Dear Public Water Systems,

During this uncertain time, it is especially important to consider the **power of partnership** to aid in your daily scope of work. Please consider what resources you could share with a neighboring system, and vice-versa (chemicals, operators, knowledge). A great example of this would be sharing a 55-gallon drum with your neighboring PWS to ensure you both have enough NSF Standard 60 certified sodium hypochlorite during any shortages. Understanding the shelf-life of your disinfectant chemicals is key to ensure you are dosing your systems appropriately, thus confirming the inactivation of viruses.

You may search for neighboring PWSs using [Texas Water Development Board’s Water Service Boundary Viewer](#). Please use the search bar in the top left for addresses, PWS IDs, or Counties. Once you find a nearby water system, click inside the boundary of the water system and a pop-up window should appear with a link to Texas Drinking Water Watch (highlighted in the image below).

![Water Service Boundary Viewer](#)

Alternatively, you can search for neighboring systems using our [Drinking Water Watch website](#). Please use the drop down under ‘Principal County Served’ and ‘Water System Type’ to search for facilities near you (highlighted in the image below). On the next page, please click ‘Summary Sheet’ and you should see contacts listed under the ‘All Water System Contacts’.
If you need assistance calculating the specific feed and dosing rates, please work with TCEQ’s Texas Optimization Program (they can help you calculate a chemical mix for creating alternative disinfection chemicals that are NSF Standard 60 certified). The contact is Mr. Kenneth Dykes and his email is Kenneth.Dykes@tceq.texas.gov.

Please work with your manufacturing suppliers to certify you understand their supply amounts, their designated ratios, and their manufacturing suggestions. Please view the list of Texas suppliers on our COVID-19 webpage.

If you need help at any time, please reach out to the SBLGA Hotline at 1-800-447-2827.

For more resources on TCEQ’s COVID-19 response to public water systems please visit our COVID-19: Public Water Systems webpage.