

Aligning Auditing and Education Under ICD-10

MEMORIAL
HERMANN

Overview

- Workflow
- ICD-10 Coding/DRG Findings
- Changes Implemented
- Conclusions
- Questions and Answers

Workflow

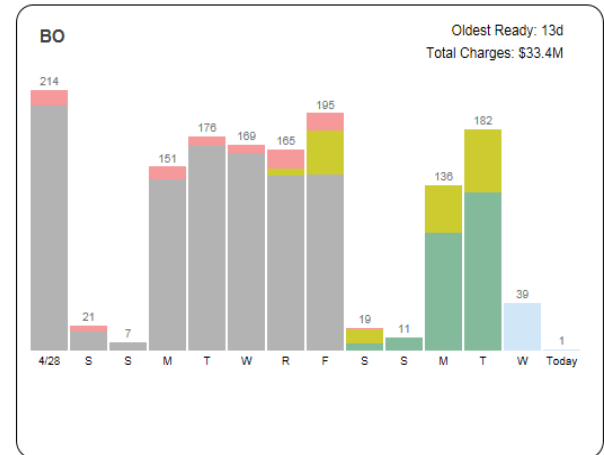
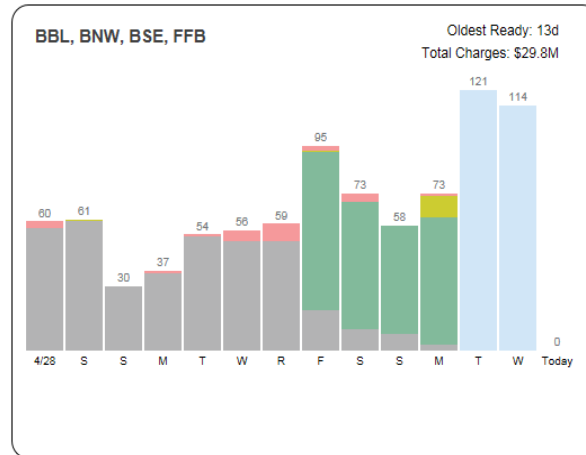
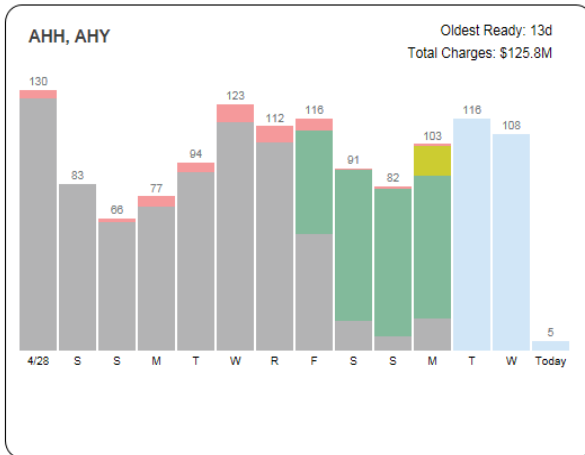
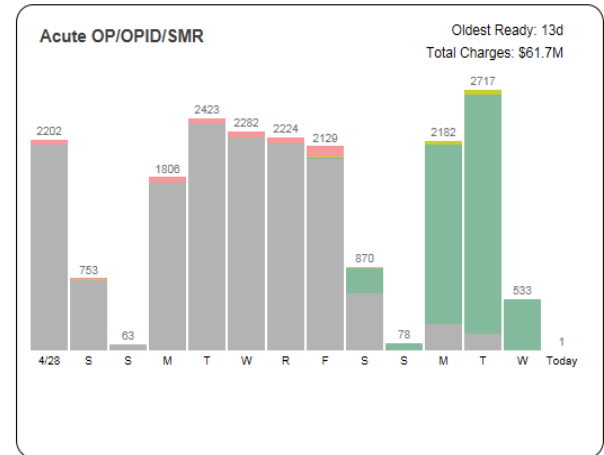
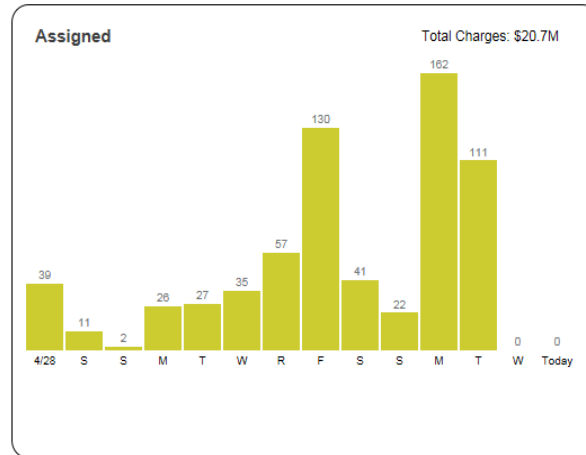
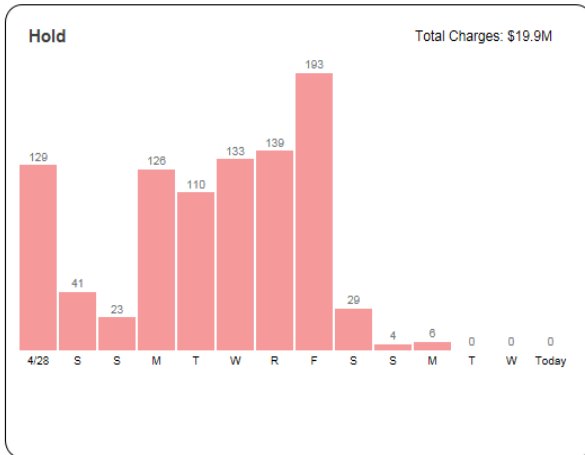


