Twelve library advocates from Tennessee arrived in Washington, DC, for the 31st annual ALA Library Legislative Day, headed by Secretary of State, the Honorable Riley Darnell. Others attending included Diane Chen, Past-President, Tennessee Association of School Librarians, Nashville; Frances Darnell, Upper Cumberland Regional Library, LaFayette; Judy Greeson, Regional Library Director, Clinton; Kay Mills Due, President, TLA, Memphis; Suzanne Freeman, Advocacy Chair, Friends of Tennessee Libraries, Knoxville; George Harding, Highland Rim Regional Library Board, Lebanon; Jonas Kisber, Vice-Chair, Jackson-Madison County Public Library Foundation, Jackson; Rob Montgomery, Watauga Regional Library, Kingsport; Jeanne Sugg, Assistant State Librarian and Archivist for Administration, TSLA, Nashville; Allison Roberts, President, Tennessee Association of School Libraries, Signal Mountain; and Vivian Wynn, Wynn Library Consulting, Nashville. This year we had three "first timers," Suzanne Freeman, Kay Mills Due, and Allison Roberts. Scheduled to attend with us, but unable to do so were Dr. Edwin Gleaves, Tennessee State Librarian and Archivist; Larry Price, Executive Vice-President, Ingram Library Services, and Freddie and Evealyn Clowers, Cleveland.

This year's Legislative Day was Wednesday, May 4, with preliminary briefings held on Tuesday, May 3. This was the first time in the memory of the TN State Coordinator that the meetings were held on Tuesday and Wednesday.

Appointments with all of our state's Congressional delegation were made before our arrival. As always, our smaller groups of library advocates were warmly received in each of the offices. In recent years, we had been able to participate in "Tennessee Tuesdays," meetings with Senator Alexander and Senator William Frist and their staffs, but because ALA National Library Legislative Day was scheduled on a Wednesday, we were not able to do so this year (which ended up being a moot point since the US Senate was not in session and a "Tennessee Tuesday" event was not held). Instead, a "sub-group" of our TN delegation met with Kim Kirkpatrick of Senator Alexander's office and Matt Bronczek from Senator Frist's office together.

We met with all of our US Representatives and/or their Legislative Aides. In each office, we discussed the importance of Library Services and Technology Act federal dollars. We asked that this FY 2006 Appropriation be at \$221.33 million, the amount requested by the President. For school library funding, the appropriate program is "Literacy Through School Libraries," within the No Child Left Behind Act (PL 107-110). We asked for funding at \$100 million for this program (the

President's FY 2006 budget freezes funding at \$19.6 million). We thanked members of Congress for sustained support for the E-rate telecommunications discount program and requested that it be maintained. We also asked the Senators to co-sponsor Senate Bill 241 to exempt E-rate funds from recently applied government accounting rules and requested that our House members sponsor a companion bill. The legislation known as the USA Patriot Act still has some "tweaking" to be done and there are specific bills in this year's Congress that would amend the Patriot Act. Other library and library-related programs warranted our "thank-yous" for continued support — the Federal Depository Library Program, Government Printing Office, Library of Congress, Even Start, NCLIS, etc.

As always, the Washington Office of the American Library Association had materials summarizing the status of federally funded library programs, as well as legislation that affects libraries, were prepared for us. These were excellent materials.

Our group of 12 was part of more than 480 people from 45 states attending this year's National Library Legislative Day. National Library Legislative Day is co-sponsored by the District of Columbia Library Association and the ALA.

A subcommittee was created and headed by Diane Chen and Judy Greeson for this year's planning of Tennessee's participation in National Library Legislative Day. Some members of the committee attended ALA Day — Diane Chen, Judy Greeson, Kay Due, and Vivian Wynn. Other members helped with the planning of our participation, including Penny Frere, Executive Director, TENN-SHARE; Ron Reid, Memphis Public Library; and James Straub, TSLA.

We thank Ingram Library Services, Inc., and Larry Price, Executive Vice-President, for providing a luncheon for our Tennessee delegation on Tuesday. We also re-scheduled our traditional Monday evening meeting of the Tennessee delegation to a timeframe at the end of the ALA Briefing Sessions on Tuesday. As in the past, this meeting allows us to gather, review our Congressional office assignments, and to discuss our "talking points" on the issues at hand. Using the same meeting room space that ALA had contracted with the hotel saved TLA the cost of a separate meeting room.

Next year, the ALA Legislative Day activities are scheduled for May 1 and 2, 2006. I would especially encourage library trustees and members of Friends of Libraries groups to consider attending a future ALA Legislative Day.

— Submitted by Judy Greeson,  
State Coordinator, ALA Legislative Day

## Mississippi State University to Host Serials Workshop

Please join us at Mississippi State University Libraries on July 8 for a serials continuing education workshop, "The E-Files: Investigating E-journal Tools and Trends." Co-sponsored by NASIG, EBSCO and MSU, some of the topics for this event include a discussion of non-traditional serials management in the electronic age, the promise of electronic resource management tools, e-journal services and upcoming standards to improve e-journal management and an examination of how metasearch tools help patrons find the full-text. For more information concerning the program schedule, speakers and registration, see <http://library.msstate.edu/workshops/nasig>. All library professionals interested in electronic journals are invited.

— Maria Collins,  
Serials Coordinator/Assistant Professor, Mississippi State University

## Tennessee State Library and Archives

The Honorable Riley C. Darnell  
Tennessee Secretary of State  
cordially invites you to a reception honoring

### Dr Edwin S. Gleaves

on the occasion of his retirement as  
Tennessee State Librarian and Archivist  
Thursday, June 30, 2005, at 4:30 p.m.  
Brief program at 5:00 p.m.  
Tennessee State Library and Archives

Contributions may be made to the  
Edwin S. Gleaves Scholarship Fund  
Tennessee Library Association  
PO Box 241074  
Memphis, Tennessee 38124-1074

Please RSVP to (615) 741-7996 or [Deborah.Puckett@state.tn.us](mailto:Deborah.Puckett@state.tn.us) by June 15.

