

2019



Fall Management Conferences

TRWA 
Texas Rural Water Association

San Antonio
October 9-10
Marriott Plaza San Antonio

Dallas | Allen
November 6-7
Courtyard Dallas Allen

www.trwa.org

2019 Fall Management Conferences

San Antonio: October 9-10
Marriott Plaza San Antonio
555 South Alamo Street | San Antonio, TX
210-229-1000

Dallas/Allen: November 6-7
Courtyard Dallas Allen at Allen Event Center
210 East Stacy Road | Allen, TX
214-383-1151

Join TRWA and your colleagues for one of our 2019 Fall Management Conferences! Take advantage of this opportunity to improve your managerial skills, arm yourself with the latest updates in utility regulation and network with colleagues from across Texas. Although this conference is designed primarily for water and wastewater utility directors and managers, legal counsel, operators and administrative staff will also benefit from attendance. Continuing Education Credit: Up to 9.0 hours of water/wastewater operator certification renewal credit has been approved by TCEQ; and up to 5.0 continuing legal education (CLE) credit has been approved by the State Bar of Texas for attendance at this conference.

****This year, the Dallas/Allen conference will be held in conjunction with the TRWA Water Districts Conference. Registrants attending this Fall Management Conference have the added benefit of attending any Water Districts Conference sessions that may be of interest for no added cost! We will also be offering Public Funds Investment Act initial and renewal courses the Tuesday prior to each conference on **October 8** and **November 5**. This is your last opportunity for PFIA credit this year!*

DAY ONE

- 8:00 a.m. - 8:30 a.m. **Registration and Breakfast**
- 8:30 a.m. - 8:45 a.m. **Opening Remarks**
- 8:45 a.m. - 9:45 a.m. **Legislative Update:** This discussion will cover hot topics and new laws passed during the 2019 Legislative Session.
- 9:45 a.m. - 10:00 a.m. **Break**
- 10:00 a.m. - 11:00 a.m. **Establishing and Implementing a Cross-Connection Control Program:** All public water supplies are required to protect their system from potential contamination hazards that could impact the customers they serve. This session will cover the various components of a cross-connection control program and how to adopt and implement one for your system.
- 11:00 a.m. - 11:15 a.m. **Break**
- 11:15 a.m. - 12:15 p.m. **Attracting and Retaining Your Workforce:** This section will focus on how to attract qualified employees and how to ensure employee institutional knowledge is retained and improved on over time to create opportunities for professional and leadership development.
- 12:15 p.m. - 1:15 p.m. **Lunch — Provided by TRWA**
- 1:15 p.m. - 2:15 p.m. **Management of Easements and Right-of-Ways:** Are easements from the 1970s still good today? How often should you update your easements? What should be done with water lines/meters that are on land and have been there for years and no easements have been filed. If one person does not grant an easement and then years later another person buys the property and wants water, do they pay to relocate to water line? These questions and more will be covered in this session, along with scenarios relating to digging in ROW.
- 2:15 p.m. - 2:30 p.m. **Break**
- 2:30 p.m. - 3:30 p.m. **Avoiding Rate Appeals: Financial Viability and Stakeholder Understanding and Support:** What factors contribute to good rates? Find out what you can do during the ratemaking process to implement rates that will not only hold up on appeal but avoid the PUC appeals process completely.
- 3:30 p.m. - 3:45 p.m. **Break**
- 3:45 p.m. - 4:45 p.m. **Online Resources:** This presentation will discuss online resources and tools that utilities may access for free to keep updated with the latest rules and regulations, legislation, utility information, and industry information and news.

DAY TWO

- 8:00 a.m. - 8:30 a.m. **Registration and Breakfast**
- 8:30 a.m. - 9:30 a.m. **Dealing with Difficult People:** This presentation will identify the workers who present special challenges for management. We will cover the tools used to identify these individuals, as well as tools management can utilize to deal with and motivate these often challenging employees.
- 9:30 a.m. - 9:45 a.m. **Break**
- 9:45 a.m. - 10:45 a.m. **WSC Election Procedures:** What does a WSC need to know to ensure a smooth election? Hear a discussion of TRWA's revised Sample Election Procedures, including statutory and recommended deadlines, sample ballot language, and other helpful information. **For district attendees at the San Antonio location, we will provide copies of the District Election Procedures presentation given at the Districts Conference.*
- 10:45 a.m. - 11:00 a.m. **Break**
- 11:00 a.m. - 12:00 p.m. **TRWA Sample Tariff Update:** TRWA has updated its Sample Tariff for WSCs. This discussion will cover all the major changes since the last version, as well as several frequently asked legal questions that are often covered by the tariff. **For district attendees at the San Antonio location, we will provide copies of the District Service Policy Update presentation given at the Districts Conference.*

This agenda is subject to change. See www.trwa.org for the most up-to-date agenda.

Registration

Name: _____

Title: _____

Organization: _____

*E-mail: _____ Phone: () _____

(*required to send registration confirmation)

Dietary Restrictions: ☐ Vegetarian ☐ Gluten Free ☐ No Dairy ☐ No Pork ☐ Other

Please Describe: _____

CONFERENCE REGISTRATION FEE: *Registration fee includes admission to conference sessions, refreshment breaks and lunch on Wednesday.*

*Please indicate which location you will be attending: ☐ San Antonio ☐ Dallas/Allen

Early Bird After Sept. 15/Oct. 15

TRWA Utility Member \$345 \$375 \$ _____

Non-Member \$395 \$425 \$ _____

PUBLIC FUNDS INVESTMENT ACT TRAINING:

Initial course (6-hr) \$135 (member) \$145 (non-member) \$ _____

Renewal course (4-hr) \$125 (member) \$135 (non-member) \$ _____

PAYMENT

☐ Check enclosed (payable to TRWA)

☐ Charge \$ _____ to my: ☐ AmEx ☐ Visa ☐ Master Card

Acct. #: _____ Expiration Date: _____ CSV #: _____

Cardholder's Name: _____

Billing Address: _____

Signature: _____

HOTEL INFORMATION

Marriott Plaza San Antonio

Room Rate: \$158 standard

Reservations: 210-229-1000

Courtyard Dallas Allen at Allen Event Center

Room Rate: \$127 single/double

Reservations: 214-383-1151

For reservations, please contact the hotel directly. To ensure you receive the discounted group rate, please book before **September 15 (San Antonio)** or **October 15 (Dallas/Allen)**, and mention Texas Rural Water Association.

There are a limited number of rooms at the TRWA rate, so make your room reservations as early as possible. Hotel accommodations are the responsibility of each attendee; conference registration does not secure your room. Should the room block become full before the cut off date(s), reservations will be accepted on rate/space availability.

REFUND POLICY

TRWA will not issue a refund for a registration fee or event ticket if the cancellation is made within 30 days prior to the date of the start of the conference or the event. Refunds will be permitted at any time if the request is made 30 days or more prior to the start of the event.

In accordance with Title III of the Americans with Disabilities Act, we invite any registrant to advise us of any disability and request for accommodations necessary for the disability. Please indicate any special needs on an additional sheet of paper.

Please return completed registration form and payment to:
Texas Rural Water Association • 1616 Rio Grande • Austin, TX 78701-1122
phone: (512) 472-8591 • fax: (512) 472-5186
Registration is also available online at www.trwa.org.

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