

New Sessions!

- Reverse Mortgage Servicing
- Servicing FHA Loans

Make plans to join your colleagues June 14 - 16 at the Hyatt Regency Austin in Austin, Texas.

Through sharing knowledge, ideas, and experiences, attendees will come away with the relevant information and insight needed to succeed in today's environment.



2017 LOAN MANAGEMENT & SERVICING SEMINAR

JUNE 14-16

Hyatt Regency Austin
Austin, TX

Early Registration Deadline: 5/12/17

Hotel Cut-off Date: 5/18/17

www.usfn.org

**CLE
Approved!**

2017 presents continuing challenges for the mortgage servicing industry and, as always, USFN is prepared to help you engage those issues head-on.

USFN's Loan Management & Servicing Seminar is designed to respond to the evolving needs of the loan management and servicing industry and allows attendees to delve deeper into the topics affecting business, such as bankruptcy, mediation, and loss mitigation.

Who Should Attend*

Residential mortgage professionals including:

- Senior Level Executives
- Servicing Managers
- Department Heads
- Default Managers
- Investors
- USFN Attorneys
- USFN Associate Members

* USFN seminars are created to foster open and candid communication between mortgage service industry professionals, USFN Member Attorneys, and Associate Members. In order to retain the security, integrity, and purpose of the sessions, USFN maintains a policy that audio and/or video taping of any part of the seminar (including individual sessions and networking events) is prohibited. In addition, members of the media are not permitted to attend.



Attention Servicers/GSEs/Investors: Earn a FREE Registration!

How? For every 2 attendees you register, you can bring a 3rd for free. There's no limit to this offer, but all attendees must be from the same company, submitting registration forms together. Save even more by taking advantage of the **Early Registration discount!** Receive even greater savings if you submit registrations together for **10 or more** from the same organization. Call 714-838-9319 for more information.



Agenda

Agenda subject to change. Refer to www.usfn.org for updated information.

Wednesday, June 14

1:00 pm - 6:00 pm	Registration Desk Open
1:30 pm - 3:00 pm	Community Service Project
3:30 pm - 5:00 pm <i>(Breakout Session I)</i>	Default Servicing 101 Servicing Managers Roundtable (Servicers only)
6:00 pm - 8:00 pm	Welcome Reception

Thursday, June 15

7:30 am - 5:00 pm	Registration Desk Open
7:30 am - 8:30 am	Breakfast and Opening Remarks
8:00 am - 8:30 am	Opening Remarks & Raffle Drawings
8:45 am - 10:15 am <i>(Breakout Session II)</i>	Bankruptcy in CFPB, including Periodic Statements Reverse Mortgage Servicing Property Preservation & Fast Tracking Foreclosures
10:15 am - 10:30 am	Refreshment Break
10:30 am - 12:00 pm <i>(Breakout Session III)</i>	FDCPA - Operational & Legal Impacts HOA Lien & Title Issues Creating Potential Liability/Risk Exposure Servicing Loans in Bankruptcy: Problems and Solutions
12:00 pm - 1:30 pm	Luncheon
1:45 pm - 3:15 pm <i>(Breakout Session IV)</i>	Challenges in Judicial & Non-Judicial Foreclosure Servicing FHA Loans & Other Curtailments Current Trends and Legislative Updates
3:15 pm - 3:30 pm	Refreshment Break
3:30 pm - 5:00 pm <i>(Breakout Session V)</i>	Servicer Risk Management CFPB: Dual Tracking, Delinquency Default, Loss Mitigation & Servicer Transfers Servicing Discussion with GSEs and Agencies
6:00 pm - 9:00 pm	Offsite Reception and Dinner

Friday, June 16

7:30 am - 11:00 am	Registration Desk Open
7:45 am - 8:45 am	Breakfast & Closing Remarks
9:00 am - 11:00 am <i>(Supersession, Raffles & Conclusion)</i>	Servicing Outlook 2017 - What is on the Horizon? <i>A guide of what to expect from the courts and federal regulators</i>
11:00 am	Departures

Registration

USFN Members

\$655 (\$605 if registered by May 12)
ONLINE REGISTRATION ONLY

USFN Associate Members

\$655 (\$605 if registered by May 12)
ONLINE REGISTRATION ONLY IF NOT SPONSORING

Servicers, Government Agencies, & Investors

\$525 (\$475 if registered by May 12)
» Register 2, 3rd is free
» Register 10 or more – Contact USFN for pricing