### Dr. Edwin S. Gleaves — A TLA Tribute

I have not known Dr. Gleaves as long as many of you have, still being relatively new to Tennessee and its wonderful tradition of libraries. But Dr. Gleaves has come to mean a lot to me in a very short time. The first time I ever met him was the night I was elected Boone Tree President and I thought, "How delightfully down-to-earth this man is for someone so intelligent and in such a prestigious position!" And he has never failed to be delightful. He has assisted me with *TLA Newsletter* articles and will forever hold a special place in my heart as the namesake of the TLA Scholarship that has been my dream come true for TLA. I can't imagine TLA without Dr. Gleaves — and I also cannot imagine that we will need to: despite his pending retirement and all of the plans sitting prettily under that umbrella, I think that we will all get to spend many more conference highlights and congenial moments with this man who has done so much for all of us in so very many ways. Dr. Gleaves, all the best to you — and don't be a stranger!

— Chrissie Anderson Peters, *TLAN* Editor

In 1969, as a beginning Master's student at Peabody College, I first met Dr. Gleaves. Somehow I got through the entire MLS program without having him for a teacher, but the effect of his leadership in the MLS program was omni-present. His travels to/work with libraries in Latin America was often a topic of conversation with fellow students, many of whom went on to not only full-time jobs in the profession, but also to volunteer activities in libraries not associated with his/her full-time position. I attribute these volunteers to Dr. Gleaves' role-model — a true professional whose caring is not confined by hours or location.

In the early 1980's I returned to Tennessee and began participation in TLA. As my TLA activities increased, I had more and more occasions to be in meetings with Dr. Gleaves and I recall at one point he told me to call him "Ed." I replied that, while I would try, it was probably just not going to happen because "Dr. Gleaves" was too ingrained in my mind. To this day, I still can't say "Ed!"

So... Dr. Gleaves, while I wish you many happy retirement hours, I know your volunteerism is so ingrained that we will continue to see you in and about libraries, especially libraries in Tennessee. Thank you for sharing your love of learning, libraries, and life with your students, your colleagues, and the citizens of Tennessee!

— Annelle R. Huggins, Peabody Class of 1970

Dr. Gleaves has been a mentor for me during these past 18 years. I have called upon him for advice in a number of different areas of concern. He has always been willing to listen and has given me wise counsel. He has made yearly trips to Washington, DC for National Library Legislative Day with myself and others, and has always been very supportive of me in my role as State Coordinator for this event and its planning. I just wanted to take this opportunity to let him know how much I have appreciated working with him, and have appreciated his support of me and my work with the Clinch-Powell Regional Library. Happy Retirement, Dr. G.

— Judy Greeson, Director, Clinch-Powell Regional Library

From someone who has worked in the same library for 36 years in various positions, I think Dr. Gleaves is the greatest. I knew of several previous state librarians, but they didn't know any of us. Dr. Gleaves made it a priority to get to know all of Tennessee's librarians — and those of us who weren't librarians at the time. For this I commend him. From all of the staff at Hardin County Library in Savannah, TN, "Thank you for your vision that included our town."

— Jeanette Smith, Director, Hardin Co. PL

Dr. Gleaves always supported The Society of Tennessee Archivists with his presence and time. He encouraged the establishment of an active Tennessee archives training program for local governmental archives. In 1992, his dedication and influence helped the State to receive an NHPRC grant to do a survey of Tennessee's historical and permanent governmental records. Tennessee was one of the last three states in the Union to do such a survey.

— Doris Martinson, CA  
Manager, Knox County Archives, ETHC

Dr. Gleaves has been a strong supporter for the Friends of Tennessee Libraries. He has attended our annual meetings and given advice when needed. Dr. Gleaves has consented to serve as a member of our FOTL Advisory Committee and we look forward to his continued service in our organization.

— Connie Albrecht, Pres., Friends of TN Libraries

Retiring State Librarian/Archivist,  
Dr. Edwin S. Gleaves



## Bits and Pieces from Across the State

**Memphis, TN** — The Whitehaven Branch of the Memphis Public Library recently held a community forum, *Whitehaven Library and Its Community: Establishing Our Relationship*. The forum was convened for community friends, businesses, educators, churches and politicians to hear a status report on the first six months of operation in the new facility. Those attending expressed their opinions about current services, future programming and concerns they had about the library.

**Memphis, TN** — The Hollywood Branch Library has been undergoing extensive renovations. The project includes enlarging the building as well as the installation of new electrical and plumbing fixtures. The branch will add a Police Mini Precinct, as well. Hollywood is scheduled to open in August 2005.

**Bledsoe County, TN** — The Bledsoe County Public Library has a new website at <http://www.bledsoelibrary.com>. Although still in final stages of fine tuning, the site is ready for visitors.

**Knoxville, TN** — In a recent report from the US National Commission on Libraries and Information Science (NCLIS), the University of Tennessee Preston Medical Library is noted as a “model program” for its Consumer and Patient Health Information Service. The report, “Libraries and Health Communication: Model Programs in Health Information Provided by Libraries Throughout the Nation,” is available online at <http://www.nclis.gov/info/ModelProgramsReport04-19-05.pdf>. Last year the library won the NCLIS Award for the state with a nomination from the State Library and Archives.

**Hardin County, TN** — Patty Majors, the Children’s Librarian in Savannah (Hardin County), TN, has published her first children’s

book, *Mortimer and the Bookmobile*, a story of a “plucky little mouse who solves a mystery aboard a Bookmobile as it rambles along the rural back roads of Tennessee.” For more info, check out <http://tinyurl.com/8pmkp> or email her at [pmajors\\_hardin1@bellsouth.net](mailto:pmajors_hardin1@bellsouth.net).

**Johnson City, TN** — “The history of Johnson City spans three centuries, and the city’s library was there for most of it, in one form or another... [T]he story of the city’s library began in the 1890s. On May 1, 1895, three Johnson City women [Ida M. Crandall, W.J. Barton and Ina Yoakley] founded the Johnson City Public Library in a small upstairs room of a long-disappeared building in downtown Johnson City. Now that the library is 110 years old, Gail Campbell, a Johnson City Public Library librarian since 1976, decided to give a presentation to the public, describing in detail the history of the organization.” The three women “had returned from a trip to the Chicago World’s Fair in 1893, where they saw the Columbian Exposition, which struck them as a fantastic and awe-inspiring display of culture and learning.” When they got home, “they decided the young boomtown of roughly 4,000 must have a library if its culture was to properly develop. So the women went door to door asking for donations or contributions for the formation of a library. They got about \$50 and some books from the citizens of Johnson City, enough to start.” — Contributed by Nancy Renfro, Watauga Regional Library Director, excerpted from an article appearing in the Mon, May 23, 2005 issue of the *Johnson City Press*, written by Rex Barber.

