

MAY 2025

TOC + HEALTHCARE - ONLINE JUNE 3

**Not in Healthcare?
You'll Still Leave with Game Changing Ideas.**



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MEMBER SPOTLIGHT



Felicity Waldmann

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LIVE JUNE 4

Innovation and
Beyond Sustainability



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JUST RELEASED

**CRITICAL CHAIN
2024 VIDEOS**

Watch OnDemand Now!



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A Message from the TOCICO Board Chair

Dear TOCICO Community,

As we move into the heart of 2025, I'd like to take a moment to share a few exciting opportunities and a call to action for our vibrant global community.

First, I invite each of you to join us for the upcoming [TOC+ Healthcare Conference](#) on June 3rd, a powerful online event that showcases how Theory of Constraints is transforming healthcare systems worldwide. Even if you're not in the healthcare field, you'll find valuable insights and practical applications that extend far beyond hospitals and clinics. The challenges—and breakthroughs—you'll hear about are deeply relevant to any system facing high variability, tight capacity, and the need for rapid improvement.

I also encourage you to mark your calendar for the [TOC Innovation Summit](#), happening October 5-8 in Las Vegas. This is our flagship event, where practitioners, experts, and leaders come together to share breakthroughs, challenges, and new frontiers in TOC. Whether you're new to TOC or a seasoned implementer, the Summit offers unmatched opportunities to learn, connect, and grow.

Finally, I want to speak directly to our collective future. TOCICO is embarking on a much-needed [digital transformation](#) to improve how we serve our members and share TOC with the world. This includes updating our website, modernizing our systems, and creating a better experience for everyone in our community. These improvements are essential—and they require your support. If TOCICO has played a role in your growth or success, I ask you to consider making a [donation](#). Every contribution helps us build a stronger, more responsive organization for the future.

Thank you, as always, for being a part of this incredible community. I hope to see you—virtually or in person—at one of our upcoming events.

Warm Regards



Christoph Lenhart
Chair of the TOCICO Board





Transforming Healthcare Systems with TOC

www.tohealthcareconference.org

Up to 20
CME Hours

Even if you don't work in healthcare, the TOC + Healthcare Conference is one of the most valuable events you can attend this year. Why? Because hospitals are the ultimate stress test for constraints thinking: nonstop demand, limited resources, and life-or-death consequences. When TOC can cut ER wait times in half, reduce staff overtime by 90%, and double surgical throughput in that environment—imagine what the same principles could do in your plant, your projects, your supply chain. This is TOC applied at its most extreme, and the lessons translate everywhere.

FOR OUR TOC COMMUNITY, THIS IS A RARE OPPORTUNITY TO SEE HOW TOC HAS TRANSFORMED ONE OF THE WORLD'S MOST CRITICAL AND CONSTRAINED SYSTEMS.

You'll **hear directly from ER chiefs, surgeons, and seasoned TOC implementers** who walk through the resistance they faced, the decisions they made, and the measurable impact they achieved—financial and operational. The sessions are packed with throughput-based metrics you can use immediately, plus networking opportunities that connect you with others facing similar challenges, no matter the industry. As always, TOCICO is here to help spread proven knowledge and practical tools to our global community—and this first-ever healthcare conference is a powerful example of that mission in action.

REGISTER

Bonus!

FREE Videos
Introducing the
Use of TOC
in Healthcare



In support of improving patient care, this activity has been planned and implemented by Centra and the Theory of Constraints in Healthcare International Certification Organization. Centra is jointly accredited by the Accreditation Council for Continuing Medical Education (ACCME), the Accreditation Council for Pharmacy Education (ACPE), and the American Nurses Credentialing Center (ANCC), to provide continuing education for the healthcare team.



TOC INNOVATION SUMMIT 2025

INSPIRATION

APPLICATION

ACTIVATION



Join us **October 5-8, 2025**, in Las Vegas for the pinnacle TOC event of the year - inspiring success stories, bold strategies, and a community that's continually raising the bar. **Presale registration is now open for TOCICO members!** Group Pricing available: **Group of 3 | Group of 5 | Group of 10**

Not a member? Now is the perfect time to join as all attendees will receive 1 year of TOCICO membership included with the conference admission.