Default Servicing 101 Session

\$35 (Stand-alone, Servicers Only)

Hotel Information

The Hyatt Regency Austin, Austin, TX

208 Barton Springs Rd, Austin, TX 78704
1 (517) 477-1234

USFN Group Rate

- Single/Double Occupancy: \$225
- Triple Occupancy: \$275
- Quadruple Occupancy: \$300

You can make your reservation online at www.usfn.org or by calling 1 (888) 421-1442. Please reserve your room **by May 18** to obtain USFN's discounted room rate*, based on availability. If sold out, please contact ltaylor@usfn.org.

* Thank you for not using a travel agency when making your hotel reservations. By utilizing USFN's room block, we are able to reduce the overall costs associated with producing the seminar. These savings allow USFN to offer reduced registration and special events that are included in the registration.

Community Service

A Unique Opportunity to Support Veterans in Need!

The VA Central Texas Veterans Health Care System, specifically their Homeless Veterans Outreach Program, serves hundreds of homeless veterans in Central Texas. These men and women warriors desperately need assistance and this is our opportunity to make a hands-on difference.

Our goal is to donate 100 backpacks for the program's social workers to distribute, which we'll fill with essentials: Hygiene, grooming, comfort, weather protection items and food gift cards.

You can make a difference in a homeless veteran's life by participating! We will handle the necessary logistics of acquiring the items recommended by the VA Outreach center. You will help organize and fill the backpacks. Please join us in this worthy effort.

Wednesday, June 14 - 1:30 pm to 3:00 pm



2017 LOAN MANAGEMENT & SERVICING SEMINAR

Education Sessions

This year's Loan Management & Servicing Seminar will offer 14 sessions covering important and timely issues created to respond to the evolving needs of the mortgage servicing industry.

Bankruptcy

- Bankruptcy in CFPB, including Periodic Statements
- Servicing Loans in Bankruptcy: Problems and Solutions

CFPB & Amended Rules

- CFPB: Dual Tracking, Delinquency Default, Loss Mitigation & Servicer Transfers

Foreclosure/Post-Foreclosure

- Challenges in Judicial & Non-Judicial Foreclosure
- HOA Lien & Title Issues Creating Potential Liability/Risk Exposure
- Property Preservation & Fast Tracking Foreclosures
- Reverse Mortgage Servicing

In-House Servicing Discussions

- Servicing Discussion with GSEs and Agencies
- Servicing FHA Loans & Other Curtailments

Risk Management

- Current Trends and Legislative Updates
- FDCPA – Operational & Legal Impacts
- Servicer Risk Management

Additional Training for Your Entry Level Staff

Only
\$35

Default Servicing 101 Session

USFN invites you to join us for a stand-alone workshop. The **Default Servicing 101** session offers a comprehensive training course to educate individuals on the current state of the industry. This workshop is designed for mortgage servicing industry professionals that are new (up to 1 year) to the field, or are transitioning into new positions. The session is intended to facilitate understanding of the complex issues facing the industry today. USFN's dedicated educators will lead attendees through the 90-minute session, presenting an overview on default basics in all categories including *foreclosure, bankruptcy, loss mitigation, eviction, and more.*

USFN's Default Servicing 101 is available to Servicers/GSEs at a special one program-only rate of \$35.

Registered attendees of the Loan Management & Servicing Seminar are eligible to attend this session without an additional cost.

Wednesday, June 14 - 3:30 pm to 5:00 pm

Welcome Reception

We're continuing our excitement and optimism for a successful 2017 with a "Deep In the Heart of Texas" networking reception at The Hyatt Regency, Austin. Enjoy conversations with friends old and new, surrounded by Texas inspired cuisine and beverages. Please plan to attend... The event is open to all registered Seminar attendees. Default Servicing 101 Session attendees may attend at an additional fee. Pre-registration is required.

Wednesday, June 14 - 6:00 pm to 8:00 pm

Offsite Reception and Dinner

An Austin Evening with USFN at the Amazing Belmont

We return to a newly-remodeled Belmont nightclub with swanky interiors, industrial skyline views, a live music outdoor stage and an ivy-covered courtyard for an exciting evening in the Live Music Capital of the World.