**Nashville, TN** — After more than a year of intense internal review of the TSLA web site, we are pleased to unveil the results of our efforts: <http://www.tennessee.gov/tsla>. — Dr. Ed Gleaves, TSLA

### Knoxville Girl’s Dilemma Leads to LOC Subject Heading Change

Recently a child was looking for information on Shaka Zulu in the Children’s Room at Knoxville Public. Having difficulty, she asked for help from the Children’s Librarian. The result was the discovery that the “authorized” form of his name in the catalog was “Chaka” Zulu. The child was rather upset because this wasn’t what she had learned in school.

The Children’s Librarian mentioned this to the Reference Services Manager, who was equally puzzled. [Eventually the] Head Cataloger was asked to check into the authority record (originating from the Library of Congress). Everything seemed to be in order, but it was noticed that the title of the reference cited for the form of the name included “Shaka Zulu,” rather than “Chaka Zulu.” By this time we were all curious, so I asked our ILL Librarian if she could get the cited book through ILL for us to look at. She did (from the Library of Congress, no less). We looked through the book to see if we could determine what influenced LC to choose “Chaka.” We couldn’t, so our cataloger sent an email to the LC cataloging department asking for an explanation. Soon after, she received a reply saying, in effect, that we were right, and that they were changing their authority record to “Shaka Zulu” as the proper form of the name.

Bottom line: A young girl’s frustration using our catalog and our staff’s willingness to address a patron’s concern resulted in the mighty Library of Congress changing its official authority record, which will affect libraries all over the world!

— Rene Jordan & Melissa Brenneman,  
Knox County Public Library System

### MTSU’s “READ Poster Project” Reaches Out to Community

The “READ Poster Project” at the Walker Library, Middle Tennessee State University, is modeled on ALA’s successful READ Poster program which features celebrities promoting reading. MTSU “celebrities” selected for the local posters are students or faculty from across campus who have been particularly successful in their endeavors and can serve as role models for others. The posters highlight the importance of reading and literacy to success.

The MTSU READ posters are produced using software obtained from ALA. Ideas are generated by the library with photographs taken by MTSU Photographic Services and poster design by the University’s Publications and Graphics department.

The first poster in the series, featuring students and a faculty member from the MTSU Space Robotics Team, won first place in the American Library Association READ poster contest.

This past spring semester, the Walker Library received a university public service grant to take the poster project into the Rutherford county and Murfreesboro city schools. By focusing on “gems of success” at MTSU and the link between reading excellence and personal achievement, the posters will show K-12 students the possibilities that exist for them to create their own dreams and to pursue them through excellence in reading.

The posters will be unveiled in the schools in September.

— Bill Black,  
Administrative Services, Walker Library, MTSU

## Memphis Public Library Happenings and News

### Library Radio Station Celebrates 25 Years

The Library celebrated the 25<sup>th</sup> anniversary of WYPL FM 89.3 in June, commemorating the station's ongoing service of radio reading to the print impaired population of the Mid-South. At the reception, guests were introduced to exciting new programming additions for the station.

Since 1980, WYPL FM89.3 has provided information in the radio reading format, originally as WTTL, the West Tennessee Talking Library. The radio reading service for the visually impaired became WYPL FM 89.3 in 1991. WYPL presents daily readings of *The Commercial Appeal*, *USA Today*, and other newspapers and magazines, as well as a variety of fiction and non-fiction books, author interviews, and specialty programming.

Broadcast Manager Tommy Warren announced that the station will feature music from the Library's extensive Memphis Music Collection. New segments (two 4-hour blocks from 8:00 p.m.-midnight and 3:00-7:00 a.m.), will feature the Memphis Music collection. One of seven genres will be highlighted nightly: Sun Studios, Stax/Hi Studios, 60s, 70s & 80s, gospel, blues, and current Memphis music. Additionally, the station will air syndicated NPR programs not currently aired in the Memphis market and will dedicate more hours to book reading.

### Upcoming Events

Friends of the Library Book Sale — Sat., June 25, 10:00 a.m. – 3:00 p.m., Raleigh Branch, 3157 Powers. Great deals on used books, videos, music and more. Proceeds benefit the Friends of the Library in support of the Memphis Public Library.

Grimm Forever After — Thurs., June 30, 2:00 p.m. – 3:00 p.m., Randolph Branch, 3752 Given. Come explore the magical fantasy world of Grimm's Fairy Tales.

How to Start and Sustain a Book Club — Thurs., July 14, 6:30 p.m. – 8:00 p.m., Central Library, 3030 Poplar Ave., Training Room L56. Learn how to begin a book club, how to discuss a book, and listen to experiences of members of book clubs.

Friends of the Library Discard Book Sale — Thurs., Sept. 8 – Sat., Sept. 10, 10:00 a.m. – 5:00 p.m. daily, Cossitt Branch, 33 S. Front St. Great deals on used books, videos, music and more. Proceeds benefit the Friends of the Library, supporting the Memphis Public Library.

Corporate Knowledge Bowl — Mon., Sept. 19-Fri., Sept. 23, Central Lib., 3030 Poplar.

Boogie in the Books — Nov. 5, 8:00 p.m. – midnight, Central Lib., 3030 Poplar Ave. Two great bands, a silent auction, fun games on all four floors and food from some of Memphis' finest restaurants.

### Corporate Knowledge Bowl

The Library seeks "The Smartest Company in Memphis" to participate in the 8<sup>th</sup> Annual Corporate Knowledge Bowl. Memphis area businesses are encouraged to *Catch Brain Fever* at this year's competition, Sept. 19-23.

Corporate Knowledge Bowl is a work-week long challenge held during the lunch hour, 11:30-1:30, which tests the brain power of companies across the Mid-South. Teams of four represent each company and contend with questions in a variety of subjects, from history and literature to local interest and popular culture. And if a team isn't quite at its sharpest in the first round, there is also a Redemption Round that guarantees each team the chance to compete twice. Last year's winner was *The Commercial Appeal*.

"This is a great opportunity for companies to have a lot of fun while also benefiting the Library," said Meghan Cloud, Development Specialist for the Library.