Register with Presale Savings

Plan Ahead: Get Certified in Vegas!

We're pleased to announce that TOCICO certification exams will be administered **on Thursday, October 9**, immediately following the **TOC Innovation Summit 2025**, taking place October 5-8 in **Las Vegas**. For those pursuing the **TOC Practitioner Certification (TOCPC™)**, this is an opportunity to sit for a Level 2 Practitioner Exam. This full-day exam—divided into two four-hour sessions with a one-hour lunch break—assesses your ability to apply, analyze, and evaluate the Theory of Constraints within your chosen area of focus.

To reserve your spot or ask questions, email certification@tocico.org



Invitation to Peer Review

The TOCICO Bridge to Academia committee is inviting expressions of interest from members who would like to peer review academic papers for the Summit. The peer review will be double blind and may be undertaken by two academics or an academic/TOC practitioner combination.

Expressions of Interest can be submitted by **June 15**

Peer Review Process Deadlines:

1. Full paper due for peer reviewing **June 27**
2. Peer feedback issued to authors **August 29**



Contact Dr Pauline Ross

TOCICO Special Donation

TOCICO Digital Transformation



PLEASE SUPPORT YOUR TOCICO BY GIVING GENEROUSLY TO THIS ESSENTIAL PROJECT

TOCICO is launching a critical Digital Transformation Initiative to modernize our membership system, enhance access to learning, and improve member engagement. This strategic investment will remove barriers to learning, streamline certification, and expand opportunities for our global community. Your donation will help transform TOCICO's digital infrastructure, unlocking powerful new capabilities that strengthen and expand the TOC community, enhance learning, and sustain TOCICO's role as the global hub of TOC knowledge.

DONATE 



Building Bridges Between Academia and TOC Practice

JOIN THE CONVERSATION

We are excited to invite you to the upcoming Bridge to Academia meeting, a special initiative by TOCICO to connect academics and practitioners in advancing the Theory of Constraints (TOC).

This meeting is an excellent opportunity to:

- Network with fellow academics and practitioners passionate about TOC.
- Explore collaboration opportunities between academia and industry.
- Contribute to discussions on advancing TOC research and education.

Whether you are new to TOC or deeply engaged in its application, your insights and participation are highly valued.

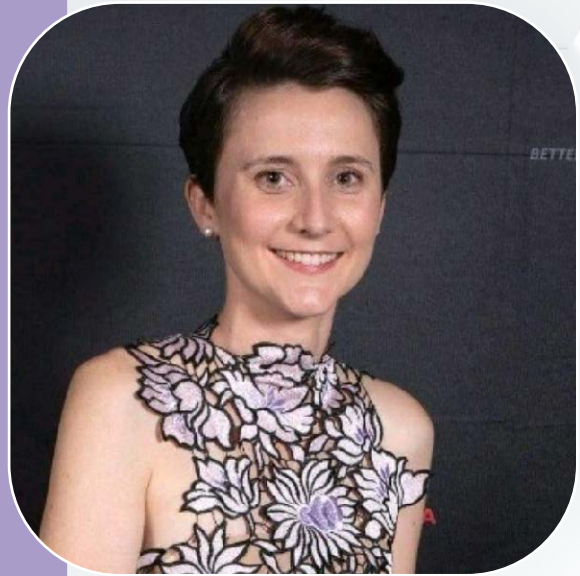
Date: **June 18**

Time: 5 PM EDT

Please **contact us** to confirm your attendance and receive the Zoom meeting link.

NEW MEMBER SPOTLIGHT

Welcome Felicity Waldmann



Visit Felicity on LinkedIn



“ As the optimization lead and a financial partner within a group of 14 businesses operating across a range of industries including Electrical, HVAC, Grounds and turf maintenance, irrigation, and golf course management in regional areas of Australia, I’m currently leading an initiative to apply the Theory of Constraints and Throughput Accounting in one of our businesses as a learning pilot. My goal is to identify practical ways we can drive better decision-making, improve performance, and scale these improvements across the wider group.