- Coding Dashboard
- Inpatient work queues based on coding complexity
- Changed productivity standard 3 months post ICD-10 implementation

HIM Coding Dashboard

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Not Ready On Hold Assigned Ready Coded



ICD-10 Coding/DRG Finding

DRG Changes by Audit Types



Count of Acct	Facility											Grand Total
Audit Type	1	2	3	4	5	6	7	8	9	10	11	
CDIS	14	3	13	14	16	48	8	44	29	5		194
United Healthcar	19	2	4	5	2	8	4	5	10			59
Equicclaim	10		8	2	8	15	3	8	2			56
CBO	11		2	3	2		1	1	1		2	23
Aetna	9	3	1	5		1			4			23
PI	4	2	3	5	1				2			17
Omniclaim	2		2		3	3	3	1	3			17
Amerigroup	4	3		2			2		1			12
Humana	1			1	2		1	5	1			11
CJ	2		1	1	2	2		1	1			10
Facility	2			1	1	4			1			9
RAC - Cotiviti	3	2	1						1			7
Triage Consulting		1		2	1				2			6
KEPRO				2					1		2	5
TexanPlus				2	1				1			4
HIA							2					2
JP			1				1					2
Triage			1				1					2
Cotiviti	1			1								2
Cigna		1					1					2
CERT			1									1
Varis	1											1
Grand Total	83	17	38	46	39	86	22	68	57	7	2	465

ICD-10 Coding/DRG Finding

Reasons for DRG Changes



FY17: July 2016 to May 2017	
<i>Count of Month</i>	
<i>Reason for Change</i>	
CC added	32
CC deleted	49
MCC added	76
MCC deleted	63
PDx added	35
PDx deleted	24
PDx modified	19
PDx resequenced	86
Principle procedure added	23
Principle procedure deleted	6
Procedure deleted	1
SOI	4
Principle procedure modified	1
Principle procedure modified	46
Grand Total	465