All proceeds from the entry fee of \$600 (or two teams for \$1,000) benefit the library system, making it possible to expand the collection and better serve the community. For more information regarding this year's Corporate Knowledge Bowl, please contact Meghan Cloud at 415-2834.

### Summer Reading Club Heating Up

It's that time of year again — time to explore and enjoy new books, time to expand your mind, and definitely time to win some Summer Reading Club prizes! It's time for the annual Summer Reading Club, presented by the Memphis Grizzlies, which takes place June 1–July 31. Last year, over 19,000 children, teens, and adults participated, reading over 334,907 books.

"Rewarding children and teens for continuously reading keeps them reading throughout the summer so that they retain or even improve their reading skills, which is the essence of what [SRC] strives to achieve," said Linda Gibson, Youth Services Coordinator.

Nineteen locations offer programs varying from games, movies, music, crafts, and book discussions for children and teens.

Children/Teens earn weekly prizes for reading including special READ gel bracelets, free passes to Libertyland, food/entertainment coupons, and more. Drawings are held for great Grizzlies prizes. Adults are also included, earning prizes for reading (gift certificates to Macy's and local restaurants).

"We are once again excited to have several programs at branches throughout the city provided by a grant from International Paper. These programs will cover a variety of topics

from art to science to music," said Gibson.

Registration is required for most programs. For more information, visit/call your local library branch or go to [www.memphislibrary.org](http://www.memphislibrary.org) and click on "This Month At Your Public Library."

### MPL Offers Teen Tech Camp

The Memphis Public Library will hold its inaugural Teen Tech Camp July 11- July 15 at the Central Library. The camp's goal is to introduce new media technologies to area teens as well as provide valuable hands-on experience. Each session will build upon what teens have learned the previous day and will incorporate working in a team environment.

TTC programs will include an intro to web design with a professional web designer, a class on graphic design with Clint Baker of Discovery.com, and a tour of the Library's WYPL television studios that includes planning, filming, and editing a group project. Attendees will also learn about blogging with an online entertainment reviewer and blogger. Campers will be on site from 9:00 a.m.- 3:00 p.m. each day; the Library will provide lunch throughout the week. Teen Tech Camp is made possible through a grant from the Society for Information Management (SIM).

### Tell Me About A Book Aims To Encourage Book Clubs

This summer MPL will present the new program *Tell Me About A Book*. Which focuses on books clubs for any genre and, in concert with the Summer Reading Club, is aimed at encouraging reading throughout the Mid-South.

*Tell Me About a Book* is an adult reading program funded by Mid-South Reads and the Assisi Foundation. It encourages reading by rewarding book clubs throughout the Library's service area, including library-associated book clubs, independent book clubs, and newly formed book clubs, read books from either the *New York Times Best Seller List* or the *Essence Reading List*, found in the Popular Library at all library locations. The lists are also on the Library web site at [www.memphislibrary.org](http://www.memphislibrary.org). Click on "Two Thumbs Up."

Book clubs register for a chance to win prizes, including lunch at a local restaurant. In addition, the name of one book club per branch will be drawn to attend a "Dessert and Discuss" with a best-selling author. Registration cards are available at the Central Library and at all branch locations. *Tell Me About a Book* buttons and booklets on how to start a book club are also available. A special free workshop, "How to Start and Sustain a Book Club" will be held at the Central Library on Thursday, July 14 at 6:30 p.m. For more information, call 415-2700.

— Devin Misko,  
Communications Specialist, Memphis PL

## TENN-SHARE News/Information

### TENN-SHARE Office Moving

The TENN-SHARE office is moving from Bell Buckle to Nashville. The office will be closed the week of June 13-17 and will reopen on Monday, June 20 at

TENN-SHARE  
P. O. Box 121924  
Nashville TN 37212-1924  
615-297-8393 phone/fax  
The new email address is  
tennshare@bellsouth.net.

The Post Office will forward US mail for one year; Bell South will forward phone calls for 30 days, so if you have invoices or other correspondence headed in the direction of Bell Buckle, do not be concerned. Please remember — all membership invoices go to:

Deanna Nipp  
TENN-SHARE Membership  
Volpe Library/Box 5066  
Tennessee Technological University  
Cookeville, TN 38505

And Summer Workshop registrations go to Sharon Parente

TENN-SHARE Summer Workshops  
Box 13/Middle Tennessee State University  
Murfreesboro, TN 37132  
615-898-2549

— Penny Frere, Executive Director

### Membership Renewal Time

TENN-SHARE Membership Renewals were mailed recently to all 2004-2005 TENN-SHARE member libraries. To keep benefits, invoices are due July 1. For those of you who were not members in 2004-2005, we invite you to join the 437 member libraries in TENN-SHARE in the exciting work we are doing for resource sharing among all Tennessee libraries. You will find a 2005-2006 membership application/invoice at <http://www.tenn-share.org/membershipapp.pdf>.

### Workshops in West Tennessee

**JUNE 16** — 9:00 am–1:00 pm, Memphis Public Library, Central Library. “Super Searcher-Advanced Internet Search Skills” — Dale Prince, Technology Coordinator, Southeastern Atlantic Region, NN/LM, University of Maryland

**JUNE 16** — 2:00–5:00 pm, Memphis Pub. Lib., Central Library. “Getting the Most from PubMed Searches” — Dale Prince

**JUNE 17** — 9:00 am–1:00 pm, Memphis Public Library, Central Library. “Super Searcher-Advanced Internet Search Skills” — Dale Prince

**JUNE 24** — 9:00 am–4:00 pm, FREE — Health Sciences Library, UT Health Science Center, Memphis. “TEL Training” — Tricia Bengel, TSLA

\*\*\*\*\*W-2, “Save that Volume — Basic Book Repair,” originally scheduled for JUNE 16 has been **rescheduled for Tuesday, July 19, 1-4 pm, at the new Rhodes College Library!** Instructors will be Janice Tankersley and Rose Ann Hicks, who are very familiar with the secrets of book and journal repair. Not only will you gain from their collective expertise, you will be among the first to see the lovely new Barret Library! This will be a hands-on workshop to demonstrate how to make correct repairs to preserve your books and periodicals for future use. This workshop is only \$5.00, our special low fee to benefit small library budgets!

For more information and a registration form for **any** TENN-SHARE workshop, check out the TENN-SHARE website at <http://www.tenn-share.org>.