I joined TOCICO not only to deepen my understanding of TOC — particularly Critical Chain Project Management — but also out of a personal drive to help leaders see complexity more clearly and manage it with confidence. I’ve always been passionate about making financial insights more actionable and accessible, and TOC offers a framework that truly connects operational reality with strategic clarity. I’m excited to be part of a community that challenges traditional thinking and supports continuous learning. ”

Become a Member

YOUTUBE LIVE PREMIERE

JUNE 4 - 8AM EDT

INNOVATION AND BEYOND SUSTAINABILITY MAXIMIZING FLOW OF NATURE DEPENDENT ENTERPRISES NOW AND IN THE FUTURE

Presented by: Philip Viljoen



SUBSCRIBE NOW & GET NOTIFIED

Get ready to watch this presentation live on the TOCICO YouTube channel. Industrial agriculture has successfully developed and improved the machinery that feeds the world. However, it is extractive and therefore dependent on more and more inputs that are becoming increasingly expensive. Is it sustainable? The result is poor farm throughput and profitability, leading many governments to support farmers with subsidies and other monetary incentives. Is it possible to develop a new system that not only feeds the world but also regenerates nature and becomes increasingly profitable? Can TOC contribute to developing and improving such a system?



Philip Viljoen, TOCIC™, active in the TOC community since 1995, now focuses on boosting farmers' long-term profitability by improving the system from soil to fork, drawing on his broad experience across industries and Viable Vision projects.



Special Interest Group **RegenAg**

Interested in exploring how TOC can benefit regenerative agriculture practices? Read Philip Viljoen's article, *Regenerative agriculture: Can the Theory of Constraints contribute to its success?* Join the SIG Basecamp community to access resources and keep up with group activities. Email volunteer@tocico.org.

Follow Regenerative Agriculture With TOC on LinkedIn.



TOCICO MEMBER BENEFITS

FREE ADMISSION & ONDEMAND ACCESS TO WEBINARS

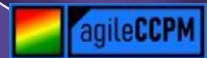
As a TOCICO member, you gain **complimentary admission to all LIVE webinars**—along with **on-demand access to a growing library of past sessions**. This is an exceptional member benefit that helps you stay connected and deepen your expertise in the Theory of Constraints. These expert-led webinars offer valuable insights into the practical application of the Theory of Constraints across a wide range of industries. Whether you're sharpening your skills, exploring new domains, or revisiting powerful past presentations, TOCICO webinars are designed to keep you informed, inspired, and connected with the global TOC community.

WHY MAKE THESE WEBINARS PART OF YOUR PROFESSIONAL DEVELOPMENT?

- ▶ Real-Time Interaction
- ▶ Diverse Topics
- ▶ Global Perspective
- ▶ Flexible Learning OnDemand
- ▶ Cutting-Edge Insights
- ▶ Networking Opportunities



UPCOMING WEBINARS



JUNE 11

How to Create the First
Critical Chain Project in Jira in
Under 5 Minutes

12-1:30pm EDT

[REGISTER NOW](#)

CRITICAL CHAIN 2024 VIDEOS

Watch OnDemand Now!



JUST
RELEASED
FOR TOCICO
MEMBERS

The **Critical Chain 2024 video recordings** have been released for all TOCICO members. This is your opportunity to watch 30+ presentations **OnDemand** and gain valuable insights to the powerful TOC application of Critical Chain for addressing problems related to project management and delivering more projects faster, better and at lower cost. These conference proceedings include case studies, as well as the Q&A with presenters.

[Members Login to
Watch OnDemand Now](#)

[Become a Member](#)



CONTACT US 122 Hawkins Ave., Hamburg, New York 14075 USA

Ph: +1 (716) 440-9186 | admin@tocico.org

JOIN TOCICO

TOCICO provides a pathway for learning about the Theory of Constraints (TOC). TOC principles have been used by corporations (examples below) to engineer a decisive competitive edge and achieve immediate and amazing RESULTS.