Join us for a catered array of Texas cuisine by renown Austin chefs, live music, refreshments, and interactive games all in an alfresco evening under the stars.

Make sure to plan to attend this memory-making night filled with networking and re-connection opportunities.

Thursday, June 15 - 6:00 pm to 9:00 pm

REGISTRATION FORM*

*Members/Non-Sponsoring Associate Members, Register ONLINE ONLY

REGISTRATION FEES – Deduct \$50 if registering by May 12th

- \$525 – Servicers, Government Agencies, and Investors
- \$655 – USFN Associate Members
- \$35* – Default Servicing 101 Only

*Does not include entrance to other seminar activities. Not eligible for Early Registration Discount.

For planning purposes, I will attend:

- Wednesday Default Servicing 101
- Wednesday Welcome Reception
- Thursday Offsite Dinner
- Friday Breakfast
- Friday Supersession

For planning purposes:

- Yes, I will be staying in host hotel. Sharing? Yes No
- No, I am local/other reason: _____

Earn a FREE Registration! Register 2 attendees and bring a 3rd for FREE*

- Yes!** I want to take advantage of this offer and bring a 3rd attendee for FREE!

*To qualify, all attendees must be from the same company and all registration forms MUST be submitted together. This offer is available to Servicers, Investors, and GSEs ONLY. Offer is combinable with the Early Registration Discount. No cancellation, but substitutions permitted. Transfer fees apply.



SPECIAL NEEDS

If you have any special dietary needs, please check box(es) below.

- Vegetarian Vegan Food Allergies _____
- Other _____

If you have special needs addressed by the Americans with Disabilities Act, please check box. _____

CLE CREDIT

- \$60 per state.** _____
List all state(s)

COMMUNITY SERVICE PROJECT

- \$75 - Community Service Project: Homeless Veterans Outreach Program.** Interested in sponsoring a Servicer for the Community Service Project? Contact ltaylor@usfn.org.
- I would like to donate directly to the Homeless Veterans Outreach Program** for the following amount: \$ _____

No Audio or Video Taping of program permitted

2017 LOAN MANAGEMENT & SERVICING SEMINAR

June 14-16, 2017 | Austin, TX

REGISTRATION INFORMATION

Please photocopy form for additional registrants.

FIRST NAME _____ LAST NAME _____

PREFERRED NAME FOR BADGE _____ JOB TITLE _____

COMPANY NAME _____

COMPANY STREET ADDRESS _____

COMPANY CITY _____ STATE _____ ZIP _____

EMAIL ADDRESS _____

BUSINESS PHONE _____ BUSINESS FAX _____

PAYMENT INFORMATION

Registration Fees \$ _____

Servicer/GSE/Investor Discount -\$ _____
(Deduct the price of one registration if applicable.)

Early Registration – Deduct \$50*: -\$ _____
*If registration & payment are received by Friday, May 12, 2017

CLE Credit Amount, No. of States _____ : \$ _____

Community Service: \$ _____

Homeless Veterans Outreach Program \$ _____

Total Amount Enclosed: \$ _____

- Check enclosed** (make check payable to USFN)
- Visa MasterCard American Express

CREDIT CARD NUMBER _____ EXP. DATE _____

CREDIT CARD BILLING ADDRESS (IF DIFFERENT FROM ABOVE) _____ CCV CODE _____

NAME AS IT APPEARS ON CARD _____ SIGNATURE _____

Registration Transfers

- \$50 Transfer Fee** – if submitted by May 9, 2017
- \$75 Transfer Fee** – if submitted on or after May 10, 2017

Cancellation Refund Policy

(All cancellations must be submitted in writing.)

- 100% Refund (less \$50 processing fee)** – if cancellation is received by May 12, 2017
- 50% Refund** – if cancellation is received between May 13 and May 22, 2017
- No Refund** – if cancellation is received on or after May 23, 2017
- No Refund** – on “Earn a FREE Registration” promotion. Transfer fees apply.

Mail, email, or fax this form with payment to:

USFN ■ 625 The City Drive ■ Suite 310 ■ Orange, CA 92868

info: (800) 635-6128 ext. 214 ■ fax: (714) 855-2006 ■ www.usfn.org ■ email: register@usfn.org