— Kathy Campbell  
Sherrod Library/Reference, ETSU

### DataFest II Coming Soon!!!

One place, three days, many opportunities! The TENN-SHARE DataFest and Fall Conference, and Metro Nashville Public Schools’ Collections Fair, all at the downtown Nashville Public Library, September 21-23, 2005.

Last year we offered you “2-for-1” value at the TENN-SHARE Fall Conference when we added our first ever Data-Fest. This year we’re offering yet another add-on. The Metro Nashville Public Schools’ Collections Fair will take place on the same days and the same place as the second DataFest and TENN-SHARE Fall Conference — September 21-23, 2005, Nashville Public Library.

**Wednesday, Thursday and Friday, Sept. 21-23: Metro Nashville Public Schools’ Collections Fair**, featuring school library products from 15+ vendors, including Baker and Taylor, Bound to Stay Bound, Davidson Titles, Follett, Chelsea House/Sagebrush, Grolier/Scholastic Library Publishing, Perma-

Bound, ProQuest and World Book. All librarians, school or other, from Nashville and beyond, are welcome.

**Thursday, September 22: TENN-SHARE DataFest** featuring demonstrations of online databases by over 15 vendors, on subjects including biography, business and investments, current events, eBooks, literature and literary criticism, history and genealogy, political science, social sciences, and science. Vendors of federated search engines/electronic resource management modules are added.

**Friday, September 23: TENN-SHARE Fall Conference** featuring sessions on the latest in library trends, especially resource-sharing opportunities. Topics this year include Blogs in the Library, Metadata, Federated Search Engines, Marketing Digital Library Resources to Patrons, and Using Digital Resources Effectively for Reference.

The Collections Fair and DataFest are free, but online registration is required. The Fall Conference costs \$30 and includes lunch; registration is required.

Please check the TENN-SHARE website, [www.tenn-share.org](http://www.tenn-share.org), frequently for updated information on all three events, as well as suggestions for hotels, music and cultural activities in Nashville.

— Penny Frere

### TENN-SHARE 2005-2006 Board

**OFFICERS** — Judy Dresher, President; Suresh Ponnappa, VP/Pres.-Elect; Chuck Sherrill, Secretary; Lynn Lilley, Treasurer; Winston Walden, Past-President; Penny Frere, Executive Director

**Academic Libraries Representatives** — Gayle Baker; Kay Cunningham; Peter Nerzak

**Public Libraries Representatives** — Melissa Brenneman; Susan Earl; Chris Marszalek

**School Libraries Representatives** — Jeanette Lambert; Lisa Oakley; Martha Vaughn

**Special Libraries Representatives** — Julie Julian and Jennifer E. Watson

**Affiliates Representative** — Risa Robinson

**Webmaster** — Aaron Dobbs

**State Library** — Tricia Racke Bengal

**Ex Officio** — Annelle Huggins

## Staff Development Workshops Great Success

Staff Development Workshops were conducted in each of the three regions of the state on May 18, 19, and 20. While the evaluations are still being compiled, all participants seemed to agree that the innovation of offering a public service and a technical service track concurrently with the participants being allowed to choose which session they would like to attend was a welcome change. Participants enjoyed this freedom to tailor the workshops to their own interests and responsibilities.

The committee attempted to stay within a budget that could be primarily supported by the lowered cost of \$10 per attendee. We were lucky to find presenters willing to donate their services, inexpensive caterers, and locations with no fees for the use of their facilities. In the future, the committee may not be so lucky and should be afforded a budget that will allow for workshop improvements (perhaps by including paid trainers or by allowing for more hands-on training in fully-equipped computer labs).

Statewide there were 159 paid attendees, plus 31 non-fees (instructors, coordinators, helpers), for a grand total of 190 participants. Catering and supplies for the entire series cost \$1628.22; TLA's expense for this series of workshops was a grand total of \$38.22 (\$1628.22 - \$1590.00 = \$38.22).

— Chris Durman, Staff Development Committee Co-Chair

## Gleaves Scholarship Update

In Summer 2002, I began discussing the possibility of a TLA Scholarship Program with then-President, Suresh Ponnappa. I was very new to TLA and didn't know many people within the organization. Being a Librarian in Northeast Tennessee, near where Suresh is Dean lives and works, I had the occasion to meet him; he seemed like a very approachable fellow. I had come to Tennessee from Virginia and had been an active member of VLA. Even without an ALA-accredited LIS program, VLA had a scholarship program and I had been fortunate enough to win one of those scholarships when I decided to pursue my Masters degree and began at UTK as a DE student in Fall 2000. Why didn't TLA have a scholarship program, especially with an ALA-accredited program in-state? Thus began my conversations with Suresh.

Since then, the idea of a TLA Scholarship program has grown by leaps and bounds! We began as an ad hoc committee in November 2003. We began our Conference Internship Program at the 2004 Conference in Knoxville, selecting Beverly Simmons and Susan Fisher McCall as our CI's. We announced a namesake for the scholarship at that conference — and I believe that it is safe to say that selecting Dr. Edwin S. Gleaves was one of the best things to ever happen to this project as he proved time and time again to champion our efforts in establishing the scholarship and making it a reality.

In the committee year just ended, we continued receiving donations. At the 2005 Conference in Nashville, we assisted Annelle Huggins with the Used Book Sale, from which all proceeds go to the Scholarship Committee. A Scholarship Committee table offered a variety of goods — the ALA Consignment items, from which the Committee will earn a portion of the profit, as will ALA; hand-crafted ornaments with various slogans from which we made 100% profit, the ornaments having been donated; and chances to win one of several signed copies of *The Songcatcher* by Sharyn McCrumb for this specific event. Although the totals are still out, we probably made at least \$1000. And we only needed about \$4000 before being able to award the inaugural \$500 Gleaves Scholarship at the 2006 Conference. Way to go, TLA! But the story doesn't end there... Thanks to the generosity of Thomson-Gale, another \$2500 has recently been added! The Committee plans to award the Gleaves Scholarship in Memphis in 2006! Thanks to all who have helped make this dream for TLA a reality in such a short period of time!