ICD-10 Coding/DRG Finding

DRG Changes by Coding Specialist

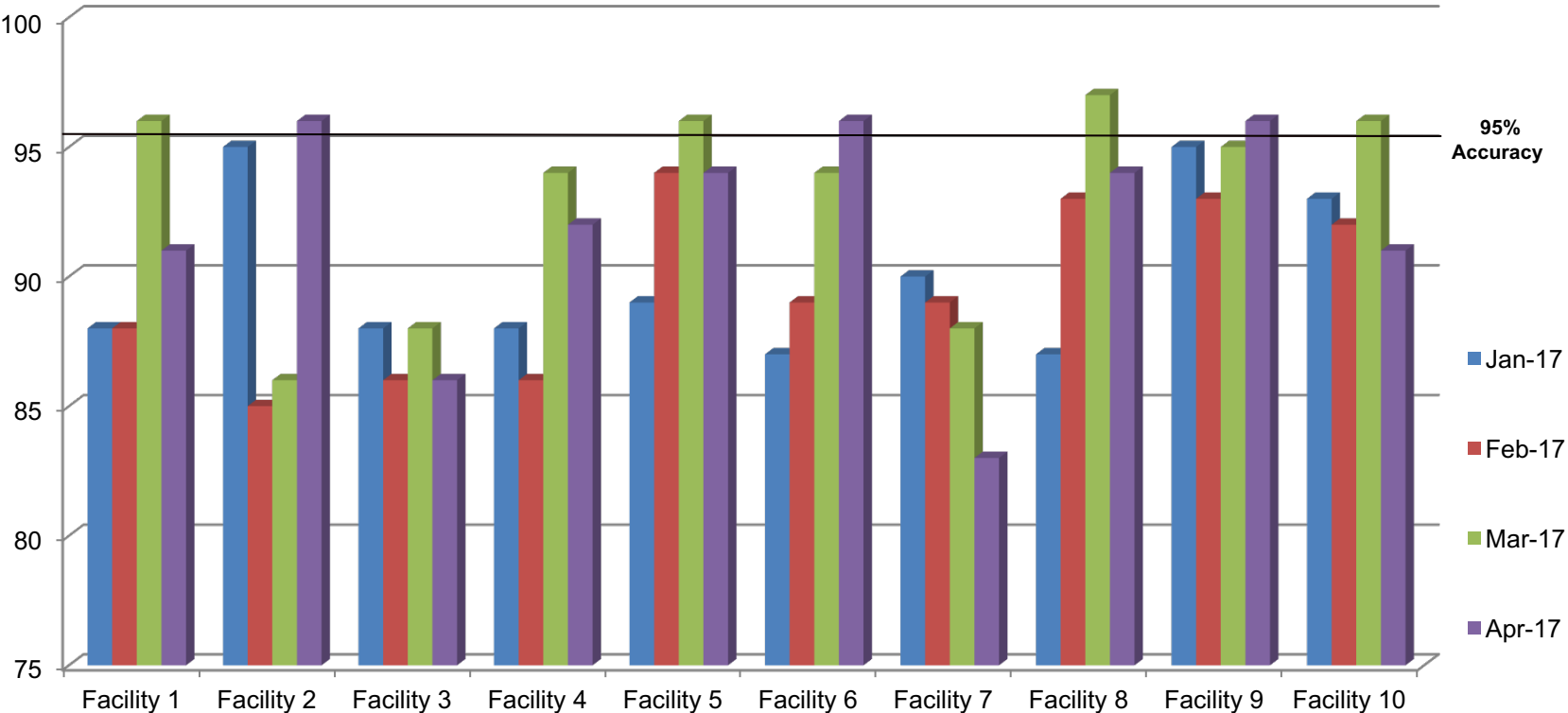


Example: DRG Changes by Coding Specialist		
Coder 1	PDx resequenced	3
	Principle procedure modified	3
	CC deleted	3
	MCC deleted	2
	PDx added	2
	Principle procedure modified	1
	Principle procedure deleted	1
	MCC added	1
	PDx modified	1
	PDx deleted	1
Coder 1 Total		18
Coder 2	PDx resequenced	7
	MCC deleted	4
	CC deleted	2
	MCC added	1
	Principle procedure added	1
	PDx deleted	1
Coder 2 Total		16
Coder 3	PDx resequenced	3
	Principle procedure modified	3
	PDx deleted	2
	CC deleted	2
	PDx added	2
	CC added	1
	MCC added	1
	Principle procedure deleted	1
Coder 3 Total		15

ICD-10 Coding/DRG Finding



Facility DRG Accuracy



Changes Implemented

- Designated inpatient coding auditors
 - Eliminated Monthly rotation
- System Medical Director, CDI
 - Physician Documentation Issues
- Chief Medical Informatics Officer
- DRG Reconciliation Process with CDI
- Focus Educational Meetings
 - Principal diagnosis selection
 - Reporting additional secondary diagnoses
- System Services Coding Community

System Coding Department



Community Description

Currently have coding shared drive where educational material is posted along with policies and procedures. This community will replaced coding shared drive.

Tags: [coding](#), [department](#), [services](#), [system](#)

Forums

Ask a question, brainstorm, or simply share your ideas.

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Bookmarks

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- Medicare NCD Coding Policy Manual and Change Report Lab CPTs (ICD-10-CM) *April 2017**
Updated by Chase, Lisa | Apr 19
- ZHealth Publishing**
Updated by Chase, Lisa | Jan 25 | Tags: [cardiology](#) [interventional radiology](#) [zhealth](#)
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Questions

Questions?

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