



Urgent Care Management Certificate

Core Competencies

- **Accounting and Finance – 5 credits**
- **Billing and Coding – 4 credits**
- **Human Resources – 6 credits**
- **Legal and Regulatory - 5 credits**
- **Operations – 10 credits**
- **Marketing and Communications - 4 credits**
- **Electives – 5 credits** if you **do not** have a clinical background you must complete 4 hours in Clinical Considerations and Quality

*One credit is equal to a one hour session. You can earn your credits through live webinars, conferences or online education. Email education@ucaoa.org for more information.