— Chrissie Anderson Peters, Outgoing Co-Chair, Scholarship Committee

## Ad Hoc TLA Centennial Committee Needs YOUR HELP

During the past year we have struggled with maintaining momentum in compiling and editing information relating to TLA history. We were not as successful as anticipated with gathering information and filling gaps in our collective memory of our organization. The two of us (Bess Robinson and myself), have not always received responses from TLA members and former officers when requesting information. And no one, to my knowledge, has submitted photographs of historic Tennessee libraries or photographs of former TLA officers or award winners that was requested at previous meetings. It is still our hope that the information we have compiled pertaining to TLA history will find its way to the TLA website in the near future. The ongoing work to trace and promote our long and illustrious history as an organization extends to every member of TLA and not the work of a few. Because there is a need to preserve TLA's heritage and that of all Tennessee libraries and librarians, we hope that this will become a standing committee that can solicit support of additional members in order to fulfill its mission to not only preserve TLA history, but to promote our heritage to a wider audience via TLA publications and our website.

If you have information, photos, or any other materials that may aid in this search, please contact Stephen Patrick at [patrick@mail.etsu.edu](mailto:patrick@mail.etsu.edu), or Bess Robinson at [merobnsn@memphis.edu](mailto:merobnsn@memphis.edu).

— Stephen Patrick & Bess Robinson, Co-Chairs  
TLA Centennial Committee (ad hoc)

**On behalf of the Scholarship Committee of the Tennessee Library Association, many thanks to ALL who have so generously donated their time, talents, and funds to the cause of the Gleaves Scholarship since the Committee's inception in November 2003!**

**Thanks to your diligence, we should be able to award our inaugural \$500 Gleaves Scholarship at the 2006 Conference in Memphis!**

**Watch for more details and application information in upcoming issues of the *TLA Newsletter*, as well as an up-to-date list of donors to this project!**

**If you would like to donate, there is still time and need for your contributions. Donations may be sent to:**

**Tennessee Library Association  
c/o Annelle Huggins, Executive Director  
PO Box 241074  
Memphis, TN 38124-1074**

**Please write "Gleaves Scholarship" in the memo line of your check.**

## Steve Cotham Named 2005 Distinguished Alumni

The University of Tennessee School of Information Sciences (SIS) Alumni Board honored alumnus Steve Cotham (1978) with the Distinguished Alumni Award for 2005. Janet Drumheller, President of the SIS Alumni Board, announced Cotham's award at the school's Alumni & Friends Day, held Sat., May 21, at the East Tennessee History Center (ETHC). Cotham, who was already part of the afternoon program, led a behind-the-scenes tour of ETHC and Knox County Archives to the group of regional librarians.

Cotham manages the Calvin M. McClung Historical Collection and, since 1986 has overseen operations at McClung and the Knox County Archives. He played a major role in the development and planning of the recent renovation and expansion of the ETHC building, which now takes up a city block between Market and Gay Streets in downtown Knoxville and boasts state-of-the-art climate-controlled archival and museum facilities. He was named Knox County Historian in 2000 (a position held by only two others) by Knoxville's mayor. The position requires that its holder not only know local history, but can also explain its importance.

*Knoxville News-Sentinel* history reporter Fred Brown noted that Cotham has built the McClung Collection into one of the more respected repositories of information in the nation. "I think Steve is an unsung hero," said former director Kent Whitworth. "Not only has [he] worked to build the historical collection for genealogists, both professional and amateur, he has also worked to make the collection something for the scholar. There are some wonderful and historically significant things...and that is not by accident."

Cotham earned a bachelor's and master's degree in history, a second master's degree in Library Science in 1978, all from UT. Two years later, he launched his career with Knox County Libraries.

For more information, visit <http://www.sis.utk.edu> or <http://www.sis.utk.edu/alumni/distinguished>.



## ¿No Comprendo? Class Offered in Morristown

Walters State Community College Library in Morristown hosted a four hour workshop entitled ¿No Comprendo? on May 10. Twenty-four people attended the class including public, academic and medical librarians as well as two Hispanic program coordinators for a group of health clinics. Members of the Knoxville Area Health Science Libraries Consortium, East Tennessee Library Association, Boone Tree Library Association and Tri-Cities Area Health Science Libraries Consortium were instrumental in making the workshop a success.

The instructor was Becky Hebert, MSLS of the National Network of Libraries of Medicine (NNLM). NNLM is the training arm of the National Library of Medicine (NLM). Becky is one of this year's *Library Journal* "Movers and Shakers."

The outline for the class can be found at <http://nnlm.gov/train/nocomprende/nocomprendesc.html>. The focus of the class was finding good health information for Spanish speakers, without having to know Spanish.

## Auburntown Gets Library

Auburntown, a rural community near the northwest boundary of Cannon County, had long desired a local library. The only library in the county was about 12 miles away in Woodbury (the county seat), and after dark or in bad weather, the trip over the ridge was something to be avoided. The biggest hurdle (the lack of a place to house it) was resolved when Union Planters Bank announced a plan to donate the tiny bank building they owned to the Auburntown (the branch had closed a year earlier).

Cannon County Library Services Director Kathryn Bensinger developed a plan of action for a branch of county service and took it to the Cannon County Library Board, then to the Auburntown City Council and Cannon County Commission. Meetings were held; funding was approved. Staff began cataloging materials for the new collection. The City began remodeling the building and Highland Rim Regional Director Betty Jo Jarvis advised. Before the ink was dry on the deed everything was in place to move.

On April 9, 2005, Auburntown Public Library held its opening complete with refreshments, door prizes, and of course, speeches. It opened to a full house! Speeches were made by Cannon County Library Board Chair Bill Bryson, Representative Stratton Bone, Cannon County Executive Mike Gannon, Auburntown Mayor Roger Turney, Mr. Bill Smith representing the bank, and others. Then everyone enjoyed the handmade cookies and punch provided by the ladies of the Auburntown FCE Club. The open house lasted until 5 p.m. — library cards were issued, books were checked out, and door prizes were drawn every hour. It was a good time for all!

— Kathryn Bensinger,  
Director of Library Services./Cannon County Historian

**Regional techs Troy Hale & Melanie Estal tweak the network. Mike Bensinger and Circ. Clerk Kay Mayo finish last-minute chores.**



**Kay Mayo issues first card.**



The class will be given again in Nashville as part of the 2005 Fall meeting of the Tennessee Health Science Library Association (TheSLA) on November 9 at the Nashville Public Library. If you would be interested in this class, please contact Rick Wallace at [wallacer@etsu.edu](mailto:wallacer@etsu.edu).

NNLM seeks not only to serve medical libraries, but has a particularly strong current focus on public libraries. Any library (or organization that distributes health information) can easily join NNLM. The application form is at: <http://nnlm.gov/sea/membership/membform.html>. There is no cost to join. The advantages of joining are eligibility to apply for NNLM grants and to request their trainers to teach classes at no cost in your town.

— Rick Wallace, Outreach Librarian,  
Quillen College of Medicine Library

## Call for Nominations for Rothrock Award

**Purpose:** To honor a librarian who has contributed substantially to the furtherance of librarianship in the Southeast during a career.

**History:** The Rothrock Award was established in 1976 from the will of Mary Rothrock. It was sent to the SELA President on February 11, 1976, and stated, "I bequeath \$10,000 to the SELA, the income from which shall be used to establish a biennial award. The recipient... is to be designated by a committee of the Association from among librarians of the Southeastern States, and chosen for exceptional contribution to library development in the Southeast." The committee is appointed by the SELA President and includes librarians from varying member SELA states. The recipient of this award has always been kept secret until the actual presentation is made during the conference.

**Criteria:** The age and years of service should not be a deciding factor in the selection. Service in one or more states of the Southeast would qualify a person for nomination for the award. The award should be made to only one person in any biennium, and, if no deserving person is nominated, an award may be omitted for that biennium. Nomination must be made by an SELA member.

**Submit nominations along with any supporting biographical material, to any member of the Rothrock Award committee by January 15, 2006.** Please provide name of nominee, nominee's phone/email, mailing address, SELA member making nomination, member phone/email, signature, date and supporting biographical information.

**Nominations may be made to any of the following:**

**Stephen Patrick, Co-Chair**

Sherrod Library/East Tennessee State University  
P. O. Box 70665/Johnson City, TN 37641  
[patrick@etsu.edu](mailto:patrick@etsu.edu)



## The Sow's Ear Poetry Review's Announces Annual Poetry Contests

**March-April — CHAPBOOK COMPETITION;** Award-Publication: \$1000, 25 copies and distribution to subscribers

**Chapbook Competition Guidelines:** Open to adults. Send 22-26 pages of poetry, plus a title page and a table of contents, all without your name. On a separate sheet list chapbook title, your name, address, phone number, e-mail address if available, and publication credits for submitted poems, if any. No length limit on poems, but no more than one poem on a page. Send in March or April, 2006. Postmark deadline May 1. Simultaneous submission is allowed, but if your chapbook is accepted elsewhere, you must withdraw promptly from our competition. Poems previously published are acceptable if you hold publication rights. Reading fee is \$15. Send self-addressed stamped envelope (SASE) for notification. Entries will not be returned. THE READING FEE INCLUDES A SUBSCRIPTION.

**September-October — POETRY COMPETITION;**  
**Award:** \$1000, publication, and the option of publication for approximately 20 finalists.

The final judge for 2005 is Gregory Orr.

**Poetry Competition Guidelines:** Open to adults. Send unpublished poems to the address below. Please DO NOT put your name on the poems. Include a separate sheet with poem titles, name, address, phone number, and e-mail address if available. No length limit on poems. Simultaneous submission acceptable. (We will check with finalists before sending to the final judge.) Entering five poems or more entitles you to a subscription. Send poems in September or October, 2005. Postmark deadline Nov. 1. Reading fee is \$3.00 per poem. Include self-addressed stamped envelope (SASE) for notification, which we will try to send in January. Entries will not be returned.

**Mailing address: Errol Hess**

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# THE UNIVERSITY of TENNESSEE

## School of Information Sciences

### College Receives IEEE Grant

Seven graduate students from UT's College of Communication and Information will soon know what it is like to walk in the shoes of an engineer. All day, everyday for 6 weeks this summer, these students will "shadow" engineering professionals in emerging technology areas and document their information gathering habits. They will use "naturalistic observation" to monitor scientists in diverse fields from software engineering, biotechnology, and wireless communication in corporate and academic settings in major corporations in the US — and in India.

Dr. Carol Tenopir is the lead principal investigator of the grant ("How Technology Professionals Work") recently awarded by the Institute of Electrical and Electronics Engineers (IEEE). The research project will help IEEE understand how technology professionals work with information so they can provide benefits to the profession through improved information services/products being delivered to the technical community. Tenopir is a Professor in the School of Information Sciences and Interim Director of the school's Center for Information Studies.

Two College of Communication and Information faculty are co-principal investigators and project team leaders. SIS assistant professor Suzie Allard and Ken Levine, assistant professor in the School of Communication Studies, will lead the team of graduate students to "shadow" engineers in six US companies. In addition, Allard will travel to India to lead a team of students from Mysore University to study engineers in Indian companies. Both Levine and Allard have extensive experience in corporate communications.

"Dr. Tenopir is a respected expert in information science and had worked with IEEE in 2004 when she co-authored the book *Communications Patterns of Engineers*," said John Keaton, senior manager of strategic research and planning at IEEE. "Her previous research shows that she understands how engineers communicate and share information. The credibility of her work and the interest in the engineering profession led IEEE to pick Dr. Tenopir for the project." Tenopir and Donald W. King co-authored *Communication Patterns of Engineers*, which was published by IEEE/Wiley last year. Both were awarded the 2005 Best Publication Award for the book by the Engineering Libraries Division of the American Society for Engineering.

The Center for Information Studies (CIS) facilitates and administers world-class applied

research in the areas of homeland security, information usage, bioinformatics, and environmental information management. Organized to respond quickly to shifting needs and developments, the Center works with private and public organizations, governmental agencies and corporations to offer technical solutions. The Center is housed in UT's SIS, but involves dozens of researchers across disciplines and across agency borders to focus the array of talent at the UT, Oak Ridge National Laboratory, and other research institutions.

— Joel Southern, Communications Specialist

### Digital Library on Diversity/Multicultural Issues at the University of Tennessee

The contemporary digital revolution has made easy access to large amounts of information resulting in greater difficulties for locating appropriate digital resources on multicultural and diversity issues that are fragmentally available and scattered all over the web. Additionally, today's information overload provides digital diversity-related collections that are often questionable in terms of their authority (source), authenticity and accuracy (content), and representation of information. This makes it extremely difficult for people to find meaningful information on multicultural and diversity issues that is relevant to their needs and their everyday lives. The Diversity Resources Page (DRP), a project under development in UT's SIS, addresses these problems related to availability of digital resources on multiculturalism and diversity via building apt local and global digital collections that incorporate culturally relevant, user-friendly, and easy-to-use searching and retrieving mechanisms to multiple sources of information.

The DRP is conceptualized as an online place where users find information and communication resources on diversity issues. It is a newly developing virtual community that provides collections and services to meet the needs of diverse local and global underserved populations. Here users will find web-based and offline materials on international dimensions in education, multiculturalism, race, ethnicity, sex, gender, sexual orientation, age, income, geography, disability, skill, and other variables that shape inequity in our global networked community.

Currently, the DRP is in the development stage where we are completing bibliographic information and metadata for a diversity collection of 200-300 documents and building an underlying organizational digital library schema via the Greenstone Digital Library

software. During summer 2005, a Scholarly Activity/Research Incentive Fund award from the UTK's Office of Research is providing financial support to conduct DRP usability and evaluation workshops. The DRP's digital collections will subsequently become accessible online during Fall 2005.

Additionally, DRP work processes are employing student efforts in service learning and academic outreach that includes: 1) Developing and evaluating local and non-local collections, services, and resources on diversity in libraries and information-related settings; 2) Interacting with under-served users in our globally intertwined macro community and eliciting their responses about their information seeking and use; and, 3) Building connections with community social justice agencies to develop local information that is not readily available in formal information provision centers such as libraries. Student contributions in service learning efforts are evaluated and incorporated in the DRP to provide accurate, authentic, and trustworthy information. This is leading not only to well-intentioned, but, well-directed growth of the DRP in terms of representing and providing access mechanisms to relevant slices of the growing community information resources. Student involvement in diversity-related digital library development and evaluation provides one "how to" effort in the creation of appropriate digital collections and such strategies should be more actively incorporated in building of permanent and more stable institutional repositories in the future. Future efforts will identify processes, successes, challenges, and best practices in development/usability of DRP for building community responsive digital collections on diversity and multicultural issues.

For more information or to submit contributions to the DRP, contact Bharat Mehra, Assistant Professor, SIS, UTK, at [bmehra@utk.edu](mailto:bmehra@utk.edu). This article will be published in a forthcoming issue of *Versed*, the official publication of ALA's Office for Diversity. — Bharat Mehra and Katherine E. Stepp

### 2005-2006 Student Organization Officers

**ALA:** Laura Maddux, President; Kate Stepp, Vice-President; Genny Carter, Secretary; Phillip Young, Webmaster

**ASIST:** Max Steele, Vice-Chair

**SLA:** Chip Hayes, Vice-President; Shannon Noble, Treasurer

**TLA:** Genny Carter, President; Lisa Metzger, Vice-President; Alison Bentley, Secretary/Treasurer

— Submitted by Mary Bartolini

## TENNESSEE LIBRARY ASSOCIATION

Annelle Huggins, Executive Director  
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Phone: 901.485.6952  
Email: ahuggins@midsouth.rr.com

Chrissie Anderson Peters, *TLA Newsletter* Editor  
Northeast State Community College  
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Email: TLANewsletter@yahoo.com or  
TLANewsletter@gmail.com

*Do TEL @ Your Library!*

*Check us out at the  
TLA Website —  
<http://www.TNLA.org>*



The purpose of the Tennessee Library Association is to “promote the establishment, maintenance, and support of adequate library services for all people of the state; to cooperate with public and private agencies with related interests; and to support and further professional interests of the membership of the Association.” In order to accomplish these goals, TLA supports continuing education opportunities for its members, especially at its annual spring meeting. TLA works with the State Library and Archives to develop state-wide holdings databases, coordinated networks involving all types of libraries and information centers, and effective and efficient resource sharing initiatives. The Association also initiates and supports legislation promoting library development and monitors legislation that might threaten Tennessee libraries and librarians. We hope that you will find the Tennessee Library Association to be an organization that makes a difference for you, for Tennessee librarians, for Tennessee Libraries, and for the citizens of Tennessee.

### New Group of “Institooters” Graduate

The Tennessee Public Library Management Institute (PLMI), sponsored by the Tennessee State Library and Archives, graduated its 2005 class of Certified Public Library Managers on May 27.

The PLMI provides a certification program centering around three key issues: library management, library leadership, and library partnerships. Workshop topics included The Art and Science of Communicating, The Myers-Briggs Type Indicator, Managing Conflict, Basic PC Troubleshooting, Communicating Your Library’s Value, Tennessee State Legislature Basics, Managing Change, Staffing for Results, Establishing Library Policies, Public Speaking, Fund-Raising Ideas for Libraries, Marketing as if Your Library Depended on It, Establishing Partnerships with Publishers, and Collaborating with Community Groups. The PLMI is specifically designed for directors of small and medium public libraries in Tennessee who do not have Masters Degrees in Library Science. Thirty-two public library directors from 27 different counties around the state participated in the 3-year program. The library directors were required to attend five in-services during each of the three years of the institute. Participants were also required to participate in a week-long residency each spring on the Austin Peay State University campus.

Secretary of State Riley C. Darnell, and retiring State Librarian/Archivist Edwin S. Gleaves attended the graduation. In his commencement address, Secretary of State Darnell confirmed his support of the library certification program and lauded the accomplishments and contributions of these graduates to their communities.

— Contributed by Teresa McMahan  
Assistant Director,  
Sullivan County Public Library



Pictured from left to right, front row:  
Rebecca Berry, Margaret Elsea,  
Theresa McMahan and Nancy Renfro.  
Back row: Riley Darnell.

### UTK SIS Announces Candidates for Upcoming Alumni Board Elections

The following candidates will be up for election as the UT School of Information Sciences’ Alumni Board prepares to hold its annual elections. Please take the time to read about the nominees and cast your ballot (<http://email.lib.utk.edu/~casado/elect.html>).

Please send your votes directly to Janet Drumheller at [jdrumheller@knoxlib.org](mailto:jdrumheller@knoxlib.org). Voting will end July 31st.

#### Vice-President/President-Elect:

Meredith Goins  
Roger Myers

#### Secretary:

Gail Campbell  
Lisa Travis

#### Members-At-Large:

Linda Behrend  
Karyn Brinks  
Kindel Collins  
Beverly Simmons

